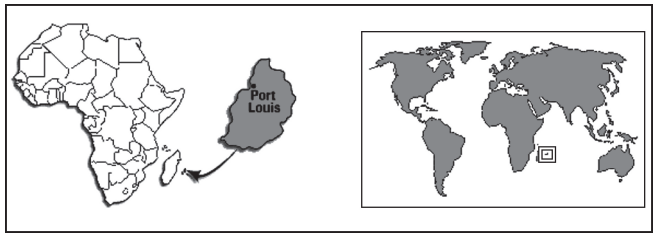
Mauritius (MU)

Amounts shown are expressed in Mauritius Rupee (MUR)



0. General Information

- IATA Area : 2
- Capital : Port Louis
- Local Time : GMT + 4
- ☎ Country Code : + 230
- Local Currency : Mauritius Rupee (MUR)
- Bank Information : Closed on Saturday and Sunday, except on Saturday some banks are opened on half day basis.
- Public Holidays :

Date
01 Jan 2015
02 Jan 2015
17 Jan 2015
01 Feb 2015
17 Feb 2015
19 Feb 2015
12 Mar 2015
21 Mar 2015
01 May 2015
18 Jul 2015
17 Sep 2015
01 Nov 2015
02 Nov 2015
11 Nov 2015
25 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Protocol MP4 (1975)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.

- **E-Customs**
  Advance Electronic Information (AEI) requirements
  - Status: Live
  - Scope: Import
  - System/Program name: Cargo Community System (CCS)
  - Cargo declaration required: Yes
  - Good declaration required: Yes
  - Deadline - shorthaul: For flights less than four hours, the deadline for submission of data is on departure of the aircraft from the final port of call before arrival in Israel
  - Deadline - longhaul: For flights longer than four hours, the deadline is at least four hours prior to arrival
  - How to submit data: via the Cargo Community System
  - Further information: www.maccs.mu, or email to ganess.luchmun@mra.mu

  E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

  For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.

1. Airport Information

1.1. Customs Airports

- **Plaisance - MRU**
  MRA Customs - Air Cargo - Import
  Tel.: +230 (0)637 9700
  Fax: +230 (0)637 3374
  E-mail: permal.narrainen@mra.mu
  Website: www.gov.mu/portal/sites/mra/index.htm

  MRA Customs - Air Cargo - Export
  Tel.: +230 (0)637 9700 Ext. 121
  Fax: +230 (0)637 3374
  E-mail: aboo.hossenbux@mra.mu
  Website: www.gov.mu/portal/sites/mra/index.htm

Rodrigues Island: Consignments destined for Rodrigues must be customs cleared at Plaisance Mauritius.

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment
Forklifts for loading/unloading of trucks - 3000 kg.
Highloaders for loading/unloading of aircrafts - 14000 kg.

1.2.2. Storage
If not cleared on arrival goods are stored at Air Mauritius Import Warehouse. Time limit 2 months.
Cold storage: available at airport:
- Storage of flowers: usable capacity 518 m³.
- Storage of fruit: usable capacity 518 m³.
- Storage of meat and fish: usable capacity 330 m³
- Storage of medicinal products: usable capacity 47 m³.
- Storage of vegetables: usable capacity 270 m³.
- Hours of operation: 24 hours.

Safe for valuables: Available.

1.2.3. Clearance
At airport through a clearing agent. On request immediate clearance possible for urgent consignments against deposit of Customs duties, 15% VAT and other local charges.
- Fax copies of invoices and AWBs are accepted by Customs + deposit of MUR 20,000.
- Originals must be produced within 15 days (MUR 20,000 refundable).

1.2.4. Customs hours
Monday through Friday 09.00 - 16.00 hrs. Saturday 09.00 - 12.00 hrs. Clearance outside Customs hours possible against payment of Customs supervision fee.

1.2.5. Delivery
May be provided by clearing or cargo agents.

1.2.6. (Re)-Forwarding
Provided by cargo agents.

2. Import

2.1. General

2.1.2. Marking
Misleading indications or marks as to origin or quality are strictly prohibited.

2.1.4. Language on Documents
English or French.

2.2. Documentary Requirements

2.2.1. Commercial consignments
- AWB
- 1 Commercial invoice.
- Packing list.
- Certificate of Origin.
- EUR 1 Certificate for goods from EU - Countries.
- COMESA Certificate for goods from COMESA countries.
- SADEC certificate - sadec countries.
- Proforma invoice not accepted.

2.2.2. Sample consignments
No Import Permit required, except for some restricted items e.g. pharmaceutical products and foodstuffs (see also rule 2.3.1.). Marketable samples of value not exceeding MUR 500 are duty free. AWB and Invoice should clearly indicate consignment consists of a shipment of samples.

2.3. Restrictions

2.3.1. General
It is recommended that shippers ensure that their consignments satisfy all local regulations before exporting to Mauritius.

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

2.3.2. Live animals
including Pets & Birds
Health Certificate
Import Permit from Ministry of Agro Industry & Food Security, Division of Veterinary Services at Reduit, required in advance
Cats & Dogs: Quarantine, at consignee's expense, for a period of 1 to 3 months depending on country of origin.

Note:
The Ministry may order any animal to be kept under observation at a quarantine station for such period as he thinks fit.

2.3.3. Plants and plant material
Phytosanitary Certificate.
Plant Import Permit from Ministry of Agro Industry & Food Security, National Plant Protection Office at Reduit, required in advance.

2.3.4. Arms, ammunition and explosives
Permit from Police Dept.

2.3.15. Others
- Telecommunications equipment: Permit required from Information and Communication Technologies Authority (ICTA).
- Import Permit required for some other items. Shipper should check with consignee.
- Human Remains & Ashes: Landing Permit from Ministry of Health & Quality of Life.
- Tea - Permit required from Tea Board. An Import fee of MUR 5,000 is payable.

2.5. Charges
15% VAT must be added to the charges published below.

2.5.2. Handling
- Processing Fee:
  Per gate-pass 220.00
- Verification Fee:
  Per consignment 145.00
- Storage Fee:
  Fire Arms, ammunitions, per day 1,610.00
- Terminal Fee:
  0 - 100 kg. 120.00
  Over 100 kg., per kg. 1.35
- Handling of valuable cargo:
  Security charge, to be paid by the consignee 1,610.00
- Handling of horses:
  Per horse 1,210.00
- Handling of Cars:
  Per car 2,420.00
- Handling, per consignment:
  0 - 49 ..... 90.00
  50 - 99 ..... 165.00
  100 - 499 ..... 330.00
  500 - 1000 ..... 468.00
  Above 1000 kg. 540.00

2.5.6. Storage
Air Mauritius Import Warehouse:
First 24 hours after arrival of goods: free of charge
Thereafter charges are applied as per scale of rates which can be made available on request.
Cold storage:

Minimum daily charge (24 hours), per m³	300.00
Minimum weekly charge (7 days), per m³	1200.00
No. of days in storage	Rent per m³
1 day	300.00
2 days	600.00
3 days	900.00
4 - 7 days	1200.00
more than 7 days, per day	160.00

3. Transhipment/Transit

3.5. Charges

3.5.2. Handling
Handling of valuable cargo:
Security charge, to be paid by the carrier 2,200.00

It will be charged to the airline whose airwaybill has been issued for the transportation.

3.5.5. Transhipment
- **European Union Customs Import Control System (EU-ICS)**
  Charges applicable for electronic submission to EU Custom Authorities for shipments transiting through EU or destined to EU member state.

3.5.6. Storage
- Cold storage:

Minimum daily charge (24 hours), per m³	150.00
Minimum weekly charge (7 days), per m³	600.00
No. of days in storage	Rent per m³
1 day	150.00
2 days	300.00
3 days	450.00
4 - 7 days	600.00
more than 7 days, per day	90.00

- Live Animals (e.g. Dog / Cat) requiring check up and feeding Charges applicable.

4. Export

4.5. Charges
15% VAT must be added to the charges published below.

4.5.2. Handling
- AWB fee, due carrier 100.00
- AWB fee, due agent 100.00
- Handling of valuable cargo:
  Security charge, to be paid by the shipper 2,200.00
- Handling of dangerous goods 2,500.00

4.5.5. Transhipment
- **European Union Customs Import Control System (EU-ICS)**
  Charges applicable for electronic submission to EU Custom Authorities for shipments transiting through EU or destined to EU member state.

4.5.6. Storage
Cold Storage:

Minimum daily charge (24 hours), per m³	150.00
Minimum weekly charge (7 days), per m³	600.00
No. of days in storage	Rent per m³
1 day	150.00
2 days	300.00
3 days	450.00
4 - 7 days	600.00
more than 7 days, per day	90.00

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