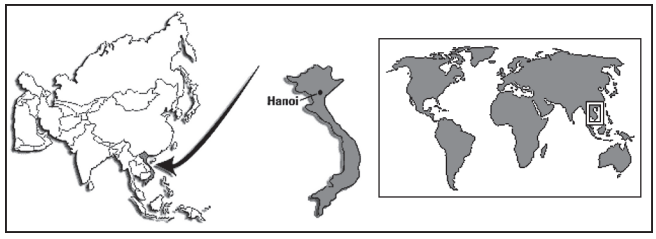
Vietnam (VN)

Amounts shown are expressed in Vietnamese Dong (VND)



0. General Information

- IATA Area : 3
- Capital : Hanoi
- Local Time : GMT + 7
- Daylight Saving Time : Vietnam does not observe DST.
- ☎ Country Code : + 84
- Local Currency : Dong (VND)
- Bank Information : Closed in weekends, except some banks on Saturday
- Public Holidays :

Date
01 Jan 2015
02 Jan 2015
16 Feb 2015
17 Feb 2015
18 Feb 2015
19 Feb 2015
20 Feb 2015
21 Feb 2015
22 Feb 2015
23 Feb 2015
28 Apr 2015
29 Apr 2015
30 Apr 2015
01 May 2015
02 Sep 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.
- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.

1. Airport Information

1.1. Customs Airports

- **Can Tho (VCA)**
- **Da Lat (DLI)**
- **Danang - DAD**
- **Hue (HUI)**
- **Nha Trang - NHA (Cam Ranh Airport)**
- **Noibai (Hanoi) - HAN**
- **Phu Quoc (PQC)**
- **Tansonnhat (Hochiminh City) - SGN**
  Import procedure team
  Tel: +84 983 810 891
  Fax: +84 8 3948 7367
  Export procedure team
  Tel: +84 985 891 616
  Fax: +84 8 3948 7366

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment

All international airports

High Loader, forklift and belt conveyor available.

1.2.2. Storage

Noibai (Hanoi), Tansonnhat (Hochiminh City)

Goods will be auctioned if not collected within 60 days.
HAN - bulkhold coldroom, DGR, VAL.
SGN - SCSC's Perishable Center of 1,600 m². AVI, VAL, HUM, VUN, DGR and RRY storage available. Cargo Consolidation warehouse of 1,600 m².
24 hours advance notice for coldroom storage required: HAN, SGN
Thermal containers: HAN, SGN
Human remains in coffin not accepted for overnight storage at HAN; accepted for overnight storage at SGN.

1.2.3. Clearance

At the Airport, by consignee or by Customs Brokers. Clearance can be done at off-airport warehouses (My Dinh, GIA Lam or Bac Ninh city), advance arrangement is required.

1.2.4. Customs hours

Noibai (Hanoi), Tansonnhat (Hochiminh City)

Customs working hours are SGN 07.30 - 11.30 and 13.00 -17.00, HAN and other airports 08.00 - 11.30 and 13.00 - 16.30.
Clearance outside Customs hours is possible with advance arrangements.
At SGN for clearance outside working hours, on Sundays and public holidays, an application should be submitted to the Head of the Customs team, Tel.: +84 903 885 104 or Fax: +84 8 3948 7361

1.2.5. Delivery

Delivery upon aircraft arrival possible in case of advance arrangement.

1.2.6. (Re)-Forwarding

Possible if requested by shipper/consignee and accepted by Customs.

2. Import

2.1. General

2.1.3. Routing

Nearest airport to places in Vietnam:

Place	Destination on Air Waybill	
Bac Can	HAN	Noibai
Bac Giang, Bac Ninh	HAN	Noibai
Cao Bang	HAN	Noibai
Ha Giang	HAN	Noibai
Ha Nam	HAN	Noibai
Ha Tinh	HAN	Noibai
Hai Duong, Hung Yen	HAN	Noibai
Hai Phong	HAN	Noibai
Hoa Binh	HAN	Noibai
Lang Son	HAN	Noibai
Lao Cai	HAN	Noibai
Nam Dinh	HAN	Noibai
Nghe An	HAN	Noibai
Ninh Binh	HAN	Noibai
Phu Tho, Vinh Phuc	HAN	Noibai
Quang Ninh	HAN	Noibai
Son La	HAN	Noibai
Thai Binh	HAN	Noibai
Thanh Hoa	HAN	Noibai
Tuyen Quang	HAN	Noibai
Yen Bai	HAN	Noibai
Binh Dinh	DAD	Danang
Gia Lai	DAD	Danang
Hue	DAD	Danang
Kon Tum	DAD	Danang
Quang Binh	DAD	Danang
Quang Nam	DAD	Danang
Quang Tr i	DAD	Danang
Thua Thien	DAD	Danang
Khanh Hoa	NHA	Nha Trang
An Giang	SGN	Tansonnhat
Baria Vung tau	SGN	Tansonnhat
Ben Tre	SGN	Tansonnhat
Binh Duong	SGN	Tansonnhat
Binh Thuan	SGN	Tansonnhat
Can Tho	SGN	Tansonnhat
Dong Nai	SGN	Tansonnhat
Dong Thap	SGN	Tansonnhat
Kien Giang	SGN	Tansonnhat
Lam Dong	SGN	Tansonnhat
Long An	SGN	Tansonnhat
Minh Hai	SGN	Tansonnhat
Ninh Thuan	SGN	Tansonnhat
Soc Trang	SGN	Tansonnhat
Song Be	SGN	Tansonnhat

© International Air Transport Association, 2015. All rights reserved.

7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

Place	Destination on Air Waybill	
Tay Ninh	SGN	Tansonnhat
Tra Vinh	SGN	Tansonnhat
Vinh Long	SGN	Tansonnhat

2.1.4. Language on documents
Vietnamese or English.

2.2. Documentary Requirements
2.2.1. Commercial consignments
- Commercial invoices.
- Import licence or other kinds of documents issued by Ministry of Industry and Trade or relevant Ministries/authorities. Refer Appendix 2 - List of consignments imported/exported with licences and under professional control of the Decree number 187/2013/ ND-CP dated 20 November 2013 Contact Ministry of Industry and Trade No 54 - Hai Ba Trung - Hoan Kiem - Hanoi Tel. 84-4-22202222 Fax 84-4-22202525 website www.moit.gov.vn for more information.
- Certificates of origin.

2.2.2. Sample consignments
- Pro Forma invoices
- Specific description of contents on AWB.
- Import Licence or other kinds of documents issued by relevant Ministries/authorities (for consignments conditionally imported).

2.2.3. Gift consignments
Refer 2.2.2.

2.3. Restrictions
2.3.1. General
Pre-alert notification is required for all special cargo.
2.3.2. Live animals
- Health certificate is required.
- Import CITES Permit issued by The CITES Management Authority of Vietnam - Ministry of Agriculture and Rural Developing (for animal species included in CITES Appendices). Refer Appendix 2 - List of consignments imported/exported with licences and under professional control of the Decree number 187/2013/ND-CP dated 20 November 2013. Contact The CITES Management Authority of Vietnam Building A3 - No 2 - Ngoc Ha -Ba Dinh - Hanoi Tel 84-4-37335676 for more information.

2.3.3. Plants and plant material
- Phytosanitary Certificate is required.
- Import CITES Permit issued by The CITES Management Authority of Vietnam - Ministry of Agriculture and Rural Developing (for plant species included in CITES Appendices). Refer Appendix 2 - List of consignments imported/exported with licences and under professional control of the Decree number 187/2013/ND-CP dated 20 November 2013. Contact The CITES Management Authority of Vietnam Building A3 - No 2 - Ngoc Ha -Ba Dinh - Hanoi Tel 84-4-37335676 for more information.

2.3.4. Arms, ammunition and explosives
- Import Permit issued by The administration police Department - General Department of Police - Ministry of Public Security. Contact The administration police department - No 46 - Tran Phu - Ba Dinh - Hanoi Tel 84-069 42355 for more information.
- Particularly for industrial explosives, import permit issued by Ministry of Industry and Trade. Contact Ministry of Industry and Trade No 54 - Hai Ba Trung - Hoan Kiem - Hanoi Tel 84-4-22202222 Fax 84-4-22202525 website www.moit.gov.vn for more information.

2.3.5. Narcotics and drugs
for medical use, medicines, pharmaceutical products and vaccines:
Import Permit issued by Ministry of Health (for certain kinds). Refer Appendix 2 - List of consignments imported/exported with licences and under professional control of the Decree number 187/2013/ND-CP dated 20 November 2013. Contact Ministry of Health No 138A - Giang Vo - Ba Dinh - Hanoi Tel 84-4-62732273 Fax 84-4-38464051 website www.moh.gov.vn for more information.

2.3.6. Human remains
- Health quarantine declaration and certificate of corpse, bones, body ash are required
- Import permit issued by Border Health Quarantine Units. Refer to Appendix 7 - Health quarantine declaration of corpse, bones and body ash and Appendix 8 - Health quarantine certificate of corpse, bones and body ash of the Decree No.103/2010/ND-CP dated 01/ 10/2010 regulating articles of border health quarantine under the Law on communicable diseases prevention and control. Contact: General Department of Preventive Medicine, Ministry of Health, Lane 135, Nui Truc Street, Ba Dinh district, Hanoi. Tel: 84-4-38464415, Fax: 84-4-387367853 for more information.

2.3.14. Radio-active materials
Contact Vietnam Agency for radiation and nuclear safety - Ministry of Science and Technology - Floor 14, 113 Tran Duy Hung, Trung Hoa, Cau Giay, Hanoi. Tel.: 84-4-39428636, Fax: 84-4-38220298, website www.varans.vn.

2.3.15. Others
- **Cultural items (publications, CD, VCD ...):** Imports list and content approval issued by Authorities under Ministry of Culture, Sports and Tourism (for certain kinds). Contact Ministry of Culture, Sports and Tourism No 51 Ngo Quyen - Hoan Kiem - Hanoi Tel 84-4-39438231 Fax 84-4-39439009
  website www.bvhttdl.gov.vn for more information.
- **Radio equipment:** Import permit issued by Vietnam Telecommunication Authority under Ministry of Information and Communications. Contact Vietnam Telecommunication Authority Yen Hoa - Cau Giay - Hanoi
  Tel.: 84-4-37820990 Fax 84-4-37820998
  website www.vnta.gov.vn.
  Refer to the Circular No.14/2011/TT-BTTHH dated 07/6/2011 for the list, condition and procedures of import permit granting.
- **For other imports,** refer Appendix 2 - List of consignments imported/exported with licences and under professional control of the Decree number 187/2013/ND-CP dated 20 November 2013.

2.4. Prohibitions
Refer Appendix 1 of the Decree number 187/2013/ND-CP dated 20 November 2013, for information.

2.5. Charges
Each cargo terminal has set their own tariff, including charges of handling, documentation and storage.

- **Tansonnhat (Hochiminh City) - SGN**
  Contact Tan Son Nhat Cargo Services Co., Ltd. (TCS)
  No 46-48 - Hau Giang - Tan Binh - Tan Son Nhat International Airport - Hochiminh City
  Tel.: 84-8-38486489/90/..../94
  Fax: 84-8-38427944
  Website: www.tansonnhatcargo.com.vn

  Contact Saigon Cargo Service Corporation (SCSC)
  no 30 Phan Thuc Duyen - Tan Binh Dist.
  Tan Son Nhat International Airport - Hochiminh City
  Tel.: +84 8 39976930/31/32/33
  Fax: +84 8 39976840
  Website: www.scsc.vn
- **Noibai (Hanoi) - HAN**
  Contact Air Cargo Services Center (ACS)
  Noibai International Airport
  Add: Phu Minh - Soc Son - Hanoi
  Tel.: +84 4 35841616
  Fax: +84 4 35840606
  Website: www.noibaicargo.vn

  Contact Noibai Air Cargo Terminal Services Joint stock company (NCTS)
  Noibai International Airport - Soc Son - Hanoi
  Tel.: 84-4-35840905
  Fax: 84-4-35840906
  Website: www.noibaicargo.com.vn
- **Danang - DAD**
  Contact Danang International Airport Ground Services (DIAGS)
  Tel.: 84-511-3830338
  Fax: 84-511-3824141
  Website: www.diags.com

Also see 8.3. Information by carrier for reference.

3. Transhipment/Transit

3.1. General
Cam Ranh (NHA), Danang (DAD), Noibai (HAN) and Tansonnhat (SGN) airports as points of transit for international cargo in Vietnam.

3.2. Documentary Requirements
Licences/permits/certificates if required (for certain category of goods). See also 2.2.

3.3. Restrictions
3.3.1. General
Pre-alert notification is required for all special cargo.
3.3.2. Live animals
See 2.3.2., 4.3.2.
3.3.3. Plants and plant material
See 2.3.3., 4.3.3.

© International Air Transport Association, 2015. All rights reserved.

3.3.4. Arms, ammunition and explosives
See 2.3.4., 4.3.4.
3.3.5. Narcotics and drugs
See 2.3.5., 4.3.5.
3.3.6. Human remains
See 2.3.6., 4.3.6.
3.3.14. Radio-active materials
See 2.3.14., 4.3.14.
3.3.15. Others
See 2.3.15., 4.3.15.
For consignments under List of consignments prohibited being exported/imported and temporarily stopped being exported/imported, List of consignments exported/imported with permits: Permits issued by Ministry of Industry and Trade. Contact Ministry of Industry and Trade - No 54 - Hai Ba Trung - Hoan Kiem - Hanoi Tel 84-4-22202222 Fax 84-4-22202525 website www.moit.gov.vn for more information. Check Appendix 2 - List of consignments imported/exported with licences and under professional control Decree number 187/2013/ND-CP dated 20 November 2013.

For arms, ammunition, explosives and consignments of high-level danger: approval from Prime Minister.

3.4. Prohibitions
Refer Appendix 1 of the Decree number 187/2013/ND-CP dated 20 November 2013, for information.

3.5. Charges
See 2.5. and 4.5.

4. Export

4.1. General
4.1.1. Packing
Packing shall be suitable for each kind of goods. Packing shall be re-strengthened when necessary prior to acceptance for carriage.
4.1.2. Marking
Marking shall be clearly specified in English.
4.1.4. Language on documents
English.

4.2. Documentary Requirements
See 2.2.

4.3. Restrictions
4.3.1. General
Pre-alert notification is required for all special cargo. In addition to the following documents, other documents may be required by import countries.
4.3.2. Live animals
Export/Re-export CITES Permit issued by The CITES Management Authority of Vietnam - Ministry of Agriculture and Rural Developing (for animal species included in CITES Appendices). See 2.3.2.
4.3.3. Plants and plant material
Export/Re-export CITES Permit issued by The CITES Management Authority of Vietnam - Ministry of Agriculture and Rural Developing (for plant species included in CITES Appendices). See 2.3.3.
4.3.4. Arms, ammunition and explosives
Including any item classified under class 1 of the Dangerous Goods Regulations except explosives for industrial use: Permit from Ministry of Public Security. See also 2.3.4.
4.3.5. Narcotic and drugs
See 2.3.5.
4.3.6. Human remains
Death Certificate clearly stating cause of death, Certificate of Cremation, Certification from Embassy and other documents if requested by Import countries.
4.3.14. Radio-active materials
See 2.3.14.
4.3.15. Others
See 2.3.15.

4.4. Prohibitions
Refer Appendix 1 of the Decree number 187/2013/ND-CP dated 20 November 2013, for information.

4.5. Charges
Each cargo terminal has set their own tariff, including charges of handling, documentation and storage.

- **Tansonnhat (Hochiminh City) - SGN**
  Contact Tan Son Nhat Cargo Services Co., Ltd. (TCS)
  No 46-48 - Hau Giang - Tan Binh - Tan Son Nhat International Airport - Hochiminh City
  Tel.: 84-8-38486489/90/..../94
  Fax: 84-8-38427944
  Website: www.tansonnhatcargo.com.vn

  Contact Saigon Cargo Service Corporation (SCSC)
  no 30 Phan Thuc Duyen - Tan Binh Dist.
  Tan Son Nhat International Airport - Hochiminh City
  Tel.: +84 8 39976930/31/32/33
  Fax: +84 8 39976840
  Website: www.scsc.vn
- **Noibai (Hanoi) - HAN**
  Contact Air Cargo Services Center (ACS)
  Noibai International Airport
  Add: Phu Minh - Soc Son - Hanoi
  Tel.: +84 4 35841616
  Fax: +84 4 35840606
  Website: www.noibaicargo.vn

  Contact Noibai Air Cargo Terminal Services Joint stock company (NCTS)
  Noibai International Airport - Soc Son - Hanoi
  Tel.: 84-4-35840905
  Fax: 84-4-35840906
  Website: www.noibaicargo.com.vn
- **Danang - DAD**
  Contact Danang International Airport Ground Services (DIAGS)
  Tel.: 84-511-3830338
  Fax: 84-511-3824141
  Website: www.diags.com

Also see 8.3. Information by carrier for reference.

© International Air Transport Association, 2015. All rights reserved.