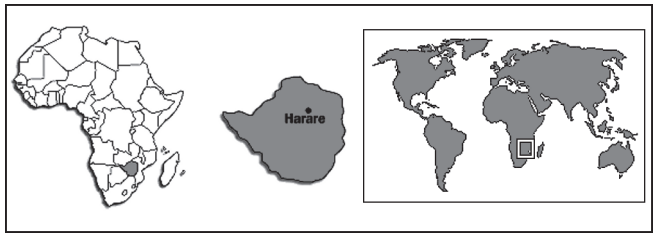
Zimbabwe (ZW)

Amounts shown are expressed in United States Dollar (USD)



0. General Information

- IATA Area : 2
- Capital : Harare (HRE)
- Local Time : GMT + 2
- Daylight Saving Time : Zimbabwe does not observe DST.
- ☎ Country Code : + 263
- Local Currency : United States Dollar (USD)
- Bank Information : Closed on Saturday afternoon and Sunday.
- Public Holidays :

Date
01 Jan 2015
03 Apr 2015
06 Apr 2015
18 Apr 2015
01 May 2015
10 Aug 2015
11 Aug 2015
22 Dec 2015
25 Dec 2015
26 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

- **E-Customs**
  Advance Electronic Information (AEI) requirements
  - Platform: ASYCUDAWorld
  - Status: Live
  - E-Services: Processing of declarations, transit and accounting
  - Pre-registration to file data: Required
  - Locations: Implemented at 11 Customs points: Harare International Airport, Bulawayo Airport, Beitbridge, Plumtree, Victoria Falls, Forbes, Harare Port, Bulawayo port, Gweru, Masvingo, Mutare, with plans to expand to other stations
  - Data formats: ASYCUDA is compatible with WCO Data Model version 3 and compliant with UNTDED standards. Data submitted through the system matches these standards.
  - Further information: www.zimra.co.zw, helpdesk@zimra.co.zw

  E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

  For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.

1. Airport Information

1.1. Customs Airports
Bulawayo - BUQ, Harare - HRE, Victoria Falls - VFA.

1.2. Airport Facilities
1.2.1. Loading/Unloading equipment
Forklift 4000 kg.; scissor lifts 3500 kg. at Harare Airport only.
Packaging facilities at Harare and Victoria Falls Airports.

1.2.2. Storage
Bulawayo, Harare, Victoria Falls
Uncleared goods are stored in bond at the airport till clearance has been formalized with Customs.
Transfer to State Warehouse - after 10 days.
Storage time limit - 3 months. Thereafter goods will be confiscated by Customs.
Cold storage: Available in Harare Airport only. Temperature 5 - 8°C.
Storage facility for valuables: Available at Bulawayo and Harare airports only.
Room for radio-active material: Not available.
Secluded area for Dangerous Goods: Available.
Boarding kennels for live animals: Not available.
Cooling facilities for human remains: Not available.

1.2.3. Clearance
All imports into Zimbabwe must be cleared at the first port of entry.
Imports clearance must be effected by consignee, his/her broker or clearing agent.

1.2.4. Customs hours
Bulawayo
From 08.00 - 16.30 hrs.
Harare
From Monday to Friday 08.00 - 17.00 hrs.
On Saturday from 08.00 -12.30 hrs.
Victoria Falls
At the airport from 08.00 - 17.00 hrs. Monday through Sunday.
Town Office: 08.00 - 17.00 hrs. Monday to Friday,
Saturday 08.00 - 12.00 hrs.

1.2.5. Delivery and Re-Forwarding to local destinations
Transportation of transit consignments shall be effected after clearance with Customs at the first port of entry - Harare.
Re-forwarding is possible by all methods of transport after Customs clearance.

2. Import

2.1. General
All goods of a commercial nature are to be declared on Form 21.

2.1.1. Packing
Health or Disinfection Certificate if hay or straw is used.

2.1.2. Marking
Packages must show shipper and consignee's full addresses and contact details, country of origin, destination, number of pieces, weight and where applicable transit points.

2.1.3. Routing
No restrictions.

2.1.4. Language on documents
English.

2.1.5. Other requirements
Addresses on consignments must be in full and telephone numbers declared at all times.
Household effects and used personal effects: consignee must enlist his goods and the depreciated value of each used item.

2.2. Documentary Requirements
2.2.1. Commercial consignments
Commercial Invoices and Certificates of Origin in respect of goods grown, produced or manufactured in the COMESA and SADC countries.

2.2.2. Sample consignments
At least one copy of a Commercial Invoice is required.
No Import Licence, except for goods described in 2.2.3. and nuclear reactors and radio-active materials.

2.2.3. Gift consignments
1 Commercial Invoice.
No Import Licence, except for arms and ammunition, ivory products, diamonds and gold.
Prohibited: knives, military clothing and textile articles of a commercial nature.
Duty payable on consignments with value of above USD 300.00 provided one has travelled unless nature of consignment is purely commercial.

2.2.4. Unaccompanied baggage
An Air Waybill and a detailed list of the contents.

2.2.5. Other consignments
See 2.2.1.

© International Air Transport Association, 2015. All rights reserved.

7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

2.3. Restrictions

2.3.2. Live animals

Vaccination/Health Certificates issued and signed by a Government or authorized Veterinary Surgeon at the point of origin.
Import Permit issued by: Director of Veterinary Services, P.O. Box CY66 Causeway, Harare.
Dogs and cats: Valid Rabies Vaccination Certificate. This Certificate is not required for dogs and cats from countries which are free of the disease but this fact must be clearly stated on the accompanying Vaccination Certificate.
Live chicks and some Exotic animals need clearance with the Veterinary Department both on import and export.

2.3.3. Plants and plant material

Plants or plant materials and packing must be free from soil. If plants parts are contained in soil or growing media special requirements are required.
These plants will require inspection by Plant Health Inspector from the Ministry of Agriculture, prior to their release by the Zimbabwean Customs.
An import permit issued by the Plant Quarantine Services at the Mazowe Plant of the Ministry of Agriculture is a pre-requisite.

2.3.4. Arms, ammunition and explosives
(Restricted cargo on commercial flights)

Booking confirmation a pre-requisite for both exports and imports upon clearance with Zimbabwean Customs (ZIMRA) Civil Aviation Authority of Zimbabwe's Security, Airport Zimbabwe Republic Police, Air Zimbabwe Cargo / Security and Protocol authorities at the Airport. Valid Export permit from Zimbabwe Defence Forces. Import permit from Authorities at destination and transit permit on all transit shipments.

2.3.6. Human remains

Documents required on importation of Human Remains

a. Infectious/Non infectious Disease Certificate issued by Zimbabwe Health Authorities
b. Clearance Letter from the Zimbabwe Registrar General's Office.
c. Death Certificate
d. Passport

Clearance of Human Remains consignments, documentation, and the bookings shall be processed by a funeral parlour at the point of origin to a funeral parlour in Zimbabwe.
Booking acceptance and confirmation only upon receipt of faxed or scanned copies of the above documents.

2.3.7. Pharmaceutical and chemical products

a. Medical and pharmaceutical products and poisons: Import Permit from the Medicines Control Authorities of Zimbabwe.
b. Biosafety Permits: On importation of plants/ animals/ micro-organisms and products, obtainable from The National Biotechnology Authority of Zimbabwe. P.O.Box CY2600 Causeway, Harare.
   Tel: 263 4 793 034
   Fax: 263 4 733 144
   E-Mail: authority@nba.ac.zw
   A valid GMO declaration (using the PCR test method) and an affidavit must accompany the declaration.

2.3.15. Others

- **Ivory:**
  Valid Import Permit from exporting country.
- **Human Corneas**
  No permit required. Must travel under cool temperature of 4 degrees Celsius. Require very minimum handling. Booking confirmations and pre-alerts a must, before acceptance and departure of this class commodity.

2.4. Prohibitions

Objects of indecent or immoral nature; obscene literature; counterfeit money; honey; all goods bearing false trade marks, fresh meat, drugs.

2.5. Charges

For specific details contact the carrier concerned.

3. Transhipment/Transit

3.1. General

Consignments for carriage within Zimbabwe to Bulawayo and Victoria Falls must be of a size suitable for carriage by B737 equipment only.

3.2. Documentary Requirements

No special requirements for goods manifested on master AWBs in transit to Bulawayo and Victoria Falls. All transit shipments shall be cleared at the first port of entry, otherwise removal in transit procedures shall apply upon special request by a registered clearing agent through Zimbabwean Customs (ZIMRA).

3.3. Restrictions

3.3.2. Live animals

The following documents are required from country of origin by the Department of Veterinary Services:

a. Export Permit
b. Health Certificate
c. Cites Certificate
d. Import Permit from country of Destination
e. Re-issuance of new Air Waybills for live animals in transit is prohibited.

3.3.3. Plants and plant material

Import Permit (Goods Control Act) Ministry of Agriculture.

3.3.4. Arms, ammunition and explosives

Transit and Import Permits required by Government Firearms Registry and Security for Civil Aviation Authority of Zimbabwe.

3.4. Prohibitions

Objects of indecent or immoral nature; obscene literature; counterfeit money; honey; all goods bearing false trademarks, fresh meat, drugs.

3.5. Charges

For specific details contact the carrier concerned.

4. Export

4.1. General

No restrictions if meeting Customs and Exchange Control Requirements.
Penalties: Any false declaration may lead to seizure of goods.

4.2. Documentary Requirements

- CD1 Form.
- Bill of Entry Form 21.
- Instruction for Despatch of Goods Form.
- Commercial Invoice and Packing list.
- Export Licence for foreign goods and transit permits were necessary.

4.3. Restrictions

4.3.2. Live animals

Rabies Vaccination Certificate and Veterinary Certificate. CITES Certificate.

4.3.3. Plants and plant material

Health Certificate (official phytosanitary Certificate issued immediately prior to shipping) from Ministry of Agriculture at the Mazowe Plant.

4.3.6. Human remains

Documents required on exportation of Human Remains

a. Infectious/Non infectious Disease Certificate issued by Zimbabwe Health Authorities
b. Death Certificate in English
c. Passport
d. Embalming Certificate
e. Import Permit/Clearance Letter from the importing country
f. Burial Order

Clearance of all export Human remains consignments, documentation and the bookings shall be processed by a funeral parlor in Zimbabwe and forwarded to a registered parlor at destination.
Booking, acceptance and confirmations done only upon receipt of faxed or scanned copies of the above documents.

4.3.15. Others

- **Ivory:**
  Valid Export Permit from Zimbabwe National Parks and Wildlife Management Authority or authorized / registered wild life products dealers issued to Non- Zimbabweans for fully processed ivory items of not more than USD 500.00 in value.
- **Hunting Trophies**
  Valid Export Permit from Zimbabwe National Parks and Wildlife Management Authority and Fumigation Certificate a pre-requisite.

EXPORT OF IVORY CARVINGS AND OTHER WILD LIFE PRODUCTS only authorized by Zimbabwe National Parks and Wildlife Management Authority

4.4. Prohibitions

Same as for 2.4.

4.5. Charges

For specific details contact the carrier concerned.

© International Air Transport Association, 2015. All rights reserved.