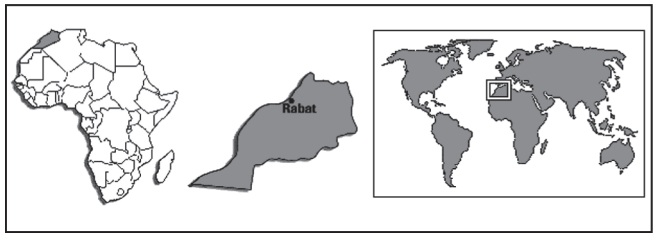
Morocco (MA)

Amounts shown are expressed in Moroccan Dirham (MAD)



0. General Information

- IATA Area : 2
- Capital : Rabat (RBA)
- Local Time : GMT
- Daylight Saving Time : Morocco does not observe DST.
- ☎ Country Code : + 212
- Local Currency : Moroccan Dirham (MAD)
- Bank Information : Closed on Saturday and Sunday.
- Public Holidays :

Date
01 Jan 2015
03 Jan 2015
11 Jan 2015
01 May 2015
18 Jul 2015
30 Jul 2015
14 Aug 2015
20 Aug 2015
21 Aug 2015
23 Sep 2015
13 Oct 2015
06 Nov 2015
18 Nov 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Protocol MP4 (1975)
  4. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.
- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.

1. Airport Information

1.1. Customs Airports
Agadir - AGA, Casablanca - CAS, Fez - FEZ, Laayoune - EUN, Marrakech - RAK, Oujda - OUD, Rabat - RBA, Tangier - TNG.

1.2. Airport Facilities
1.2.2. Storage
Due to unavailability at all Moroccan Airports of storage rooms for radioactive goods, the shipper should inform the consignee to collect this expedition the day of arrival.

Agadir
- At Customs Airport Warehouse.
- Time limit 45 days, thereafter goods will be auctioned/destroyed.
- Cold storage: Available, temperature between 4°C and 8°C.
- Safe for valuables: Not Available.
- Room for radio-active material: Not available.

Casablanca
- At Customs Airport Warehouse.
- Time limit 45 days, thereafter goods will be auctioned/destroyed.
- Cold storage: Available, temperature between 4°C and 8°C.
- Safe for valuables: Available: Limited capacity.
- Room for radio-active material: Not available.

Fez
- At Customs Airport Warehouse.
- Time limit 45 days, thereafter goods will be auctioned/destroyed.
- Cold storage: Available, temperature between 4°C and 8°C.
- Safe for valuables: Available: Limited capacity.
- Room for radio-active material: Not available.

Marrakech
- At Customs Airport Warehouse.
- Time limit 45 days, thereafter goods will be auctioned/destroyed.
- Cold storage: Available, temperature between 4°C and 8°C.
- Safe for valuables: Not Available.
- Room for radio-active material: Not available.

Tangier
- At Customs Airport Warehouse.
- Time limit 45 days, thereafter goods will be auctioned/destroyed.
- Cold storage: Available.
- Safe for valuables: Not Available.
- Room for radio-active material: Not available.

Oujda
- At Customs Airport Warehouse.
- Time limit 45 days, thereafter goods will be auctioned/destroyed.
- Cold storage: Available.
- Safe for valuables: Not Available.
- Room for radio-active material: Not available.

Laayoune
- At Customs Airport Warehouse.
- Time limit 45 days, thereafter goods will be auctioned/destroyed.
- Cold storage: Not available.
- Safe for valuables: Not Available.
- Room for radio-active material: Not available.

Rabat
- At Customs Airport Warehouse.
- Time limit 45 days, thereafter goods will be auctioned/destroyed.
- Cold storage: Available.
- Safe for valuables: Not Available.
- Room for radio-active material: Not available.

Handling agent contacts:
AGADIR: AGA - AL MASSIRA
Import tel.: + 212.528.82.98.60
Export tel.: + 212.528.82.98.61 / 62 / 64
Fax: + 212.528.82.98.63

CASABLANCA: CMN - Mohammed V - Nouasseur
Export tel.: + 212.522.49.96.18 / 19
Fax: + 212.522.49.96.02
Import tel.: + 212.522.49.96.21 / 22
Fax: + 212.522.49.96.26

FES: FEZ - SAIS
Import tel.: + 212.535.65.17.67
Export tel: + 212.535.65.17.67
Fax: + 212.535.65.15.99

LAAYOUNE: EUN
Import tel.: +212.528.99.58.03
Export tel.: +212.528.99.58.03
Fax: +212.528.89.33.47

MARRAKECH: RAK - MENARA
Import tel.: + 212.524.36.85.23 and + 212.524.36.85.24
Export tel.: + 212.524.36.85.23 and + 212.524.36.85.24
Fax: + 212.524.43.07.06

OUJDA: OUD - ANGAD
Import tel.: + 212.36.70.92.64
Export tel.: + 212.36.70.92.64
Fax: + 212.36.70.92.67 / 79

RABAT: RBA
Import tel.: + 212.537.81.94.26
Export tel.: + 212.537.81.94.25 or + 212.537.81.94.27
Finance tel.: + 212.537.83.32.02
Fax: + 212.537.81.94.28

TANGER: TNG - IBN BATTOUTA
Import tel.: + 212.539.39.95.20 / 22 / 23
Export tel.: + 212.539.39.95.20 / 22 / 23
Fax: + 212.539.39.95.28

1.2.3. Clearance
At the airport by consignee or his broker.

1.2.4. Customs hours
Monday through Friday 08.00 - 17.00 hrs. Clearance outside Customs hours only possible for urgent shipments, such as live animals, newspapers, perishables and valuables after previous arrangement (Pre-alert AVI before 48 hrs. concerning live Animals) and against payment of overtime fee.

1.2.6. (Re)-Forwarding
Possible by air, also under bond.

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2. Import

2.1. General
2.1.1. Packing
Vegetable and AVI are subject to sanitary inspection on arrival.
2.1.2. Marking
Goods bearing marks suggestive of Moroccan make or origin must show a counter indication of their true origin. National emblems are prohibited.
2.1.4. Language on Documents
French or English.
2.1.5. Other requirements
Importation may only be effected to registered firms.

2.3. Restrictions
2.3.2. Live animals
Health Certificate.
Cats: Additional Rabies Inoculation Certificate.
Rodents: Health Certificate must state that no case of "Tularomia" has been detected for a period of 6 months within a 62.1 miles radius from place of origin. Complete description of each animal must be given. Special import authorization from "Chef du Service Vétérinaire".
Baby chicks and ducklings: Health Certificate must state that animals have not received any food within 48 hours prior to departure and are originating from premises free from contagious diseases. Prior Permit from "Ministry of Agriculture", Veterinary Service.
Prohibited: Live hunting game during closed hunting season.
2.3.14. Radio-active materials
Due to unavailability at all Moroccan Airports of storage rooms for radioactive goods, the shipper should inform the consignee to collect this expedition the day of arrival.

2.5. Charges
2.5.6. Storage
All Airports
1. General cargo:
   First 3 days ..... free
   From 4th day until 45th day per kg., per day 0.75
   Minimum charge 150.00
   After 45 days the shipments will automatically be confiscated by customs.
2. Perishable cargo:
   From the day of arrival, per kg., per day 0.85
   Minimum charge 200.00
3. Valuable cargo:
   From the day of arrival, per kg., per day 1.00
   Minimum charge 500.00

N.B.: Charges mentioned above cannot be combined nor added.

Notes
1. The total amount of storage charges is rounded up to the next whole MAD.
2. The weight used for calculation of the storage amount is the same as the chargeable weight shown on the AWB.

2.5.8. Delivery and pick-up
All airports
1. Delivery charges:
   1 - 50 kg. 250.00
   51 kg. and over 250.00
   Plus per kg. 0.85
2. Airport fees:
   Per kg. 0.25
   Security fee, per consignment 1000.00

3. Transhipment/Transit

3.3. Restrictions
3.3.14. Radio-active materials
Radioactive substances or ionizing radiation sources in transit are subject to prior notification and approval of the "MINISTERE DE LA SANTE PUBLIQUE/ CENTRE NATIONAL DE RADIOPROTECTION"

3.4. Prohibitions
- All goods originating, destined or transiting from or to Israel.
- Weapons and Ammunitions.

4. Export

4.5. Charges
4.5.3. Clearance
All airports
a. Charge for acceptance, handling and registration
   1 - 50 kg. 250.00
   51 kg. and over 250.00
   Plus per kg. 0.85
b. Dangerous goods fee per consignment 220.00

Casablanca
Value charges 500.00

4.5.10. Others
Other services on request

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