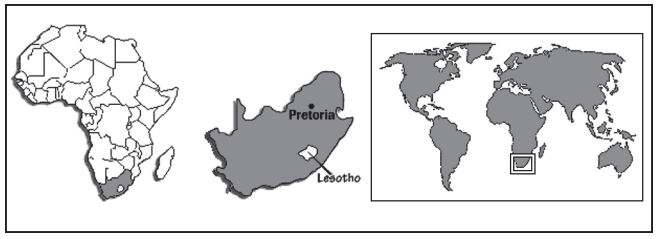
South Africa, Rep. (ZA)

Amounts shown are expressed in Rand (ZAR)



0. General Information

- IATA Area : 2
- Capital : Pretoria (PRY)
- Local Time : GMT + 2
- Daylight Saving Time : South Africa does not observe DST.
- ☎ Country Code : + 27
- Local Currency : Rand (ZAR)
- Bank Information : Closed on Saturday afternoon and Sunday.
- Public Holidays :

Date
01 Jan 2015
21 Mar 2015
03 Apr 2015
06 Apr 2015
27 Apr 2015
01 May 2015
16 Jun 2015
09 Aug 2015
10 Aug 2015
24 Sep 2015
16 Dec 2015
25 Dec 2015
26 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.
- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.
- **E-Customs**
  Advance Electronic Information (AEI) requirements
  - Status: Live
  - System/Program name: Automated Cargo Management System (ACM)
  - Scope: Import, Transit
  - Party responsible for filing: Carrier or RSA agent (cargo declaration); Freight Forwarder/Consolidator or RSA agent (goods declaration)
  - How to submit data: A separate national module within NCTS handles pre-arrival/pre-departure notifications for air mode for direct transport to/from third countries
  - Deadline: Manifests must be submitted:
    Not later than four hours before the arrival of the aircraft where the journey from the place of loading is likely to take not less than six hours;
    Not later than two hours before the arrival of the aircraft where the journey from the place of loading is likely to take between six and four hours;
    Not later than one hour before the arrival of the aircraft where the journey from a place of loading is likely to take between four and two hours;
    Not later than 30 minutes before the arrival of the aircraft where the journey from the place of loading is likely to take less than two hours
  - How to submit information: Via UN/EDIFACT
    Using SARS CUSCAR version 21,
    Document Type - “FWB” - Air cargo reported on Master Air Waybill level. Data Field “Description of Goods” mandatory
    Using SARS CUSCAR version 21,
    Document Type - “HAB” - Air cargo reported on House Air Waybill level. Data Field “Description of Goods” mandatory
  - Further information: www.sars.gov.za and hmarais@sars.gov.za

  E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

  For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.

1. Airport Information

1.1. Customs Airports

Western Cape:
- **Cape Town - CPT**
  Tel.: +27 (0)21 934 0221 (Customs)
  Fax: +27 (0)21 934 2355 (Customs)
  Website: www.sars.gov.za

Eastern Cape:
- **Port Elizabeth - PLZ**
  Tel.: +27 (0)41 503 0132 (Customs)
  Fax: +27 (0)41 503 0688 (Customs)
  Website: www.sars.gov.za
- **East London - ELS**
  Tel.: +27 (0)43 711 2354 (Customs)
  Fax: +27 (0)31 328 6018 (Customs central fax number)
  Website: www.sars.gov.za

Northern Cape:
- **Kimberley - KIM**
  Customs Clearance for Import / Export contact Ronel Williams
  Tel.: +27 (0)53 831 4075
  Fax: +27 (0)53 831 4075
  Mobile: +27 (0)84 734 5029
  E-mail: williamsrm@telkomsa.net

Kwazulu Natal:
- **Durban (King Shaka International - DUR**
  Tel.: +27 (0)32 436 9010/-9021 (Customs)
  Fax: +27 (0)32 436 9100 (Customs)
  Website: www.sars.gov.za

Free State:
- **Bloemfontein - BFN**
  Tel.: +27 (0)51 506 3227 (Customs)
  Fax: +27 (0)51 447 4699 (Customs)
  Website: www.sars.gov.za

Gauteng:
- **Johannesburg (OR Tambo International) - JNB**
  Tel.: +27 (0)11 923 2400 (Customs)
  Tel.: +27 (0)11 571 5077 (Customs)
  Fax: +27 (0)11 923 2467 (Customs)
  Fax: +27 (0)11 970 1484 (Customs)
  Website: www.sars.gov.za

© International Air Transport Association, 2015. All rights reserved.

7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

Mpumalanga:

- **Nelspruit - MQP**
  Tel.: +27 (0)13 750 2234 (Customs)
  Fax: +27 (0)13 750 2234 (Customs)
  Website: www.sars.gov.za

Notes

1. Consignments destined for **George, Western Cape** must be entered as final destination on the Air Waybill as **Johannesburg** or **Cape Town** and **customs cleared only at Johannesburg or Cape Town International Airport.**
2. Consignments with destination Pretoria to be cleared at Johannesburg.

1.2. Airport Facilities

Cape Town, Durban, Johannesburg, Port Elizabeth

1.2.2. Storage

Goods not cleared within 2 weeks after arrival are transferred to State Airport Warehouse. Time limit 3 months.
Cold storage: Available.
Safe for valuables: Available.
Room for radio-active materials: Not available.
Animal hostel: Not available.

1.2.3. Clearance

At the airport by consignee or his clearing agent.
Clearance of livestock (incl. dogs and cats).

1.2.4. Customs hours

Johannesburg

- Export consignments:
  Monday to Friday 08.00 - 17.00 hrs.
  Saturday, Sunday and Public holidays 08.00 - 13.00 hrs.
- Imports
  Monday to Friday 08.00 - 16.00 hrs.

Durban

Monday to Friday 07.15 - 16.00 hrs.

Cape Town

Monday to Friday 08.00 - 16.00 hrs.

Port Elizabeth

Monday to Friday 07.30 - 16.15 hrs.

1.2.5. Delivery

International shipments can be collected at any time provided a customs clearance has been obtained.

1.2.6. (Re)-Forwarding

Possible by air, road (in exceptional cases), also under bond.

2. Import

2.1. General

2.1.1. Packing

Disinfection Certificate when hay, straw or other vegetable material (incl. wood with bark) is used. If such certificate is not available goods may be subject to 4 months' quarantine.

- **Import Shipments Containing Wood Packaging Materials**
  It is a legal requirement of the National Department of Agriculture that all raw wood packaging material entering and leaving South Africa be treated and marked in accordance with the requirements of the "Guidelines for Regulating Wood Packaging Material in International Trade" (ISPM 15).

2.1.2. Marking

Any package in a consignment exceeding 500 kg. in weight, the exact weight and airport of destination must be clearly indicated on the outer package.

2.1.3. Routing

Goods to Republic of South Africa must not be transhipped in Algeria, Burkina Faso, Cameroon, Central African Republic, Chad, Dahomey, Egypt (U.A.R.), Ethiopia, Ghana, Guinea, India, Libya, Mali, Mauritania, Niger, Nigeria, Senegal, Somalia, Sudan, Tanzania or Tunisia.

2.1.4. Language on Documents

English.

2.1.5. Other requirements

- Measures and weights: Metric system.
- AWB: Final destination must be a customs airport.

Johannesburg: for consignments to Johannesburg and places other than Customs airports.

2.2. Documentary Requirements

2.2.1. Commercial consignments

- Combined Certificate of Invoice and Value and Origin.
- Import Licence for certain goods.

2.2.2. Sample consignments

2 Combined Certificates of Invoices and Value and Origin.
Where goods are supplied as samples free of charge, following signed statement must be added: "It is hereby certified that the goods enumerated in this invoice are supplied as samples free of charge to the consignee and that no payment in any form has been or will be made for such goods at any time; moreover, the value of these goods has not been, or will not be, debited to a Commission Account or any other account in our books, which are operated in the consignee's name or to his advantage".

Note:

Samples may also be imported upon payment of a fee based on value and will be refunded on re-exportation of the samples under Customs supervision.

2.2.3. Gift consignments

- Invoice bearing the statement "BONA FIDE FREE GIFT".
- Import Licence if more than 2 parcels or value is over ZAR 200.00.

2.2.4. Unaccompanied baggage

Will be documented and carried as cargo. It will not be possible for a passenger to take delivery of his/her baggage shipped as cargo in the arrivals area (Passengers) at his/her airport of destination. If baggage is on the same flight as the passenger, it will take approximately 2 hours before it is available for clearance.
Baggage must be locked and the keys enclosed in a suitable envelope, properly sealed and bearing: name and address of consignee, consignment note number and number of keys enclosed.

2.2.5. Other consignments

Import documentary requirements determined by commodity being transported. Contact nearest South African Embassy or Consul General for details.

2.3. Restrictions

2.3.1. General

Animals, animal products, parasites and infectious and/or contaminated things may only be shipped to and/or through the Republic of South Africa as manifested cargo under cover of an AWB. The only exception is dogs leading the blind.
Importation/in transit movement of such commodities must be covered by a Veterinary Import or Intransit Permit issued by the Director of Veterinary Services, Private Bag X138, Pretoria, 0001.
Dogs and cats from **Malawi, Zimbabwe, Swaziland, Lesotho and Botswana** moving to and through the Republic of South Africa, do not need South African Veterinary Import or Intransit Permits - they are shipped under cover of a "**CERTIFICATE OF IDENTITY, RABIES VACCINATION AND MOVEMENT PERTMIT**" which has been duly completed, signed, dated and stamped by a State Veterinarian in the country of origin.
Dogs and cats from the Republic of South Africa to the above listed countries do not require an Import Permit - they are shipped under cover of a **"CERTIFICATE OF IDENTITY, RABIES VACCINATION AND MOVEMENT PERMIT (PINK FORM)"**.
All other animals/birds shipped from the above countries into/through South Africa must be accompanied by an original valid South African Veterinary Import or Intransit permit and relevant Veterinary Certificates.

2.3.2. Live animals

No animal, animal product, parasite and infectious and/or contaminated thing may be imported into or moved intransit through the Rep. Of South Africa except as manifested cargo under cover of a Veterinary Import or Intransit Permit and subject to any conditions imposed in such permit.
Veterinary Import or In Transit Permit must be obtained from the Directorate: Animal Health (Permit Office), Private Bag X138, Pretoria, 0001, Tel. +27 (0)12 319 7514/-7503/-7414/-7500/-7406/-7461 or fax +27 (0)12 329 8292 / +27 (0)12 319 7491/-7644.
Veterinary Import or Intransit permits are to be obtained by the owner/importer of the animal or thing prior to the animal or thing leaving the exporting country and the animal or thing is to be accompanied by the original Veterinary Import or Intransit Permit and the necessary original veterinary and vaccination certificates as prescribed on such permit.
Upon arrival of an animal or thing at the port of entry, the arrival thereof is to be reported to the Veterinary Import Control official stipulated on the Veterinary Import or Intransit permit and the animal or thing may not be removed from such port/place of entry without his/her written permission and subject to any conditions imposed in such written permission.

© International Air Transport Association, 2015. All rights reserved.

7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

Dogs, Cats, Primates and Reptiles. It is a legal requirement of the Directorate Animal Health, Department of Agriculture that all dogs, cats, primates and reptiles entering South Africa be micro chipped with the exception of such animals from Zimbabwe, Botswana, Swaziland, Lesotho, Namibia and Malawi.
In the event of an animal or thing arriving at a port/place of entry in the Rep. of South Africa without the prescribed veterinary requirements fully complied with, such animal or thing will be refused entry and be returned to the point of origin or seized and destroyed without compensation by the State or any of its officials.
In addition to Veterinary Import Permits for non-domestic/wild animals and/or parts thereof, Nature Conservation Import Permits are required from the Nature Conservation authorities of the province of destination in the Rep. of South Africa at the following address:

Gauteng
Department of Agriculture, Conservation and Environment
PO Box 8769
Johannesburg
2000
Tel.: (011) 355 1457
Fax: (011) 337 2292

Limpopo
Department of Agriculture, Conservation and Environmental Affairs
PO Box 55464
Pietersburg
0700
Tel.: (015) 291 1276
Fax: (015) 291 1833

Mpumalanga
Mpumalanga Parksboard
PO Box 1990
Nelspruit
1200
Tel.: (013) 759 5300
Fax (013) 755 4104

North West
Department of Agriculture, Conservation and Environment
PO Box 6649
Rustenburg
0300
Tel.: (014) 597 3597
Fax: (014) 597 2355

Free State
Department of Environmental Affairs and Tourism
PO Box 502
Bloemfontein
9300
Tel.: (051) 447 0407
Fax: (051) 447 5240

KwaZulu-Natal
KwaZulu-Natal Parksboard
PO Box 13053
Cascades
3202
Tel.: (033) 845 1000
Fax: (033) 845 1001

Eastern Cape
Department of Economical Affairs, Environment Affairs and Tourism
Private Bag X5001
Green Acres, Port Elizabeth
6057
Tel.: (041) 373 8891
Fax: (041) 373 7755

Western Cape
Department of Environment, Culture & Sport
Private Bag X9086
Cape Town
8000
Tel.: (021) 483 4093
Fax: (021) 483 3016

Northern Cape
Northern Cape Nature Conservation
Private Bag X6102
Kimberley
8300
Tel.: (053) 832 2143
Fax: (053) 831 3530

2.3.3. Plants and plant material
With the exception of most kinds of flower seeds, small quantities of vegetable seeds and single bouquets of flowers carried by passengers, the importation of all plant, cuttings, fruit, bulbs, tubers, corms, rhizomes, beeswax, honey (inclusive of royal jelly and preparations containing honey), used apiary equipment, insects, pathogens and exotic animals must be authorised by permits acquired prior to importation. Phytosanitary Certificates in compliance with conditions specified on permits must be produced.
South African Embassies and Plant Protection Services of the exporting countries may be consulted for clarification.

2.3.4. Arms, ammunition and explosives
Import Permits from Commissioner of South African Police for Arms and Ammunition and for Explosives from The Chief Inspector of Explosives.
Consult the South African Police Services' Web Site www.saps.gov.za for comprehensive information on the requirements for the import/export/transit of firearms and ammunition into/from/through South africa.

2.3.5. Narcotics and drugs
Import Permit from: The Director General, Department of Health and Social Development.

2.3.6. Human remains
Death Certificate in English or Afrikaans. Import Permit from Department of Health and Social Development.

2.3.8. Medicines and vaccines
Including serums: Import Permit from Department of Health and Social Development.

2.3.14. Radio-active materials
Licence for Radio Isotopes from Department of Health and Social Development and Licence for Nuclear hazardous material from: Council for Nuclear Safety.

2.4. Prohibitions
Too extensive to list. Shipper should contact consignee or Consulate.

2.5. Charges

2.5.1. General
For specific details, contact the carrier concerned or see Section 8.3. "Information by Carrier".

2.5.3. Clearance
Formalities accomplished by consignee himself.

Live animals: within working hours the examination of animals by a Governmental Veterinary Surgeon ..... free

2.5.4. Documentation
Import Documentation:

Only for casual exporters/importers, Diplomatic cargo and letter entries, per consignment..... free

2.5.5. Transhipment

Transport from premises of delivering carrier at one airport to premises of onward carrier at the same airport..... free

2.5.10. Others

- Quarantine charges, per day
  Dogs (all breeds) / Cats..... 32.00
- Issuance of Veterinary Import/In Transit Permit..... 140.00
- Costs for feeding of animals..... additional
- Blood drawn by private veterinarian for testing (dogs)..... 400.00
- Blood test (dogs) 1612.10

3. Transhipment/Transit

3.1. General
Transfer time of 5 hours is required for all transfer shipments.
The final destination must be clearly marked and must appear on all labels.

3.2. Documentary Requirements
Flight documents viz: for transit shipments: Air Waybill and Cargo Manifest required.

3.3. Restrictions

3.3.2. Live animals
Prior Veterinary Intransit Permit must be obtained from the Director of Veterinary Service, Private Bag X138, Pretoria, 0001. Refer to 2.3.2. and 2.5.10. for conditions and charges.
Animals and animal products may only be moved as manifested cargo, under cover of an Air waybill, in transit through the Rep. of South Africa - such consignments must be accompanied by the original veterinary intransit permit and original certificates as prescribed on the relevant intransit permit.

© International Air Transport Association, 2015. All rights reserved.

Dog, Cats, Primates and Reptiles. It is a legal requirement of the Directorate Animal Health, Department of Agriculture that all dogs, cats, primates and reptiles in transit through South Africa to the SADC countries, i.e. Angola, Botswana, Kenya, Lesotho, Mauritius, Mozambique, Namibia, Swaziland, Tanzania, Zambia and Zimbabwe be micro chipped.

3.3.2. Plants and plant material

Plants may only be released after inspection by the Plant Inspector which is only possible at Cape Town, Durban, Port Elizabeth, East London and Johannesburg International airport.

3.3.4. Arms, ammunition and explosives

Transit Permit required for arms, ammunition and explosives.
Refer to 2.3.4.

3.4. Prohibitions

Too extensive to list. Contact S.A. Embassy or Consul General for detailed information.

3.5. Charges

3.5.5. Transhipment

Cape Town, Durban, Johannesburg

None.

4. Export

4.1. General

Cape Town

Acceptance of cargo Monday to Friday 06.00 to 22.00 hrs., Saturdays 06.00 to 14.00 hrs.
Close-off acceptance time limit 3 hours before departure.
Shipments to be cleared by Customs prior to acceptance.

Durban

Acceptance of cargo Monday to Friday 24 hours, Saturdays and Sundays 06.00 - 22.00 hrs.
Close-off acceptance time limit 3 hours before departure.
Shipments to be cleared by Customs prior to acceptance.

Johannesburg

Acceptance of cargo on a 24 hour basis.
Close-off acceptance time limit 5 hours before departure. Shipments to be Customs cleared prior to acceptance.

4.1.1. Packing

- **Export Shipments Containing Wood Packaging Materials**
  It is a legal requirement of the National Department of Agriculture that all raw wood packaging material entering and leaving South Africa be treated and marked in accordance with the requirements of the “Guidelines for Regulating Wood Packaging Material in International Trade” (ISPM 15).

4.2. Documentary Requirements

Customs clearance Export Permit, Bill of Entry (export) etc.

- Unaccompanied baggage: List of Contents/keys attached to AWB.
- Personal Effects: Packing List of the contents to be attached to the air waybill
- Dangerous Goods: Material Safety Data Sheet to be attached to the Air Waybill.

4.3. Restrictions

Importers and Exporters are advised, in their best interest to take the necessary steps to ascertain the exact position as regards any prohibitions or restrictions from the department of Customs and Excise or applicable Consul General relating to any commodity in which they propose to deal before they enter into any binding arrangements.

4.4. Prohibitions

See 4.3.

4.5. Charges

4.5.1. General

For specific details, contact the carrier concerned or see Section 8.3. “Information by Carrier”.

© International Air Transport Association, 2015. All rights reserved.