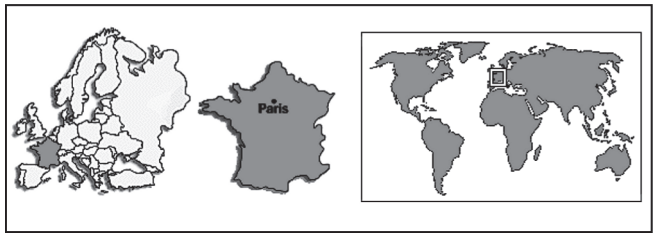
France, Metropolitan (FR)
Amounts shown are expressed in Euro (EUR)



0. General Information

- IATA Area : 2
- Capital : Paris (PAR)
- Local Time : GMT + 1
- Daylight Saving Time : GMT + 2: Starts on the last Sunday in March and ends on the last Sunday in October.
- ☎ Country Code : + 33
- Local Currency : Euro (EUR)
- Bank Information : Closed on Saturday and Sunday.
- Public Holidays :

Date
01 Jan 2015
06 Apr 2015
01 May 2015
08 May 2015
14 May 2015
25 May 2015
14 Jul 2015
15 Aug 2015
01 Nov 2015
11 Nov 2015
25 Dec 2015

- **Cargo Claims Information**
The following Protocols / Conventions have been ratified:
1. Warsaw Convention (1929)
2. Hague Protocol (1955)
3. Montreal Convention MC99 (1999)

For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

- **E-freight and e-AWB status of airports**
For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.

- **E-Customs**
Advance Electronic Information (AEI) requirements
  - Status: Live
  - System name: Import Control System (ICS) and Export Control System (ECS)
  - Pre-registration to file data: Required
  - Scope: Import, Export, Transit, Transhipment cargo
  - Party responsible for filing: For imports, the incoming carrier. For exports, when an Exit Summary Declaration (EXS) is required, the outgoing carrier.
  - Deadline - shorthaul (imports): For flights less than four hours, the deadline is before take-off from foreign airport
  - Deadline - longhaul (imports): At least four hours prior to arrival
  - Deadline (exports): At least 30 minutes prior to departure
  - How to submit information: For imports, an Entry Summary Declaration (ENS) is sent electronically through the ICS. For exports, an AEI transmission of data for security risk assessment of cargo may be incorporated into the export declaration. If the security data has not been included in the export declaration, an exit AEI declaration (EXS) is required.
  - Further information: http://ec.europa.eu/ecip/

Note:
if data are not sent in advance, goods have to be declared immediately on arrival at the border, which can delay the customs clearance of consignments at the border pending the results of risk analysis for safety and security purposes.

E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.

- **Security**
ACC3
(EC Regulation 185/2010 on Cargo Security)
Since February 1, 2012, all air carriers carrying cargo or mail from a non-EU country to the EU must be designated as an "Air Cargo or Mail Carrier operating into the Union from a Third Country Airport" (ACC3) by an EU Member State. A list of exempted countries is relieved from this requirement.

In order to obtain ACC3 designation, a carrier should
  - Ensure its security program integrates necessary EU security requirements for cargo and mail loaded onto its aircraft at any third country airport for carriage into the EU.
  - Nominate a person who has overall responsibility for implementation of cargo and mail security.
  - Submit a "Declaration of Commitments" to the appropriate EU Member State authority.

ACC3 designation is to be obtained for every non-EU airport station from which the air carrier flies cargo and/or mail into the EU, unless an exemption applies.
Carriers are responsible for ensuring all cargo or mail is screened or comes from a secure supply chain regulated agent (RA), known consignor (KC), account consignor (AC) before entering EU airspace.

For designation as ACC3, carriers should contact the appropriate authority, as follows:
  - For EU carriers - the Member State that issued the AOC.
  - For non-EU carriers - the Member State listed in the Annex to Regulation 394/2011 (ETS).
  - For non-listed carriers - the Member State in which you have your major base of operations in the EU.

By July 1, 2014, air carriers need to
  - Ensure that on-site airport station verification of cargo and mail security measures has been carried out by an EU aviation security validator.
  - Ensure that its business relations with regulated agents and known consignors are independently validated by an EU aviation security validator, after which a database should be maintained with details of the RA, KC and AC they are accepting cargo from.
  This regulation includes additional measures for High Risk Cargo, defined as cargo originating from a list of specific countries.

On-site validations will take place either at each airport from which the air carrier flies cargo or mail to the EU, or, with conditions applied, at a representative number of airports from which the air carrier flies cargo or mail to the EU. Each successful security validation will require revalidation on a 5 year cycle.

- **Environment**
Grenelle II
The Grenelle II environment law includes a requirement for all air transport services that originate from or terminate at a French airport to communicate the CO2 emissions related to the beneficiaries of the services. The requirement came into effect on October 1, 2013.

Scope
All entities organizing or commercializing transport services, irrespective of their nationality or principal place of business, have to comply with the information requirement. This means that as well as airlines, freight forwarders also need to inform their customers of the CO2 emissions associated with the transport services they organize or commercialize.

All legs of the transport service are included, including those between two airports located outside of French territory. For example, if an airline sells a flight from Miami to Paris, via New York, the CO2 emissions associated with the flight from Miami to New York must be included in the information provided to the passenger.
The requirement does not apply to goods in transit or transfer through a French airport

Method to calculate emissions
Emissions are calculated by multiplying the fuel consumption per unit by an emission factor.

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Four different 'levels' of accuracy are allowed for the calculation of the fuel consumption:
- Level 1: values calculated with the carbon calculator provided by the French authorities (see additional information below)
- Level 2: values based on the average fuel use per unit on all the operator's fleet
- Level 3: values based on the average fuel use per unit on a specific category of services (for example on short haul/long haul flights; scheduled/charter flights; geographical markets)
- Level 4: actual values for a flight

In the case of freight-only services, the reference unit may be the mass, the volume, the surface, the length or even the parcel. In cases where both goods and passengers are transported, the unit is the mass, and the weight of each passenger is deemed to be 100 kg.

Level 1 can only be used by companies with more than 50 employees until 1 July 2016.
Level 4 is only relevant for the transport of goods since in the case of the transport of passengers, the information has to be provided at the time of booking before the actual values can be determined.

The average fuel use for Levels 2 and 3 has to be calculated over a period of maximum 3 years and must be updated on a regular basis.

Emission factor
The regulation requires providers to take account of the fuel used for positioning flights and on the ground, but it does not prescribe a specific formula to calculate fuel consumption. The regulation requires both use and upstream emissions to be accounted for. Upstream emissions include those associated with the production and delivery of the fuel.

For Jet A fuel, the total emission factor is 3.00 kg of CO_2 per liter (0.48 for upstream emissions and 2.52 for use emissions).

In cases where an airline uses a fuel for which no emission factor has been defined by the French authorities, the airline should determine a specific emission factor and inform the beneficiary of the information of the specific nature of the emission factor used.

Level 1 values – online carbon calculator
Airlines that choose to determine fuel consumption according to Level 1 must use the carbon calculator published by the French authorities.

Two different versions of the calculator are available. The main version calculates emissions based on routes:
http://www.developpement-durable.gouv.fr/aviation/eco-calculateur/

A second version estimates fuel consumption based on a flight's distance and aircraft type:
http://www.developpement-durable.gouv.fr/aviation/eco-calculateur/decret.php

Communication of information to the beneficiary
The information has to be provided at the date and through the means agreed upon between the airline and the party with whom the airline has a contract, for example the freight forwarder.

Where the contract concerns the provision of more than one transport service, the information can be provided in an aggregated form for all transport services. However, both parties may agree that the airline should provide detailed information.

Information on Grenelle II is subject to change. Readers should check for the latest information at
www.developpement-durable.gouv.fr/

1. Airport Information

1.1. Customs Airports

- **Ajaccio - AJA (Corsica)**
- **Annecy*) - NCY**
- **Bastia - BIA (Corsica)**
- **Bordeaux - BOD**
- **Brest - BES**
- **Caen - CFR**
- **Chambery*) - CMF**
- **Clermont-Ferrand*) - CFE**
- **Grenoble*) - GNB**
- **Le Havre - LEH**
  Tel.: +33 (0)2 35 54 65 00 (Traffic operations)
  Fax: +33 (0)2 35 54 65 29 (Traffic operations)
  E-mail: traffic@lehavre.aeroport.fr
- **Lille - LIL**
- **Lyon - LYS**
  Tel.: + 33 (0) 4 72 22 83 63 (cargo operations)
  + 33 (0) 4 72 22 81 51 (cargo marketing)
  E-mail: cargoport@lyonaeroports.com
  Website: www.lyonaeroports.com
- **Marseille - MRS**
- **Montpellier - MPL**
- **Mulhouse - MLH**
- **Nantes - NTE**
- **Nice - NCE**
- **Nimes - FNI**
- **Paris - PAR**
- **Pau - PUF**
- **Perpignan - PGF**)**
- **Rennes - RNS**
- **Saint Etienne*) - EBU**
- **Strasbourg - SXB**
- **Toulon - TLN**
- **Toulouse - TLS, Vatry - XCR**

*) See 1.2.3.
**) See 1.2.4.

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment

Ajaccio
Forklift limit 2,500 kg. and weight scale 1,500 kg.
Bastia
Forklift limit 2,500 kg. and weight scale 3,500 kg.
Bordeaux
Forklift limit 4,000 kg. Equipment for cargo aircraft and pallets/containers including 20 ft. up to 13,000 kg. available.
Brest
Forklift limit 5,000 kg. Loader limit 7,000 kg. Equipment for cargo aircraft and pallets/containers 96" / 125" (inch).
Caen
1 Forklift, limit 2,500 kg. 1 roller bed for loading/unloading pallets/containers. Special equipment available on request.
Le Havre
Forklift limit 2,500 kg.
Ground power unit 115v 400 hz 28v.
Loader for loading and unloading containers.
Lille
Forklift limit 3,000 kg. Truck loading platform limit 14,000 kg.
Lourdes/Tarbes
No cargo facilities available.
Lyon
Forklifts, limits 7,000 kg. / 5,000 kg. / 5,000 kg.
2 main deck loaders compliant with 777 and 747 freighters, limit 14,000 kg.
Other lower deck loaders, pushbacks, GPUs, deicer trucks.
Cranes upon request.
Dedicated platform for horses.
Marseille
Forklift limit 1,500 kg. Truck Loading platform limit 10,000 kg.
Equipment for cargo aircraft and pallets/containers. Hyster freight limit 11 tons.
Montpellier
Forklift limit 1,500 kg. Truck Loading platform limit 7,000 kg. Pallet transporter. Scale/loader limit 5,000 kg.
Mulhouse, Basle
Forklift limit 10,000 kg. Loader limit 7,000 kg. Truck Loading platform limit 10,000 kg.
Nantes
Forklift limit 4,500 kg. Truckloaders up to 7,000 kg.
Nice
Forklift limit 3,500 kg. Truck loading platform limit 7,000 kg. Scale 40,000 kg.
Paris Orly/Charles de Gaulle
Low and maindeck highloaders up to 26,000 kg. Forklift. Conveyor. Cranes upon request.

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Pau
Forklift limit 4,000 kg. Equipment for cargo aircraft and pallets/ containers. 88/125 96/125 limited to 7,000 kg.
Equipment for cargo aircraft and pallets/containers 96/125t.
Rennes
Forklift limit 1,500 kg. Loader limit 7,000 kg. Equipment for cargo aircraft and pallets/containers.
Strasbourg
Forklift limit 3,000 kg. Truck Loading platform limit 7,500 kg.
Toulon
Forklift limit 3,500 kg. Equipment for cargo aircraft and pallets/ containers. Loaders limit 7,000 kg.
Toulouse
Forklift limit 1,500 kg. and 1 forklift limit 16 tons (Kalmar).
Equipment for cargo and pallets/containers including 3 x 20ft and 10 pallet transporter. Truck Loading platform limit 12 tons (max. 14 tons).
Vatry
Loaders (14- and 27 tonne)
Dollies (10- and 20- foot)
Pushback
Ground Power Unit (115v/400hz - 28 volts)

1.2.2. Storage

Ajaccio
Cold storage: Not available.
Safe for valuables: Available (small dims).
Animal hostel: Not available.
Mortuary: Not available.
Handling company A.F.S.
Monday through Saturday 08.00 - 18.00 hrs. Closed on Sunday and Bank holidays.
For AVI/PER/HUM advance notice by message required for flight landing after 18.00 hrs.
Annecy
At Brokers Bonded Warehouse.
Cold storage: Not available.
Safe for valuables: Not available.
Room for radio-active material: Not available.
Animal hostel: Not available.
Bastia
Cold storage: Not available.
Safe for valuables: Available (small dims).
Animal hostel: Not available.
Mortuary: Available.
Handling company: A.F.S.
Monday through Saturday 08.00 - 18.00 hrs. Closed on Sunday and Bank holidays.
For AVI/PER/HUM advance notice by message required for flight landing after 18.00 hrs.
Bordeaux
Cold storage: available for 8 ULDs 88 or 96/125.
Safe for valuables: available only for small packages.
Animal hostel: Not available.
Mortuary: Not available
Room for radioactive material: Not available.
Brest
Cold storage: available (350 m³) against payment of charges, temp +4 degrees C.
GHA's warehouse 600 m² bonded for 21 days, afterwards goods are seized by French Customs.
Strong room: Not available
Mortuary room: Not available
Radio-active material room: Not available
Handling company: MAP HANDLING FREIGHT
Monday through Friday 09.00 - 12.00 / 14.00 - 19.00
Closed Saturday / Sunday and National holidays
Caen
Bonded warehouse 600 m².
Handling company: S.F.S.
Cold storage: Available on request.
Safe for valuables: Not available.
Animal hostel: Not available.
Room for radioactive material: Not available.
Chambery
At Brokers Bonded Warehouse.
Cold storage: Not available.
Safe for valuables: Not available.
Room for radio-active material: Not available.
Animal hostel: Not available.
Clermont-Ferrand
At Brokers Bonded Warehouse.
Cold storage: Not available.
Safe for valuables: Not available.
Room for radio-active material: Not available.
Animal hostel: Not available.
Grenoble
At Brokers Bonded Warehouse.
Cold storage: Not available.
Safe for valuables: Not available.
Room for radio-active material: Not available.
Animal hostel: Not available.
Le Havre
Cold storage: Not available.
Safe for valuables: Not available.
Room for radio-active material: Not available.
Facilities for animals: Not available.
Lille
From the 16th day following the day of arrival in Customs Central Airport Warehouse.
Cold storage: Not available.
Safe for valuables: Not available.
Room for radio-active material: Not available.
Animal hostel: Not available.
Lourdes/Tarbes
No cargo facilities available.
Lyon
At Customs Airport Warehouse for 20 days. Thereafter at Customs Airport Warehouse.
- Cool storage: Available in several facilities; temperatures 2/8°C and 15/25°C.
- Frozen storage: Available; -22°C
- Animal facility: Available for transit only, no quarantine.
- Safe for valuables: Available
- Mortuary: Available
- Room for radioactive materials: Available
- More details from cargoport@lyonaeroports.com
- Border Inspection Post on site (EU approved) pif69.sivep@agriculture.gouv.fr
- Several cargo handling companies on site WFS / Swissport Cargo Services/ MAP Handling Freight.

Marseille
At airport Warehouse for 30 days, thereafter at Customs General City Warehouse. After 4 months goods will be auctioned.
Cold storage: Available.
Mortuary: Available.
Deep-freeze storage: Not available.
Animal hostel: Not available.
Safe for valuables: Not available.
Montpellier
Warehouse hours Monday through Friday 08.00 - 12.00 hrs. and 14.00 - 21.00 hrs. Saturday closed. Six pallet racks. 30 meters of racks in Customs area. Nine meters of racks in free area.
Cold storage: Refrigerator, limit 15 m³; freezer (minus 20 degrees C), limit 250 litres.
Animal hostel: Not available
Safe for valuables: Available, dimensions 55 x 50 x 90 cms.
Mulhouse, Basle
Live animals: No special room, but Customs Warehouse kept at normal temperature (heated in wintertime).
Perishables: No special room for flowers, vegetables (including mushrooms), fruits and plants, but Customs Warehouse heated in wintertime and otherwise kept at normal temperature.
Cold storage: The following facilities are available after MLHFK agreement and charges:
a. Refrigerator room available for storage at any temperature.
b. Special rooms for fish, fish products and seafood; meat, meat products; pharmaceuticals and medicines.

Safe for valuables: Not available.
Mortuary: Not available.
Nantes
Air France Cargo office open Monday through Friday from 07.30 to 21.00. Closed on Saturday-Sunday and national holydays
AF warehouse 850 m² bonded for 21 days, afterwards goods are seized by French Customs.
Cold storage: Not available.
Strong room: Not available.
Animal hostel: Not available
Mortuary room: Not available
Radio-active material room: Not available
Vulnerable room: Available
Handling company: Air France, fax number 33228214454
Nice
At Customs Airport Warehouse. Time limit 4 months.
Cold storage: two cold rooms 2/4 degrees C; one cold room minus 28 degrees C, operated by Chamber of Commerce.
Safe for valuables: Available, operated by Chamber of Commerce.
Animal hostel: Available, operated by Chamber of Commerce.
Room for radio-active material: Not available.
Mortuary: Available, operated by Chamber of Commerce.

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Paris Orly/Charles de Gaulle
Goods not cleared are stored at Orly and Charles de Gaulle, as from the 21st day following the day of arrival, in Customs Central Airport Warehouse. Following a further period of approximately 3 months, goods are liable to be auctioned. Alternatively, upon special request, goods may be stored in a 'Free Trade' Warehouse up to two years.
Cold storage:
- at Charles de Gaulle available;
- at Orly available to Air France.

Safe for valuables: available. At Orly: Monday through Sunday 06.30 - 22.00 hrs. For parcel with size over 260 x 88 x 190 cms., prior agreement has to be obtained from Brinks, SITA code ORYBQAF or CDGBQAF.
At Charles de Gaulle: Monday through Sunday 06.00 - 22.00 hrs.
Room for radio-active material: Not available, except AF in special area at Orly and Charles de Gaulle.
Animal hostel: Available at Charles de Gaulle: Monday to Friday 07.30 - 12.30 hrs. and 13.30 - 20.30 hrs.;
Saturday 08.00 - 12.00 hrs.
Mortuary: operated by the Airport Authorities.

Pau
At the airport.
Cold storage: Not available.
Safe for valuables: Not available.
Human remains (HUM): Depository not available
Room for radio-active material: Not available

Perpignan
At airport in Customs Warehouse.

Rennes
GHA: cargo departement of RENNES Airport
Public Open time: Monday through Friday :8:30 am/12:00 -14:00/ 19:00pm
Closed Sat/Sunday and national holidays
Phone: 02 99 67 61 61, Fax: 02 99 67 25 55, SITA: RNSKFXH
E-mail: ipean-metaireau@rennes.aeroport.fr
Storage area: 200 m² Warehouse bonded /21 days
Cold storage: Not available.
Safe for valuables: Not available.
Room for radio-active material: Not available.

Strasbourg
At the airport.
Cold storage: Available maximum 3 m³ per handling company.
Safe for valuables: Not available.
Room for radio-active material: Not available.
Animal hostel: Not available.

Toulon
Warehouse hours Monday through Friday 08.30 - 12.30 hrs. and 13.30 - 23.00 hrs. Saturday and Sunday upon request.
Cold storage: Available (40 m³) 5 degrees C
Safe for valuables: Available (40 x 40 x 150 cm).
Animal hostel: Available.

Toulouse-Blagnac Airport
At the airport:
- For consignments of human remains, live animals, perishable goods and valuable cargo, request and announcement by message required.
- Cold storage: Available only for Veterinary Border Inspection Post Checks.
- Frozen storage: Available, only for Veterinary Border Inspection Post Checks.
- Animal hostel: Available, only for import through Veterinary Border Inspection Post Checks.
- Veterinary Border Inspection Post office contact: pif31.sivep@agriculture.gouv.fr
- Human remains depository: available through WFS (Opening hours: 7 a.m. to 10 p.m.) Warehouse opening hours 7 a.m. to 10 p.m. from Monday through Friday.
- Room for radio-active material: Not available.
- Safe for valuables: Not available.
- Warehouse Opening hours: 7 a.m. to 10 p.m.
- WFS contact: tlsops@wfs.aero

Vatry
Dedicated a full 2500 m² for the storage of perishable goods and 1700 m² for dry cargo such as materials, spare parts, and so on.

1.2.3. Clearance

Annecy
At bonded warehouse by brokers.

Bordeaux
At the airport by carrier, consignee or his broker.

Brest
At Customs office in town by consignee or broker.

Caen
At the airport by consignee or his broker.

Chambery
At bonded warehouse by brokers.

Clermont-Ferrand
At bonded warehouse by brokers.

Grenoble
At bonded warehouse by brokers.

Lille
At the airport by consignee or his broker.

Lourdes/Tarbes
No cargo facilities available.

Lyon
At the airport by carrier, consignee or his broker.

Marseille
At the airport by carrier, consignee or his broker.

Montpellier
At the airport by consignee or his broker.

Mulhouse, Basle
At the airport by carrier (except Saturday, Sunday and holidays), consignee or broker.
Customs: Monday through Friday 08.30 - 12.00 hrs. and 14.00 - 19.00 hrs.
AF cargo: Monday through Friday 05.30 - 12.00 hrs. and 13.30 - 20.00 hrs.

Nantes
At the airport by consignee or his broker.

Nice
At the airport by consignee or his broker.

Paris Orly/Charles de Gaulle
At the airport by carrier (not applicable to AF), consignee, his broker or another third party. In town: in special cases and on consignee's request, but not by carrier and not for unaccompanied baggage.

Pau
At the airport by consignee or his broker.

Perpignan
For import and export at 'Centre Régional de Dédouanement' Min St. Charles.

Rennes
At Customs office in town by consignee or broker.
Regulars open time 8:00 /12:00 -14:00/18:00
Monday through Friday
Closed Sat/Sun/day off and upon request

Saint Etienne
At bonded warehouse by brokers.

Strasbourg
At the airport by carrier, consignee or his broker.

Toulon
At Customs office in town by broker (import).

Toulouse
At the airport by carrier, consignee or his broker (except Saturday, Sunday and public holidays).

Vatry
Customs officials are on duty at 24/7. For details, ctc Customs + 33 (0)3 26 69 50 00

1.2.4. Customs hours

Annecy
Monday through Friday 08.00 - 18.00 hrs.

Ajaccio
Monday through Friday 08.30 - 18.00 hrs. Saturday and Sunday closed.

Bastia
Monday through Friday 08.30 - 18.00 hrs. Saturday and Sunday closed.

Bordeaux
Monday through Friday 08.00 - 12.00 hrs. and 14.00 - 18.00 hrs. Saturday and Sunday Customs office closed.

Brest
Monday through Friday 08.00 - 12.00 / 14.00 - 18.00 hrs.

Caen
Monday through Friday 09.00 - 12.00 hrs. and 14.00 - 18.00 hrs.

Chambery
Monday through Friday 08.00 - 18.00 hrs.

Clermont-Ferrand
Monday through Friday 08.00 - 18.00 hrs.

Grenoble
Monday through Friday 08.00 - 18.00 hrs.

Le Havre
Only on request.

Lille
Monday through Friday 09.00 - 12.00 hrs. and 14.00 - 18.00 hrs. Clearance outside Customs hours possible on request and against payment of overtime fee.

Lourdes/Tarbes
No cargo facilities available.

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Lyon
Open for airfreight and road freight.
Special procedures for express freight.
Monday to Friday 08.00 - 20.00 hrs.
Clearance possible after hours upon request and fee.
Marseille
Monday through Friday 08.00 - 20.00 hrs. Closed Saturday and Sunday.
Clearance outside Customs hours possible at any time against payment of overtime fee.
Montpellier
Monday through Friday 08.00 - 12.00 hrs. and 14.00 - 18.00 hrs. Saturday, Sunday and legal holidays closed or upon request.
Mulhouse, Basle
Monday through Friday 08.00 - 12.00 hrs. and 14.00 - 18.00 hrs. Closed on Saturday and Sunday. Clearance outside Customs hours not possible.
Nantes
Monday through Friday 08.00 - 12.00 and 14.00 - 18.00 hrs. except national holidays, no AVI/PER/HUM arriving when closed.
Nice
Monday through Friday 08.00 - 18.00 hrs., Saturday 08.00 - 11.30 hrs. only for personal belongings. Clearance outside Customs hours possible against payment of overtime fee. Live animals and perishables can be cleared immediately on arrival if AF Freight Dept. Nice is notified 12 hours before arrival. However no consignment can be cleared through Customs on Saturdays, Sundays and legal holidays.
Paris Orly/Charles de Gaulle
CDG:
Through customs broker: 24hrs.
Without customs broker, Monday through Saturday 08.00 - 20.00 hrs. for dutiable and non-dutiable consignments; clearance for non-dutiable consignment outside Customs hours included Sunday possible upon prior request and against payment of an overtime fee to the handling agent or carrier agreed for 'RTS' ("Redevance Travaux Supplémentaire").
ORY:
Monday through Saturday 08.00 - 20.00 hrs. for dutiable and non dutiable consignments.
Clearance for non dutiable consignments outside customs hours possible upon prior request and against customs overtime fee.
Pau
Customs operation at the airport. Monday through Friday 08.00 - 12.00 hrs. and 14.00 - 20.00 hrs. Telex PUFFXAF 24 hours in advance, no extra charges. Clearance outside Customs hours possible, for perishables and live animals only provided advance notice by message is given to PUFFXAF.
Perpignan
Customs office is closed, except for international flights from Ryanair from 13.30 - 14.30 hrs. For AF flights goods have to be cleared at PAR.
Rennes
Monday through Friday 08.00 - 12.00 and 14.00 - 18.00 hrs.
Strasbourg
Monday through Friday 08.00 - 12.00 hrs. and 14.00 - 18.00 hrs. Clearance outside Customs hours possible on Saturday afternoon, Sunday and holidays for live animals and perishable cargo. Advance notice by message required. Charges EUR 4.25 per hour.
Toulon
Customs office in Toulon. Monday through Friday 08.00 - 12.00 and 14.00 - 18.00 hrs. Clearance outside Customs hours possible upon request by broker.
Toulouse
At the airport Monday through Friday 08.00 - 18.00 hrs. Saturday and Sunday closed.

1.2.5. Delivery

Annecy
Possible by broker.
Bordeaux
By carrier (city only) or broker.
Brest
Cleared goods delivered to consignee or his agent at airport.
Caen
Possible by broker.
Chambery
Possible by broker.
Clermont-Ferrand
Possible by broker.
Grenoble
Possible by broker.
Lille, Nice
By broker.
Lourdes/Tarbes
No cargo facilities available.
Lyon
Possible by broker.
Marseille
By broker
Montpellier
Downtown Montpellier and Montpellier area. Upon request possible in other areas.
Mulhouse, Basle
Possible upon request, by private firm.
Nantes
By broker.
Paris Orly/Charles de Gaulle
Possible in Paris.
Pau
By broker or in Customs Warehouses.
Rennes
Cleared goods delivered to consignee or his agent at airport.
By forwarder: SDV, Kuhne et Nagel, Panalpina, Danzas , Ziegler, Dimotrans.
Saint Etienne
In Customs Town Warehouse by Cargo Agent.
Strasbourg
By broker.
Toulon
Downtown Toulon and Toulon area. Upon request possible in other areas.
Toulouse
By broker or in Customs Warehouses.

1.2.6. (Re)-Forwarding

Annecy
Possible by scheduled truck daily.
Bordeaux
Possible by road.
Caen
Possible except on Saturday and Sunday.
Chambery
Possible by scheduled truck daily.
Clermont-Ferrand
Possible by scheduled truck daily.
Grenoble
Possible by scheduled truck daily.
Lille
Possible by road.
Lourdes/Tarbes
No cargo facilities available.
Lyon
Possible by road.
Paris Orly/Charles de Gaulle
Possible by rail, road or mail, also under bond.
Marseille
Possible, except Sunday and holidays.
Montpellier
Possible, except Sunday and holidays.
Mulhouse, Basle
Possible to transfer shipment to Basle according to the Swiss requirements.
Nantes
By a forwarding agent, except Saturday, Sunday and national holidays.
Nice
By a forwarding agent.
Pau
Possible by road except Saturday and Sunday.
Perpignan
Possible through agent on request.
Rennes
By broker.
Saint Etienne
By broker or in Customs warehouse.
Strasbourg
Possible by broker only.
Toulouse
Possible by road (except Saturday and Sunday).
Vatry
At the airport by carrier, consignee or his broker.

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2. Import

2.1. General

2.1.4. Language on documents

French.

2.1.5. Other requirements

- Dutiable goods temporarily imported (not for finishing or repairing): Deposit or normal duties refundable on re-expedition unless an international CARNET-ATA from Chamber of Commerce in country of export ensuring freedom of duties can be produced.
- AWB: When packages in a consignment have been bundled, box "Handling Information" must state the exact number of packages and bundles e.g. "60 packages in 5 bundles". Non-adherence will result in heavy fines. AWBs with consignees in France, destined for the airport Basle/Mulhouse should name "Mulhouse" as airport of destination.
- Documents/conditions required by Customs for clearance of household goods:
  - Certificate of change of residence issued by the French consulate in the country of departure, stating arrival and departure dates in that country (a certificate from the employer can be acceptable if such above information is stated).
  - Certificate of non re-sale: stating that the goods are in the possession of the shipper/consignee for more than 6 months and are not for re-sale.
  - Complete inventory per package, with the value of all items.
  - Keys or combination of the locks.
  - Invoices for all valuable items bought locally (Hi Fi, photo, video, jewelry, furs etc. or any item likely to be dutiable).
  - Photocopy of owner's passport (including page containing the picture).
  - Tax exemption can be granted if the owner lived more than one year abroad and has owned and used the goods for more than 6 months.

2.2. Documentary Requirements

2.2.1. Commercial consignments

Value EUR 19056.13 or less: 2 Commercial Invoices.
Value over EUR 19056.13: Commercial Invoice domiciled by bank.
The Commercial Invoice must contain detailed description of goods, quality or grade, unit price and total value, statement whether term of sale is CIF, FOB, etc., and declaration signed by shipper: "Nous certifions que les marchandises dénommées dans cette facture sont de fabrication et d'origine ...(country of origin)... et que les prix indiqués ci-dessus s'accordent avec les prix courants sur marché d'exportation".

- Import Licence, Certificate or authorization dependent on nature of goods.
- Certificate of Origin required in certain cases; obligatory for the following commodities, irrespective of their origin and value: fertilizers; hosiery and knitted articles; clothing, accessories thereof and other textile made articles; umbrellas; dish-washers; washing machines (electrically powered); sewing machines; household articles fitted with an electric motor; water heaters; radio receivers and television sets (even when combined with a sound recording device); loudspeaker systems; X-ray equipment and other electrical equipment for medical use; electrical/ electronic measuring instruments; toys. For goods carried from an EU country, the form of Certificate of Origin must be as defined in the relevant EU Rules.
- SAD Form for goods from EU countries.

2.2.2. Sample consignments

- No payment due: 2 Pro Forma Invoices or, if sample made unfit for sale, no documents.
- Payment due: See 2.2.1.
- If from EU countries, with commercial value, whether payment due or not: SAD Form.
- Authorization from the "Service. Central de la Pharmacie" required for samples of pharmaceutical products prohibited by the tariff law.

2.2.3. Gift consignments

Detailed list of contents stating value. All transportation documents must be marked: "Gift".
When they have a personal or family nature or a gross weight under 10 kg. and do not include cigarettes, tobacco, matches or alcoholic beverages, gift consignments with:

1. value not over EUR 41.16 are duty free;
2. value over EUR 41.16 up to EUR 104.43 are subject to Customs duty (incl. tax) of 30% (when originating from EU countries 20% ad valorem);
3. value over EUR 104.43 are subject to duties and documentary requirements for commercial consignments.

2.3. Restrictions

2.3.1. General

Importation of live animals, (transportation of animals is subject to animals protection regulations which have to be strictly observed), animal products and perishables from non-EU (European Union) countries (provided they conform with the CITES regulations when applicable) are subject to veterinary inspection when entering the EU at first point of entry:
Animals imported for commercial purposes, bovine animals, solipeds, porcine animals, sheep, goats, poultry, fifh, aquatic invertebrates, birds and bees .Following animal products and perishables are subject to veterinary inspection when entering the EU at first port of entry (provided they conform with the CITES regulations if applicable): Semen, ova, embryos, fresh meat of domestic species and game, including meat preparations, offal and blood for human consumption including meat preparations, meat products and other products of animal origin for human consumption, liquid milk, milk products, fishery products for human consumption, eggs for consumption, egg products and products produced by bees, snails, frogs, frog's legs for human consumption, hide and hoofed animals, wool, animal hair, horse hair, bristles, feathers, down or parts of feathers, game trophies, bones, horns, hooves and their by-products other than meals, gelatin, raw material destined for the production of gelatine and related products, blood, blood products, amniotic fluid for pharmaceutical industry, for technical use other than in feeding stuffs or other uses, pathogenic agents, other animal waste: high risk untreated matter, low risk raw materials for pharmaceutical industry, technical use and feeding stuffs, processed animal protein whether intended for use in feeding stuffs or not (meals and greaves), pet foods, manure.

Products to be imported in France, must come from an authorised country, must be sent by an approved EU firm, accompanied by a health certificate and a certificate of public health at least in French. **All relevant documents must be in French and bear a unique identification number.**
Shipment must enter the EU via registered airports of entry where approved inspection posts exist. The inspections to be performed are subject to a charge (see section 8.3. Air France). The exact amount may be retrieved from the respective veterinary office. Shipments are subject to the following 3 checks: documentary, identity and physical. Airlines must notify the inspection posts of arrival details so that specific inspection teams for live animals and perishables are positioned at the inspection posts.
In France, the registered ports of entry are:

a. For veterinary checks of all live animals: Paris-Charles de Gaulle.
b. For veterinary checks of small live animals: Mulhouse, Geneva (Fernay Voltaire French side), Lyon, Marseille, Nantes, Nice, Réunion and Toulouse.
c. For registered Equidae: Beauvais and Deauville.
d. All French international airports for pets animals provided they respect French regulations.
e. For veterinary checks of animal products and perishables: Bordeaux, Brest, Geneva (Ferney Voltaire French side), Lyon, Marseille, Mulhouse, Nice, Paris (Orly and Roissy CDG), Rèunion, Toulouse, and Vatry.

For any further information regarding live animals, animal products and perishables, contact:
Ministère de l'Agriculture, Direction générale de l'Alimentation, Sous Direction des affaires sanitaires européennes et internationales, 251 rue de Vaugirard, 75732 Paris
E-mail: import.msci.dgal@agriculture.gouv.fr

2.3.2. Live animals

PET Animals

PET animals may enter French territory within the following conditions:

Species: dogs, cats, ferrets, invertebrates (except bees and crustaceans), ornamental tropical fish, amphibian, reptiles, birds (except poultry), rodents rabbits.
Quantity: up to 5 specimens

Those animals are subject to a documentary and identify check by the customs. Documents must be, at least, in French or accompanied by an official translation in French.

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

Cats and Dogs (not applicable to SPF animals)
The European Union adopted new measure for the importation of pets (dogs, cats and ferrets) into the EU member states.
In order to bring their dogs, cats and ferrets from the non- EU countries into France, travellers must abide by the following conditions:

Each family is limited to 5 animals;
Every animal must be identify by a microchip (standard ISO 11784 or annex A ISO standard 11785) or a tattoo. If the microchip's standard is different, you must bring your own scanner in order to read the microchip. In the United States, you may acquire the microchip standard ISO 11784 ; every animal must have a valid rabies vaccination, even if less than 3 months old. If it is the first rabies vaccination for the pet, you must wait 21 days between the last shot of the vaccination protocol and departure. The health certificate will be valid for 4 months after signature by an official veterinarian or endorsement by the competent authority: http ://ec.europa.eu/food/animal/liveabimals/pets/sanco10767r4 fr.pdf.

Pets travelling to France/Europe must be subjected to the rabies serological test of the veterinary certificate. This comes in addition of the identification and rabies vaccination requirements. The blood sample for the test must not be taken sooner than 30 days after the vaccination. The test must be performed by the laboratory at least 3 months before the pets travel to France/Europe.
The list of laboratories approved for this test by European Union is at: http://ec.europa.eu/food/animal/liveanimal/pets/approval en.htm

Andorra, Antigua and Barbuda, Argentina, Aruba, Ascension Island, Australia, Bahrain, Barbados, Belarus, Bermuda, Bonaire / St. Eustatius / Saba, Bosnia and Herzegovina, British Virgin Islands, Canada, Cayman Islands, Chile, Croatia, Curaçao, Falkland Islands, Fiji, French Polynesia, Hong Kong, Iceland, Jamaica, Japan, Liechtenstein, Malaysia, Mauritius, Mayotte, Mexico, Monaco, Montserrat, New Caledonia, New Zealand Norway, Russian Federation, St. Helena, St. Kitts and Nevis, St. Maarten St. Pierre and Miquelon, St. Vincent and the Grenadines, San Marino, Singapore, Switzerland, Taiwan, Trinidad and Tobago, United Arab Emirates, United States of America (including GU-Gam), Vanuatu, Vatican City State and Wallis and Futuna are exempted of the rabies serological test.

For movement of pets within European Union Identification by electronic chip or clearly readable tattoo, EU passport as defined in the November 21, 2003 publication of the Official Journal of the European Union.

Domestic pet rodents (rabbits, hamster, mice……..
You may bring into France a maximum of 5 domestic rodents. A health certificate (in French) executed not more then ten days prior to arrival into France by a national licensed veterinarian of the country of export must accompany the rodent.

Pets reptiles not intended for sale
You may bring into France a maximum of 5 pet reptiles (by family), provided:

They are not sold under any circumstances;
They are accompanied by a health certificate executed not more than en days prior to arrival and bearing the signature of a licensed veterinarian of the country of export;
They must be free of evidence of disease (in particular, of lesions of the skin).

Pets birds
WARNING: the EC regulations regarding the movements of pet birds have been modified in response to the avian influenza alert (bird flu). The regulations below remain applicable until further instructions.
Pets birds may be brought to France solely at the following conditions:

1. Each family is limited to 5 birds;
2. ONE of the following conditions must be undergone;
   a. Each bird must have undergone a 30 days re-export isolation in the place of departure
      OR
   b. Each bird must undergo quarantine for 30 days after import in France on approved premises;
      OR
   c. Each bird must have been in isolation for at least 10 days before departure and must have undergone a test to defect the H5N1 antigen or genome carried out on a sample taken not earlier than the third day of isolation.
3. Compliance with the above conditions must be certified by an official veterinarian in accordance with the approved model certificate. The document linked below provided an English and a French version of the same approved model certificate. Both versions must be competed and signed by the competent authorities. The French version will be requested by the French authorities upon arrival in France.

2.3.3. Plants and plant material
In view of numerous prohibitions or conditions which may apply depending on the nature of the plants (or plant product) and the country of origin, and taking into account the frequent changes in the relevant regulations, no information can be published. For information and Import Permits when required, apply to: Ministère de l'Agriculture, Service de Protection des Végétaux, 251 Rue du Vaugirard, 75732 Paris Cedex 15 Tel. (01)49 55 81 88.

2.3.4. Arms, ammunition and explosives
are classified in 6 categories:

Category 1: firearms and their ammunition designed or intended for land, sea or air warfare
Category 4: "defensive" firearms and their ammunition, acquisition and possession of which are subject to authorisation
Category 5: weapons for hunting and their ammunition
Category 6: edged and pointed weapons
Category 7: target shooting, fairground and indoor weapons and their ammunition
Category 8: historical and collectible weapons and ammunition (including collectible weapons, deactivated weapons and reproductions of historical weapons).

For most of the case, the importation of arms and ammunition needs a prior agreement of the **Direction Générale des Douanes et Droits Indirects (DGDDI)**
Bureau E/2, 11 rue des Deux Communes, 93558 Montreuil Cedex, Tel.: +33 (0) 1.57.53.46.80, Fax: +33 (0) 1.57.53.45.83 by using specific forms.

Specific forms for prior agreement are available at http://www.budget.gouv.fr/themes/douane/formulaires.php. (French language only)

All the information concerning the categories and the importation of arms and ammunitions available at:
http://www.douane.gouv.fr/page.asp?id=583

2.3.5. Narcotics and drugs

- **Medicines**
  Import authorisation from the "Agence Française de Sécurité Sanitaire des Produits de Santé":
- **Drugs**
  Agence Française de Sécurité Sanitaire des Produits de Santé
  DEMEB
  Département des Affaires réglementaires et de la gestion des procédures d'AMM
  Unités Autorisations d'Importation
  Responsable du Département: Madame Nathalie HEDO
  E-mail: nathalie.hedo@afssaps.sante.fr
  Tel.: +33 (0) 1 55 87 36 31 et 36 33
- **Narcotics and psychotropics**
  Agence Française de Sécurité Sanitaire des Produits de Santé
  DEMEB
  Département stupéfiants et psychotropes
  Responsable du département: Nathalie RICHARD
  E-mail: nathalie.richard@afssaps.sante.fr
  Responsable unité: Stéphane LUCAS
  E-mail: stephane.lucas@afssaps.sante.fr
  Tel.: +33 (0) 1 55 87 35 93 et 35 91
  Fax: +33 (0) 1 55 87 35 92
- **Micro-organisms and toxins**
  Agence Française de Sécurité Sanitaire des Produits de Santé
  DEMEB
  Département de toxicologie
  143-147 boulevard Anatole France
  93285 SAINT DENIS Cedex FRANCE
  Sita: HDQCDAF
  Email: biosecurite@afssaps.sante.fr
  Tel.: +33 (0) 1 55 87 35 83
  Fax: +33 (0) 1 55 87 35 82
  And:
  Ministère de l'Economie, de l'Industrie et de l'Emploi
  Direction Générale de la compétitivité de l'Industrie et des services (DGCIS)
  Service des Biens à Double Usage (SBDU)
  Bat. Siéyès 4 - Télédoc 151 - 61 Boulevard Vincent Auriol
  75703 PARIS Cedex 13 FRANCE
  E-mail: doublusage@finances.gouv.fr
  Tel.: +33 (0) 1 44 97 09 37
  Fax: +33 (0) 1 44 97 09 90
  Licence en cours: +33 (0) 1 97 44 09 16

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2.3.6. Human remains

1. Human remains, in coffin, intended or not to be cremated, originating from Austria, Belgium, Chile, Czech Republic, Denmark, Egypt, Germany, Italy, Mexico, Netherlands, Portugal, Romania, Slovakia, Switzerland, Turkey, Congo - Democratic Republic of (Parties of International Agreement with France): Document required: Mortuary Pass named laissez-passer mortuaire
   - delivered by the Authorities of origin country at sight of death and hygiene (or embalming) certificates;
   - detailing name, surname, age, nationality of the deceased and date/place of death;
   - issued in local language plus a translation in a language commonly used for international relationship.
2. Human remains, in coffin, intended to be cremated in France, originating from countries listed under 1. above: A French Consular Authorization named "autorisation d'incinération" is required in addition to the Mortuary Pass.
3. Human remains, in coffin, intended to be cremated in France, originating from countries other than those listed under 1. above: A French Consular Authorization named "certificat sanitaire et autorisation de transport de corps en France pour incinération".
4. Human remains, in coffin, intended to be buried in France, originating from countries other than those listed under 1. above: A French Consular Authorization named "certificat sanitaire et autorisation de transport de corps", delivered by French Consulate in the country where the deceased died or was previously buried, at sight of:
   - death and hygiene (or embalming) certificates;
   - burial and exit permits at origin;
   - burial permit in France.
5. Cremated human remains (ashes), originating from any country: A French Consular Authorization named "certificat sanitaire et autorisation de transport de cendres" delivered at sight of death and cremation certificates.
6. For all shipments requiring a Consular Permit (paragraphs 2. through 5. above included) a *wax seal* must be set on to the outer packaging by the French Consulate. The seal must be embossed with the specific mark of the Consulate.

Notes

1. When the death occurred not more than 5 years before shipping, the coffin must be designed in accordance with provisions of Decree no. 87-28 dated 14 January 1987 (also apply to transit and export).
2. When the cause of death was an infectious disease listed in Sanitary Department Order dated 17 November 1986 specific requirements apply.

2.3.15. Others

Helicopters (civil and military): Authorization from Ministère De La Défense Nationale, Direction des Affaires Internationales, 14 rue Saint-Dominique, 75997 Paris-Armées.

2.5. Charges

For specific details, see Section 8.3. "Information by Carrier" or contact the carrier concerned.

3. Transhipment/Transit

3.1. General

AWBs:
When packages in a consignment, which is to be transhipped in France, have been bundled, the box "Handling Information" of the AWB must show exact number of packages and bundles, e.g. "60 packages in 5 bundles".
Non-adherence will result in heavy fines.

3.3. Restrictions

3.3.2. Live animals

Transit without transhipment: No formalities in most cases, however it is recommended to contact the French Ministry of Agriculture.
Transhipment: Animals from non E.U. countries:
- with final destination E.U.: same as import

3.3.3. Plants and plant material

From non EU countries, with final destination EU (including France) phyto-sanitary checks and fees apply when transfer from air to road is involved.
For charges details, see Section 8.3 INFORMATION BY CARRIER.

3.3.4. Arms, ammunition and explosives

See Import 2.3.4.

3.3.5. Narcotics and drugs

See Import 2.3.5.

3.3.6. Human remains

Human remains (except cremated) in transit at Paris airports must be stored in field morgue. For regulations concerning coffins see 2.3.6.

3.3.9. Animal products

From non EU countries,
with final destination EU (including France) and non EU, veterinary checks and pre-notification applies when transfer from air to road is involved. Health documents must be in French.
If transfer is by same mean of transportation (air to air) and despatch taking place within 12 hours from landing, veterinary checks are not required but a pre-notification.

3.3.14. Radio-active materials

Not possible to carry by road between Orly and Charles De Gaulle and vice versa.

3.3.15. Others

Material of strategic nature from: Belgium, Canada, Denmark, German Federal Republic, Greece, Italy, Japan, Luxembourg, Netherlands, Norway, Portugal, Turkey, U.K. or U.S.A. to: Albania, Bulgaria, People's Rep. of China, Czechoslovakia, Hungary, North Korea, Vietnam, Poland, Romania, the former U.S.S.R.: Transit Permit issued by Currency Administration of country of origin and visaed by "Vérificateur des Douanes Françaises". If consignment is to transit through an EU member country, the box "Handling Information" of AWB must show: "Transit Certificate".

3.4. Prohibitions

Shippers should contact Consulate or consignee.

3.5. Charges

For specific details, see Section 8.3. "Information by Carrier" or contact the carrier concerned.

4. Export

4.3. Restrictions

4.3.4. Arms, ammunition and explosives

Are classified in 6 categories:

Category 1:	firearms and their ammunition designed or intended for land, sea or air warfare
Category 4:	"defensive" firearms and their ammunition, acquisition and possession of which are subject to authorisation
Category 5:	weapons for hunting and their ammunition
Category 6:	edged and pointed weapons
Category 7:	target shooting, fairground and indoor weapons and their ammunition
Category 8:	historical and collectible weapons and ammunition (including collectible weapons, deactivated weapons and reproductions of historical weapons).

Exportation of arms classified in categories 5 to 8 is free.
For the others categories check the formalities in:
http://www.douane.gouv.fr/data/file/3880.pdf (text in French language).

4.3.5. Narcotics and drugs

- **Medicines**
  Export authorisation from the "Agence Française de Sécurité Sanitaire des Produits de Santé":
- **Drugs**
  Agence Française de Sécurité Sanitaire des Produits de Santé
  DEMEB
  Département des Affaires réglementaires et de la gestion des procédures d'AMM
  Unités Coordination de l'AMM et Exportation
  Responsable de l'unité: Mr David Morelle
  E-mail: david.morelle@afssaps.sante.fr
  Tel.: +33 (0) 1 55 87 44 59
- **Narcotics and psychotropics**
  See Import 2.3.5.

4.3.6. Human remains

Human remains, embalmed or not embalmed, buried for less than 5 years: coffin must be in accordance with provisions of Decree no. 87-28 dated 14 January 1987.

4.5. Charges

For specific details, see Section 8.3. "Information by Carrier" or contact the carrier concerned.

4.5.10. Others

Security Charge

A security charge could be applied on each Air Waybill for export shipments (France Metropolitan), the code will be "SC" on the Air Waybill (in the box Other Charges) by airlines and forwarders.

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