8.3. Information by Carrier

Lufthansa Cargo AG (LH/020)

1. General Information

This section contains Lufthansa Cargo exceptions to the General Rules, Regulations and Procedures published in Sections 1-7 of the TACT Rules. These exceptions replace or are additions to the General Rules, Regulations and Procedures published in Section 1-7 of TACT. Additionally, international and national liability and transportation Law, Conditions of Contract, Conditions of Carriage and General Terms and Conditons apply.

1.1. Application of Tariff

a. General

Lufthansa Cargo AG herewith reserves the right to implement/ impose/apply "unilateral fee(s)", if and when by extraneous influence, unavoidable cost-items such as ATC, start/landing fees, security fees, insurance fees or fuel cost developments require compensation of those parts that are higher than under normal circumstances could have been expected. All charges, fees and rates given may be subject to further tax according to the applicable law.

b. Russian Federation / CIS

For shipments originating in the Russian Federation, Lufthansa Cargo reserves the right to charge, instead of existing published direct rates, the aggregation of individual rates for each segment as flown. The shipper will be informed accordingly prior to the conclusion of the contract of carriage.

2. Acceptance for Carriage

2.3. Acceptance of Goods

2.3.1. Electronic AWB Space Allocation Request (FFR), Freight Waybill (FWB) and House Air Waybill (FHL)

Lufthansa Cargo encourages Agents and Forwarders to send AWB space allocation requests (FFR), the Freight Waybill (FWB) and House Air Waybill (FHL) electronically by standard Cargo IMP. or Cargo FACT equivalent. Those messages need to be transmitted prior to shipment delivery. FWB must be as minimum requirement version 6 or above. Ideally, it should be FWB version 16 and FHL version 4.

It is essential and a must that these messages are complete, accurate and correct. Alternatively, Agents and Forwarders may use Lufthansa Cargo's eServices website to transmit electronic bookings or Master- and House Air Waybill data. (January 2011).

In the following Master Air Waybill (MAWB) is defined as

- FWB in case of eAWB shipment
- FWB + Paper Air Waybill in case of traditional shipment.

Very important guidelines on the transmission of FWB messages transmitted to Lufthansa Cargo:

1. FWB messages have to be sent prior the goods acceptance.
2. Lufthansa Cargo expects full name and address of participants as per shipper's and consignee's countries postal offices standards. Where street address is not given, please use P.O. Box. Correct country codes as per ISO Country Codes definition.
3. Lufthansa Cargo expects the complete rate line information. e.g. RTD/1/P1/K10/CM/W12/R120.00/T120.00
   Pieces, weight information, class code, chargeable weight, rate information and totals.

2.3.2. Consignments Ready for Carriage

World-wide every shipment tendered to Lufthansa Cargo must comply with following requirements:

- Shipment must have confirmed booking.
- Complete shipment has to be delivered to Lufthansa Cargo or its handling agent at latest at LAT (Latest Acceptance Time).
- Shipment must be delivered together with the MAWB and all other necessary documents.
- MAWB must contain correct information as to weight, number of pieces, dimensions of the single pieces, contents and type of Lufthansa Cargo td. Services.
- Shipment must be customs cleared.
- Each piece must have a correct bar coded label (as per IATA resolution 606 and general 2.3.4. of these rules) attached to it. Shipments tendered to Lufthansa Cargo in Unit Load Devices (ULD) are considered as one piece.
- Shipment and its packaging needs to be in good order and condition.
- Dangerous Goods shipments must be delivered in compliance with the IATA Dangerous Goods Regulations.

2.3.3. Restrictions in Acceptance

A. Restrictions Due to Nature of Goods

According to EU Regulation 2009/251/EG, any products which contain Dimethyl Fumarate (DMF) are not allowed to be imported into the European Union. Therefore, Lufthansa Cargo will not accept any products which contain DMF for transportation into the EU, even if they are just transiting the EU.

2. Consolidated Shipments

- Forwarder must indicate "consolidation as per attached list", "consolidation as per attached manifest" or "consolidation" on the Master Air Waybill (MAWB).
  This also applies in case only one house air waybill (HAWB) is associated (back-to-back)
- Forwarder provides a consolidation manifest/list and/or a copy of the individual HAWBs. Documents must be accessible for Lufthansa Cargo
  (for instance, in a separate envelope addressed to Lufthansa Cargo).
- The consolidation manifest/list must bear all data covered by the FHL standard format:
  - HAWB Number
  - three letter code of the airport of origin and destination
  - precise description of the goods
  - number of pieces and weight
  - complete name and address of original shipper and ultimate consignee

3. Dangerous Goods

a. LH-01

Dangerous goods in "Limited Quantities" ("Y" Packing Instructions) will not be accepted for carriage.

Exception:
Consumer commodities (ID8000) will be accepted.

b. LH-02

Dangerous goods (including Dangerous goods in excepted quantities; Radioactives in excepted packages; Biological substances, Category B (UN3373); Magnetized material) in consolidations will not be accepted for carriage, except for the following shipments:

- consolidations containing UN1845, Carbon dioxide, solid (Dry ice) when used as a refrigerant;
- consolidations with only one house air waybill;
- consolidations with more than one house air waybill, in case of identical shipper.

c. LH-03

Biological substance, Category B (UN3373) will not be accepted in air mail.

d. LH-04

Oxygen generators will not be accepted.

e. LH-05

Biological substance, Category B, UN 3373 will not be accepted as cargo.

f. LH-06

Fissile Material will not be accepted.

g. LH-07

Intermediate bulk containers (IBC) will not be accepted.

Exception:
The IBC packagings 11A, 21A, 11B, 21B, 11N, 21N and 11C will be accepted under the condition that they are stackable with a minimum topload of 2000 kg. (stacking test load at least 3600 kg.). Advanced arrangements with Lufthansa Cargo AG are required.

4. Human Remains

Ashes (mandatory Safe/td1) is only available on Lufthansa Cargo td.Services network.

5. Valuable Cargo

Valuable Cargo from other carriers will not be accepted for carriage.

Exception:
Transfer from Handled Interline Partners (where applicable).

6. Machinery, uncrated

Air Craft Engines & Gas Turbines:

If mounted on a shipping stand, do not accept these types of cargo without having a signed "Shipper´s Declaration for Aircraft-Engines and Gas-Turbines" on hand.

7. Perishables and temperature sensitive goods

Lufthansa Cargo does not accept any perishable shipments (including Foodstuff EAT) from interline and handling carriers to and from German and European points.

Not affected are non-perishable EAT shipments e.g. tinned goose liver pie, tinned meat, fruit-juice, wine.

For temperature-sensitive commodities please refer to the Cool/td section and its respective service variants.

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8. Aircraft Parts
The goods description on the AWB and in the FWB/FHL must specify if the aircraft parts are for civil or military aircraft.
Non-specification may lead to non-acceptance of the shipment.

13. Wet Cargo
Intermediate Bulk Container (IBC), containing liquids will only be accepted, if
- they are built on metal or hard plastics with a metal frame
- they are stable and airworthy
- they may not be stacked
- volume is max. 1000l per IBC
- fill level per IBC must be minimum 80% and maximum 90%
- fill level per IBC and total weight of IBCs must be indicated on AWB by shipper
- weight restriction per aircraft type will be observed

B. Restrictions Due to Weight and Dimensions
Unusual shipments
1. Introduction
Packages or pieces of extreme length or of unusual shape or of excessive weight or requiring special attention will not be accepted for transportation unless advance arrangements have been made. Shipments requiring special devices for safe handling will be accepted only when such special devices are provided and operated by and at the risk of the consignor or consignee.

a. Subject to advance arrangements is any oversize piece which exceeds 96 inches of width or 125 inches of length and/or which totally or partially prevents other freight from being loaded on the same pallet or in the same container (ULD). The length shall be measured from the extreme front to the extreme rear of the piece(s). If tie-downs required by Special Federal Aviation Administration obstruct the loading of additional freight, they shall be included in above measurement.

b. For such oversize pieces pallets or containers will be provided by Carrier without rental charge.

c. For shipments which do not permit other cargo to be loaded on top, carrier will charge the difference between the height of such shipment and the top of the ULD or doorway.

d. For shipments which do not permit cargo to be loaded along/aside on the same pallet or in the same ULD, carrier will charge the difference between actual size of shipment and extreme length or width of pallet or container.

F. Other Restrictions
Tracking / Monitoring devices (GPS, GPRS, GSM, RFID)
Lufthansa does not allow any actively transmitting devices of any type on board the aircraft without prior approval. Requests have to be sent to ontrack@dlh.de.
Lufthansa offers an own active tracking solution for GSM-based location tracking of shipments. The service called Realtime Tracking can be combined with all Lufthansa products except airmail. Realtime Tracking needs to be pre-ordered via Lufthansa-cargo.com/realtime and usage must be declared at time of booking.

3. Transportation Charges

3.1. General
All charges and amounts published in this chapter are in Euro. Otherwise currency is specified.
Lufthansa Cargo does not accept usage of B+K rate structure on AWBs.

3.5. General Cargo Rates
If no Lufthansa Cargo (LCAG) td Rates are specified, the following pricing structure may apply:

td.Pro = equal to GCR
td.Flash = td.Pro × 1,40

Note:
Deviations from area to area are possible

3.7. Class Rates
3.7.1. General
For all rules concerning special loads such as Live Animals (Live/td), Dangerous Goods (Care/td), Perishable (td.Pro Fresh / td.Flash Fresh) and Temperature Sensitive Goods (Cool/td), Vulnerable Cargo (Safe/td 2), Valuable Cargo (Safe/td 1), Newspapers, Baggage Shipped as Cargo, Human Remains and Hanging Garments please refer to chapter 9.1. (Transportation Charges) of this section.

3.9. Computation of Charges
3.9.3. Chargeable Weight
Lufthansa Cargo herewith reserves the right to apply a charge based on the actual gross weight or volume weight even if the charge for a higher minimum weight is lower.
3.9.4. Volume Weight
Applicable to Lufthansa Cargo:
For transportation from India for cut flowers and live plants and from Sri Lanka for SCR items 1024 and 1401 the formula 6000 cubic cms equals 1 kg. applies.

3.10. Unitized Consignments
3.10.5. Bulk Unitization Charges

4. Pivot Weights

Minimum Chargeable weight per ULD in kg.

ULD Types	A/C Type	1 (20/ 16ft)	2 (MD)	5 (LD7)	8 (LD3)	8A (LD3) AKH / AKW
Min Charg. / Pivot Weight in kg.	MD11	5000	2500	1650	755	-
	B747	5720	2860	1650	755	-
	B777F	5720	2860	1650	755	-
	A320 / A321	-	-	-	-	435

4. Services and Related Charges

4.2. Disbursements
- Disbursements do not include fuel and security surcharge.
- Disbursement fee is to be calculated at origin and must be entered on the AWB as an amount due carrier in the “Other charges” box.
- Lufthansa Cargo will charge a Disbursement Fee for most ECAA countries. If the amount of the Disbursement Fee is not included in country specific information as shown in section 8.3 of Lufthansa Cargo AG TACT rules, please contact your local Lufthansa Cargo AG representative to request the applicable disbursement fee amount.

4.3. Insurance
AIR CARGO INSURANCE FROM DOOR TO DOOR
1. General
Transport insurance “all-risks” coverage is available for all kinds of air cargo shipped on Lufthansa Cargo Air Waybills. The entry of the amount of insurance and the respective premium on the Lufthansa Cargo Air Waybill is sufficient proof that a shipment is covered by insurance.
If requested, insurance certificates (policies) will be issued in addition by any Lufthansa Cargo office. Insurance coverage is provided within the terms and conditions of the Open Policy concluded between Lufthansa Cargo and Delvag Luftfahrtversicherung.
The full policy wording with terms and conditions can be obtained at all Lufthansa Cargo offices.

2. Duration of Insurance
The insurance is in effect from Door to Door.
- Transportation to the airport of departure is only covered if the insurance on the Lufthansa Cargo Air Waybill was expressly requested at the Lufthansa Cargo or IATA agent’s office issuing the AWB, prior to commencement of transportation.
- Transportation of valuables (precious metals, currency, jewellery, objects of art, furs, etc.) to and from the airport is only insured if security precautions appropriate to the type of goods have been arranged.

3. Maximum Amount of Insurance
The maximum amount of insurance per shipment (AWB) is EUR 500,000.00 or equivalent in other currency. It is possible to exceed this maximum amount by requesting authorization from the insurer via the nearest Lufthansa Cargo office prior to commencement of the transportation.

4. Premium Tariff and Insurance Zones
Base premiums (in %) for General Commodities* incl. Flash shipments from/to:

Zone	1	2	3	4
1	0.15	0.22	0.22	0.38
2	0.22	0.15	0.30	0.38
3	0.22	0.30	0.30	0.38
4	0.38	0.38	0.38	0.45

* except for cars/motorcycles, household goods, personal effects, perishable commodities and live animals.

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Insurance Zones

Zone 1	Europe, including European part of Turkey, Israel
Zone 2	USA and Canada (continent only)
Zone 3	Australia, New Zealand, Japan, Hong Kong, Singapore, Chinese Taipei and South Korea
Zone 4	Central- and South America, Africa, Asia and all other countries

For regular and/or exceptional shipments special arrangements are possible upon request.

Special Premiums/Additional Premiums

1. Cars/motorcycles:	Base premium plus 50%
2. Household goods and personal effects (for all routings worldwide)	1.80%
3. Pets (for all routings worldwide)	2.00%
4. Perishable commodities/other live animals	Upon request
5. Extension of storage period additional 30 days to 60 days in total	0.10%
6. War & SRCC-risks The risks of war, strike, riots and civil commotions (SRCC) may be insured according to the latest War and SRCC Clauses and are subject to payment of an additional premium. Information concerning the current premium is available at any Lufthansa Cargo office or Delvag.	

Minimum Premium
The minimum premium per shipment is EUR 15.00 or equivalent in other currency respectively USD 20.00 when USD-currency applies.
Attention:
Any extension of insurance coverage is only binding for the insurer if the corresponding additional premium has been paid. All premium rates already include, if applicable, the legal insurance tax.

5. Consequential Loss Insurance the perfect supplement to the Air Cargo Insurance from Door to Door
In addition to the Air Cargo Insurance from Door to Door the risks of consequential losses can also be insured. Further information about the offered coverage and premiums are published in the detailed brochure “Consequential Loss Insurance” which is available at every Lufthansa Cargo office or at Delvag directly.

7. Special Country Information

7.2. Charges Collect
7.2.1. General
Carrier will decline to transport the following on a charges collect basis unless advance arrangements have been made (in addition to 7.2.1. Note and 7.2.2./7.2.3.):

- Shipments to persons restrained of their liberty
- Shipments addressed to government agencies, except when shipped by government agents presenting proper credentials
- Shipments not equal in resale to transportation charges
- Cool/td shipments are not accepted on CC-basis

7.2.2. List of Payment Facilities
Provided that charges collect shipments from the below listed countries to Germany are covered by a Lufthansa Cargo AWB and last/delivering carrier is LH, no charges collect fee will be levied: Argentina, Brazil, Cuba, Dominican Republic, Ecuador, Egypt, Eritrea, Ethiopia, Honduras, India, Iran, Iraq, Kenya, Libya, Nepal, Nigeria, Sudan, Syria and Venezuela.

7.3. Import/Transit/Export Regulations
GENERAL INFORMATION

- **Transit Shipments**
  In case of transit shipments, the rules and regulations of the transit country also apply.
- **Security Regulations**
  For shipments not delivered according to local security regulations, an additional Security Fee for screening of cargo may apply. For more details, please contact your local sales representative.
- **Proof of Delivery (POD) & Landing Certificate (LC)**
  Unless otherwise specified, a standard charge for Proof of Delivery (POD) of EUR 30,- / for Landing Certificate (LC) of EUR 35,- or equivalent local currency applies.

GERMANY

Amounts shown are expressed in Euro (EUR)
General

a. Any break down of consignments that Lufthansa Cargo executes on behalf of the consignee as per Air Waybill is not covered by the Contract of Carriage. However, by ordering the break down of the consignment as per AWB the principal accepts that the liability of Lufthansa Cargo is defined and limited in exactly the same way that applied for the completed air carriage.
b. Services not listed below in particular will be charged with the actual costs incurred if such services will be rendered additionally on special request of the customer respectively if such services will exceed normal handling due to laws, regulations or requirements of authorities.

All charges published in this section are applicable for all German Lufthansa airports unless otherwise indicated.

■ **IMPORT**

Where applicable, 19% VAT must be added to the charges published below.

Notes
1. * Facilities not operated by Lufthansa Cargo AG but by a third party also fixing the pertaining charges.
2. ** Service not offered by Lufthansa Cargo but by cargo agents also responsible for the pertaining charges.

1. General

1.1. Charges Collect Fee

of weight and valuation charge	5%
Minimum	26.00

Note:
Not applicable to German Domestic Shipments. For exceptions please refer to chapter 7.2. of this section.

2. Handling

2.1. Handling charges

Frankfurt

Terminal Handling Charge (THC) per kg.	0.030
Minimum, per shipment for cash customers	5.00
Maximum, per shipment for credit customers	1.50
Maximum, per shipment	130.00
THC calculation basis on actual weight and not applicable for BUP	

2.2. Other handling charges**

Handling charge per shipment	42.50
Plus customs clearance for 3rd and each additional customs tariff position	5.00
Plus clearance of transit document, percentage of customs value	0.2 %

2.3. Pick up from carrier/warehouse**

Minimum, per shipment	10.00
Over 100 kg., per kg.	0.10

3. Customs clearance

3.1. ATLAS
(Customs EDP-entry for third country goods into the EU)

Per shipment	18.00

3.2. Commission for advanced payments**

% of advanced amounts	2%
Minimum	5.00

3.3. Declaration for INTRASTAT System**

For 1st and 2nd customs tariff position	15.00
For 3rd and each additional customs tariff position	5.00

3.4. Examination of goods / Pre-Inspection

Per man, per hour**	28.10

According to expenses (e.g. Customs-Fees, Transportation costs, etc.)

Munich

Provision to customs’ inspection area and renewed storage

Per shipment	45.00

3.5. Preferential customs clearance at export customs office**
According to expenses

4. Documentation

4.1. Arrival notification**
Special service according to expenses

4.2. Release of shipments addressed to a bank**
Special service according to expenses

4.3. Application for extension of time for uncleared Customs shipments (excluding Frankfurt & Munich)

For 2nd application	25.00
For 3rd and each additional application	15.00

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5. Storage

5.1. Free storage period for general cargo

Berlin-Tegel
- 24 hours
- Saturdays/Sundays and legal holidays are not included in the computation of 24 hours period.
- Free storage period ends following Tuesday at 8.00 a.m. if shipment stored later than Friday 12.00 a.m.

Bremen
- 24 hours
- Saturdays/Sundays and legal holidays are not included in the computation of 24 hours period.

Cologne

Warehouse owned/operated by Lufthansa Cargo:
- 24 hours.
- Free period starts at 08.00 a.m. on the day following the day of storage.
- Sundays and legal holidays are included in the computation of the 24 hours-period.

Dresden
- 24 hours.
- Free period starts at 08.00 a.m. on the day following the day of storage.

Dusseldorf
- Free storage, day of arrival and next 24 hrs. only for general cargo.

Frankfurt, Munich

Warehouses owned/operated by Lufthansa Cargo:
- 24 hours.
- Free period starts upon availability of the shipment ("hold for pick up").
- Sundays and legal holidays are included in the computation of the 24 hours-period.

*Hamburg**

RFS-Branch:
- Day of arrival and next 24 hrs.
- At arrival on weekend, the Sunday is not included in the computation of storage charges.
- Legal holidays are not included in the computation of storage charges if they are directly following on an free of charge time range.

Flight Branch/Airport:
- Day of arrival and next day till 24:00 hrs.
- At arrival on weekend, the Sunday is not included in the computation of storage charges.
- Legal holidays are not included in the computation of storage charges if they are directly following on an free of charge time range.

Hanover
- 24 hours.
- Free period starts at 08:00 a.m. on the day following the day of storage.
- Saturdays/Sundays and legal holidays are not included in the computation of 24 hours period.
- Warehouse is owned/operated by Aircargo Services Hannover GmbH.

Leipzig-Halle
- 24 hours.
- Free period starts at 08.00 a.m. on the day following the day of storage.
- Saturdays/Sundays and legal holidays are not included in the computation of 24 hours period
- Legal holidays will be included in the computation of 24 hours period if Monday to Friday

Munster-Osnabruck
- Free storage, day of arrival and next 24 hrs. only for general cargo.

Nuremberg, Stuttgart

Warehouses owned/operated by Lufthansa Cargo:
- 24 hours.
- Free period starts at 08.00 a.m. on the day following the day of storage.
- Sundays and legal holidays are not included in the computation of the 24 hours-period.

Exceptions:

If day of arrival is Friday,
- the first Saturday will not be included in the computation of 24 hours free period.
- for shipments which are stored in the warehouse after 12.00 hrs. the free period starts at 12.00 hrs. on the day following the day of storage.
- for shipments which are stored in the warehouse before 12.00 hrs. the free period starts at 08.00 hrs. on the day following the day of storage.

5.2 Charges for general cargo

*Berlin-Tegel**

Per 50 kg. or part thereof, per day	2.90

*Bremen**

Per 100 kg. or part thereof, per day	1.70
Minimum, per shipment, per day	3.00

Cologne

Per 100 kg. or part thereof, per day	2.40
Minimum, per shipment, per day	4.75
from 21st day	4.75

*Dresden**

Per 100 kg. or part thereof, per day	2.50
Minimum per day, per shipment,	5.00
From 10th day	5.00
Minimum, per shipment, per day	10.00

*Dusseldorf**

Per 100 kg. or part thereof, per day	2.05
Minimum, per shipment, per day	4.10
Per 100 kg. or part thereof, per day	
From 10th day	2.60
From 20th day	3.10
From 30th day	3.60
Surcharge for DGR shipments:	
Minimum, per shipment	15.00
Over 49 kg.	18.00
Over 99 kg.	25.50
Over 499 kg.	45.00
Over 999 kg.	60.00

Frankfurt

Per 100 kg. or part thereof, per day	2.10
Minimum, per shipment, per day	5.00

*Hamburg**

RFS-Branch:

Per 100 kg. or part thereof, per day	1.90
Minimum, per shipment, per day	6.00
From 3rd day:	
Per 100 kg. or part thereof, per day	4.00
Minimum, per shipment, per day	9.00
From 10th day:	
Per 100 kg. or part thereof, per day	6.00
Minimum, per shipment, per day	13.00

Flight Branch/Airport:

Per 100 kg. or part thereof, per day	2.60
Minimum, per shipment, per day	5.00
From 5th day:	
Per 100 kg. or part thereof, per day	5.00
Minimum, per shipment, per day	10.00
From 10th day:	
Per 100 kg. or part thereof, per day	15.00
Minimum, per shipment, per day	30.00

Hanover

Per 100 kg. or part thereof, per day	2.30
Minimum, per shipment, per day	4.00

Leipzig-Halle.

Per 100 kg. or part thereof, per day	2.50
Minimum, per shipment, per day	5.00
From 10th day	
Per 100 kg. or part thereof, per day	5.00
Minimum, per shipment, per day	10.00

Munich

Per 100 kg. or part thereof, per day	1.95
Minimum, per shipment, per day	5.00

Note:
Exceptions Border Inspection Post MUC (GKS) see paragraph 11. Charges at Border Inspection Post (GKS) Munich

*Munster-Osnabruck**

Per 100 kg. or part thereof, per day	2.00
Minimum, per shipment, per day	5.00

Nuremberg

Per 100 kg. or part thereof, per day	1.40
Minimum, per shipment, per day	2.80

*Stuttgart**

Per 100 kg. or part thereof, per day	1.85
Minimum, per shipment, per day	4.10

5.3. Charges for special cargo

5.3.1. Cold storage (see also 9.1.4. of this section and 7.3./10.1. of this section)

*Berlin-Tegel**

Storage, per day	21.00
Loading into Warehouse, per kg.	0.06
Minimum, per shipment	6.00
Out of Warehouse, per kg.	0.06
Minimum, per shipment	6.00

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*Bremen**
Per 100 kg. or part thereof, per day 5.00
*Cologne**
Per 100 kg. or part thereof, per day 25.00
VAL 25.00
DGR class 1, 7 ..... 25.00
DGR class 2, 3, 4, 5, 6, 8, 9 ..... 15.00
HUM, per 2 hrs. 60.00
PER 10.00
COOL 12.00
AVI 15.00
*Dresden**
Per kg., per day 0.20
Minimum per shipment, per day 20.00
*Dusseldorf**
Per kg. per day 0.12
Minimum, per shipment, per day 33.00
*Frankfurt - Cool Center (LCCC)**
- Free storage period: 24 hours
- Applicable for Export, Import and Transit
- **Export:** Free period starts upon Acceptance time of shipment
- **Import:** Free period starts upon availability of the shipment ("hold for pick up").
- **Transit:** Free period starts at actual arrival time of inbound aircraft
- Sundays and legal holidays are included in the computation of the 24 hours-period.

Hereafter / per 100 kg. or part thereof, per day:
Storage Temperature +15°C to +25°C (PPH) 3.00
Storage Temperature +2°C to +8°C (PPL) 5.50
Storage Temperature -20°C to -12°C (PTK) 7.00
Frankfurt
Per 250 kg. or part thereof, per day 14.32
*Hamburg**
RFS-Branch:
Surcharge per kg., per day..... 0.15
Flight Branch/Airport:
Per kg. per day 0.15
Minimum per shipment, per day 15.00
*Hanover**
Per 100 kg. or part thereof, per day 10.00
*Leipzig-Halle**
Per kg. per day 0.20
Minimum per shipment, per day 20.00
Munich
Per kg., per day 0.11
Minimum per shipment, per day 22.00
Note:
Exceptions Border Inspection Post MUC (GKS) see paragraph 11. Charges at Border Inspection Post (GKS) Munich
Nuremberg
Per 100 kg. or part thereof, per day 15.00
*Stuttgart**
Per 50 kg., per day 5.00
Minimum per shipment, per day 25.00

5.3.2. Deep freeze storage (see also 9.1.4. and 7.3./ 10.1. of this section)
*Berlin-Tegel**
Storage, per day 21.00
Loading into Warehouse, per kg. 0.06
Minimum, per shipment 6.00
Out of Warehouse, per kg. 0.06
Minimum, per shipment 6.00
*Bremen**
Per 100 kg. or part thereof, per day 5.00
*Cologne**
Per 100 kg. or part thereof, per day 28.56
Frankfurt - Cool Center (LCCC)
- Free storage period: 24 hours
- Applicable for Export, Import and Transit
- **Export:** Free period starts upon Acceptance time of shipment
- **Import:** Free period starts upon availability of the shipment ("hold for pick up").
- **Transit:** Free period starts at actual arrival time of inbound aircraft
- Sundays and legal holidays are included in the computation of the 24 hours-period.

Hereafter:
Storage Temperature -20°C to -12°C (PTK)
Per 100 kg. or part thereof, per day 7.00
Frankfurt
Per 250 kg. or part thereof, per day 18.41
*Hamburg**
RFS-Branch:
Surcharge per kg., per day..... 0.15
Flight Branch/Airport:
Per kg. per day 0.15
Minimum per shipment, per day 15.00
*Hanover**
Per 100 kg. or part thereof, per day 15.00
*Leipzig-Halle**
Per kg. per day 0.25
Minimum per shipment, per day 25.00
Munich
Per kg., per day 0.13
Minimum per shipment, per day 26.00
Note:
Exceptions Border Inspection Post MUC (GKS) see paragraph 11
*Stuttgart**
Per 50 kg., per day 6.25
Minimum per shipment, per day 31.25

5.3.3. Room for radio-active materials (see also 9.1.3. of this section)
*Berlin-Tegel**
Storage, per 100 kg. or part thereof. per day 35.00
In, per shipment 35.00
Out, per shipment 35.00
*Bremen**
Per 100 kg. or part thereof, per day 20.00
*Dresden**
Minimum, per shipment, per 24 hours 20.00
Note:
These charges to be applied on top of storage charges for normal cargo
*Dusseldorf**
Per kg., per day 0.60
Minimum, per shipment, per day 71.00
Frankfurt
Per package, per day 2.61
Minimum, per shipment, per day 13.55
*Hamburg**
Flight Branch/Airport:
Also for limited quantities (e.g. RRE)
Per kg., per day 50.00
*Hanover**
Per 100 kg. or part thereof, per day 15.00
*Leipzig-Halle**
Per kg., per day 0.50
Minimum, per kg., per day 20.00
*Munich**
Per kg., per day 0.61
Minimum per shipment, per day 23.00
*Nuremberg**
Per package, per day 10.00
Additionally for measuring, checking in and out, per shipment 50.00
*Stuttgart**
Per kg., per day 50.00
Minimum per shipment 250.00

5.3.4. Dangerous Goods (see also 9.1.3. of this section)
*Cologne**
All kinds of dangerous goods except classes 1 and 7
Per 100 kg. or part thereof, per day 15.00
Per 100 kg. or part thereof, per day (DGR class 1, 7) 25.00
*Dresden**
Per kg., per day 0.25
Minimum, per shipment, per day 25.00
*Dusseldorf**
Minimum, per shipment 17.00
Over 49 kg. 20.00
Over 99 kg. 27.50
Over 499 kg. 47.00
Over 999 kg. 62.00
Room for explosives
Per kg., per day 0.44
Minimum, per shipment, per day 33.00
Leipzig-Halle
Per kg., per day 0.25
Minimum, per shipment, per day 25.00
*Stuttgart**
Per 50 kg., per day 3.60
Minimum per shipment, per day 19.50

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5.3.5. Strong room (see also 9.1.5. and 9.1.6. of this section)

Berlin-Tegel
Per shipment, per day 35.00

*Bremen**
Per shipment, per day 22.00

*Cologne**
Per 100 kg. or part thereof, per day 27.38

*Dresden**
Per kg., per day 0.30
Minimum, per shipment, per day 30.00

*Dusseldorf**
Per kg., per day 0.44
Minimum, per shipment, per day 33.00

Frankfurt
- Free storage period 24 hours, starts upon availability of the shipment ("hold for pick up")
- Sundays and legal holidays are included in the computation of the 24 hrs. period.

Per kg., per day 0.45
Minimum per shipment, per day 30.00

*Hamburg**
RFS-Branch:
Per 100 kg. or part thereof, per day..... 24.00
Flight Branch/Airport:
Per 100 kg. or part thereof, per day..... 24.00

*Hanover**
Per 100 kg. or part thereof, per day 30.00

*Leipzig-Halle**
Per kg., per day 0.30
Minimum, per shipment, per day 30.00

Munich
Per kg., per day 0.80
Minimum per shipment, per day 32.00

Nuremberg
Per 100 kg. or part thereof, per day 22.00

*Stuttgart**
Per 100 kg. or part thereof, per day 58.30
Minimum, per shipment 21.60
Insurance premium, per shipment 5.25

5.3.6. Quarantine area and animal shelter (please observe also 9.1.2. of this section)

*Berlin-Tegel**
Small animals, per event 10.30
Cleaning / disinfection 20.00

*Cologne**
Small animals, per 100 kg. or part thereof, per day 15.00

*Hanover**
Charges on request.

Frankfurt
Please observe 9.1.2. of this section.

*Hamburg**
Flight Branch/Airport:
Per shipment, per day 35.00

*Munich**
Only short term animal accommodation - from 2nd day additional costs for external animal shelter apply.
Handling fee per kg. 0.13
Minimum per shipment 3.60
Stay up to 3 hours, per shipment 32.90
Additional hour, per shipment 4.68
Standard charge for processing animals through veterinary examination per shipment 13.00

*Stuttgart**
- Single animals
  Per 100 kg., accounted by each kg. 57.50
  Minimum per cage 11.60
  Maximum per cage 57.50
- Small animals
  Per 100 kg., accounted by each kg. 115.60
  Minimum per cage 11.60
  Maximum per cage 115.60
- Predators
  Per animal 59.40
- Tropical fish
  Per box 1.70
  Minimum per shipment 12.70

5.3.7. Heated room

*Bremen**
Per 100 kg. or part thereof, per day 5.00

Frankfurt - Cool Center (LCCC)
- Free storage period: 24 hours
- Applicable for Export, Import and Transit
- **Export:** Free period starts upon Acceptance time of shipment
- **Import:** Free period starts upon availability of the shipment (“hold for pick up”).
- **Transit:** Free period starts at actual arrival time of inbound aircraft
- Sundays and legal holidays are included in the computation of the 24 hours-period.

Hereafter:
Storage Temperature +15°C to +25°C (PPH)
Per 100 kg. or part thereof, per day 3.00

5.3.8. Room for Human Remains - see also 9.1.6. of this section)

*Berlin-Tegel**
Basic charges per shipment 65.00
Note: These charges to be applied on top of storage charges for normal cargo

*Cologne**
Per Coffin per day (2 hours free) 60.00

*Dresden**
Per shipment, per day 35.00

*Dusseldorf**
Per shipment, per day 70.00

*Hamburg**
Flight Branch/Airport:
Per shipment (coffin, urn), per day 35.00

*Hanover**
Per shipment, per day 15.00

*Leipzig-Halle**
Per shipment, per day 75.00

*Stuttgart**
Per coffin per day 95.40

5.3.9. Perishables - see 9.1.4. and 7.3./10.1. & 11.1. of this section

6. Charges for Container/Pallets (Live/td, Cool/td and Hanging Garments) - see 9.1.2., 9.1.4. and 9.1.11. of this section

7. Delivery and Pick up

7.1. T1-onforwarding/direct delivery

Applicable to all airports
Per shipment 85.00

7.2. Delayed Pick up

Munich
Re-storage of import shipments 30 minutes after provision on delivery platform, if not picked up by consignee.
Per event 45.00

9. Others

9.1. Assignment charge
Per shipment 26.00

9.2. Extra performances

9.2.1. Hiring of manpower

Frankfurt - Cool Center (LCCC)
Per man, per 15 minutes or part thereof 20.00
(Labelling, weighing, sealing of cargo/colli; (photos on customer’s request)

Frankfurt
Per man, per 15 minutes or part thereof 15.00
(Labelling, weighing, sealing of cargo/colli)
Minimum per event 30.00
Photos on customer’s request, max. 5 pictures 50.00
Every additional picture 3.00

Leipzig-Halle
Per man, per 30 minutes or part thereof 22.00
Qualified staff DG personnel category 6, per 30 minutes or part thereof 40.00

Munich
Per man, per 15 minutes or part thereof 15.00
Minimum per event 30.00

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Stuttgart

Per man, per ½ hour:

Monday to Friday between 06.00 and 20.00 hrs. ..	21.50
Monday to Friday between 20.00 and 06.00 hrs. ..	21.50
	+25% surcharge
On weekends / public holidays	21.50
	+50% surcharge

Per leader/foreman, per hour or part thereof:

On working days	43.40
On weekends / public holidays	64.75

9.2.2. Loading of trucks

Frankfurt

Per 100 kg. or part thereof	2.40
Minimum	5.00

Munich

On request according to expenses,
Minimum charge 30.00

9.2.3. Transport of cargo to truck platform

Frankfurt

For customs examination or on client order, including delivery to place of examination and renewed storage.
Per shipment 20.00

9.2.4. Hiring of equipment

Cologne

Forklift up to 2 tons, per 15 minutes	15.00
Forklift up to 5 tons, per 15 minutes	25.00
Forklift over 5 tons, per 30 minutes	60.00

Leipzig-Halle

Forklift up to 3.5 tons, per 30 minutes	30.00
Forklift up to 7 tons, per 30 minutes	50.00
Forklift up to 15 tons, per 30 minutes	120.00

Munich

Forklift up to 4 tons, per 15 minutes or part thereof (including driver)	27.50
Forklift up to 12 tons (to be requested 6 hours in advance), per 15 minutes or part thereof (including driver)	65.00

Stuttgart

Forklift up to 2 tons, per ½ hour	34.50
Forklift up to 3 tons, per ½ hour	40.50
Forklift up to 4,5 tons, per ½ hour	47.00
Forklift up to 8 tons, per ½ hour	60.50

9.2.5. Re-export

Dusseldorf

Transfer of goods under surveillance by customs authorised person including, T1 customs clearance

From FDCG warehouse to Lufthansa Cargo AG warehouse, per T1 document	20.00
Customs-Data-Entry and T1 customs clearance, per T1 document	20.00

9.2.6. Termination of transport before final destination (on request shipper)

Frankfurt, Cologne, Dusseldorf, Munich

Per shipment 100.00

9.2.7. BUP Fast Lane

Frankfurt

Direct transport of BUP from aircraft to truckdock in Cargo City South
Per kg. 0.028

9.2.8. Transport to other premises at Airport

Munich

On request processing freight to Border Inspection Post or other premises at the Airport

Per kg.	0.13
Minimum per shipment	25.00

9.2.9. Pre-check by customer

Munich

On client's order, provision for preview purposes and renewed storage
Per event 25.00

9.2.10. Pre-built-up

Frankfurt

On euro-pallet without plastic foil:

Per 100 kg. or part thereof	6.00
Minimum	20.00
Additional euro-pallet per piece ..... (If provided by LCAG)	10.00
Disposable pallet (if provided by LCAG)	5.00

On euro-pallet covered with plastic foil:

Per 100 kg. or part thereof	7.00
Minimum	20.00
Additional euro-pallet per piece ..... (If provided by LCAG)	10.00
Disposable pallet (if provided by LCAG)	5.00

9.3. Break down of consolidation

Frankfurt

Per kg. (incl. free storage of HAWB for 7 days)	0.09
Minimum	9.00

Hanover

Per kg.	0.06
Minimum per House Air Waybill	9.00

Leipzig-Halle

Per kg.	0.05
Minimum	5.00

Munich

Per kg.	0.09
Minimum per House Air Waybill	5.00

Nuremberg

Per kg.	0.05
Minimum per House Air Waybill	2.50

Stuttgart

Physical & documental per 100 kg.	7.60
Minimum per Master Air Waybill	20.00
Documental per House Air Waybill	2.50
Minimum per Master Air Waybill	7.50
Atlas-Entry per House Air Waybill	1.45

9.4. Waste disposal

Frankfurt - Cool Center (LCCC)

Cleaning charge for cool-containers (if applicable), for removal of adhesives, plastic, batteries, other waste, cleaning and decontamination of container
Minimum fee per container 300.00

Frankfurt

Per m³ or part thereof 40.00

Munich

Per m³ or part thereof 40.00

9.5. Dry Ice

Frankfurt - Cool Center (LCCC)

Per kg. (10 kg. blocks) 2.10

Frankfurt - Perishable Center Frankfurt (FRA)

Re-icing each	15.00
Plus per kg. Dry Ice	2.80

Munich

Per 10 kg. or part thereof	21.00
Handling according to expenses, Minimum charge	30.00

10. Charges for Perishable Center Frankfurt (PCF)

10.1. Storage charges (see also 9.1.4. of this section)

Frankfurt

Free storage period of 24 hours for transit shipments
All export and import charges to be paid directly to the PCF

1. Freight handling charges (mixed units/loose freight)
   Per 100 kg. 0.12
2. General storage (8 hours free storage)
   Per 100 kg./hour 0.24
3. Cold storage (6 hours free storage)
   Per 100 kg./hour 0.30
4. Deep-freeze storage (no free storage time)
   Per 100 kg./hour 0.35

10.2. Provision for inspection by the Veterinarian Authority

Per AWB/Shipment/Check

Up to 50 kg.	17.00
Up to 500 kg.	28.90
Up to 2.500 kg.	36.80
More than 2.500 kg.	47.30

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10.3. Phytosanitary Conformity Control
1. Per shipment 15.00

10.4. Customs Examination (summery declaration)
1. Per AWB (ATLAS-System) 16.00

Additional process-related charges may apply in individual cases. For more detailed information please contact the Fresh/td Competence Team, freshtd.handling@dlh.de.

11. Charges at Border Inspection Post (GKS) Munich

11.1. Storage charges (see also 9.1.4. of this section

*Munich**

Handling fee per kg. 0.13
Minimum per shipment 3.60

1. General storage
   Per 100 kg. or part thereof, per day 1.87
   Minimum per shipment, per day 3.60
2. Cold storage
   Per kg., per day 0.06
   Minimum per shipment, per day 5.25
3. Deep-freeze storage
   Per kg., per day 0.07
   Minimum per shipment, per day 6.31

11.2. Standard charge for processing and removing freight to veterinary examination
Per shipment 13.00

12. Cartage- / Delivery- / Pick-up Charge (valid also for Import)**
For delivery/pick up of outgoing resp. incoming air cargo shipments within the city district belonging to the airport, the local cartage charges will apply (per shipment). Such charges are available on request from the agent concerned. Surcharges may apply for such special services (e.g. extra tours, waiting times, additional manpower), where the costs are not covered by the normal cartage charges. The costs for delivery-/pick up to/from places outside the city area belonging to the airport may be charged according to the rates/ tariffs applicable to the mode of transport. If such rates/tariffs are not available an adequate fee will be charged.

13. Damage report

Hamburg

RFS-Branch:
Damage report 25.00
Damage report including scaling 40.00

Flight Branch/Airport:
Damage report 20.00

Hanover

Damage report 18.00

■ TRANSIT / TRANSFER

Where applicable, 19% VAT must be added to the charges published below.
Documentary requirements for all transit shipments same as for imports. (Please see section 7, chapter 7.3 Country Regulations, 2.2. Documentary Requirements (Germany).

5. Storage
5.3. Charges for special cargo: see Import 5.3.

7. Delivery and Pick up
T1-onforwarding/direct deliver: see Import 7.

9. Others
9.1. Transfer interline charge for valuable cargo: see 9.1.6. of this section

■ EXPORT

Where applicable, 19% VAT must be added to the charges published below.

Notes
1. * Facilities are not operated by Lufthansa Cargo AG but by a third party also fixing the pertaining charges.
2. ** Service is not offered by Lufthansa Cargo but by cargo agents also responsible for the pertaining charges.

1. General

1.1. Preparation of AWB
Per AWB 10.00

1.2. Amendment of AWB
Per AWB 50.00

1.3. Charge for retroactive administrative corrections in case of multiple use of AWB-numbers
Per AWB-number 60.00

2. Handling

2.1. General handling charges**
(Acceptance, Weighing, Measuring, Labelling, Delivery to Carrier)
Per kg. 0.10
Minimum per shipment 10.00
Lufthansa Cargo Cool Center (LCCC) Frankfurt
- Manpower: see 5.3. Import
ULD Build-up
- if cargo delivered on Euro / US-pallets 0.06
- if cargo delivered loose 0.15

2.2. Valuable Cargo - see 9.1.6. of this section

2.3. Cargo Security Check Fees
Screening Fee:
Minimum 39.00
Per kg. 0.13

Cologne

In case ETD applies
Minimum per shipment 60.00

Frankfurt

Repacking ***unclear cargo***
Minimum 60.00
Per piece 20.00

3. Customs

3.1. Export Customs Declaration for shipments directly delivered to carrier by original shipper

Frankfurt

Per shipment 8.00

3.3. A.M.S fee / U.S. Customs fee - see 9.3. of this section

3.4. Export Customs Declaration** (respectively declaration for INTRASTAT System)
Per declaration 20.00

3.5. Preferential customs clearance at export customs office**
According to expenses.

4. Documentation

4.1. DGR Handling Fee - see 9.1.3. of this section

4.2. Disbursement fee
Disbursements less than EUR 73.00 ..... 12.00
Disbursements up to EUR 300.00 ..... 30.00
Disbursements more than EUR 300.00 ..... 10%
Note:
Not applicable for German Domestic Shipments

4.3. Letter of credit-shipments
Per shipment 18.00

5. Storage

5.1. Free storage period for general cargo

Frankfurt, Hanover, Munich, Nuremberg, Stuttgart

- Warehouses owned/operated by Lufthansa Cargo: 6 days
- Starting at 08.00 a.m. the day following the day of delivery

5.2. Charges for general cargo: see Import 5.2.

5.3. Charges for special cargo: see Import 5.3.

6. Container/Pallets (Life/td, Cool/td and Hanging Garments) - see 9.1.2., 9.1.4. and 9.1.10. of this section

6.1. Price list for loading appliances
Single-stud fitting 0.50
Double-stud fittings 0.96
Tie-down strap with fitting&hook 11.10
Tie-down rope 8 mm; 500 m per box 95.60
Supporting plank 1.00 m length 1.84
Supporting plank 1.50 m length 2.70
Supporting platform 125 × 75 cm 11.40
Supporting platform 200 × 75 cm 16.26
Plastic foil (coil 140 m) 43.00
Net lashing rope, per piece 2.84

9. Others

9.1. Landing certificate
Per certificate 35.00

9.2. Proof of delivery at destination
Per certificate 30.00

9.3. Appended Declaration to AWB
Per declaration 15.00

9.4. Special handling for shipments where transport approval (DEG01) must be obtained from BFS (Bundesamt für Strahlenschutz)
Per shipment 75.00

9.5. Special handling for shipments falling under German War Weapons Law (KWKG) and where approval must be obtained
Per shipment 75.00

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9.6. Special handling for shipments where transport approval must be obtained from LBA (Luftfahrt-Bundesamt)
Per shipment 75.00

9.7. Aircraft Engine Acceptance Check Fee
Lufthansa Cargo reserves the right to carry out a specific physical check of aircraft engines upon acceptance for transportation, whenever such check is necessary
Per engine 280.00

9.8. Service Charge for Human Remains in Coffins
Per shipment 95.00

9.9. Unloading of trucks
Munich
On request according to expenses,
Minimum charge 30.00

9.10. Pick-up of export shipment before departure, on shipper's request
Per shipment 100.00
Fee is payable by collector.

9.11. Cargo Attendant Fee (except for horse shipments)
Per shipment 500.00

9.12. Excepted Lithium Batteries Check Fee (eff. March 29th, 2015)
Per MAWB 50.00

Albania

■ **IMPORT**

AWB delivery fee for each import shipment arriving with LH or OS flights ..... EUR 15.00

Argentina

■ **IMPORT**

AWB delivery fee, per AWB (subject to change) ... USD 135.00

■ **EXPORT**

Handling fee, per AWB (subject to change) ..... USD 45.00
VAL fee, per AWB (subject to change) ..... USD 90.00
Excepted Lithium Batteries Check Fee per AWB ... USD 80.00

Bosnia and Herzegovina

■ **EXPORT**

Proof of delivery (POD) ..... EUR 30.00
CCA fee ..... EUR 50.00
Landing Certificate (LC) ..... EUR 35.00

Brazil

■ **IMPORT**

BUP shipments to Brazil - MAWB must show actual number of pieces.

■ **EXPORT**

Excepted Lithium Batteries Check Fee per AWB ... USD 80.00

Bulgaria

■ **IMPORT**

Delivery fee for each import shipment arriving with LH or OS flights
Per kg. of actual weight ..... EUR 0.05
Minimum delivery fee per AWB ..... EUR 10.00
For further detailed information regarding Terminal Handling Charges, handling agents should be contacted directly.

■ **EXPORT**

Proof of delivery (POD) ..... EUR 30.00
CCA fee ..... EUR 50.00
Landing Certificate (LC) ..... EUR 35.00

Canada

General
NAV Canada (NavCan) fees
All shipments entering and leaving Canada are subject to the NAV Canada fees of CAD 0.07 per kg. chargeable weight, rounded up to the next full kilo with a Minimum of CAD 5.00.

■ **EXPORT**

1. Completion of Charges Correction Advice (CCA)
Per CCA, on customer request after acceptance of shipment ..... CAD 50.00

2. Proof of delivery at destination
Per certificate ..... CAD 50.00

3. Screening Fee
All unscreened cargo tendered for passenger aircraft departing Canada will incur a CAD 0.15 per kg. actual weight screening fee with no minimum or maximum. Some exceptions apply, please contact your local Lufthansa Cargo office for further information.

4. Excepted Lithium Batteries Check Fee
Per AWB ..... USD 80.00

■ **IMPORT**

1. Terminal Import Fees
a. The terminal import fee will be applicable to each of the Carrier's AWB (MAWB) for assistance/facilities to present a shipment to Canadian Customs and/or for opening or closing packages if required.
Per Master Airwaybill in Bond/Customs Cleared ..... CAD 65.00
Exceptions:
1. YUL: Per Master Airwaybill ..... CAD 67.00

2. De-consolidations
The following charges will be applicable when a shipment is de-consolidated at the Carriers premises at the request of the shipper/consignee or his agent.
Minimum per HAWB ..... CAD 25.00
Per kg. ..... CAD 0.10

3. Import Storage
Free Storage: 48 hours post arrival of complete shipment.
First Saturday and Sunday and all legal holidays will not be included in computation of the 48 hours free storage period.
Charges after 48 hours will be applied as follows.
Per kg ..... CAD 0.30
Minimum, per day ..... CAD 25.00
Minimum, per shipment ..... CAD 50.00
Exceptions:
YUL:
General cargo will be held free of storage charges for a period of 48 hours after the day of arrival. First Saturday and Sunday and all legal holidays will not be included in computation of the 48 hours free storage period. Storage will start at 08:00 of the first day where storage becomes applicable.
Charges after 48 hours will be applied as follows:
Per kg ..... CAD 0.35
Minimum, per day ..... CAD 25.00
Minimum, per shipment ..... CAD 55.00
Special Cargo Storage (including perishables, dangerous goods and valuables)
Free Storage: 48 hours post arrival of complete shipment.
Charges after 48 hours will be applied as follows.
Per kg ..... CAD 0.50
Minimum, per day ..... CAD 30.00
Minimum, per shipment ..... CAD 70.00
Exceptions:
YUL:
Cargo will be held free of storage charges for 24 hours after the day of arrival. Storage will start at 08:00 of the first day where storage becomes applicable.
Charges after 24 hours will be applied as follows:
Per kg ..... CAD 0.55
Minimum, per day ..... CAD 35.00
Minimum, per shipment ..... CAD 75.00

4. Accessorial Import Charges
a. Delivery outside of regular Customer Service Hours
Per shipment ..... CAD 250.00
b. Oversize Import Shipments
The offloading/loading equipment for the clearance of oversize import shipments weighing 4.5 tons and over must be arranged and paid for by the consignee/customs broker.

For more information concerning these charges please contact your local Lufthansa Cargo Handling Office.

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Chile

■ **IMPORT**

AWB delivery fee, per AWB (Excluding personal effects, LHO and DIP subject to change) ..... USD 75.00
AWB deconsolidation fee for MAWB (direct/consol) ..... USD 80.00

■ **EXPORT**

Handling fee, per AWB (subject to change) ..... USD 35.00
Excepted Lithium Batteries Check Fee per AWB... USD 80.00

China, People's Republic of

■ **EXPORT**

Preparation of paper AWB ..... CNY 65.00

■ **IMPORT**

Guangzhou:
Customs data transfer fee (collect by GHA on behalf of LCAG)
Per MAWB ..... CNY 12.00

Croatia

■ **EXPORT**

Proof of delivery (POD) ..... EUR 30.00
CCA fee ..... EUR 50.00
Landing Certificate (LC) ..... EUR 35.00
Zagreb
Export fee for heavy pieces, per shipment ..... EUR 10.00
Export fee for VAL, per shipment ..... EUR 30.00
Civil Aviation Authority Fee for export, per kg. ..... EUR 0.02
Perishable fee, per shipment ..... EUR 10.00
Charges for special cargo - also see chapter 9.1. of this section

Cyprus

■ **EXPORT**

Proof of delivery (POD) ..... EUR 30.00
CCA fee ..... EUR 50.00
Landing Certificate (LC) ..... EUR 35.00

Czech Republic

■ **EXPORT**

Bar-Code Label:
Per label ..... CZK 12.00
Issuing AWB:
Per AWB ..... CZK 200.00
Disbursement fee:
Per AWB ..... CZK 700.00
CCA fee:
Per transaction ..... CZK 540.00
Proof of delivery:
Per transaction ..... CZK 840.00
VAL & VUN Fee (for escort from W/H to the aircraft):
Per AWB ..... CZK 500.00

AAMS fee:
Manual disposal with hardcopies of HAWB
Per HAWB ..... CZK 420.00
Electronic disposal by FHL2 messages
Per HAWB ..... CZK 28.00
DGR fee see 9.1.3. of this section

Finland

Local export and import charges apply outside of the AWB. Please refer to the Terminal Tariff of the Cargo Handling Agent.
Terminal charges export and import are published by GHA and debited directly by GHA. Terminal charges at HEL are not charged and accounted on LCAG AWBs, but are debited by GHA.

France

■ **EXPORT**

CCA / AWB-change/Break of Routing/Reweigh-measure/Double use of an awb/Change of incoterm:
Per action .....EUR 50.00
Change of custom status:
Per action, minimum .....EUR 100.00
Breakdown of an ULD:
Per action .....EUR 100.00
Confirmation of Delivery (in written form):
Per action (POD) .....EUR 50.00
Loading / Offloading of trucks over 300 kg.:
Loose Cargo / per kg. .....EUR 0.052
BIG shipment less than 100kg loaded in Bulk:
Per AWB .....EUR 110.00
Change of destination:
Per action .....EUR 100.00
Disbursements fee:
Disbursements up to EUR 470 of Due Agent + Due Carrier .....EUR 47.00
Disbursements more than EUR 470 of Due Agent + Due Carrier 10%

Georgia

Amounts shown are expressed in Georgian Lari (GEL).
TBILISI
Terminal opening hours: 24 hours

■ **EXPORT**

Export Security check:
Up to 50 kg. 14.00
Above 51 kg, per kg. 0.28
Export cargo storage:
First two (2) days, per day 1.00
From the 3rd day, per day, per kg. 0.08
AWB issuance:
Fee 25.00

■ **IMPORT**

Import cargo storage:
First two days, per day, per kg. 0.01
From the 3rd day, per day, per kg. 0.08
From the 20th day, per day, per kg. 0.16
Following days per kg., per day 0.12

- VAL storage: Available
  Up to 50 kg., per day 50.00
  Above 51 kg., per day, per kg. 1.00
- Chiller: Available (+2 +8 degrees Celsius)
- Freezer: Available (-2 -8 degrees Celsius)
- Deep freezing up to -12 degrees on request.
- Storage of temperature controoled cargo:
  Up to 50 kg., per day 15.00
  Above 51 kg., per day, per kg. 0.30
- Import documentation check-in 12.00
  Customs brokerage service: Available
  Customs opening hours:
  Monday through Friday 10.00 - 19.00 hours

Greece

■ **EXPORT**

Proof of delivery (POD) .....EUR 30.00
CCA fee .....EUR 50.00
Landing Certificate (LC) .....EUR 35.00

■ **TRANSIT**

Transhipment charges, per shipment from an international sector for domestic final destination airport with customs .....EUR 35.00
For further detailed information regarding Terminal Handling Charges, the handling agent shall be contacted directly.

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Hungary

■ **EXPORT**
All non-secured shipments subject to security controls upon acceptance, X-ray or bomb check as applicable. As of 01 April 2013 EUR 0.04 per kg. will be charged for non-secured shipments for security control.

■ **IMPORT**
- Charges Collect (CC) are not accepted at all.
- HEA / BIG: All shipments containing pieces heavier than 7 tons/ piece or exceeding the dimensions of a 20ft flat or loadable with crane only must be preadviced at least 3 days before arrival. In case a crane or special forklift is required for unloading, costs will be debited to the shipper.

India

In an effort to reduce dwell time and to have paperless transactions, the Indian Customs now requires advance electronic data for all import shipments that transit or terminate in Indian Customs Jurisdiction. The Import General manifest transmitted electronically must include the complete MAWB information and the House Airway Bill information (in case final destination is within India) prior to arrival of flight. The advance electronic data may be transmitted by the agent or carrier. In case agent / carrier fails to submit all relevant information complete and on time, Indian Customs has the right to impose penalties. Therefore, these new regulations need to be adhered strictly and LCAG has to ensure that data is transmitted to customs by them or through consolidators directly to Indian Customs.

HAWB Data Handling
There are 3 different scenarios to capture HAWB data, which are as follows:
1. ***Scenario A*** - Data is updated and transmitted by LCAG.
2. ***Scenario B*** - Data is provided by Agent to LCAG for transmission to customs.
3. ***Scenario C*** - Data updated and transmitted directly by forwarder to Indian Customs.

Scenario A
HAWB Data Capture & Charges Handling
Prior to All Goods Acceptance (GAC). Manual capture of respective charges in AWB data capture screen.
- Fee per HAWB EUR 12.00. E.g. number of HAWB 2 × EUR 12.00 = EUR 24.00 in equivalent local currency.

Scenario B
HAWB Data Electronic Transmission and charges Handling
Prior to All Goods Acceptance (GAC). Verify data sent electronically by shipper/forwarder/agent. Update MAWB and HAWB capture if there is variation from the physical documents delivered.
- Fee per HAWB EUR1.00. E.g. number HAWB 1 × EUR 2.00 - 2.00 in equivalent local currency.
- In case of amendment in HAWB EUR 12.00 will be charged.

Scenario C
Electronic HAWB Transmition by ICS Certified Consolidators.
Check for 16digit Indian customs registration number of consignee in Handling Information column. Check “Consol-direct” mentioned in nature of goods field on MAWB.
No charges in this case.

■ **IMPORT**
Import Charges
Delivery Order fee on all Import shipments to India are applicable and payable to Lufthansa Cargo AG in addition to terminal charges and storage (if applicable) payable to handling agent.
BUP is only possible when total numbers of packages are shown on the MAWB & Manifest as cargo is delivered against individual HAWB in case of consol. In addition all packages must bear the MAWB & HAWB labels showing total number of packages declared on MAWB & HAWB.

Airport Charge
Shipments to and from DEL (Import & Export) are subject to per kg. "Airport Charge" effective 01 Jul 2012.

Indonesia

■ **IMPORT**
1. **Custom Information**
   a. Customs does not allow any correction at consignees name and address box on AWB - origin station/Shipper must ensure correctness.
   b. BUP - Total Pieces on manifest must be the same with Air Waybill; Actual pieces should be declared in “Nature and Quantity of Goods”
   c. Non-consolidation shipments: Specific description of goods is mandatory written on Airwaybill, Including FWB. (Harmonized tariff description eg. screw, bolt instead of Spare Part)
   d. FWB must be identical with Air Waybill, name and address in FWB/MAWB must be captured completely in their 35 character limitation each (IATA FWB format). Forwarders are suggested to contact their Indonesian representative to get detailed information on EDI Customs regulation.
   e. Consolidation shipment: Manifest de-consolidation must be done by consignee
2. **CC regulations**
   No CC-Shipments allowed into Indonesia on LH.
3. **Storage**
   As per customs regulations part shipments can only be cleared after arrival of all the parts. Storage charges arise due to part shipment. Storage charges will be borne by consignee.

■ **TRANSIT**
Transhipment to domestic or foreign destination is not allowed, CGK / JKT must be shown as final destination.
Destination to other part of Indonesia e.g. DPS, SUB, MES, BPN etc. are reachable via Singapore.

■ **EXPORT**
Excepted Lithium Batteries Check Fee
Per MAWB ..... USD 75.00

Iran

■ **IMPORT**
Live/td: Cat & dog arrival as unaccompanied cargo to THR is totally forbidden.

Israel

■ **IMPORT**
Delivery Order
Delivery Order Per Air Waybill ..... ILS 258.00
BUP to CNEE - possible only if Roller Bed Trucks and warehouse facilities available at customer premises.
Dangerous Goods Escort fee ..... ILS 200.00
Valuable Cargo and Time Matters (ZXO) Escort Fee
Weekdays ..... ILS 225.00
Weekend ..... ILS 335.00

■ **EXPORT**
Special handling charge for pets
Per shipment/AWB ..... USD 50.00
Special handling charge for Zoo animals
Per shipment/AWB ..... USD 50.00
Electronic HAWB data transmission using FHL messages, per HAWB ..... USD 1.00
Manual transmission of HAWB data or manual correction of electronically entered data, per HAWB ..... USD 12.00

Italy

Amounts shown are expressed in euro (EUR).

■ **IMPORT***
Charges Collect Fee
% of weight/valuation charge 5%
Minimum 31.00

■ **EXPORT***
VAL Shipment Fees - see 9.1.6. of this section
Dangerous Goods Fee - see 9.1.3. of this section
Completion of Charges Correction Advice (CCA)
Per CCA 50.00
Terminal Charges for off-airport departures
Per kg. 0.02
Minimum charge 0.26

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Disbursements fee
Disbursements up less than EUR 73.00 of Due Agent + Due Carrier 12.00
Disbursements up to EUR 300.00 of Due Agent + Due Carrier 30.00
Disbursements more than EUR 300.00 of Due Agent + Due carrier 10%
Fuel and security surcharges are not considered for the above mentioned calculation.
No show fee
Per ULD 260.00
Shipments of loose goods with more than 1,000 kg., of chargeable weight, in case of cancellation up to less than 12 hours LAT, per kg. 0.10
X-Ray fee
Per piece 3.00
Other screening methods: Additional fee may vary according to airport.
Service Charge for Human Remains in Coffins
Per shipment 95.00

* Where applicable VAT must be added to the charges/fees published above.

Japan

■ **EXPORT**

- **For Screening Fee for shipments not delivered according to local security regulations, please contact your local Lufthansa Cargo sales office.**
- **HAWB data transmission fee for Import Control System (ICS)**
  Automated data transmission (per HAWB) ..... JPY 150
  Manual data transmission (per HAWB) ..... JPY 1,500
  Manual data correction (per HAWB) ..... JPY 1,500
- **Excepted Lithium Batteries Check Fee**
  Per MAWB ..... JPY 7,000

Kazakhstan

■ **IMPORT**

1. **Storage**
   As per customs regulations part shipments can only be cleared after arrival of all the parts. Storage charges arise due to part shipments.
2. **Valuable Cargo**
   Security fee for delivery of banknotes at aircraft (incl. VAT)
   per shipment ..... USD 30.00
   Note:
   Security fee must be charged at the origin and noted in the Other Charges - box of the AWB. This fee is not applicable for any other valuables than banknotes

■ **EXPORT**
Documentation Charges
AWB Fee ..... USD 20.00

Korea

■ **EXPORT**
Excepted Lithium Batteries Check Fee
Per MAWB..... KRW 66,700

Kosovo

■ **IMPORT**
AWB delivery fee for each import shipment arriving with LH or OS flights..... EUR 20.00

Macedonia, FYROM

■ **IMPORT**
Delivery fee for shipments arriving on LH or OS flights, per gross kg. ..... EUR 0.05
Minimum delivery fee per AWB ..... EUR 10.00
For further detailed information regarding Terminal Handling Charges, handling agents should be contacted directly.

■ **EXPORT**
Proof of delivery (POD) ..... EUR 30.00
CCA fee ..... EUR 50.00
Landing Certificate (LC) ..... EUR 35.00

Malta

■ **EXPORT**
CCA fee and discrepancy in weight found during acceptance of cargo, per shipment .....EUR 25.00
X-Ray fee, Minimum per shipment .....EUR 10.00
Per kg. .....EUR 0.10

Malaysia

■ **EXPORT**
Charges Correction Adivice (CCA
Per CCA .....MYR 50.00
HAWB Data Transmission Fee (Transmission of HAWB Data to EU Customs)
Per HAWB .....MYR 3.90
Data Capture Fee (if FHL and FWB are not received)
Per HAWB .....MYR 50.00
Excepted Lithium Batteries Check Fee
Per MAWB.....MYR 198.00
Special Product Handling Fee
Cool/td
Phytosanitary Check; Country of Origin: non EU, To all destinations .....MYR 182.00
Veterinary Check; Country of Origin: non EU, To all destinations .....MYR 295.00

Live/td

	Special Handling Charges	Shelter Charge	Veterinary Charge (per health certificate
Ornamental Fish	MYR 454 (if transit in MUC)	-	MYR 295
Pets	MYR 182/ MAWB	MYR 182/kennel	MYR 295
Horses	-	MYR 545/horse	MYR 295
Zoo Animals	MYR 227/ MAWB	MYR 273 per cage/box	MYR 295

Safe/td1
Escort Fee/Security Charges .....MYR 70.00

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Mexico

Warehouse service fees applied by Lufthansa Cargo Servicios Logísticos de México S.A. de C.V. at Mexico City Airport (MEX).
All fees shown are expressed in Mexican Pesos (MXN) or in U.S. Dollars (USD).

General

a. Requests for cancelation or re-billing incur a fee of 16% over invoice total amount with a minimum charge of MXN 150.00.
b. Warehouse hours are Monday through Friday 8:00 to 20:00 hrs. Service request outside normal business hours incur an additional MXN 878.00 fee.
c. All prices are subject to additional 16% tax (I.V.A.).

■ **IMPORT**

1. Import Charges

1.1. Handling charges

Minimum, up to 100 kg., per AWB	MXN	375.00
Up to 200 kg., per AWB	MXN	551.00
Up to 400 kg., per AWB	MXN	596.00
Up to 1,000 kg., per AWB	MXN	776.00
Up to 2,000 kg., per AWB	MXN	1,200.00
Up to 3,000 kg., per AWB	MXN	1,300.00
Up to 5,000 kg., per kg.	MXN	0.42
Maximum, over 5,001 kg., per kg.	MXN	0.39

1.2. Custody Fee*

Charges apply based on the declared shipment value.

Up to MXN 10,000, per AWB	MXN	346.00
Up to MXN 20,000, per AWB	MXN	494.00
Up to MXN 50,000, per AWB	MXN	802.00
Up to MXN 150,000, per AWB	MXN	1,110.00
Over MXN 150,000, per AWB	MXN	1,479.00

* Add MXN 22.00 for each MXN 10,000.00 or fraction on customs application.
* Add 15% of the rate for each additional week.

1.3. Import cargo storage**

Storage Period of up to 10 days

Minimum, per AWB	MXN	362.00
Up to 200 kg., per kg., per day	MXN	0.77
Up to 400 kg., per kg., per day	MXN	0.52
Up to 1,000 kg., per kg., per day	MXN	0.43
Up to 2,000 kg., per kg., per day	MXN	0.36
Up to 3,000 kg., per kg., per day	MXN	0.27
Over 3,000 kg., per kg., per day	MXN	0.22

Storage Period 10 to 20 days

Minimum, per AWB	MXN	518.00
Up to 200 kg., per kg., per day	MXN	0.92
Up to 400 kg., per kg., per day	MXN	0.77
Up to 1,000 kg., per kg., per day	MXN	0.49
Up to 2,000 kg., per kg., per day	MXN	0.43
Up to 3,000 kg., per kg., per day	MXN	0.33
Over 3,000 kg., per kg., per day	MXN	0.27

Storage Period greater than 20 days

Minimum, per AWB	MXN	518.00
Up to 200 kg., per kg., per day	MXN	0.98
Up to 400 kg., per kg., per day	MXN	0.87
Up to 1,000 kg., per kg., per day	MXN	0.77
Up to 2,000 kg., per kg., per day	MXN	0.65
Up to 3,000 kg., per kg., per day	MXN	0.43
Over 3,000 kg., per kg., per day	MXN	0.33

** Minimum Fee: A Minimum of MXN 362.00 is charged per shipment for a storage period of up to 10 days. For storage beyond 10 days a Minimum Fee of MXN 518.00 per shipment is charged.

In case that cargo is not picked up after 60 days of arrival, Customs will consider it as abandoned.
In this case all accrued storage charges plus the destruction charges will have to be collected from the shipper.
Destruction charges amount to USD 0.95/kg with a minimum of USD 30.00/shipment.

1.4. Preview Check Fees***

Charges are applied according to the duration of the Preview Check.

Preview Check of up to 30 minutes

Up to 100 kg., per AWB	MXN	96.00
Up to 1,000 kg., per AWB	MXN	124.00
Over 1,000 kg., per AWB	MXN	147.00

Preview Check of up to 60 minutes

Up to 100 kg., per AWB	MXN	192.00
Up to 1,000 kg., per AWB	MXN	248.00
Over 1,000 kg., per AWB	MXN	295.00

Preview Check of up to 120 minutes

Up to 100 kg., per AWB	MXN	289.00
Up to 1,000 kg., per AWB	MXN	373.00
Over 1,000 kg., per AWB	MXN	440.00

Preview Check of up to 180 minutes

Up to 100 kg., per AWB	MXN	376.00
Up to 1,000 kg., per AWB	MXN	489.00
Over 1,000 kg., per AWB	MXN	588.00

Preview Check for each extra 60 minutes

Up to 100 kg., per AWB	MXN	96.00
Up to 1,000 kg., per AWB	MXN	124.00
Over 1,000 kg., per AWB	MXN	147.00

Maximum daily Preview Check Fees

Up to 100 kg., per AWB	MXN	673.00
Up to 1,000 kg., per AWB	MXN	870.00
Over 1,000 kg., per AWB	MXN	1,028.00

*** Lost Forms Fee: A fee of MXN 1,000.00 is charged in case of lost forms.

1.5. Cool/td Storage

Minimum, per AWB	MXN	250.00
Up to 100 kg., per kg., per day	MXN	2.50
100 - 500 kg., per kg., per day	MXN	1.10
500 - 1000 kg., per kg., per day	MXN	0.83
1000 - 2000 kg., per kg., per day	MXN	0.71
Over 2000 kg., per kg., per day	MXN	0.52

* Charges apply the first day.

1.6. Freezer Storage

Minimum, per AWB	MXN	400.00
Up to 100 kg., per kg., per day	MXN	4.00
100 - 200 kg., per kg., per day	MXN	2.65
200 - 300 kg., per kg., per day	MXN	2.20
300 - 500 kg., per kg., per day	MXN	1.70
Over 500 kg., per kg., per day	MXN	1.30

* Charges apply the first day.

1.7. De-consolidation

Per AWB	MXN	195.00

1.8. Minimum Handling Charge for Transfer Cargo

Minimum, up to 10kg., per AWB	MXN	596.00
Up to 20 kg., per AWB	MXN	724.00
Up to 30 kg., per AWB	MXN	761.00
Up to 40 kg., per AWB	MXN	888.00
Up to 50 kg., per AWB	MXN	1,015.00
Up to 60 kg., per AWB	MXN	1,142.00
Up to 70 kg., per AWB	MXN	1,231.00
Up to 80 kg., per AWB	MXN	1,306.00
Up to 90 kg., per AWB	MXN	1,358.00
Up to 100 kg., per AWB	MXN	1,421.00
Up to 200 kg., per AWB	MXN	1,485.00
Up to 300 kg., per AWB	MXN	1,611.00
Up to 400 kg., per AWB	MXN	1,738.00
Up to 500 kg., per AWB	MXN	1,992.00
Up to 1,000 kg., per AWB	MXN	2,246.00
Up to 2,000 kg., per AWB	MXN	2,500.00
Up to 5,000 kg., per AWB	MXN	3,134.00
Maximum, over 5,000 kg., per kg.	MXN	0.62

■ **EXPORT**

2. Export Charges

2.1. Export Handling Fee

Up to 100 kg., per AWB	MXN	171.00
Up to 500 kg., per AWB	MXN	188.00
Up to 1,000 kg., per AWB	MXN	251.00
Over 1,000 kg., per AWB	MXN	394.00

2.2. Completion of Charges Correction Advice (CCA)

Per CCA, on customer request after acceptance of shipment	USD	50.00

2.3. Duplicate AWB fee

Duplicate AWB fee	USD	50.00

2.4. Excepted Lithium Batteries Check Fee

Per AWB	USD	80.00

3. Charges Collect

Charges Collect not accepted by LH ex Mexico as of February 1, 2015.

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Oman

■ **IMPORT / EXPORT**

DGCAM has introduced DGR Fees for Class 1 and Weapons for Import and for Export.

Per AWB ..... OMR 50.00

■ **IMPORT**

Eff. 1 January 2013, a Delivery Order Fee for import shipments arriving on any Lufthansa group flights (LH, OS, 3S) into Muscat (MCT) will be implemented.

Per MAWB charges ..... OMR 20.00

Philippines

■ **EXPORT**

Manila

1. AWB amendments
   per request ..... USD 20.00
2. Certificate of loading
   per request ..... PHP 100.00
3. Documentary inspection fee for non- restricted DGR
   per AWB ..... USD 40.00
4. Re-check fee for non-restricted DGR
   fee ..... USD 40.00
5. Documentary Stamp Tax
   per AWB ..... USD 0.20

Poland

WAW, GDN, POZ, WRO, KTW, KRK, LCJ, RZE, BZG

■ **1. IMPORT**

1.1. Service Fee
Per Air Waybill ..... PLN 55.00

■ **2. EXPORT**

2.1. Service Fee
Per Air Waybill ..... PLN 55.00

2.2. Charge for administrative corrections in case of multiple uses of AWB-number
Per Air Waybill ..... PLN 400.00

2.3. Amendment of AWB, including CCA
Per action ..... PLN 300.00

2.4. HAWB data required world wide

2.4.1. Manual disposal with hardcopies of HAWB
Per HAWB ..... PLN 50.00

2.4.2. Electronic disposal
Per HAWB ..... PLN 4.00

■ **3. DGR check fees - please see chapter 9.1.3. of this section.**

Note:
Service Fee will be collected by LCAG or by airport handling agents on behalf of LCAG.

Portugal

■ **EXPORT**

1.1. CCA

per Air Waybill ..... EUR 50.00

2.1. Handling Charges (CHC)

Per kilo ..... EUR 0.02
Minimum per shipment ..... EUR 2.00
Maximum per shipment ..... EUR 20.00

2.2. Other handling charges

Valuable, per kilo ..... EUR 0.04
Valuable, Minimum per shipment ..... EUR 31.00
Live animal check fee, per shipment ..... EUR 5.50

Russian Federation

● **GENERAL INFORMATION RUSSIAN FEDERATION**

There are numerous governmental restrictions for transportation from/to/via the Russian Federation in place. Ensure that you comply with all applicable rules and regulations.

Accompanying documents

Invoices and all necessary licenses/certificates/permits/etc must always be attached to AWB.

All goods derived from plants/animals for final destination Russian Federation (RF) and transiting the RF need health certificates (animal derived goods) or phytosanitary certificates (goods derived from plants).

For any kind of pharmaceutical shipments, permits by the Federal Public Health and Social Development Surveillance Service are required.

Shipper/Consignee are responsible and legally liable to comply with the requirements. Non-compliance may lead to arrest of the shipment (possible destruction) and high penalties.

Nature of goods

For all shipments imported to or transiting the RF it is necessary to consider the following requirements of the Russian Federation Customs authorities:

1. The Nature of Goods description on the AWB and within the booking should be specific, not generic. Machinery, spare parts, equipment, electronics, and other generic descriptions as the Nature of Goods are considered to be not acceptable.
2. For all goods which might be used civil or military (e.g. aviation parts, aircraft parts) it is absolutely necessary to state the civil use of the goods on the AWB and in the booking.

Part shipments

Lufthansa Cargo advises very strongly against any part-shipments, as they create a high degree of difficulties and high additional costs for Shipper/Consignee.

Consolidation

Consolidation manifest and HAWBs must be attached to MAWB.

Change of consignee, other AWB amendments

Due to Customs regulations, any other amendments on the AWB except the change of consignee are not possible.

Not picked up shipments

According to Customs Code of Russian Federation, import shipments must be declared and picked up by the consignee within 15 days from the arrival date. By submitting petition to the Customs this period can be prolonged for up to 60 days from the arrival date. After 60 days, Lufthansa Cargo will declare the shipment in question to be re-exported or be under customs control or handed over to the State. After expiration of the 60 days period, in general a return is not possible.

Return shipments back to Origin

In case cargo with final destination in the RF is refused to be picked up by consignee, it can be returned back to the origin on collect basis and under new AWB.

Charges (freight charges for transportation to the initial origin, applicable surcharges, return procedure fee, import handling charges, storage charges and disbursements) must be covered by original shipper. The return procedure can take up to several months.

The return is only possible for shipments stored at the warehouse of the contracted Handling Company. In case the shipment was moved to any other warehouse the return is not possible and export customs procedure must be applied.

Destruction of shipment under customs control

The destruction is subject to the customs permit and possible in SVO and DME only (no other airports in RF). Not all types of goods can be destroyed. In case destruction is not possible, Lufthansa Cargo will send the shipments back to the origin on collect basis (please refer to item **Return Shipments**). Procedures like destroying or abandoning the shipments are impossible due to local customs regulations (with exception of all PER shipments at DME only). A shipment can be delivered to consignee or customs arrest may be fulfilled. A customs arrest can lead to heavy fines for the airline.

Hand over of shipment to the state

The hand over to the State is subject to the customs permit. Not all types of goods can be handed over to the State. In case it is not possible LH Cargo would send the shipment back to the origin on collect basis (please refer to item **Return Shipments**).

Misrouted shipments (shipments with final destination other than the actual arrival station)

Due to missing legal basis each case is treated by the customs individually.

Cool/td active

Only possible to SVO.

Import transfer procedure to different customs bonded warehouses at SVO

As standard, import Cargo to SVO will be handled by Lufthansa Cargo Handling Agent JSC Airport Moscow. However there is the possibility to use different Handling Agents for import cargo. Details are available at all Lufthansa Cargo offices.

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Serbia

■ **EXPORT**

Civil Aviation Directorate (CAD) cargo fee, per kg.	EUR	0.02
Proof of delivery (POD)	EUR	30.00
CCA fee	EUR	50.00
Landing Certificate (LC)	EUR	35.00

■ **IMPORT**

Delivery fee for shipments arriving on LH or OS flights, per gross kg.	EUR	0.05
Minimum delivery fee per AWB	EUR	10.00

For further detailed information regarding Terminal Handling Charges, handling agents should be contacted directly.

Singapore

SATS In-House Charges apply.
(Please see Information by countries - Singapore, 7.3.2. Import/Transit/Export Regulations OR http://satscargo.com/common/Charges.htm)

■ **IMPORT**

Charges Collect Fee		
% of Freight Charges		5%
Minimum	SGD	15.00
Delivery Order Fee		
Import MAWB Service Fee	SGD	12.00

■ **EXPORT**

Charges Correction Advice (CCA)		
Per CCA	SGD	30.00
Disbursement Fee		
Minimum	SGD	50.00
Valuation Charge		
% of Shipper Declared Value for Carriage		0.75%
Air Waybill Fee (for Walk-In)		
Per AWB	SGD	20.00
Data Capture Fee (Manual Capture of MAWB/HAWB Information when FWB/FHL is not Received)		
Per MAWB	SGD	5.00
Per HAWB	SGD	20.00
HAWB Data Transmission Fee (Transmission of HAWB Data to EU Customs)		
Per MAWB	SGD	1.80
Charges for administrative corrections of MAWB Received		
Duplicate use of MAWB Number	SGD	120.00
Use of Incorrect MAWB Number (using numbers outside the allotted MAWB number range)	SGD	200.00
Application for Arms & Explosives Permit		
Per AWB	SGD	50.00
Excepted Lithium Batteries Check Fee		
Per MAWB	SGD	75.00

Slovenia

■ **IMPORT**

Charges collect fee		5%
Charges collect minimum fee	EUR	20.00

■ **EXPORT**

Proof of delivery (POD)	EUR	30.00
CCA fee	EUR	50.00
Landing Certificate (LC)	EUR	35.00

Switzerland

Zurich

For Import and Export Freight, shorter time frames for td.Flash can be provided with the following charges:

Rapid Channel usage, minimum fee per shipment up to 100 kg,	CHF	45.00
Per additional 100 kg. or fraction thereof	CHF	45.00

Import charges will be charged to consignee.
Export charges will be charged to shipper/agent.

Thailand

- **Part shipments**
  Lufthansa Cargo strongly advises whenever possible to avoid part shipments owing to problems in customs releasing and high import storage charges for your consignee, as partial release is difficult to process
- **Amendments to documents**
  Amendments to Master Air Waybill and House Air Waybill will be accepted by customs in telex format. E-mail requests are accepted provided that origin of email is an LH origin station. House airwaybill amendments are liaised by Handling agent with customs.
  Both type of amendment must be done within 48 hours after arrival or consignee or carrier is fined upon shipment release.
- **Charges Collect**
  Lufthansa Cargo does not accept collect shipments and will not be able to make exceptions. Shipments will have to be changed to prepaid via written CCA request.
- **Export and Import Terminal fees**
  Please contact Lufthansa Cargo in Bangkok for detailed and up to date terminal and warehouse tariffs for import and export shipments.
- **IMPORT shipments: Master Air Waybill and House Air Waybill Data correctness**
  Thai Customs require that complete electronic shipper, consignee or notify party data in both master and house airway bill should match the physical master airwaybill and house airwaybill when consignee requests for clearance. Please ensure that complete electronic data capture of both master and house Air Waybills are available latest 2 hours before arrival and are exactly as seen in physical copies and that all relevant address fields are correctly filled in to ensure hassle free and on time release by Consignee or broker. Without this, consignee or broker will need to do amendments with the groundhandler entailing fees and delays. For further details on the import data requirements, please contact Lufthansa Cargo Thailand sales or handling offices.
- **TRANSIT shipments**
  All transit shipments must have an address out of Thailand.
  All transit shipments via Thailand are required to submit customs transit form 9. This is filed by the warehouse operator on behalf of the airline and is done on a per import flight basis. Please ensure that you have complete physical master Air Waybill copies for transit or a complete FWB sent to the system. Departure ex Thailand is not allowed if this is not filed.
  Transhipments to other Thai domestic airports on Thai Airways require transfer to a separate domestic cargo warehouse operated by them
  - Please allow 1 - 2 days transit and ensure that connections on TG are confirmed before sending to BKK
  - Longer waiting times may be expected on weekends
  - Terminal Transfer fee of THB 200 should be indicated in the airwaybill as due carrier. LH Cargo will advance this fee for you.
- **TRANSIT shipments onto other airlines ex BKK**
  Please ensure that prior to sending freight for transfer to other carriers ex BKK, all transit embargoes are observed, and that flight connection with the carrier is confirmed and their restrictions observed. Without this, transfer cannot be done and delays may occur. Freight without confirmed connection may be sent back to origin.
- **Personal effects - unaccompanied baggage**
  Personal effects, unaccompanied baggage cannot be tendered on walk in basis. They must be booked and accepted from a Lufthansa Cargo known agent broker or forwarder as per Thai Aviation laws.

■ **EXPORT**

Excepted Lithium Batteries Check Fee		
Per MAWB	EUR	50.00

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Turkey

■ **IMPORT**

Import delivery fee
Per shipment ..... EUR 60.00

Storage facilities
Istanbul
1 - 3 days
Minimum ..... EUR 52.00
up to 14 days, per kg. (1-14 days) ..... EUR 0.035
Izmir
1 - 3 days
Minimum ..... EUR 52.00
up to 20 days, per kg. (1-20 days) ..... EUR 0.05
Ankara
1 - 3 days
Minimum ..... EUR 52.00
up to 20 days, per kg. (1-20 days) ..... EUR 0.05
Antalya
1 - 3 days
Minimum ..... EUR 52.00
up to 14 days, per kg. (1-14 days) ..... EUR 0.035

Cold storage/VAL/DGR
Istanbul
1 - 3 days
Minimum ..... EUR 80.00
up to 14 days, per kg. (1-14 days) ..... EUR 0.085
Izmir
1 - 3 days
Minimum ..... EUR 100.00
up to 14 days, per kg. (1-14 days) ..... EUR 0.12
Ankara
1 - 3 days
Minimum ..... EUR 100.00
up to 20 days, per kg. (1-20 days) ..... EUR 0.12
Antalya
1 - 3 days
Minimum ..... EUR 80.00
up to 14 days, per kg. (1-14 days) ..... EUR 0.085

■ **EXPORT**

AWB
AWB fee ..... EUR 40.00
AWB handling fee ..... EUR 40.00

CCA fee
Per AWB ..... EUR 50.00

HAWB fee:
Manual disposal with hardcopies of HAWB
Per HAWB ..... EUR 12.00
Electronic disposal by FHL2 messages
Per HAWB ..... EUR 1.00

Others:
Landing certificate
Per certificate ..... EUR 35.00
Proof of delivery at destination
Per certificate ..... EUR 30.00

Uruguay

■ **IMPORT**

AWB delivery fee:
Up to 45 kg., per AWB ..... USD 60.00
More than 45 kg., per AWB ..... USD 100.00
(Excluding personal effects, LHO, HUM, subject to change)
In addition, VAT (22%) has to be charged on 3% of the AWB Fare Charges.

■ **EXPORT**

AWB issuance fee:
Up to 45 kg., per AWB (subject to change) ..... USD 5.00
46 - 499 kg., per AWB ..... USD 15.00
500 kg. or more, per AWB ..... USD 25.00

USA

General
(Applicable only at points in Continental USA and Alaska for international carriage) Lufthansa Cargo Terminal Service Charges as described below will be assessed to the shipper or consignee named in the AWB, as applicable and will apply whenever the Carrier performs such services.

■ **EXPORT**

1. **Charges for Preparation of U.S. Shipper's Export Declaration**
   (U.S. Department of Commerce Form 7525-V or 7525-V alternate)
   Preparation or completion of U.S. Shippers Export Declaration .....USD 20.00
2. **Export Storage**
   Storage charges will be assessed when shipments are tendered to Lufthansa Cargo in excess of 48 hours prior to the latest acceptance time.
   Per 45 kg. (100 lb.) or fraction thereof, per day .....USD 3.00
   Minimum per shipment .....USD 25.00
   Exception EWR
   Per 45 kg., per day .....USD 2.00
   Exception JFK
   Per 45 kg. .....USD 8.00
   Minimum .....USD 70.00
3. **Preparation of AWB**
   Preparation or completion of AWB for BOS IAD, PHL and ORD .....USD 30.00
   Preparation or completion of AWB for JFK .....USD 40.00
   Preparation or completion of AWB for all other stations .....USD 20.00
4. **BUP Adjustment**
   Carrier will assess a fee when ULDs tendered built up by the Shipper/forwarder under the bulk unitisation program, require any sort of adjustments such as re-contouring, re-lashing etc, in order to make the ULD worthy of air transportation as per standards defined by the carrier.
   Per ULD .....USD 150.00
   Exception JFK, ORD
   Per ULD .....USD 250.00
5. **Completion of Charges Correction Advice (CCA)**
   Per CCA, on customer request after acceptance of shipment .....USD 50.00
6. **Proof of delivery at destination**
   Per certificate .....USD 30.00
7. **Certified Manifest**
   Per certificate .....USD 20.00
   Exception:
   JFK: per certificate .....USD 30.00
   MIA: Per AWB .....USD 35.00
8. **Screening Fee**
   All unscreened cargo tendered for passenger aircraft departing the USA will incur a "Due Carrier" screening fee of USD 0.14 per kg based on actual weight with no minimum.

   No charges will be assessed for: (subject to change)
   Dangerous Goods (except ICE)
   US Treasury Bank Notes
   Diplomatic Mail
   Human Remains (HUM / ASH)
   Live Human Organs
9. **Excepted Lithium Batteries Check Fee**
   Per AWB .....USD 80.00

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■ **IMPORT**

1. Carrier Import Service Charge (CISC fees)

a. The CISC fee will be applicable to each of the Carrier's AWB (MAWB) for assistance/facilities to present a shipment to U.S. Customs and/or for opening or closing packages if required.

Per Master Airwaybill	USD	30.00
MAWB and one HAWB (Back to Back)	USD	10.00
MAWB with multiple HAWB, per HAWB	USD	10.00
Exceptions:		
1. SEA (per MAWB and each HAWB)	USD	45.00
2. IAD (per MAWB and each HAWB)	USD	45.00
3. SFO (per MAWB and each HAWB	USD	45.00
4. DEN (per MAWB and each HAWB)	USD	45.00
5. ORD (per MAWB and each HAWB)	USD	50.00
6. CLT, PHL (per MAWB)	USD	35.00
7. DFW	USD	45.00
8. IAH	USD	50.00
9. ATL (per MAWB)	USD	55.00
10. LAX (per MAWB)	USD	65.00
11. DFW (per HAWB)	USD	45.00
12. PHL (per MAWB + per HAWB)	USD	50.00
13. MCO (Per MAWB)	USD	40.00
Per HAWB	USD	5.00
14. JFK (per MAWB and one HAWB)	USD	55.00
15. EWR (per MAWB and one HAWB)	USD	40.00
16. EWR (per MAWB and multiple HAWB)	USD	45.00
17. BOS (per MAWB and multiple HAWB)	USD	45.00
18. MIA (per MAWB)	USD	50.00

b. A Post entry charge will be assessed, i.e. where U.S. Customs requires formal inspection and clearance of any unaccompanied baggage, which is moving as cargo under an AWB, at a point other than where such baggage is normally cleared.

Per Shipment	USD	60.00
Exceptions:		
1. **JFK**: Post entry charge up to minimum of 100 kg.	USD	125.00
Plus for every kg. above 100 kg.	USD	0.35
2. **EWR**: Post entry charge	USD	95.00
3. **IAD**: Post entry charge	USD	80.00

c. At every import station, every import shipment not picked up by consignee within 14 days will be reported to Government Order (GO) and a service charge will be added to the No Lien, at time of releasing to GO.

Per shipment	USD	50.00
Exceptions:		
BOS, EWR (G.O. Charges) per shipment	USD	75.00
IAD (G.O. Charges) per shipment	USD	80.00
JFK (G.O. Charges) per shipment	USD	120.00

d. **LAX:** Warehouse transfer fees per MAWB) ..... USD 50.00
EWR: Warehouse transfer fee per
per MAWB ..... USD 40.00
(only applies to units being transferred intact. If unit deconsolidated, regular HAWB of USD 45.00 applies)

e. Bank release fee (LAX and SFO only), per
MAWB ..... USD 75.00

f. AMS and MDR fee (ORD only),
per correction ..... USD 45.00

2. De-consolidations

The following charges will be applicable when a shipment is de-consolidated at the Carriers premises at the request of the shipper/consignee or his agent.
The Carrier Import Service Charge (CISC) will not be applied to the Master Airwaybill in case of de-consolidations.

Location	Documentation per House AWB	Breakdown per kg.	
ATL	USD 55.00	USD 0.05	
BOS	USD 45.00	USD 0.05	
CLT	USD 25.00	USD ------	
DEN	USD 45.00	USD ------	
DFW	USD 45.00	USD 0.05	
DTW	USD 20.00	USD ------	
EWR	USD 45.00	USD ------	
JFK	USD 55.00	USD 0.20	
IAD	USD 45.00	USD ------	
IAH	USD 50.00	USD ------	
LAX	USD 55.00	USD 0.05	
MIA	USD 35.00	USD ------	
ORD	USD 45.00	USD 0.10	
PHL	USD 40.00	USD ------	
All other	USD 20.00	USD 0.05	

3. Breakdown of Shipper built ULD (BUP)

Carrier charge for breakdown of shipper built ULD on Shipper's or Consignee's request or due to the procedures required by USDA, U.S. Customs or any other authority.

Per ULD	USD	150.00
Exceptions:		
JFK: per LD3	USD	175.00
Per pallet	USD	250.00
MIA: BUP/pallet Break-down	USD	160.00
BUP/container Break-down	USD	105.00
PHL: (build-up, breakdown, re-contouring)		
IATA Type 8	USD	100.00
IATA Type 8 (RKN)	USD	175.00
IATA Type 6	USD	150.00
IATA Type 5	USD	250.00
IATA Type 2	USD	300.00
EWR: one HAWB, per pallet	USD	200.00
per LD3	USD	150.00
more than one HAWB, per pallet	USD	200.00
per LD3	USD	155.00
ORD: BUP/pallet break-down		
Per IATA Type 8 (LD3)	USD	150.00
Per IATA Type 5 (MD)	USD	200.00
Per IATA Type 2 (LD7)	USD	200.00
Per IATA Type 1 (20/16 ft)	USD	400.00
DEN: BUP/pallet break-down		
Per IATA Type 8 (LD3)	USD	150.00
Per IATA Type 5 (MD)	USD	250.00
Per IATA Type 2 (LD7)	USD	200.00
SEA: per LD3	USD	125.00
Per LD7	USD	175.00

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4. Import Storage

Free Storage: 48 hours post arrival of complete shipment. First Saturday and Sunday and all legal holidays will not be included in computation of the 48 hours free storage period. Charges after 48 hours will be applied as follows.

Per 45 kg. (100 lb.) or fraction thereof,
Per day ..... USD 4.00
Minimum, per AWB ..... USD 30.00
Minimum, per AWB ATL, DFW, IAH ..... USD 35.00
Minimum, per AWB JFK ..... USD 75.00
Per 45 kg. (100 lb) per day JFK only ..... USD 8.00
Per 45 kg. (100 lb) per day LAX only ..... USD 5.00

Exceptions:

Location	Min. fee	Rate	Rate per	Free period
DEN	USD 8.00	USD 8.00	45 kg.	48 hours
DFW	USD 40.00	USD 8.00	45 kg.	48 hours
EWR	USD 25.00	USD 0.20	kg.	48 hours
IAD	USD 45.00	USD 5.00	45 kg.	48 hours
IAH	USD 50.00	USD 0.20	kg.	48 hours
LAX	USD 65.00	USD 7.00	45 kg.	48 hours
MCO	USD 10.00	USD 5.00	100 lb	5 days
MIA	USD 50.00	USD 4.50	100 lb	48 hours
ORD*	USD 50.00	USD 5.00	100 lb	0 hours
SEA*	USD 45.00	USD 0.25	kg.	48 hours
SFO	USD 40.00	USD 5.00	100 lb	48 hours
PHL	USD 60.00	USD 6.00	45 kg.	48 hours

* Including holidays, including 1st weekend.

Cool/td Storage

Free Storage: 24 hours post arrival of complete shipment. Charges after 24 hours will be applied as follows.

Per LD3 Container, Per day ..... USD 75.00
Per LD7 / LD9 Container, Per day ..... USD 150.00

Re-icing at import process LAX, SEA, SFO:

Per RKN starting day after arrival,
per day ..... USD 200.00
Per RAP starting day after arrival,
per day ..... USD 250.00

Exceptions:

BOS:

For applicable Re-ice/Battery change
Per block of Dry Ice ..... USD 75.00
Per battery ..... USD 3.00

IAD:

Per LD3, per day (Dry Ice + Battery Change) .. USD 200.00
Per LD7, per day (Dry Ice + Battery Change) .. USD 250.00

JFK:

PER and COOL per 45 kg. ..... USD 11.00
Minimum ..... USD 90.00
Re-icing (minimum) ..... USD 125.00
Each additional block ..... USD 85.00
Batteries ..... USD 55.00

MIA (*):

Per kg. ..... USD 0.065
Minimum ..... USD 70.00

Note:
(*) Free period: Day of arrival

ORD:

Per RKN ..... USD 100.00
Per RAP ..... USD 200.00
Re-icing, per container ..... USD 50.00
Dry Ice per kg. ..... USD 2.00
Battery per set ..... USD 48.00

PHL:

Re-icing of cool units

RKN and RAP*: USD 75.00 minimum charge per unit recovered prior to 12:00 noon EST the next calendar day after arrival. If unit is not recovered prior to the above timeline, then the charge increases to:
USD 125.00 per day starting 12:00 noon EST the next calendar day after arrival

LH Opticooler: USD $ 75.00 per day starting the next calendar day after arrival (Unit must be recovered by 12:00 noon EST the day following arrival or the above charge will begin)

Batteries, per set ..... USD 50.00
Cooler storage (2C - 8C) and storage of Cool Container Units
free period ..... 48 hours
Per 45 kg. ..... USD 9.00
Minimum charge ..... USD 75.00

Note:
(*) The ice is built into the RKN & RAP cost listed above

Perishable shipments

The free storage period for Perishable Shipments, subject to a minimum of 100 kg., is 24 hours only.

5. Accessorial Import Charges

A. MCO (Orlando)

a. Proof of Delivery:
Per AWB (current year) .....USD 10.00
Per AWB (prior year) .....USD 25.00
b. U.S. Customs Clearance (AVI):
Per AWB .....USD 25.00
c. Inspection:
Per piece .....USD 2.00
Minimum charge .....USD 10.00
d. PostEntry:
Per shipment .....USD 35.00
e. U.S.D.A. Inspection:
Per AWB .....USD 35.00
f. Fax:
Per page .....USD 5.00

B. EWR (Newark - New York)

a. Proof of Delivery .....USD 25.00
b. Fax Charges .....USD 25.00

C. ORD (Chicago)

a. Cargo Manipulations by Agent:
First one free
Each additional .....USD 35.00
b. Additional Services for product sensitive items not covered under LH tender programs:
Per request and release liability letter due to type tender .....USD 50.00
c. Horse Shipments
Import of Horses into the US via ORD is permitted with the following requirements:
1) Ok to forward request to ordimport@dlh.de min 7 working days before the intended arrival of the horse(s).
2) The following miscellaneous charges are due and payable at arrival at destination:
Aircraft sanitation and stall cleaning as required by USDA first stall .....USD 250.00
Aircraft sanitation and stall cleaning as required by USDA, each additional stall, per stall .....USD 150.00

D. SEA (Seattle)

a. Heavy Import Cargo 7-10 tons, per piece .....USD 300.00
Heavy Import Cargo 11 tons or heavier, per piece .....USD 500.00
b. Temperature sensitive Import storage, per 45 kg., per day .....USD 6.00
Minimum .....USD 35.00
c. Preparing T/S entry for IT shipments requiring CF7512 .....USD 35.00
d. Partial Import delivery non-selected pieces, per delivery .....USD 35.00
Partial Import delivery selected pieces, per delivery .....USD 35.00

E. LAX (Los Angeles)

a. Horse shipments: Aircraft sanitation as required by USDA per horse stall .....USD 300.00

F. ATL (Atlanta)

a. Bonded Kennel shelter Charge
First kennel per AWB .....USD 100.00
Each additional kennel per AWB .....USD 45.00

■ **TRANSIT**

For AVI shipments in transit via MIA a preadvice must be sent to MIA transit department, and in cases where the connecting flight departs after 22.00 (Local Time MIA), additional charges of USD 175.00 must be added to freight charges.

Vietnam

■ **IMPORT**

Charges for cool/td: Cost is paid by Consignee. Contact local office for details.

Restriction:

Certificate of the Magnetic balance issued by competent Authorities is required for RARE EARTH PERMANET MAGNET.

■ **TRANSIT**

Transit cargo/transit mail is not possible for both domestic and international cargo in Vietnam.

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8. Special Rules and Regulations

8.1. Lufthansa Cargo Product Portfolio

Lufthansa Cargo offers logistic solutions for any kind of customer requirements: Express (td.Flash, Courier.Solutions (powered by time:matters); Emergency.Solutions), Standard (td.Pro), and Specials for shipments requiring special treatment and logistical services (Care/td, cd.Solutions, Cool/td, Fresh/td, Live/td, Safe/td 1 and Safe/td 2). For further questions please refer to your local Lufthansa Cargo contact person.

8.2. td.Flash

With its combination of speed, premium quality and guaranteed capacity at short notice, td.Flash is a reliable service when it comes to important, urgent shipments - regardless of the size and weight of the cargo.

8.4. Demurrage, Damage Fee and Non-Return Value of ULD

a. I) A demurrage fee for **IATA-Members (Airlines)** as per table below will be charged **after 5 days** (including Saturday, Sunday and public holidays) starting at midnight of the day of release. From then on every further day or part thereof will be charged as a full day.

II) A demurrage fee for **non IATA-Members** as per table below will be charged **from the first day on** (including Saturday, Sunday and public holidays) starting at midnight of the day of release. From then on every further day or part thereof will be charged as a full day.

III) A demurrage fee for **forwarder and agents** as per table below will be charged **after 8 days** (including Saturday, Sunday and public holidays) starting at midnight of the day of release. From then on every further day or part thereof will be charged as a full day.

b. The Non-Return Value per table below will be charged if a ULD is not returned within 180 days or if it is damaged beyond repair.

c. All nets delivered along with ULD are regarded as an integral part of such unit and if missing upon return will be charged for as per table below under d.

d. Schedule of Charges (in USD)

ULD Type		Daily Demurrage Fee	Non-Return Value	Damage Charges	Liability for Missing Nets
Pallets	PAG, PAJ, PYB	7	1260	100	210
	PAW, PKC, PLA, PLW	7	1260	220	210
	PMC	8,4	1512	100	210
	PMW	8,4	1512	220	210
	PGE, PZA	53,2	9576	900	380
	Extender	-	-	70	-
Container	AKE, AKH, AKW, AVA	11,2	2016	210	-
	AMH, AMJ, AMP	39,2	7056	300	-
	DPE	8,4	1512	210	-
	DQF	12,6	2268	300	-

9. Miscellaneous Information

9.1. Transportation Charges

9.1.1. General

This section contains rules concerning special loads valid for LCAG world-wide unless otherwise specified. In addition, observe country specific charges in chapter 7.3.2. of general section. All charges and amounts published in this chapter are Euro.
Otherwise currency is specified.

9.1.2. Transportation Charges for Live animals (Live/td)

Live/td is mandatory for live animals and hatching eggs on LCAG td.Services, except for animals which are intended for human consumption e.g. lobster.

1. Rating

Pets and small animals: LH40 rate plus 100% add-on.
Agents should contact nearest Lufthansa Cargo sales office for Live/td pricing. Same for rate requests for horses, one-day chicken and ornamental fish.

2. Other Charges

Germany

For all other charges due carrier the following shortcuts have to be used:

LG: Veterinary Charges
LA: Special Handling Charges
LH: Shelter Charges

a. Veterinary Charges (Government)
Cover shipment- and documentary checks of veterinarian authorities in FRA, MUC, DUS or VIE and apply **per health certificate** (paid by consignee, if final destination is FRA, MUC, DUS or VIE on non-stop flights).
If flight is not transiting through Germany/Austria as a direct re-route to a destination e.g. JFKSNN, shelter charges are paid by consignee.

From Non EU Countries
(except Switzerland/Norway ..... EUR 65.00
USD 85.00

From EU Countries
(incl. Switzerland/Norway..... EUR 40.00
USD 55.00

No vet charge for intra-EU shipments

b. Special Handling Charges
Cover costs for special ground handling (moving, packing, preparing documentation).

c. Shelter Charges (see also 7.3./5.3.6. of this section)
Include feeding and watering **for 24 hours** (beginning with time of storage after arrival) in FRA, MUC, DUS or VIE (paid by consignee, if final destination is FRA, MUC, DUS or VIE on non-stop flights. Charges may vary in MUC, DUS or VIE in case of direct pick-up at the Border Inspection Post.
If flight is not transiting through Germany/Austria as a direct re-route to a destination e.g. JFKSNN, veterinary charges are also paid by consignee.

(1) Pets (Dogs, cats)
Veterinarian charge see above 2a.
Shelter charge (per 24h)
Per kennel ..... EUR 40.00
USD 50.00
Per ULD (e.g. pallet) ..... EUR 300.00
USD 400.00
Special handling charges
Per AWB ..... EUR 40.00
USD 50.00

(2) Reptiles
Veterinary charges see above 2a.
Shelter charge (per 24h)
Per cage ..... EUR 30.00
USD 40.00
Minimum per AWB ..... EUR 60.00
USD 80.00
Per ULD (e.g. pallet) ..... EUR 350.00
USD 450.00
Maximum per AWB ..... EUR 350.00
USD 450.00

(3) Small animals (birds, bees, rabbits, mice, spiders etc.)
Veterinary charges see above 2a.
Shelter charge (per 24h)
Per cage ..... EUR 30.00
USD 40.00
Per ULD (e.g. pallet) ..... EUR 300.00
USD 400.00
Maximum per AWB ..... EUR 300.00
USD 400.00

(4) Horses
Veterinary charges see above 2a.
Shelter charge (per 24h)
Per horse ..... EUR 120.00
USD 160.00

(5) Large animals, agriculture (cattle, sheep, pig, goat)
Veterinary charges see above 2a.
Shelter charge (per 24h)
Per cage ..... EUR 120.00
USD 160.00
Per ULD (e.g. pallet) ..... EUR 300.00
USD 400.00

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(6) Zoo animals
Veterinary charges see above 2a.
Shelter charge (per 24h)

Per cage	EUR	60.00
	USD	80.00
Per ULD (e.g. pallet)	EUR	300.00
	USD	400.00

Special handling charge

Per AWB	EUR	50.00
	USD	65.00

(7) Baby Poultry (Chicks)
Veterinary charges see above 2a.
Shelter charge (per 24h)

Per kg (gross weight)	EUR	3.00
	USD	4.00
Minimum per AWB	EUR	30.00
	USD	40.00
Per ULD (e.g. pallet)	EUR	300.00
	USD	400.00

(8) Hatching eggs
Veterinary charges see above 2a.
Special Handling Charge: Transit MUC only

Per AWB	EUR	100.00
	USD	130.00

No shelter charges. If destination FRA, import fee applies (see 7.3./2.1. of this section).

(9) Ornamental fish
Veterinary charges see above 2a.
Special Handling Charge: Transit MUC only

Per AWB	EUR	100.00
	USD	130.00

No shelter charges. If destination FRA, import fee applies (see 7.3./2.1. of this section).

9.1.3. Transportation Charges for Dangerous Goods(Care/td)

1. Rating
Certain add-ons apply to the td.Pro or td.Flash rate
- for Dangerous Goods which can be transported on passenger aircraft as well as on cargo aircraft,
- for Dangerous Goods requiring cargo aircraft transportation (CAO),
- for Radioactives,
- for Magnetized Material,
- for Dangerous Goods in excepted quantities,
- Radioactives in excepted packages,
- Biological substances, Category B,
- Dry Ice.

For details please contact your nearest Lufthansa Cargo sales representative.

2. Other Charges (for local charges see also 7.3. GERMANY Import 5.3.3. and 5.3.4. of this section)
Lufthansa Cargo charges a DGR Check Fee for all kinds of dangerous goods. The amount of the Check Fee is dependent on the country of export and the respective IATA-classification of the shipment. In addition, the number of pieces or the UN-Numbers included influence the amount of the Check Fee. For Care/td shipments that cannot be accepted the first time (not ready for carriage) and need to be checked again, a DGR Re-Check Fee applies. For radioactive shipments, an additional Radioactive Fee applies on top of the DGR Check Fee.

Remarks:
- The DGR Check Fee per piece as well as the DGR Re-Check Fee per piece are only applicable for the DGR pieces of the shipment, not the non-DGR pieces.
- Check Fee for Dry Ice: If ICE is contained in a Care/td shipment, no additional Check Fee for ICE is charged.

DGR Check Fees per country can be found in the following list:

Argentina

Check fee for each different UN/ID number regardless of amount of pieces	USD	80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B	USD	80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB	USD	60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	USD	120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.
* Re-check fee will be charged in the following cases:
1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

Austria

- **Check, Re-check and Radioactives fee***
  Fees for all DGR shipments except ICE, DGR in excepted quantities and Radioactives in excepted packages

Check fee per AWB	EUR	100.00
Check fee per piece**	EUR	6.00
Re-check fee per AWB	EUR	80.00
Re-check fee per piece**	EUR	6.00

** piece fee starts at 6 pieces.

Fee for Radioactive Material	EUR	120.00

- **Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages , Biological substances, Category B and Magnetized Material**

Check fee per AWB	EUR	50.00
Re-check fee per AWB	EUR	40.00

Bosnia and Herzegovina

AWB Acceptance Check fee	EUR	75.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Re-check fee per piece**	EUR	4.50
Fee for Radioactive Material, per AWB (in addition to DG check fee)	EUR	120.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

Brazil

Check fee for each different UN/ID number regardless of amount of pieces	USD	80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B	USD	80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB	USD	80.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	USD	120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.

* Re-check fee will be charged in the following cases:
1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.
4. Re-check fee applies per re-occurence.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

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Bulgaria

AWB Acceptance Check fee	EUR	75.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Re-check fee per piece**	EUR	4.50
Fee for Radioactive Material	EUR	90.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

Canada

Check fee per UN/ID Number listed on shipper's declaration	CAD	80.00
Re-check fee per instance	CAD	60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	CAD	120.00
Check fee for ICE, Magnatized Material, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B	CAD	80.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.

Chile

Check fee for each different UN/ID number regardless of amount of pieces	USD	80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B	USD	80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB	USD	60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	USD	120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.

* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

China

- **Shanghai / Nanjing:**

Check fee per AWB	CNY	400.00
Check fee per piece**	CNY	65.00

- **Beijing/Tianjin:**

Check fee per AWB	CNY	400.00

- **Hong Kong:**

Check fee per AWB	HKD	312.00
Check fee per piece**	HKD	70.00
Re-check fee per MAWB	HKD	150.00
Re-check fee per piece	HKD	70.00

** piece fee starts at 6 pieces.

Colombia

Check fee for each different UN/ID number regardless of amount of pieces	USD	80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B	USD	80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB	USD	60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	USD	120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.

* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

Croatia

AWB Acceptance Check fee	EUR	75.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Re-check fee per piece**	EUR	4.50
Fee for Radioactive Material, per AWB (in addition to DG check fee)	EUR	120.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

Cyprus

AWB Acceptance Check fee	EUR	75.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Re-check fee per piece**	EUR	4.50
Fee for Radioactive Material	EUR	90.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

Czech Republic

DGR check fee for less than 6 pieces Per AWB	CZK	2100.00
DGR check fee for more than 6 pieces Per AWB	CZK	2100.00
Per piece exceeding 6 pieces	CZK	125.00
Radioactive fee RRY/RRW Per AWB	CZK	2400.00
Check fee for Minor DGR Per AWB	CZK	1100.00

Denmark

Local check fees can occur and will be charged to consignee, shipper or agent by a 3rd party (GHA).

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Ecuador

Check fee for each different UN/ID number regardless of amount of pieces	USD	80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B	USD	80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB	USD	60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	USD	120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.

* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

Egypt

AWB Acceptance Check fee	EUR	50.00
Check fee per piece**	EUR	6.00
Re-check fee	EUR	40.00
Re-check fee per piece**	EUR	3.00
Fee for Radioactive Material	EUR	90.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

Estonia
Local check fees can occur and will be charged to consignee, shipper or agent by a 3rd party (GHA).

Finland
Local check fees can occur and will be charged to consignee, shipper or agent by a 3rd party (GHA).

France

DGR PAX ok, per AWB	EUR	75.00
DGR CAO, per AWB	EUR	75.00
DGR Radioactive, per AWB	EUR	75.00
ICE, per AWB	EUR	75.00
DGR in excepted quantities, per AWB	EUR	75.00
Radioactive Material, excepted packages, per AWB	EUR	75.00
Re-check fee per AWB and per occurrence	EUR	75.00

Germany

- **Check, Re-check and Radioactives fee***
  Fees for all DGR shipments except ICE, DGR in excepted quantities and Radioactives in excepted packages

Check fee per AWB	EUR	100.00
Check fee per piece**	EUR	6.00
Re-check fee per AWB	EUR	80.00
Re-check fee per piece**	EUR	6.00

** piece fee starts at 6 pieces.

Fee for Radioactive Material	EUR	120.00

- **Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material**

Check fee per AWB	EUR	50.00
Re-check fee per AWB	EUR	40.00

Greece

AWB Acceptance Check fee	EUR	75.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Re-check fee per piece**	EUR	4.50
Fee for Radioactive Material	EUR	90.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

Hungary

AWB Acceptance Check fee	EUR	100.00
Check fee per piece**	EUR	6.00
Re-check fee	EUR	80.00
Re-check fee per piece**	EUR	6.00
Fee for Radioactive Material	EUR	120.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	50.00
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	40.00

** piece fee starts at 6 pieces.

India

- **Check, Re-check and Radioactive fee**

For all DGR shipments except ICE, DGR in excepted quantities and Radioactives in excepted packages

Check fee per AWB	INR	7,000.00
Check fee per piece	INR	430.00
Re-check fee per AWB	INR	5,600.00
Re-check fee per piece	INR	420.00
Fee for Radioactive material	INR	8,400.00

- **Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material**

Check fee per AWB	INR	3,500.00
Re-check fee per AWB	INR	2,800.00

Israel

DGR check fee (covers the first 6 pieces, for every additional piece a fee of USD 6.00 as below applies)	USD	100.00
Re-check fee	USD	80.00
Check fee for RRE, REQ, RDS, MAG, ICE	USD	50.00
Re-check fee for RRE, REQ, RDS, MAG, ICE	USD	40.00
Check fee / piece	USD	6.00
Re-check fee / piece	USD	6.00
Radioactive fee (DGR check fee USD 100.00 plus Radioactive fee USD 120.00)	USD	220.00
Escort fee for all DGR shipments listed above, per AWB	USD	55.00

Italy

DGR/ICE Acceptance Check fee per AWB	EUR	52.00

Japan

- **Check, Re-check and Radioactives fee.**
  For all DGR shipments except ICE, DGR in excepted quantities, Radioactives in excepted packages, Biological substances Category B and Magnetized Material.

Check fee per AWB	JPY	13,000
Check fee per piece**	JPY	800
Re-check fee per AWB	JPY	10,500
Re-check fee per piece	JPY	800
Maximum Check fee	JPY	50,000
Fee for Radioactive Material	JPY	16,000

** piece fee starts at 6 pieces.

- **Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages, Biological substances Category B and Magnetized Material.**

Check fee per AWB	JPY	6,500
Re-check fee per AWB	JPY	5,000

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Kazakhstan

DGR check fee (except class 7), per UN	USD	100.00
DGR check fee for class 7, per UN	USD	150.00
DGR Re-check fee (except class 7), per UN	USD	100.00
DGR Re-check fee for class 7, per UN	USD	150.00

** Class 7 - Radioactive Material*
accepted only with preadvise and confirmation from ALAFG/B (preadvise information must be sent to alafhteam@dlh.de (ALAFQ / ALAFU) with full details: AWB number, full address and phone number of consignee)

Kenya

AWB Acceptance Check fee	EUR	75.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Check fee per piece**	EUR	4.50
Fee for Radioactive Material	EUR	90.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

Korea

- **Check, Re-check and Radioactives fee.**
  For all DGR shipments except ICE, DGR in excepted quantities and Radioactives in excepted packages.

Check fee per AWB	KRW	120,000
Check fee per piece**	KRW	8,000
Re-check fee per AWB	KRW	96,000
Re-check fee per piece	KRW	8,000
Fee for Radioactive Material	KRW	150,000

** piece fee starts at 6 pieces.

- **Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material**

Check fee per AWB	KRW	63,400
Re-check fee per AWB	KRW	50,700

Latvia
Local check fees can occur and will be charged to consignee, shipper or agent by a 3rd party (GHA).

Lithuania
Local check fees can occur and will be charged to consignee, shipper or agent by a 3rd party (GHA).

Malaysia

- **Check, Re-check and Radioactives fee**
  Fees for all DGR shipments except ICE, DGR in excepted quantities and Radioactives in excepted packages

Check fee per AWB	MYR	341.00
Check fee per piece**	MYR	21.00
Re-check fee per AWB	MYR	273.00
Re-check fee per piece**	MYR	21.00

** piece fee starts at 6 pieces, cap at 100 pieces

Fee for Radioactive Material	MYR	545.00

- **Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material**

Check fee per AWB	MYR	171.00
Re-check fee per AWB	MYR	137.00

Malta

Re-check fee for Dangerous Goods not prepared as per IATA regulations, per re-checked shipment	EUR	50.00

Mexico

Check fee for each different UN/ID number regardless of amount of pieces	USD	80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B	USD	80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB	USD	60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	USD	160.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.
* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

Norway
Local check fees can occur and will be charged to consignee, shipper or agent by a 3rd party (GHA).

Oman
MCT

Check fee	OMR	62.000
Fee for Radioactive Material	OMR	106.000
Re-Check fee	OMR	30.000
Check for ICE, DGR in excepted quantities	OMR	32.000

Peru

Check fee for each different UN/ID number regardless of amount of pieces	USD	80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B	USD	80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB	USD	60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	USD	120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.
* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

Poland

AWB Acceptance Check fee	PLN	380.00
Check fee per piece**	PLN	23.00
Re-check fee	PLN	310.00
Re-check fee per piece**	PLN	23.00
Fee for Radioactive Material	PLN	200.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	PLN	190.00
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	PLN	155.00

** piece fee starts at 5 pieces.

Portugal

AWB Acceptance Check fee	EUR	25.00
Check fee per piece**	EUR	1.44
Re-check fee	EUR	25.00
Re-check fee per piece**	EUR	1.44

** piece fee starts at 11 pieces.

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Puerto Rico

Check fee for each different UN/ID number regardless of amount of pieces	USD	80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B	USD	80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB	USD	60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee)	USD	120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.
* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

Russian Federation and CIS

- **Russia, Ukraine:**

AWB acceptance Check fee (except class 7)	USD	70.00 PAX OK
	USD	200.00 CAO
AWB acceptance Check fee (class 7)	USD	150.00 PAX OK
	USD	200.00 CAO
Check fee per piece*	USD	6.00

* piece fee starts at 7 pieces.

- **Belarus:**

AWB acceptance Check fee (except class 7)	USD	100.00 PAX OK
	USD	200.00 CAO
AWB acceptance Check fee (class 7)	USD	220.00
Check fee per piece*	USD	6.00

* piece fee starts at 7 pieces.

- **Baku:**

DGR Check fee (except class 7), per UN	USD	100.00
DGR Check fee (class 7), per UN	USD	150.00
Re-check fee of DGR (except class 7), per UN	USD	100.00
Re-check fee for DGR (class 7), per UN	USD	150.00

- **Ashgabad:**
  Total DGR embargo.
- **Almaty:**

Acceptance Check fee per UN (except class 7)	USD	100.00
Acceptance Check fee (class 7), per UN	USD	150.00
Re-check fee per UN (except class 7)	USD	100.00
Re-check fee per UN (class 7)	USD	150.00

Serbia

AWB Acceptance Check fee	EUR	75.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Re-check fee per piece**	EUR	4.50
Fee for Radioactive Material	EUR	90.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

Singapore

- **Check, Re-check and Radioactives fee**
  Fees for all DGR shipments except ICE, DGR in excepted quantities and Radioactives in excepted packages

Check fee per AWB	SGD	132.00
Check fee per piece**	SGD	8.00
Re-check fee per AWB	SGD	105.00
Re-check fee per piece**	SGD	8.00

** piece fee starts at 6 pieces, cap at 100 pieces

Fee for Radioactive Material	SGD	210.00

- **Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material**

Check fee per AWB	SGD	66.00
Re-check fee per AWB	SGD	53.00

Slovenia

AWB Acceptance Check fee	EUR	75.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Re-check fee per piece**	EUR	4.50
Fee for Radioactive Material, per AWB (in addition to DG check fee)	EUR	120.00
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	37.50
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

South Africa

AWB Acceptance Check fee	EUR	35.00
Check fee per piece**	EUR	6.30
Re-check fee	EUR	35.00
Check fee per piece**	EUR	6.30

** piece fee starts at 6 pieces.

Spain

BCN, BIO, PMI:

AWB Acceptance Check fee	EUR	28.35
Check fee per piece**	EUR	1.63
Re-check fee	EUR	13.08
Re-check fee per piece**	EUR	1.63

MAD, AGP, ALC, VLC:

AWB Acceptance Check fee	EUR	32.00
Check fee per piece**	EUR	1.90
Re-check fee	EUR	32.00
Re-check fee per piece**	EUR	1.90

** piece fee starts at 11 pieces.

Sweden

Local check fees can occur and will be charged to consignee, shipper or agent by a 3rd party (GHA)

Turkey

AWB Acceptance Check fee	EUR	75.00
Fee for Radioactive Material	EUR	90.00
Check fee per piece**	EUR	4.50
Re-check fee	EUR	60.00
Re-check fee per piece**	EUR	4.50
Check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	40.00
Re-check fee for ICE, DGR in excepted quantities, Radioactives in excepted packages and Biological substances Category B and Magnetized Material	EUR	30.00

** piece fee starts at 6 pieces.

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Uruguay

Check fee for each different UN/ID number regardless of amount of pieces ..... USD 80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B ..... USD 80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB ..... USD 60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee) ..... USD 120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.
* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

USA

Check fee for each different UN/ID number regardless of amount of pieces. ..... USD 80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B ..... USD 80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB ..... USD 60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee) ..... USD 120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.
* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.
4. Applicable for JFK and DTW: Charges are to be paid upfront, either by cheque or cash.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

Venezuela

Check fee for each different UN/ID number regardless of amount of pieces ..... USD 80.00
Check fee for ICE, DGR in excepted quantities, Magnetized Material, Radioactives in excepted packages and biological substances Category B ..... USD 80.00
Re-check fee* (incl. Dry Ice Shipments) per MAWB ..... USD 60.00
Fee for Radioactive Material, per AWB (in addition to DG check fee) ..... USD 120.00

If ICE is a component of a DGR shipment, no additional Check Fee for ICE is charged.
If ICE is a component of a DGR shipment containing DGR in excepted quantities, Radioactive material, excepted packages or Biological Substance, Category B, no additional Check Fee for ICE is charged.
* Re-check fee will be charged in the following cases:

1. Shipper's declaration is incorrect and a new one has to be issued.
2. One or more pieces do not comply with regulations and may only be corrected by the shipper.
3. The pieces are returned to the shipper.

Note:
All applicable fees must be inserted on AWB under "Due carrier"!

3. Car Transportation. Pivot weight table

Loading position	Number of cars	MD11F	B747F	B777F	Other widebody A/C
Main deck	1	5000 kg.	5720 kg.	5720 kg.	/
Lower deck	1	1900 kg.	1900 kg.	1900 kg.	1900 kg.

9.1.4. Transportation Charges for Perishables and Temperature Sensitive Goods (Fresh/td and Cool/td)

A. Fresh/td

Fresh/td is the mandatory service for for classic perishables such as plants/flowers, fruits/vegetables, fish/seafood, meat/meat products, dairy and other products.
Fresh/td is designed to support the specific needs of these classic perishables during transportation in shipper provided passive packaging solutions. The packaging needs to compensate possible exposures to unfavourable temperature and weather conditions for limited periods of time throughout the transportation. With Fresh/td Lufthansa Cargo provides a predominantly temperature-controlled environment during flight and storage and handling by experienced personnel.
The following ambient temperature ranges can be offered in principal during storage on ground:

-20° C to -12° C;
+2° C to +8° C;
+12° C to +18° C;
+15° C to +25° C.

The availability of appropriate ground storage facilities for requested routing should be checked prior to booking and commencement of commercial trip. Station restrictions, prohibitions and special procedures can be requested at any LH Cargo reservation center.

1. Exclusions

Following commodities are excluded from Fresh/td:
Hunting trophies, Valuable Cargo (VAL), Live Animals (AVI) except live animals intended for human consumption, e.g. lobster, Human Remains (HUM) and Ashes, Weapons and Ammunition, Hatching eggs (HEG), Obnoxious Cargo, temperature-sensitive Pharmaceuticals and all kind of Dangerous Goods except carbon dioxide (UN1845). Dry ice limits per package must be observed.

2. Rating

td.Pro / td.Flash rate + Fresh/td add-on (varies from market to market). Please contact your local LH Cargo sales representative for verification.
All applicable fees must be inserted on AWB under "Due carrier"

3. Other Charges (see also 7.3. GERMANY Import 5.3.1., 5.3.2. and 7.3./10.1./11.), other charges due carrier are also:

3.1. Veterinary Inspection Fee

A veterinary check is required for food products from animal origin (see below) when entering the EU at **P**oint of **E**ntry (POE) in Germany/ Austria (e.g. FRA/MUC/VIE).

The inspection fees cover shipment-, documentary and identity checks (by Veterinary Border Inspection Post) at first **P**oint **of E**ntry (POE) and have to be charged as other charges due carrier (charge code: **PM** - PER Goods 'Products derived from animals'). Only if final destination is the same as POE into Germany/Austria (e.g. FRA, MUC, VIE), the fees have to be paid by consignee upon import delivery:

From Non-EU-countries	Commodities	Inspection Fee per certificate
To Germany or via POE in Germany to other EU-countries (e.g. JNB-FRA or JNB-FRA-LHR) and to other Non-EU countries via POE in Germany/Austria (e.g. LAX-FRA-DXB)	Products of animal origin, see below (1)	EUR 65 (2)*, 80 USD/CAD
To Germany (final destination = POE) e.g. JNB-FRA	Products of animal origin, see below (1)	To be paid by consignee upon import delivery

(1) **Products of animal origin** (see TACT 7.3.2. GERMANY Import, 2.3. Restrictions, 2.3.10.: listed commodities) and see TACT 7.3.2. Germany Transit
(2) **Per health certificate**: for inspection by Border Inspection Post.

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3.2. Phyto-sanitary Inspection Fee/Movement Certificate
A phyto-sanitary check is required for certain plants and plant products (see below) when entering the EU at **P**oint **o**f **E**ntry (POE) in Germany/Austria if shipment is local import at POE or if shipment is forwarded on truck to final destination in Germany/EU. A check is not required if shipment will be forwarded by air to final destination in Germany/EU.

Fee for phyto-sanitary check covers the shipment-, documentary and identity check (by Plant Protection Agency) at 1st POE in Germany/ Austria.
If shipment is forwarded on truck from 1st POE in Germany/Austria to final destination in Germany/EU, inspection fee has to be charged as other charges due carrier. Charge code: PF - PER Goods 'Fruit and Plants'. If shipment is local import at POE, i.e. the final destination is the same as POE (e.g. FRA, MUC, VIE), the fee is paid by consignee upon import delivery.

From Non-EU-countries	Commodities	Inspection Fee per certificate
To Germany/EU and forwarded by truck from POE in Germany to final destination in Germany or EU (e.g. JNB-FRA-HAM or JNB-FRA-LHR)	Plants, parts of plants, plant products, including fruits, vegetables, see below (2)	40 EUR (1), 50 USD/CAD
To Germany (final destination = POE) e.g. JNB-FRA	Products of animal origin, see below (1)	To be paid by consignee upon import delivery

(1) Fee applies **per phyto-sanitary certificate / movement certificate**, i.e. if shipment consists of several certificates, fee will be applied to every single phyto-sanitary certificate to be checked by Plant Protection Agency.
(2) **Plants, parts of plants and plant products, including fruits, vegetables**
(see TACT 7.3.2. GERMANY Import, 2.3.3.: listed

3.3. Check Fee for Dry Ice (if used as a refrigerant, see also 4.4.)
For the fee amount per country level please refer to 9.1.3. TRANSPORTATION CHARGES FOR DANGEROUS GOODS

4. AWB Completion (required entries)

4.1. Shipper / Consignee Information
Complete address of shipper and consignee, including 24 hrs. phone or fax/email shall be shown in respective boxes.

4.2. Accounting Information
Only accounting-relevant information shall be entered.
a. Selected Product and service (e.g. Fresh/td/ td.Flash) and/or Product Code
b. Name/number of contract (if applicable)

4.3. Handling Information
Temperature range for goods (ambient/storage/transportation temperature), as mentioned under point 9.1.4.A.
The temperature indicated on the AWB shall reflect a temperature range in which the shipment should be stored wherever and whenever possible.

4.4. Nature and Quantity of Goods
The AWB must contain all relevant entries such as:
- Nature of Goods (e.g. Mango or Asparagus), not only general terms such as vegetables or fruits and not only consol
- Dimensions of goods
- In case of BUP additional remark: BUP, Shipper Loaded and Counted (SLAC)
- In case of use of Dry Ice as refrigerant the AWB must include all relevant dry ice entries as per DGR 8.2.:
  - UN-number UN1845
  - Proper shipping name ("Carbon dioxide solid" or "Dry Ice")
  - Hazard Class '9'
  - Net quantity of loaded Dry Ice per package
  - Number of packages containing Dry Ice

  Carbon dioxide, solid (UN1845, Dry Ice) being used as additional refrigerant for non-dangerous goods shipment within the packaging is allowed.
  Packing instruction according to the Dangerous Goods Regulations PI 904 must be met accordingly.

  Check Fee for Dry Ice has to be applied as other charges due carrier.
  For the fee amount per country level please refer to TACT 9.1.3. TRANSPORTATION CHARGES FOR DANGEROUS GOODS

4.5. Other Charges
The AWB must contain all relevant entries such as:
- PM (veterinarian inspection fee)
- PF (phytosanitary control)
- Dry-ice check fee

Only clear and concise information shall be inserted in the 'Handling Information' and 'Nature and Quantity of Goods' box. Only one temperature range indication per AWB shall be used. All information stated in AWB shall match the booking (especially the requested temperature range).

5. Packaging / Temporary Insulated Units / Customer Load Devices
There are many different types of packaging systems available in the market and it is the responsibility of the shipper to ensure the product is properly packed. Packaging solutions selected for the transportation of Fresh/td shipments must have been approved as suitable by shipper to minimize temperature fluctuations and to prevent temperature changes on the inside of the packaging for limited periods of time, despite varying external temperature scenarios.
(Please refer to the latest IATA Perishable Cargo Regulations Manual, Chapter 6 - Packaging)

LH Cargo shall neither be responsible for the dismantling and cleaning of temporary insulated containers nor for any positioning and/or repositioning of customer load devices, re-usable packaging and any other materials and equipment being used.

B. Cool/td
1. Product Description
Cool/td is a type of air cargo transportation by Lufthansa Cargo which targets the needs of the Life Science and Health Care industry for reliable transportation of temperature-sensitive goods. With Cool/td Lufthansa Cargo provides a range of additional processes, infrastructure, information and trained personnel to protect temperature-sensitive cargo from unwanted temperature excursions, wherever this is possible, within the frame of air cargo transportation.

Despite the significant contribution of Lufthansa Cargo to a safe end-to-end transportation process, the overall success of cool chain logistics requires all participants to contribute. Specifically, shippers, forwarders and consignees have indispensable functions to perform along the transportation chain. They carry a central responsibility for the safe completion of the air cargo logistics task. Lufthansa Cargo offers training material and support in order to help customers perform these functions. While Lufthansa Cargo will do its best to provide temperature controlled conditions the carrier is not always in a position to assure that a specific temperature can be maintained during all stages of the carriage.

Cool/td is the mandatory service for temperature-sensitive Life Science, Health-Care and High-Tec products which have a temperature requirement stated on the Air Waybill.
Lufthansa Cargo offers the following Cool/td variants:
1) **Cool/td-Passive** - for transportation in packaging solutions without electronic temperature control systems.
2) **Cool/td-Active** - for transportation in specifically designed containers with electronic temperature control systems (herein "Active Containers"). Regulatory requirements dictate that the holder of the air operator certificate must approve and license such container types.
3) **Cool/td & DG** - for the transportation of temperature-sensitive Dangerous Goods either as Cool/td-Passive (Cool/td-Passive & DG) or Cool/td-Active (Cool/td-Active & DG).

1. Cool/td-Passive: Service description
Under Cool/td-Passive Lufthansa Cargo provides a range of special processes, specific infrastructure (1) and trained personnel, wherever and whenever this is available and possible. The provision of standard air cargo containers and pallets outside the airport area is possible where country regulations allow. Additional charges are applicable. For demurrages, damages and non-return values of standard ULD's please refer to chapter 8.4.

(1) The availability of appropriate ground storage facility for requested routing and temperature trucking option has to be checked prior to booking. Loose shipments en route with less than 10 hours transit period in FRA are handled in general cargo areas and have a temporary storage in non-temperature controlled areas. Station restrictions, prohibitions and special procedures can be requested at any LH Cargo reservation center.

The optional service of road transportation by exclusive temperature-controlled trucks is subject to availability and additional charges.
See also TACT 7.3. IMPORT/TRANSIT/EXPORT REGULATIONS Germany, Import 5.3.1., 5.3.2. and 10.1.

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8.3. Information by Carrier

1.1. Cool/td-Passive: Exclusions
The following commodities are excluded from Cool/td-Passive: Classical perishables (PER), Dangerous Goods (DGR), hunting trophies, valuable cargo (VAL), live animals (AVI), human remains (HUM) and ashes, weapons and ammunition, hatching eggs (HEG), obnoxious cargo.

Carbon dioxide, solid (UN1845) being used as additional refrigerant for non-dangerous goods shipment within the packaging is allowed, provided packing instructions PI954 (Dangerous Goods Regulations) are followed.

Cool/td-Passive is offered on selected stations of the LH-Network and Austrian Airlines network. No transfer to/from other airlines is possible.
Since station restrictions, prohibitions, potential service limitations and special procedures may vary from time to time please contact your local LH Cargo sales representative for more information before booking Cool/td-Passive.

1.2. Cool/td-Passive: Packaging Systems
1.2.1. Temporary Insulated Units / Customer Load Devices / Cool-containers
Passive packaging systems consist of components and materials intended to keep the internal contents of the package(s) within a specified temperature range for a defined period of transport. It is the responsibility of the shipper to choose an appropriate passive packaging solution from the many solutions available in the market. By choosing a packaging solution, the shipper confirms that the solution is suitable to protect the shipment from varying external temperatures throughout the entire transportation. Unit Load Devices (ULD) do not form part of a passive packaging solution.
For additional services such as dismantling, cleaning, repositioning, please contact your local LH Cargo sales representative for availability and price quotations.

1.2.2. Passive packaging: Re-icing / Batteries / Power supply
Customs regulations prohibit the breaching of any packed shipment and therefore passive packaging cannot be serviced during transit or prior to import. Exceptional cases must be arranged between Lufthansa Cargo and the customs authorities.

1.3. Cool/td-Passive: Pricing
The applicable td.Rate + add-on for special handling applies.
Please contact your local LH Cargo sales representative for quotation.
All applicable fees must be inserted on the AWB under “Due carrier”.
Charges Collect (CC) are not accepted for Cool/td-Passive shipments.
Other charges (such as extended local storage at origin, transit or destination charges etc.) may apply, see TACT.

1.3.1. Cool/td-Passive: Temperature-Controlled Trucks
(Accessorial service)
The usage of temperature-regulated trucks within the LH Cargo network is subject to availability and additional charges. For special requirements please contact your local Lufthansa Cargo sales representative.
1.3.2. Cool/td-Passive: Additional charges
Additional charges such as Veterinary Check fee may apply.

Veterinary check	Country of origin	Country of final destination	Charges EUR
	Non-EU	EU	65
	Non-EU	Non-EU (Transit EU)	40

2. Service: Cool/td-Active
Under Cool/td-Active, Lufthansa Cargo provides a range of Active Containers and special handling processes, backed up by specific infrastructure and trained personnel. This setup allows the goods inside the container to travel in an unbroken, constant temperature band throughout the entire journey.

Active Containers can be provided to customers prior to and after carriage. Local restrictions and country regulations may apply.

2.1. Cool/td-Active: Exclusions
Following commodities are excluded from Cool/td-Active: Valuable cargo (VAL), Live animals (AVI), Human remains (HUM) and Ashes, Weapons and ammunition, Hunting trophies, Obnoxious Cargo, Dangerous Goods (DGR)
Dry ice (carbon dioxide, solid UN1845 is permitted if packed as PI954

Cool/td-Active is offered on selected stations of the LH-Network and Austrian Airlines network. No transfer to/from other airlines is possible.
Since station restrictions, prohibitions, potential service limitations and special procedures may vary from time to time, please contact your local LH Cargo sales representative for more information before booking Cool/td-Active.

2.2. Cool/td-Active: Available Active Container types
LH Cargo offers a variety of Active Containers.

2.2.1. Refrigerated container
This type of Active Container employs dry ice as cooling agent. However, it has no heating capabilities to compensate the heat loss for transportation in cold conditions and thus, requires storage and transportation at temperatures significantly higher than the required internal temperature.

2.2.2. Refrigerated containers with heating capabilities
This type of Active Container will use dry ice as a cooling agent or compressor technology to cool the interior of the container. It also has a heating capability which will provide enough heat to compensate for temperature loss in cold conditions.
2.2.3. Available Active Container types
RKN - LD3

ULD type	Temperature Ranges (°C)	Tare Weight (kg.)	Pivot Weight (kg.)	Technology
Envirotainer-t2	-20°C to +20°C	265	755	Refrigerated container (Dry Ice)
Icecooler	-20°C to +20°C	355	755	Refrigerated container (Dry Ice)
Unicooler	-20°C to +30°C	444	755	Refrigerated container with heating capabilities (Dry Ice)
Envirotainer-e1	±0°C to +20°C	635	755	Refrigerated container with heating capabilities (Compressor)
Opticooler	+2°C to +30°C	632	755	Refrigerated container with heating capabilities (Compressor)
CSafe	+4°C to +25°C	646	755	Refrigerated container with heating capabilities (Compressor)

RAP - LD9

ULD type	Temperature Ranges (° C)	Tare Weight (kg.)	Pivot Weight (kg.)	Technology
Envirotainer-t2	-20°C to +20°C	450	1.650	Refrigerated container (Dry Ice)
Icecooler	-20°C to +20°C	595	1.650	Refrigerated container (Dry Ice)
Unicooler	-20°C to +30°C	796	1.650	Refrigerated container with heating capabilities (Dry Ice)
Envirotainer-e2	±0°C to +25°C	1.100	1.650	Refrigerated container with heating capabilities (Compressor)
Opticooler	+2°C to +30°C	1.080	1.650	Refrigerated container with heating capabilities (Compressor)

Detailed technical container information can be obtained from your local Lufthansa Cargo sales representative.
No other container types will be accepted for transportation of Cool/td-Active shipments.

2.3. Cool/td-Active: Handling of Active-Containers
Detailed technical specifications, handling instructions, operating procedures etc. are available. Please contact your local Lufthansa Cargo sales represenetative for assistance.

It follows a brief description of the most important items.

2.3.1. Preconditioning
The container must be preconditioned to the required temperature prior to loading of the goods.
The temperature of the goods must match the required temperature of the container as close as possible prior to loading into the container.

2.3.2. Loading of cool-containers
The goods must be loaded and secured in such a way that the shipment will not move and that air can circulate freely around the entire shipment.
Shipper/Forwarder loaded containers must be tendered “ready-for-carriage” to Lufthansa Cargo with sufficient dry ice amounts and battery capacity to cover the entire transportation.

2.3.3. Ground transportation and storage of containers
Ensure that containers are stored in accordance with the technical specifications and required ambient conditions.
Always observe roller-bed and forklift requirements. The containers are not stackable and not to be top loaded with any other cargo or items. Units requiring external power supply must be connected to power at all times during ground storage. After use always end program and switch container off.

2.3.4. Cool/td-Active Check Sheet for Temperature-Sensitive Shipments
A properly completed Cool/td-Active Check Sheet must be available to Lufthansa Cargo at acceptance and is part of the ready-for-carriage requirements. The document must be inserted into the container document pouch.

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2.3.5. Dry Ice
No DGR Shippers Declaration is required (DGD) if Dry Ice is loaded in the respective dry ice compartment of the container.
The AWB must show all dry ice relevant entries as per DGR 8.2. A DGR ULD Tag is mandatory.

Dry Ice (UN1845) being used as additional refrigerant within the freight compartment of the Active Container with dry ice as cooling agent is allowed without weight restriction, but must follow PI954 DGR.

2.3.5.1. Dry Ice amounts and calculations
The amount of dry ice needed for a shipment needs to be calculated by the forwarder or shipper. Calculation tools are provided by the respective container manufacturer.

2.3.5.2. Re-icing at destination
The majority of containers will be delivered within 24h of Time of Availability (TOA). Should a re-icing within this period be required please choose CRR (Cool Re-Ice Required) at time of booking. This re-icing is free of charge.
In specific cases a re-icing during this period may expressly not be required, in such cases please choose CNR (Cool Re-Ice Not Required) at time of booking.
Notwithstanding the above dry ice will be replenished with small amounts until pick-up to maintain the internal temperature. Costs will be charged locally to consignee.
For deep frozen shipments additional costs may apply for dry ice exceeding standard replenishment requirements.

2.4. Cool/td-Active: Rating, Container Rental and Fees
The following offers a brief description of available services and related fees. Unless otherwise stated, please contact your nearest Lufthansa Cargo sales office for availability and quotations.

The applicable td.Rate + add-on for special handling applies.
Minimum charges are based on the individual pivot weight of each container.
The rental fee of the container is not included in the rate. Additional services and charges may apply.
All applicable fees must be inserted on the AWB under “Due carrier”.
Charges Collect (CC) are not accepted for Cool/td-Active shipments.
Other charges (such as extended local storage at origin, transit or destination charges etc.) may apply, see TACT.

For further details of the Cool/td-Active pricing and relevant Charge Codes please contact your local LH Cargo sales representative.

2.4.1. General Remarks on Active Container Rentals
Availability of ULD and container ID will be confirmed latest 48 hours prior to Start of Lease (SoL).
The lease starts on the agreed delivery date to the lessee at the LH Cargo origin station and includes any pre-conditioning requests and other preparation. The rental period begins at the indicated SoL Date and Time. The SoL will be the basis for the calculation of the total rental fee.
At time of hand-over of container a UCR (Unit Control Receipt) has to be issued which documents the current condition of the container.
Where applicable batteries and dry ice must be provided and paid for by the customer.
The lease ends when the ULD is returned serviceable, empty, clean and with cancelled program and switched off to the Lufthansa Cargo station handed over the container to the customer.
Please contact your local Lufthansa Cargo sales representative for further details.

2.4.2.7. No-Return Value
A No-Return Value will be charged if a container is declared lost or if a container is returned damaged beyond repair.
The following No-Return Fees shall apply:

ULD type	No-return Value (EUR)
LD3 - RKN Envirotainer t2	9.500
LD3 - RKN Icecooler	9.500
LD9 - RAP Envirotainer t2	13.500
LD9 - RAP Icecooler	32.000
LD3 - RKN Unicooler	21.000
LD9 - RAP Unicooler	75.000
LD3 - RKN Opticooler	75.000
LD9 - RAP Opticooler	95.000

2.4.2.8. Pre-conditioning of Containers
A pre-conditioning of the containers can be arranged. For availability and charges please contact your local Lufthansa Cargo sales representative.
Note: Initial dry ice recommendations for none LH ULDs will be provided exclusively by the manufacturer.
Pre-conditioning of cargo cannot be done by Lufthansa Cargo.

2.4.2.9. Temperature Data Records
Temperature data records of such containers which record operational parameters are available after re-positioning to a data retrieval station against a fee.

2.4.2.10. Positioning and Re-positioning Charges
Shipper leased units can be positioned/re-positioned for an additional repositioning fee.

2.4.2.11. Damages and Cleaning Charge
On return of the container Lufthansa Cargo will inspect the units for visible damages, cleanliness and contamination. Results will be entered into the UCR-Form.
Cleaning, sanitizing and decontamination and removal of any adhesive labels or tags will be charged solely to the shipper mentioned on the AWB via Charges Correction.
All damages will be assessed, repaired and invoiced to the causing party.

2.5. Cool/td-Active: Additional Important Information
A DGR ULD-tag is mandatory for all Active Containers if dry ice is loaded in dry ice compartment or loaded additionally the freight compartment.
Any ground transportation to and from shippers/consignees facilities must be carried out throughout the year in appropriate temperature-controlled trucks.

Refrigerated units in particular require special attention as damages or mishandling can impair the proper functionality. It is of vital importance to consider the transportation profile when choosing the container type. A particular container type may be suitable for one temperature scenario, but not for another. For any assistance in making your choice please contact your nearest Lufthansa Cargo sales office.

3. Service: Cool/td & DG
Temperature-sensitive dangerous goods classified as DG Class 2, DG Class 3, DG Class 4, DG Class 5, DG Class 6, DG Class 8, DG Class 9 can be transported as Cool/td & DG.
The service is a combination of dangerous goods handling and the Cool/td-Active and Cool/td-Passive processes. Because of the mandatory dangerous goods check short exposures to ambient conditions cannot always be avoided.
The availability of Cool/td & DG depends not only on a station’s capability to handle Cool/td, but also on the respective dangerous goods rating of that particular station. Please also not that some dangerous goods are classified as cargo aircraft only (CAO) and can thus be flown on dedicated freighter services only. For details please contact your local Lufthansa Cargo sales representative.

3.1. Cool/td & DG Exclusions
In addition to the exclusions mentioned herein for Cool/td-Active and Cool/td-Passive the following DGR Classes are excluded from Cool/td & DG services: DG Class 1 - Explosives and
DG Class 7 - Radioactive Material.

3.2. Cool/td & DG: Packaging Requirements
All packaging instructions as per IATA Dangerous Goods Regulations (UN certified packaging) will be strictly enforced. In addition to the IATA DGR temperature-sensitive packaging (passive or active) must comply with the requirements previously mentioned herein for Cool/td-Active and Cool/td-Passive.

3.3. Cool/td & DG: Rating
The rating stated herein for Cool/td-Active and Cool/td-Passive applies. In addition a DG add-on and any applicable DG-fees will be charged.
All applicable fees must be inserted on the AWB under “Due carrier”.
Please contact your nearest Lufthansa Cargo sales office for quotations.

4. General Important Information for all Cool/td-Services
4.1. Air Waybill Completion
For Lufthansa Cargo to be able to process Cool/td shipments appropriately, the following entries into the Master Air Waybill - in addition to the general remarks made herein (under Chapter 6.2. Completion of Air Waybill) - are required.
In addition to these for Cool/td & DG please also observe the air waybill completion sections of Care/td.

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4.1.1. AWB: Accounting Information
In addition to all accounting relevant information the following must be entered into this box:

a. Selected product and service type (e.g. Cool/td-Passive / td.Flash)
b. Selected product code (e.g. FCO)
c. Name / number of contract (if applicable)
d. Indicate whether a container is a shipper leased unit (SLU)

4.1.2. AWB: Handling Information / Nature and Quantity of Goods
Only clear and concise information must be inserted in the 'Handling Information' and 'Nature of Goods' box.
All information stated in AWB must match the booking.

4.1.2.1. AWB: Handling Information

a. Only one temperature range is permissible per AWB
   - Cool/td-Passive: this temperature information will be used for storage, wherever and whenever possible and available.
   - Cool/td-Active: this temperature range will be used to correctly programme Active Containers. No combination of shipments, products, container technologies or handling processes is possible.
b. The shipper must provide a 24-hour telephone number of a person/agency for all Cool/td shipments. This person must be knowledgeable of characteristics, temperature requirements of goods and actions to be taken in the case of irregularities of the goods being transported. The telephone number, including the country and area code, preceded by the words "Emergency Contact" or "24-hour number", must be inserted on the AWB in the "Handling Information" box (24 Hours Contact Person: Name and telephone number, including country code = e.g. 24 hour number: Mr. H.Mustermann Phone:+49 69 600 12345)
c. For Cool/td-Active please also provide Start of Lease (SoL) and End of Lease (EoL) and whether a re-icing on import is required (CNR, CRR)

4.1.2.2. AWB: Nature and Quantity of Goods

- Proper shipping name of the goods (e.g. pharmaceuticals [XYZ], PIL, temperature-sensitive not restricted) comprising the consignment and special handling codes (such as PAS, ACT) must be inserted.
- Dimensions of goods must be provided in case of 'loose' delivery of cargo.
- In case of Build-Up Units (BUP) or Cool/td-Active units (1)
  a. ULD identification:'Goods loaded on PMC51675LH/ RAP0001LH'
  b. Additional remark: 'Shipper Loaded and Counted (SLAC)'
  c. In case of use of dry ice the AWB must include all dry ice entries as per relevant DGR.

(1) BUP regulations apply. Local restrictions and country regulations apply. Please consult your LH Cargo sales representative.

4.2. Procedure: 'Ok-to-forward'
To manage storage capacity restrictions and import requirements an "Ok-to-forward" process has been established that makes it necessary for certain stations to confirm readiness for accepting shipments prior to their departure. For possible regulatory or capacity restrictions, please contact your nearest Lufthansa Cargo representative. The responsibility for compliance with any such regulatory requirements rests solely with the shipper.

4.3. Marking / Labelling of parcels
It is the responsibility of the shipper to mark and label each package individually with appropriate labels.
Temperature indications must be identical with those on the air waybill and in the booking.
Although the use of the IATA Time and Temperature Sensitive Healthcare Product label is not enforced, Lufthansa Cargo strongly recommends the use of this label pursuant to IATA Chapter 17.

4.4. Tracking / Monitoring devices (GPS / GPRS / GSM / RFID)
For safety and security reasons tracking and/or monitoring devices that transmit any time during transportation must have prior, unconditional type approval by the carrier and the general terms of usage need to be agreed upon. The operation of such a device must be brought to notice of the carrier in each and every instance.

4.6. Transportation analysis
Upon request, a detailed transportation analysis is available if the following minimum* information is provided:

1. Temperature logger numerical data in editable form (e.g. Excel, csv)
2. Time zone in which the temperature data was recorded
3. Type of packaging used
4. Placement of temperature loggers in the shipment
5. Copy of the original AWB
6. Name of shipper
7. Name of commodity
8. Value of the shipment

The analysis will be provided in a standardized format that a.o. correlates the temperature progression curve with transportation mile stones.
A fee of EUR 300.- will apply if no deviations from the standard Cool/td processes occurred during transportation.

* other / further information may be required

4.6. Special Operating Procedures (SOP)
Any deviation from standard Cool/td procedures can be agreed upon with the carrier in form of a Special Operating Procedures (SOP).

9.1.5. Transportation Charges for Vulnerable Cargo (Safe/td 2)
Safe/td 2 is mandatory for manufactured tobacco products (cigarettes and cigars), high-quality garments, all furs*, silver (e.g. silver coins and bars), precious stones (if not VAL), passports, tickets from other airlines, confidential documents, narcotics, drugs, opium and (opium) derivatives, works of art, paintings, sculptures, sewing- and knitting machine needles, unique specimens, prototypes, experimental models and parts thereof,

- weapons
- sporting guns and their essential components
- firearms and their essential components
  - essential components are:
    1. Barrel/Gas Barrel
    2. Breech
    3. Chamber of cartridge - if not already part of the barrel
    4. for short firearms: the grip - or other parts of the weapon designed to hold the trigger mechanismus
- munitions of war not restricted
- and other weapons, -e.g. swords/sabers, knives, crossbows, bow and arrow, lances, javelin - and parts thereof

All other commodities can be transported as Safe/td 2 on Shipper's request.

Rating
Basic rate plus add-on EUR 0.25 per kg.
Minimum: EUR 120.00 per shipment.

* All furs which
a. do not have a CITIE appendix
b. are to be used industrially for the production of consumer goods and
c. which are legally allowed to be imported and exported can be transported by Lufthansa Cargo.

All shipments containing furs of animals with any CITIS appendix or which are legally prohibited to be imported and exported are to be refused.

Israel
Escort fee for vulnerable cargo:

Weekdays	USD	60.00
Weekends	USD	90.00

Italy:
FCO (Rome)
Security escort fee import and export as per 9.1.6. (Italy) mandatory for arms, ammunition and parts.
Security escort service on request for all other commodities: fee as per 9.1.6. (Italy).

Special storage fee applicable for all Safe/td2 shipments:

Per kg.	EUR	0.011
Minimum per AWB, per day	EUR	3.30

Mexico
Fee is collected on AWB.

Up to 20 kg.	USD	25.00
Up to 200 kg.	USD	50.00
Up to 1,000 kg.	USD	100.00
Over 1,000 kg.	USD	200.00

Oman
Muscat

DGCA Permission for Arms & Ammunition	OMR	50.000

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Spain:
Import embargo of Cartridges, weapons, ammunition and any parts thereof
Ammunition, cartridges, any type of weapons or firearms (FIR) or parts thereof and explosives to Spain are forbidden since May 6st, 2008. According to spanish regulations cartridges, weapons, ammunition and any parts thereof are considered fire arms.
This includes imitations, replicas and any exhibition goods containing fundamental parts of fire arms, regardless of whether it is possible to use them as a weapon or not.
According to the Spanish regulations the following are considered fundamental firearms parts:

- For Pistols: Frame, barrel and bolt
- For Revolvers: Frame, barrel and cylinder
- For Shotguns: Scales and barrel
- For Rifles: Bolt and barrel

Consolidations including fire arms are not permitted. Declaration as exhibition goods and/or vulnerable cargo are also prohibited.

9.1.6. Transportation Charges for Valuable Cargo (Safe/td 1)
1. Product Description
Safe/td1 is the Lufthansa Cargo Product designed for the transport of highly valuable goods such as bank notes, jewels, diamonds, and precious metals.

Safe/td1 is an a/p to a/p service for goods, which need the highest protection during their transport. Safe/td1 offers storage of high value goods in a highly secured area (vaults etc.), a guarded transport to and from the aircraft, and loading in secured and sealed containers or our specially designed valuable cargo boxes. Every movement of high-value shipments is monitored and documented by our high security procedure. This makes Safe/td1 the ideal transportation solution for all shipments that are of special value.

Additional to IATA definition, Safe/td 1 is mandatory for shipments insured via LCAG AWB with USD 5,000.00 per gross kilogram or more, human ashes, human remains, live human organs and life and death shipments.

2. General Important Information for all Safe/td1-Services
2.1. Air Waybill Completion
For Lufthansa Cargo to be able to process Safe/td1 shipments appropriately, the following entries into the Master Air Waybill - in addition to the general remarks made herein (under Chapter 6.2. Completion of Air Waybill Completion of Air Waybill) - are required.

In addition to these for Safe/td1 & DG please also observe the air waybill completion sections of Care/td.
2.1.1. AWB: Accounting Information
In addition to all accounting relevant information the following must be entered into this box:

a. Selected product type (e.g. Safe/td1)
b. Name / number of contract (if applicable)

2.1.2. AWB: Handling Information / Nature and Quantity of Goods
Only clear and concise information must be inserted in the 'Handling Information' and 'Nature of Goods' box.

All information stated in AWB must match the booking.

2.1.2.1. AWB: Handling Information

- Special Handling Code hast to be inserted into Handling Information or next to Description (e.g. VAL, HUM etc.)

2.1.2.2. AWB: Nature and Quantity of Goods

- For handling and security reasons it is required to state the real description for Safe td/1 - shipments on the AWB and in the Nature of Goods description. Descriptions as "Consolidation", "Other Valuables", "Said to contain ...." are not allowed.

2.2. Restrictions

- Safe/td1 is only available in td.Flash service
- Road Feeder Service is excluded for Safe/td1 shipments
- BUPs are not allowed for VAL
- Safe/td1 is only available for specific destinations, for detailed information please contact your local Lufthansa Cargo Service Center .

2.3. Procedure: 'Ok-to-forward'
To manage storage capacity restrictions and import requirements an "Ok-to-forward" process to certain VAL destinations has been established, that makes it necessary to confirm readiness for accepting shipments prior to their departure.

3. Rating

A. Valuable Cargo - as per IATA definition
B. Human ashes - (Urns)
C. Human remains - (Coffins)
D. Live human organs applicable to live human organs, **not time critical**, urgent medicines, vaccines and bone marrow.
E. Life & Death applicable to live human organs, **time critical** for transplantations, life saving human blood and life saving medicines

Areas	Rate Class	A (VAL)	B (Ashes)	C (HUM)	D (LHO)	E (L&D)
Within ECAA	LH Minimum LH N	250%* 250%	300%* 300%	200%* 200%	200%* 200%	200%* 200%
From ECAA to USA	LH40 Minimum LH40 N	200% 200%	300% 300%	200% 200%	200% 200%	200% 200%
From USA to ECAA	LH40 Minimum LH40 N	200% 150%	300% 300%	200% 100%	200% 200%	200% 200%
All other Areas**	GCR Minimum GCR N	200%* 200%	200%* 200%	200%* 200%	200%* 200%	200%* 200%

* Provided that this is not less than EUR 100 or equivalent.
** LH M or N rates apply, whenever no GCR available.

4. Other Charges
See also 7.3. Import/Transit/Export Regulations GERMANY of this section

- for Valuable Cargo: Import 5.3.5.
- for Human Remains: Import 5.3.8. and Export 9.8.

Export / Import / Transfer Fee
Belgium
Import fee for security escort .....EUR 88.00

Bulgaria
Import fee for security escort .....EUR 105.00

Will be charged to consignee at import.

France
Escort fee for valuable cargo (debit is done by GHA):
For Export (will be charged directly to the agent ....EUR 160.00
For Import (will be charged to the consignee) .....EUR 205.00
Local handling fee for HUM, per AWB .....EUR 110.00

Georgia
Tbilisi
Export/Import Handling fee .....EUR 100.00

Germany
Valuables handled by Lufthansa Cargo on behalf of
other carriers, per AWB (Minimum).....EUR 120.00
Per kg. .....EUR 1.00

Israel
Escort fee for valuable cargo:
Weekdays .....USD 60.00
Weekends .....USD 90.00

Italy
VCE (Venice) - Export
If acceptance and departure of shipment take place
on the same day, per AWB .....EUR 39.00
Otherwise:
Vault fee 0.1% on the declared invoice:
Minimum per AWB .....EUR 53.00
Maximum per AWB .....EUR 85.00
Vault fee for Human remains in Ashes .....EUR 39.00

If no value determination is possible, the maximum fee will be applied.
Vault fee is not applicable for Human remains in Coffins.

VCE (Venice) - Import
No import fees applicable

NAP (Naples) - Export
Vault fee 0.1% on the declared invoice:
Minimum per AWB .....EUR 30.00
Maximum per AWB .....EUR 170.00
Vault fee for Human remains in Ashes .....EUR 30.00
Security Escort fee in export .....EUR 30.66

If no value determination is possible, the maximum fee will be applied.
Vault fee is not applicable for Human remains in Coffins.

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NAP (Naples) - Import
No import fees applicable

TRN (Turin) LIN (Linate) MXP (Malpensa) VBS (Brescia) - Export

Vault fee 0.1% on the declared invoice:
Minimum per AWB ..... EUR 22.85
Maximum per AWB ..... EUR 140.50
Vault fee for Human remains in Ashes ..... EUR 140.50

If no value determination is possible, the maximum fee will be applied.
Vault fee is not applicable for Human remains in Coffins.

TRN (Turin) LIN (Linate) MXP (Malpensa) VBS (Brescia) - Import
No import fees applicable

BLQ (Bologna) - Export

Vault fee 0.1% on the declared invoice:
Minimum per AWB ..... EUR 22.85
Maximum per AWB ..... EUR 140.50
Vault fee for Human remains in Ashes ..... EUR 140.50
Security Escort fee in export ..... EUR 80.00

If no value determination is possible, the maximum fee will be applied.
Vault fee is not applicable for Human remains in Coffins.

BLQ (Bologna) - Import

Security Escort fee per AWB ..... EUR 80.00

FCO (Rome) - Export

Security Escort fee in export:
For 1 package ..... EUR 68.69
From 2 to 10 packages ..... EUR 68.69
Plus per package ..... EUR 3.62
From 11 to 25 packages ..... EUR 68.69
Plus per package ..... EUR 2.71
For more than 26 packages ..... EUR 68.69
Plus per package ..... EUR 1.81
Vault fee 0.1% on the declared invoice:
Minimum per AWB ..... EUR 22.50
Maximum per AWB ..... EUR 140.50
Vault fee for Human remains in Ashes ..... EUR 140.50

If no value determination is possible, the maximum fee will be applied.
Vault fee is not applicable for Human remains in Coffins.

FCO (Rome) - Import

Security Escort fee per AWB ..... EUR 68.69

The charge must be entered on AWBs at the time of issuance. The relevant amount shall be shown as “due carrier”.

Spain
Special escorting fee for export / transit / import, per shipment:
Madrid, Malága, Alicante per AWB ..... EUR 150.00
Barcelona, Bilbao, Balearic Islands, Valencia:
Per AWB up to 1,000 kg. ..... EUR 153.77
Per additional 1,000 kg. or part thereof ..... EUR 26.00

Note:
All applicable fees must be inserted on AWB under “Due carrier”!

9.1.7. Lufthansa Cargo cd.Solutions

cd.Solutions encompasses two distinct modes of direct delivery to the customers’ bonded warehouse.
For further product and pricing information please contact your nearest Lufthansa Cargo representative.

9.1.8. Emergency.Solutions

Emergency.Solutions encompasses a dedicated express service for most urgent shipments requiring capacity access on shortest notice and offers 100% Money Back Guarantee (on the net/net rate excl. surcharges) if the shipment is delayed for more than 6 hours. A team of specialists is available around the clock to provide advice and take your bookings. They can be reached at the 24/7 Emergency.Solutions service hotline: +49 151 589 28623.

For the following incidents LH Cargo charges a fee of 50% of the contracted net freight charges being composed by the applicable CWT:
1. No Show, i.e. the contracted shipment is not delivered R4C to LH Cargo until defined LAT.
2. Cancellation or deletion of the confirmed booking

In case of booking discrepancy, i.e. deviation between the CWT at booking ("contracted CWT") and the CWT at acceptance, Lufthansa Cargo charges as follows:
1. if the CWT at acceptance is lower than the contracted CWT: the charge based on the CWT at acceptance plus a fee in the amount of 50% of the difference between the charge of the contracted CWT and the charge based on the CWT at acceptance
2. If the CWT at acceptance is higher than the contracted CWT: the charge based on the CWT at acceptance

9.1.9. Courier.Solutions - powered by time:matters

Thanks to the fastest transit times as well as the possibility of direct aircraft-to-aircraft transfer on the apron in Frankfurt, Munich and Vienna, Courier.Solutions provides a solution for particularly time-sensitive and valuable air cargo. Personal supervision of loading at the aircraft position and constant shipment monitoring provide additional security.

9.1.10. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type Equipment and Talking Books for the Blind

1. Rating
No reduction applies from Germany to all destinations worldwide.

9.1.11. Transportation Charges for Hanging Garments

Per container	Min. Charg. Weight	Rate World-wide	Rate Germany
LD3	755 kg.	USD 75.00*	EUR 50.00
AMP	1,650 kg.***	USD 160.00*	EUR 115.00
AMH**	2,500 kg.***	USD 220.00*	EUR 150.00

* or equivalent in local currency.
** 10-ft container.
*** pivot weights apply for transportation on MD11.

Notes
1. In Turkey the following charges apply: LD3: EUR 100.00, AMP: EUR 150.00, AMH**: EUR 200.00
2. All applicable fees must be inserted on AWB under “Due carrier”!

9.2. C.O.D.

Lufthansa Cargo does not provide a C.O.D. service

9.3. Documentation Charges

9.3.1. Amendment of Air Waybill and completion of Charges Correction Advice (CCA)

Lufthansa Cargo requires correctly issued AWB upon acceptance. In case Lufthansa Cargo discovers the AWB to be incorrect a correction process can be started by Lufthansa Cargo, provided this process is in accordance with local regulations and/or IATA regulations. A fee of EUR 50 per amendment /CCA will be invoiced, unless otherwise stated in 7 Special Country Information or in local agreements or regulations.

9.3.2. Manual Entry and Electronic Transmission of HAWB Data

Lufthansa Cargo needs HAWB data for all consolidated shipment worldwide to comply with national and interna-tional laws, and regulations.
Lufthansa Cargo will enter these data itself if it is only available in hard-copy form (HAWB, HAWB manifest).

1. **Electronic data transmission using FHL messages via an EDI provider** *
   For HAWB data sent to Lufthansa Cargo using this method, Lufthansa Cargo will invoice a fee of **EUR 1.00** per HAWB (or the corresponding amount in local currency). This will continue to be itemized as a total charge on the master air waybill under “Other Charges” using charge code “CG.” For all HAWBs with Origin North-, Central- or South America, the fee amount will be **USD / CAD 2.00**.
   * Third Party **EDI provider or via our eServices data capture tool at** http://eservices.lufthansa-cargo.com/
2. **Manual transmission of HAWB manifest or paper copies of HAWB** or manual correction of electronically entered data For manual transmission of HAWBs or manual correction of electronically entered data by Lufthansa Cargo, Lufthansa Cargo will invoice a fee of EUR 12.00 (USD / CAD 12.00 for all HAWB Origins in North-, Central- and South America) per HAWB (or the corresponding amount in local currency). This will continue to be itemized as a total charge on the master air waybill under “Other Charges” using charge code “CC.” At sta-tions where due to the local cost structure the General Handling Agent charges a higher fee for manual cap-ture, this fee will be applicable.

In both cases, Customers must additionally provide the following documents along with the Master air waybill (MAWB). These documents must be accessible for Lufthansa Cargo (for instance, in a separate envelope ad-dressed to Lufthansa Cargo):
   a. HAWB manifest and/or a copy of the individual HAWBs
   b. HAWB manifest per pallet (if shipment consists of several pallets)

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Customers have to ensure that:

a. all consignments with at least one HAWB carry the remark "Consolidation as per attached manifest" on the MAWB under "Nature and Quantity of Goods."
b. the "Consolidated Shipment" check box in the Basic Booking Information screen (BBI) is marked in eBook-ing all master air waybills, HAWBs and the HAWB manifest contain the exact description of goods as well as the addresses of both shipper and consignee along with their names, street addresses, postal codes, cities and countries.

9.4. Limitation of Liability

Except as the Convention or other applicable law may otherwise require:

a. Carrier liability to shipper or other persons
Carrier is not liable to the shipper or to any other person for any damage, delay or loss of whatsoever nature (hereinafter in this tariff collectively referred to as 'damage') arising out of or in connection with the carriage of the cargo or other services performed by Carrier incidental thereto, unless such damage is proved to have been caused by the negligence or wilful fault of the Carrier, and there has been no contributory negligence of the shipper, consignee or other claimant.

b. Carrier liability for damage out of compliance with laws
Carrier is not liable for any damage directly or indirectly arising out of compliance with laws, government regulations, orders or requirements, or from any cause beyond Carrier's control.

c. Carrier liability based upon declared value
The charges for carriage having been based upon the value declared by the shipper, it is agreed that any liability shall in no event exceed the shipper's declared value for carriage stated on the face of the AWB and in the absence of such declaration by shipper, liability of Carrier shall not exceed 250 French gold francs (USD 20.00) per kilogram of cargo destroyed, lost, damaged or delayed; all claims shall be subject to proof of value.

Exception
In the event of delivery to the consignee (or any other person entitled to delivery) of part but not all of the consignment, or in the event of damage or delay to part but not all of the consignment liability of the Carrier with respect to the undelivered, delayed or damaged portion shall be reduced proportionately on the basis of the weight notwithstanding the value or declared value of any part of the consignment or contents thereof.

d. Carrier liability for damage caused by or as a result of property contained therein
Carrier shall not be liable for damage to or destruction of a consignment caused by or as a result of property contained therein and the shipper, owner and consignee, whose property shall cause damage to or destruction of another consignment or of the property of Carrier, shall indemnify Carrier for all losses and expenses incurred by Carrier as a result thereof. Cargo which is likely to endanger aircraft, persons or property will be abandoned or destroyed by Carrier at any time without notice and without liability therefore attaching to Carrier.

e. Warranty
No warranty concerning any aircraft engaged in the carriage or concerning its fitness for the carriage of the cargo to which the contract relates is implied in the contract of carriage.

f. Carrier liability for carriage over the lines of other carriers
A Carrier issuing an AWB for carriage over the lines of others does so only as an agent. No Carrier shall be liable for the loss, damage, or delay of cargo not occurring on its own line, except that the consignor shall have a right of action for such loss, damage or delay on the terms herein provided against the first Carrier and the consignee who is entitled to delivery shall have such a right of action against the last Carrier under the agreement to carry.

g. Carrier liability for death of animals
Carrier will not be liable for any loss, damage or expense arising from death due to natural causes or death or injury of any animal caused by the conduct or acts of the animal itself or of other animals, such as biting, kicking, goring or smothering, nor for that caused or contributed to by the conditions, nature or propensities of the animals.

h. Carrier liability for death of animal attendant
In no event will Carrier be liable for death or injury to an animal attendant caused or contributed to by the conditions, conduct or acts of the animals. (See Note)

Note:
Rules affecting liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and paragraph h. is included herein as part of the tariff filed with governments other than the United States and not as part of this Tariff filed with the U.S. Department of Transportation of the United States.

i. Carrier liability for perishables
Shipments, the contents of which are liable to deteriorate or perish due to change in climate, temperature, altitude or other ordinary exposure, or because of length of time in transit, will be accepted without responsibility on the part of Carrier for loss or damage due to such deterioration or perishability.

j. Carrier liability for any consequential or special damages
Carrier shall not be liable in any event for any consequential or special damages arising from carriage subject to this tariff, whether or not Carrier had knowledge that such damages might be incurred.

k. Carrier liability exclusion or limitation
Whenever the liability of Carrier is excluded or limited under these conditions, such exclusion or limitation shall apply to agents, servants or representatives of the Carrier and also any Carrier whose aircraft is used for carriage and its agents, servants or representatives.

l. Carrier liability for shortage
Carrier shall not be liable for shortage of contents loaded and sealed in containers by the shipper.

9.5. Time Limitations on Claims and Actions

a. Delivery
Receipt by the person entitled to delivery of the cargo without complaint is prima facie evidence that the same has been delivered in good condition and in accordance with the contract of carriage.

b. Damage to or partial loss of cargo
No action shall be maintained in the case of destruction of, damage to or partial loss of the cargo unless a written notice, sufficiently describing the cargo concerned, the approximate date of the destruction, damage or partial loss, and the details of the claim is presented to an office of LH within 14 days from the date of receipt thereof.

c. All other claims not relating to personal injury/death
All other claims, except any claims relating to personal injury or death, must be made in writing within 150 days from the date of issue of the AWB.

d. Right to damages other than personal injury/death
Any right to damage in connection with any claim other than a claim relating to personal injury or death against Carrier shall be extinguished unless an action is brought within two years after the occurrence of the events giving rise to the claim.

e. Delay of cargo
No action shall be maintained in the case of delay of cargo unless the person entitled to delivery makes a written complaint to an office of Carrier, sufficiently describing the cargo concerned, the approximate date of the damage and the details of the claim, within 21 days of the date the cargo is placed at his disposal.

f. Loss of cargo (non-delivery)
No action shall be maintained in the case of loss of cargo unless the person entitled to delivery makes a written complaint to an office of Carrier, sufficiently describing the cargo concerned, the approximate date of the loss and the details of the claim in the case of non-delivery, within 120 days from the date of issue of the AWB.

g. Claims for overcharges
Claims for overcharges must be made in writing to the carrier within 180 days from the date of issue of the air waybill. Only any of the original contracting parties as per AWB may file such claim. Carrier must receive payment of all original charges indicated on the AWB before settlement of any claim can be effected.

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