United Kingdom (GB)
Amounts shown are expressed in Pound Sterling (GBP)

0. General Information

- IATA Area : 2
- Capital : London (LON)
- Local Time : GMT
- Daylight Saving Time : GMT + 1: Starts on the last Sunday in March and ends on the last Sunday in October.
- ☎ Country Code : + 44
- Local Currency : Pound Sterling (GBP)
- Bank Information : Some banks open on Saturday morning, closed on Sunday.
- Public Holidays :

Date	Special Information
01 Jan 2015	
02 Jan 2015	Scotland only
17 Mar 2015	Northern Ireland only
03 Apr 2015	
06 Apr 2015	
04 May 2015	
09 May 2015	Guernsey only
25 May 2015	
12 Jun 2015	Isle of Man only
05 Jul 2015	Isle of Man only
13 Jul 2015	Northern Ireland only
03 Aug 2015	Scotland only
31 Aug 2015	Except Scotland
30 Nov 2015	Scotland only
25 Dec 2015	
28 Dec 2015	

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Protocol MP4 (1975)
  4. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.

- **E-Customs**
  Advance Electronic Information (AEI) requirements
  - Status: Live
  - System name: Import Control System (ICS) and Export Control System (ECS)
  - Pre-registration to file data: Required
  - Scope: Import, Export, Transit, Transhipment cargo
  - Party responsible for filing: For imports, the incoming carrier. For exports, when an Exit Summary Declaration (EXS) is required, the outgoing carrier.
  - Deadline - shorthaul (imports): For flights less than four hours, the deadline is before take-off from foreign airport
  - Deadline - longhaul (imports): At least four hours prior to arrival
  - Deadline (exports): At least 30 minutes prior to departure
  - How to submit information: For imports, an Entry Summary Declaration (ENS) is sent electronically through the ICS. For exports, an AEI transmission of data for security risk assessment of cargo may be incorporated into the export declaration. If the security data has not been included in the export declaration, an exit AEI declaration (EXS) is required.
  - Further information: www.gov.uk and http://ec.europa.eu/ecip/

  Note:
  if data are not sent in advance, goods have to be declared immediately on arrival at the border, which can delay the customs clearance of consignments at the border pending the results of risk analysis for safety and security purposes.

  E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

  For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.

- **Security**
  ACC3
  (EC Regulation 185/2010 on Cargo Security)
  Since February 1, 2012, all air carriers carrying cargo or mail from a non-EU country to the EU must be designated as an ''Air Cargo or Mail Carrier operating into the Union from a Third Country Airport" (ACC3) by an EU Member State. A list of exempted countries is relieved from this requirement.

  In order to obtain ACC3 designation, a carrier should
  - Ensure its security program integrates necessary EU security requirements for cargo and mail loaded onto its aircraft at any third country airport for carriage into the EU.
  - Nominate a person who has overall responsibility for implementation of cargo and mail security.
  - Submit a "Declaration of Commitments" to the appropriate EU Member State authority.

  ACC3 designation is to be obtained for every non-EU airport station from which the air carrier flies cargo and/or mail into the EU, unless an exemption applies.

  Carriers are responsible for ensuring all cargo or mail is screened or comes from a secure supply chain regulated agent (RA), known consignor (KC), account consignor (AC) before entering EU airspace.

  For designation as ACC3, carriers should contact the appropriate authority, as follows:
  - For EU carriers - the Member State that issued the AOC.
  - For non-EU carriers - the Member State listed in the Annex to Regulation 394/2011 (ETS).
  - For non-listed carriers - the Member State in which you have your major base of operations in the EU.

  By July 1, 2014, air carriers need to
  - Ensure that on-site airport station verification of cargo and mail security measures has been carried out by an EU aviation security validator.
  - Ensure that its business relations with regulated agents and known consignors are independently validated by an EU aviation security validator, after which a database should be maintained with details of the RA, KC and AC they are accepting cargo from.
    This regulation includes additional measures for High Risk Cargo, defined as cargo originating from a list of specific countries.

  On-site validations will take place either at each airport from which the air carrier flies cargo or mail to the EU, or, with conditions applied, at a representative number of airports from which the air carrier flies cargo or mail to the EU. Each successful security validation will require revalidation on a 5 year cycle.

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

1. Airport Information

1.1. Customs Airports

- **Aberdeen - ABZ**
- **Belfast - BFS**
- **Birmingham - BHX**
- **Blackpool - BLK**
- **Bournemouth - BOH**
- **Bristol - BRS**
- **Cambridge - CBG**
- **Cardiff - CWL**
- **Coventry - CVT**
- **Coventry Airport**
  Tel.: +44 (0) 24 7630 8601
  E-mail: handling@coventryairport.co.uk
- **Durham Tees Valley (Teesside) - MME**
- **East Midlands - EMA**
- **Edinburgh - EDI**
- **Exeter - EXT**
- **Glasgow - GLA**
- **Guernsey - GCI**
- **Hull/Humberside - HUY**
- **Isle of Man - IOM**
- **Jersey - JER**
- **Leeds/Bradford - LBA**
- **Liverpool - LPL**
- **London Heathrow - LHR**
- **London Gatwick - LGW**
- **London City - LCY**
- **Luton - LTN**
- **Manchester - MAN**
- **Manston - MSE**
- **Newcastle - NCL**
- **Norwich - NWI**
- **Prestwick - PIK**
- **Shoreham - ESH**
- **Southampton - SOU**
- **Southend - SEN**
- **Stansted - STN**

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment

Aberdeen
Forklift, max. 12,000 kg.
Belfast
Forklifts up to 4,000 kg. Truck dock lift, max. 10,000 kg. Pallet build and weighing lift, max. 13,600 kg.
Birmingham
Maximum 6,000 kg. Scissor lifts 13,000 kg. (aircraft pallets only).
Bristol
Forklift up to 7000 kg.
Cardiff
Forklift up to 5000 kg.
Coventry
HI LO, Forklifts max. capacity 2,000 kg., belt loaders.
East Midlands
- Pallet build / strip
- Import / export documentation
- Ten main deck hi-loaders available for B747 / MD11 up to 40,000 lbs lift capacity
- Eight lower deck hi-loaders
- Twelve baggage / loose cargo belt loaders
- Two pallet transporters
- Three hundred and twenty 125" × 96" dollies
- Six 20ft dollies
- Sixty five Forklifts available (62x2 tonne, 1x5 tonne, 1x6 tonne, 1x8 tonne and 1x16 tonne)
- One 15 tonne crane
- Three Push Back Tugs suitable for B747-400/8F or smaller
- Sixteen Ground Power Units
- One Air Start Unit
- Sixteen sets of main deck crew / passenger boarding steps
- Three De-Icing rigs suitable for B747 or smaller
- Weighbridge
- Air ride / roller bed trucking services
- Hotac & Catering

Edinburgh
Forklift, max. 3,500 kg., larger on request; Hi-Lo available on request.
Exeter
Forklift up to 2000 kg.
Glasgow
Forklifts, max. 7,000 kg.; Hi-Lo commander available. Max. pallet weight 7,000 kg.
Glasgow-Prestwick
1 x 20t capacity hi loaders, 2 × 30t capacity hi loader, 1 × 7t capacity lower deck hi loader, forklifts up to 20t, crane hire up to 100t capacity on request plus all ancillary equipment including dollies 10 & 20ft. Pallet build & weighing lift/truck dock 10 - 16 tonne.
Jersey
Forklift max. 2,000 kg.
Leeds/Bradford
Forklifts, max. 10,000 kg.; Hi-Lift, max. 4,000 kg.
Liverpool
Forklift max. 2,500 kg.
Unloading equipment max. 7,000 kg.
Various facilities are available on request, email contact: ADM@liverpoolairport.com for details.

Servisair cargo
Opening hours: 05.00 - 20.00 Monday to Friday
Weekends and out of hours available on request.
Tel.: 0151 448 1022
Fax: 0151 448 1673
SITA: LPLFFXH
London-Gatwick
Forklift, max. 10,000 kg.; scissor lift, max. 6,800 kg.
London-Heathrow
Forklifts, max. 5.000 kg.; scissor trucks, max. 5,000 kg.
London Stansted
Swissport Cargo equipment availability:
- Pallet build / strip
- Import / export documentation
- Four main deck hi-loaders available for B747 / MD11 up to 35,000 kg. lift capacity
- Six lower deck hi-loaders
- Cargo belt loaders
- Two hundred & fifty 125" x 96" dollies
- Eight 20ft dollies
- Forklifts up to 14,000 kg. capacity
- Push Back Tugs suitable for B747-400F/8F or smaller
- Ground Power Units
- Air Start Units
- Main deck crew / passenger boarding steps
- Three De-Icing rigs suitable wide body aircraft
- Weighbridge

Manchester
- Pallet build / strip
- Import / export documentation
- Main deck hi-loaders available for B747-8F / MD11 up to 30,000 kg. lift capacity
- Lower deck hi-loaders
- Baggage / loose cargo belt loaders
- Forklifts of various lift capacity available
- Push Back Tugs suitable for all freighter aircraft types
- MAG Airports
  Contact details for enquiries:
  E-mail: conan.busby@magairports.com
  Tel.: 00 44 (0)1332 85 2912

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Newcastle
Forklift, max. 4,000 kg.; scissor lift, max. 7,000 kg.; conveyor belt for on/off loading.
Stansted
Forklift, max. 14,000 kg.; truck dock max. 14,000 kg.

1.2.2. Storage

Aberdeen
Cold storage: small chest freezer - 5 cu. ft.
Belfast
Time limit see London-Heathrow.
Cold storage: Not available.
Safe for valuables: Available.
Animal hostel: Temporary holding room for live animals available.
Birmingham
Time limit see London-Heathrow.
Safe for valuables: Strong room available.
Animals warm room: Available for temporary holding.
Cold storage: Not available.
Radioactive Store - Pre-warn required.
Bristol
Time limit see London-Heathrow.
Cold storage: Not available.
Caged area for valuables
Animal hostel: Not available.
Cardiff
Time limit see London-Heathrow.
Cold storage: Not available.
Caged area for valuables
Animal hostel: Not available.
Coventry
Storage Warehouse
Cold storage: Not available.
Animal hostel: Not available.

Cargo on load / off load, per kg.	GBP	0.06
X-ray, per kg.	GBP	0.18
Minimum charge	GBP	30.00

East Midlands
Cold storage: possible for small shipments only on special request via Forwarding/Handling agents.
Edinburgh
Cold storage: Not available.
Animal Reception Centre: This Centre will allow pet cats, dogs and ferrets to arrive at the airport under the UK Pet Passport Scheme. The facility is for the sole use of imported pets.
Border Inspection Post: Dogs, cats, ferrets, lagomorphs, amphibians, rodents and pet birds.
Glasgow
Time limit see London-Heathrow. A scheduled truck operates between Glasgow, Edinburgh and Aberdeen.
Strong room: Available for valuables.
Glasgow-Prestwick
Cold storage: Not available on site.
Border Inspection Post (BIP): Equine and Ungulates.
Secure Storage: Not available.
Section 5 Firearms (MOW): Approved.
Radio-active materials: Approved.
Leeds/Bradford
Time limit see London-Heathrow.
Cold storage: Not available.
Safe for valuables: Lock up facilities available.
Animal hostel: Not available, though airport licenced for landing quarantined livestock.
Liverpool
Time limit see London-Heathrow.
Cold storage: Not available.
Safe for valuables: Not available.
London-Gatwick
For commercial cargo, and personal effects (over 100 kilos), the free period for storage is 24 hours from 2359 on the day of arrival of both the consignment and its related documents.
For personal effects up to 100 kilos, the free period is 7 days from 2359 on the day of arrival of both the consignment and its related documents.
Cold storage: Available for small cartons only.
Heated rooms for live animals: Available.
Quarantine & Non quarantine facilities: Available.
Border Inspection Post for loose and unitised consignments.
Valuable cage/Vault: Available.
London-Heathrow
Time limit: normally clearance must be done within 7 days from date of arrival. Under certain circumstances, however, storage may be prolonged up to 3 months. After 3 months goods will be liable for transfer to Customs Central Depot at consignee's/consignor's costs and risk. Cleared goods may be stored in a 'Warehouse', time limit 3 years.
Cold storage: Available.
Safe for valuables: Available.
Animal hostel: Available.
London Stansted
Storage: No time limit but charges apply.
RADAC storage capability.
Small refrigerator for limited cold storage: Available.
Safe for valuables: Available, no escort facility.
Animal hostel: Not available.
Manchester
Time limit see London-Heathrow.
Cold storage: 4000 sq. ft. chilled storage area.
Animal hostel: Quarantine holding facility available limited to 4 hours.
Border Inspection Post (BIP).
Animal product inspections.
Strong room: Available for valuables.
Newcastle
Time limit see London-Heathrow.
Cold storage: Not available.
Safe for valuables: Available.
Animal hostel: Not available.

1.2.3. Clearance

Aberdeen
At airport by consignee, his agent or carrier. Transfer under guarantee to other U.K. airport by air or vehicle on request.
Belfast-Aldergrove
At the airport by consignee, his agent or carrier.
Belfast-Harbour
No customs facilities, no charges collect.
Birmingham
At the airport by consignee or any agent having suitable facilities.
Bristol
At airport by consignee or nominated agent.
Cardiff
At airport by consignee or nominated agent.
Coventry
Tel.: +44 (0) 24 7630 8601
East Midlands
At airport by consignee or by nominated Forwarding/Handling agent.
Edinburgh
At airport by consignee or agent. Transfer under guarantee to other U.K. airports by air or vehicle on request.
Exeter
At airport by consignee or nominated agent.
Glasgow
At the airport by consignee, nominated forwarding agent. Transfer under guarantee to other U.K. airports for Customs clearance is possible. Live stock is cleared immediately.
Facilities for clearance requiring attendance of an inspector appointed by The Ministry of Agriculture and Fisheries are available.
Glasgow-Prestwick
Clearance arranged by consignee/forwarding agent.
Transhipment (all UK/Ireland) via Glasgow Prestwick Bond Ltd.
Live animal (BIP) clearances.
Leeds/Bradford
At airport by consignee or nominated forwarding agent, transfer available under guarantee.
Liverpool
At the airport, by consignee or nominated forwarding agent.
London-Gatwick
At the airport, by consignee or nominated agent. BA will clear live animals travelling under the Pets Travel Scheme and other specific shipments, providing prior approval has been obtained.
London-Heathrow
At the airport by consignee, agent or carrier.
London Stansted
Clearance may be effected by agents or consignees.
Manchester
At airport by consignee or nominated forwarding agent. Transfer under guarantee to other U.K. airport by air or vehicle on request.
Newcastle
At airport by consignee, his agent or carrier. Transfer under guarantee to other U.K. airport by air or vehicle on request.

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1.2.4. Customs hours

Aberdeen
Daily 06.00 - 23.00 hrs.
Belfast
Monday through Friday 09.00 - 16.00 hrs. Clearance outside Customs hours possible after prior arrangements and against payment of extra charges.
Birmingham
Monday through Friday 09.00 - 16.30 hrs. Clearance outside these hours possible after prior arrangements.
Bristol
Monday through Friday 09.00 - 17.00 hrs. other times on request.
Cardiff
Monday through Friday 09.00 - 17.00 hrs. other times on request.
Coventry
24 hours.
East Midlands
Monday through Friday 08.00 - 16.00 hrs.
Out of hours on request through Handling Agent.
Edinburgh
Monday through Friday 09.00 - 18.00 hrs., clearance outside these hours on request.
Exeter
Monday through Friday 09.00 - 17.00 hrs. other times on request.
Glasgow
Monday through Friday 07.00 - 22.30 hrs., Saturday 08.00 - 17.00 hrs. Sunday 08.30 - 17.00 hrs. subject to H.M.Customs Overtime Charges. It should be noted that hours are subject to availability of Customs officer.
Glasgow-Prestwick
Customs based in Glasgow.
All queries via the centralized clearance hub at Salford.
Guernsey
Monday through Friday 08.00 - 16.00 hrs.
Jersey
Monday through Friday 08.00 - 13.00 and 14.00 - 17.00 hrs. other times on request.
Leeds/Bradford
Monday through Friday 09.00 - 17.00 hrs. and on request.
Clearance outside Customs hours possible on request.
Liverpool
Monday through Friday 09.00 - 16.00 hrs. Clearance outside Customs hours possible on request.
London-Gatwick
By the consignee between 09.00 - 16.00 hrs., Monday through Saturday.
By an agent anytime, although charges will apply. Charges for Sundays may be at premium rate.
London-Heathrow
Monday through Friday 08.00 - 18.00 hrs. Saturday 08.00 - 16.00 hrs. Sunday and public holidays closed. Clearance outside Customs hours of urgent goods, like perishables, live animals, etc. possible on request, at least 24 hours in advance.
London Stansted
Customs provide a 24 hour service for agents but delays may be expected outside normal hours. Service for private customers 08.00 - 1600 hrs. Monday through Saturday.
Manchester
Daily 08.00 - 16.00 hrs. Clearance outside Customs hours possible on request.
Newcastle
Import: Monday through Friday 09.00 - 16.00 hrs.
Export: Monday through Friday 08.30 - 17.30 hrs. Saturday and Sunday on request.
Clearance outside Customs hours possible after prior notification and upon payment of extra charges.

1.2.5. Delivery

Belfast
Possible for cleared goods to all destinations in Northern Ireland.
Birmingham
Uncleared goods: may be transferred under guarantee by air or road to any UK airport with Customs facilities.
Cleared goods: delivery undertaken by forwarding agents to any part of the UK.
Coventry
24 hours.
East Midlands
Cleared Goods: extensive scheduled trucking network from EMA to other UK airports via Servisair and bmi. Local deliveries via forwarding agents. Truck charters through Handling Agents.
Uncleared Goods: under guarantee on request through Forwarding or Handling agents.
Edinburgh
Clearance/delivery undertaken by local forwarding agents.
Transhipment throughout UK & Ireland, trucking arranged via the shipping airline.
Glasgow-Prestwick
Clearance/delivery undertaken by local forwarding agents.
Transhipment throughout UK & Ireland, trucking arranged via the shipping airline.
Leeds/Bradford
Cleared goods: forwarding agents on airport have their own vans covering all Northern England.
Uncleared goods and reforwarding under guarantee: possible only to major U.K. airport.
Liverpool
Cleared goods: most forwarding agents at the airport have their own vans which cover North Wales and the Liverpool area.
London-Gatwick
Cleared goods consigned to London is effected at the airport by private road carrier, normally between 09.00 - 16.00 hrs. and is subject to separate charges.
Uncleared goods in temporary storage: reforwarding of incoming consignments under guarantee is only permitted to major airports with Customs facilities and to external temporary storage facilities. Reforwarding by rail is not allowed.
London-Heathrow
Cleared goods consigned to London is effected at the airport normally from 09.00 - 17.00 hrs., but may be done during 24 hours. Consigned to other points: forwarding by rail, post or truck, based on consignee's instructions.

Notes
1. Consignments by post are accepted up to a maximum weight of 15 lbs. with COD/CC charges up to GBP 40.00.
2. Consignments by passenger trains with COD/CC charges are accepted. Consignments by goods trains not accepted with COD/CC charges.

Uncleared goods (in temporary storage): reforwarding of incoming consignments under guarantee is only permitted to the major airports with Customs facilities and to external temporary storage facilities, whereas reforwarding by rail is allowed only if transportation by air is impossible.
London Stansted
Cleared goods may be forwarded by agency vehicles, couriers etc. Uncleared goods may be forwarded under guarantee to Customs approved facilities.
Manchester
Cleared goods: Most forwarding agents at the airport have their own vans, which cover a wide area of Northern England.
Newcastle
Cleared goods consigned to Newcastle airport: all forwarding agents have own vans. Uncleared goods: reforwarding of incoming consignments under guarantee is only permitted to major airports with Customs facilities. Minimum transfer time 1 hour.

1.2.6. (Re)-Forwarding

Belfast
Possible for cleared goods to all destinations in Northern Ireland.
Birmingham
See 1.2.5.
Coventry
24 hours.
East Midlands
See 1.2.5.
Edinburgh
See 1.2.5.
Glasgow
Uncleared goods: reforwarding of incoming consignments under guarantee only permitted to the major airports with Customs facilities. Minimum time for transfer: 2 hours. Most U.K. domestic flights leave from Glasgow (Abbotsinch).
Glasgow-Prestwick
See 1.2.5.
Leeds/Bradford
See 1.2.5.
London-Gatwick
See 1.2.5.
London-Heathrow
See 1.2.5.
London Stansted
See 1.2.5.
Manchester
Cleared goods: See 1.2.5.
Uncleared goods can be forwarded under guarantee to Leeds/ Bradford, Newcastle, Durham Tees Valley, Birmingham, Belfast, Glasgow, the Isle of Man, Aberdeen, Edinburgh and Liverpool.
Newcastle
See 1.2.5.

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2. Import

2.1. General

2.1.1. Packing

Hay and straw prohibited. Any wood packaging materials must have the bark removed before shipment.

2.1.3. Routing

Via Belfast to all places in Northern Ireland.
Via Birmingham to Coventry, Nuneaton, Redditch, Smethwick, Walsall, West Bromwich, Wolverhampton.
Via Glasgow to places in Scotland except to/from Glasgow or London for Aberdeen.
Via London to places South of the imaginary line Stoke-on-Trent to Nottingham with the exception of towns designated under Birmingham.
Via Manchester to places South of the Counties of Cumbria, Northumbria and Cleveland and North of an imaginary line drawn across country from Stoke-on-Trent to Nottingham.
Via Newcastle to places in the County of Northumbria or in the County of Cleveland.

2.1.4. Language on Documents

English.

2.1.5. Other requirements

Dutiable goods temporarily imported (except for finishing and repairing): the deposit for duties and/or taxes is not necessary if an international CARNET ATA (Admission Temporare/Temporary Admission) from local Chamber of Commerce in country of export is present.

2.2. Documentary Requirements

2.2.1. Commercial consignments

- Invoice: In triplicate for all merchandise.
- Packing List: Indicating contents of individual packages when a consignment consists of more than one package.
- Certificate of Origin: or Export Certificate from country of origin where a UK Import Licence or Permit is required.
- Certificate of Origin or Movement Certificate where a preferential rate of duty may be claimed.
- Community Transit Forms as appropriate for goods in transit within the European Union.
- Phytosanitary Certificate: To accompany live plants, shrubs and trees, certain seeds, certain raw fruits and potatoes.
  The certificate must state that the items have been examined and conform to the requirements of the British Department for the Enviroment, Food and Rural Affairs and must be signed by an official Government Health or Sanitary Officer. Some material is prohibited except under licence.

2.2.4. Unaccompanied baggage

Will be documented and carried as cargo. At the departure station passenger must sign Customs Declaration Form C.3 and/or C.104 which must accompany the baggage, attached to the AWB.
Goods such as cigarettes, tobacco, alcoholic beverages, perfumes, etc. which as accompanied baggage qualify for the personal duty free concession will be subject to duty when carried in unaccompanied baggage even if no concession was claimed by the passenger with their accompanied baggage.

Note:
It will NOT be possible for passenger to take delivery of his baggage shipped as cargo in the arrival Passenger Customs Hall at his airport of destination. If baggage is on the same flight as passenger, it will take 1 ½ hours before it is available for clearance. Baggage must be locked and the keys enclosed in a strong envelope properly sealed and bearing: name and address of consignee; consignment note number; number of keys enclosed.

2.3. Restrictions

2.3.2. Live animals

1. *Import Licence*
   All birds, mammals, fish, crustaceans and bees require an import licence which must be obtained from the Department for the Enviroment, Food and Rural Affairs.
   Animals designated as endangered species will require a special permission from the Department of Environment even when an import licence has been obtained from the Department for the Enviroment, Food and Rural Affairs.
   Exception: Cats and dogs from the EU may enter the UK without an import licence provided they are for trade, both the supplier and the importer are registered in their respective countries and the animals have a microchip identification tag.
   Further advice on importation and applications for import licences can be obtained from:
   a. Department for the Enviroment, Food and Rural Affairs, Hook Rise, Tolworth, Surbiton, Surrey, KT6 7YN, for consignments landed at airports in England and Wales.
   b. The Dept. of Agriculture and Fisheries for Scotland (Animal Welfare), Pentland House, 47 Robb's Loan, Edinburgh EH14 1TW for consignments landed in Scotland.
   c. The Ministry of Agriculture, Belfast, for consignments landed in Northern Ireland even when in transit via airports in the UK.
2. *Containers*
   All animal containers must meet the container requirements specified in the IATA Live Animals Regulations which have a force of law in the UK.
3. *Health Certificate*
   The import licence specifies whether or not the health certificate needs to be signed by a Government Veterinary Officer. If there is no such requirement a local veterinarian may sign it.
4. *Rabies Order*
   Animals susceptible to Rabies are subject to 6 months quarantine. A list of approved quarantine kennels can be obtained from the Ministry who also issue a boarding document which the shipper must hand over to the carrier at the time of acceptance and a red 'Rabies Control' label which must be fixed onto the container. Arrangements with the quarantine kennels must be made before the import licence is issued. One of the conditions on the import licence is that the animals must travel as manifested cargo and land at the following airports; Birmingham, Edinburgh, Glasgow, Leeds, London (Gatwick), London (Heathrow), Manchester, Norwich and Prestwick.
5. *Cats and Dogs*
   In addition to the above the containers for cats and dogs must be:
   a. Fitted with external lifting handles that provide adequate protection to handlers.
   b. Completely nose and paw proof; the mesh used must be at least
      2 mm (16 swg) thick with
      for cats - mesh size no larger than 2.5 × 2.5 cm (1 × 1 in)
      for dogs - mesh size no larger than 2.5 cm (1 in) wide and 7.6 cm (3 in) high.
   c. Padlocked or fastened with secure lock or bolt when in use.
   d. Fitted with a solid floor or tray.
6. *Birds*
   All birds imported or transiting the UK must be fully fledged before leaving the country of export. Importation of birds (other than pet birds) is permitted only through London (Heathrow) and London (Gatwick) airports.
   There are three types of import licences:
   a. Family pet birds.
      Pet birds are limited 6 to a family and these birds can land at any UK Customs airport.
      The quarantine is on the owners premises.
   b. Racing pigeons, birds of prey, exhibition poultry and nonspittacine specimens for zoological gardens and scientific collections.
      These birds can be imported only through:
      Birmingham, Edinburgh, Gatwick, Glasgow, Heathrow, Leeds, Manchester, Prestwick.
      The quarantine is on approved quarantine premises.
   c. Captive birds (other than a and b above, usually commercial shipments) and poultry including day old chicks etc.
      These birds can be imported through Heathrow only as the birds must be checked at the Heathrow Animal Quarantine Station before they are moved to the importers premises.
      Landing at Gatwick is permitted provided special transport is arranged to take the birds to Heathrow for checking.
      A red 'Captive Bird Control' label, issued with the import licence, must be affixed to the container (not needed for poultry).

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7. *VAT*
   Pet cats and dogs sent to the UK are subject to VAT on the estimated value of the animal at the time of importation. Personal relief may be obtained provided a fully completed Customs Form C5 accompanies the pet. If the Customs form is not available, a deposit must be paid before the animal is released to the kennels. A refund may be claimed, but the process is lengthy and expensive.
8. *Endangered Species*
   Certain animals are classed as endangered species and the importation of these species, their parts or derivatives or items made from them are controlled in addition to the licensing described in 2.3.3. If in doubt, advice can be obtained from the Department of the Environment, Tollgate House, Bristol, England.
9. *Import of animals from outside the EU*
   Animals, other than Rabies susceptible animals, can be landed only at airports that have a Border Inspection Post status.
   The approved airports and the animals which may land there are:

Heathrow	All animals.
Gatwick	All animals other than ungulates.
Manchester	Cats, dogs, rodents, lagomorphs, live fish, reptiles, and birds other than ratities.
Luton	Ungulates including registered equidae.
Prestwick	Equine and Ungulates
Edinburgh	Dogs, cats, ferrets, lagomorphs, amphibians, rodents and pet birds

10. *UK Pet Passport Scheme*
    Dogs, cats and ferrets may enter the UK at an approved port via an approved route with an authorised carrier without entering quarantine provided they meet certain conditions:
    - Fitted with a microchip/tattoo
    - Vaccinated against rabies
    - Successfully blood tested (if arriving from an unlisted 3rd country)
    - Issued with an official Pet Passport or 3rd Country certificate
    - Treated for tapeworm no less than 24 hours and no more than 120 hours before expected arrival in the UK (Dogs only)

    Please note that all carriers listed below are approved to transport dogs and cats into the UK airport(s) shown in the relevant 'To' column, from any country. Carriers should be contacted directly to confirm if they can transport pets from a specific airport.

Airlines	To
Aegean Airlines	London Heathrow
Aeroflot	London Heathrow
Aeromexico	London Heathrow
Air Baltic Corporation A/S	London Gatwick
Air Canada	London Heathrow, Manchester, Edinburgh
Air France - KLM Cargo	Edinburgh
Air Malta	London Heathrow, Manchester
Air Mauritius	London Heathrow
Air New Zealand	London Heathrow
Air Transat	London Gatwick, London Heathrow, Manchester
All Nippon Airways	London Heathrow
Austrian Airways Cargo	London Heathrow
Azerbaijan Airlines	London Heathrow
BMI	London Heathrow, Manchester
Britannia Airways	London Gatwick
British Airways World Cargo	London Gatwick, London Heathrow
Brussels Airlines	London Heathrow
Cathay Pacific	London Heathrow, Manchester
China Southern Airlines	London Heathrow
Continental Airlines	Manchester
Cyprus Airways	London Heathrow, Manchester
Czech Airlines	London Heathrow
Darwin Airline	Cambridge
Delta Airlines	London Heathrow, Manchester
Egyptair	London Heathrow
El Al Israel Airlines	London Heathrow
Emirates SkyCargo	London Gatwick, London Heathrow, Manchester, Glasgow
Estonian Air	London Gatwick, Manchester
Ethihad Cargo	London Heathrow, Manchester
Finnair	London Heathrow
Flybe	Manchester
FlyLAL - Lithuanian Airlines	London Gatwick
Gulf Air	London Heathrow
Iberia	London Heathrow
Icelandair	London Heathrow, London Gatwick
Japan Airlines	London Heathrow
Kenya Airways	London Heathrow
KLM Air France	Glasgow
KLM Cargo	London Heathrow
Korean Air	London Heathrow
LOT Polish Airlines	London Heathrow, Manchester
Lufthansa	Edinburgh, London Heathrow
Maersk Air Cargo	London Gatwick
Malaysia Airlines	London Heathrow
Mexicana	London Gatwick
Middle East Airlines	London Heathrow
Monarch Airlines	London Gatwick, Manchester
My Travel	Bristol, Doncaster, London Gatwick
Northwest Airlines	London Gatwick, London Heathrow
Olympic Airlines	London Heathrow
Qantas	London Heathrow
Qatar Airways	London Heathrow, Manchester, Edinburgh
Royal Brunnei Airlines	London Heathrow
Royal Jordanian Airlines	London Heathrow
Scandinavian Airlines System	London Heathrow, Manchester
Singapore Airlines	London Heathrow, Manchester
South African Airways	London Heathrow
SwissWorldCargo	London Heathrow
Thai Airways	London Heathrow
Thomas Cook	London Gatwick, Manchester, Glasgow
Thomson Airways	Bristol, Doncaster, Edinburgh, London Gatwick, Manchester, Glasgow
Turkish Airlines	London Heathrow
United Airlines	Edinburgh, London Heathrow, Glasgow
US Airways	London Heathrow
Vietnam Airlines	London Gatwick
Virgin Atlantic Airways	London Gatwick, London Heathrow

Please note routes may change and new ones may be added.

For more information on the Pet Passport Scheme please visit www.gov.uk/defra.

2.3.3. Plants and plant material

1. Phytosanitary certificates are only required for plants and particular plant products entering the EU from third countries. Certain plants and plant products are prohibited from entering the EU unless a special licence has been obtained.
   Within the EU plants and plant products can be moved freely with only a limited range of plants and plant products needing a plant passport to facilitate this.
   Further information can be obtained from Plant Health Division, Department for the Enviroment, Food and Rural Affairs, Foss House, 1/2 Peasholme Green, Kings Pool, York YO1 2PX, phone 01904455188.
2. Endangered Species
   Certain plants are classed as endangered species and the importation of these species, their parts or derivatives or items made from them are controlled in addition to the licensing described above. If in doubt, advice can be obtained from the Department of the Environment, Tollgate House, Bristol, England.

2.3.4. Arms, ammunition and explosives

Firearms, ammunition and munitions of war restricted. Firearms can also be imported under BIS licences.
Explosives: can only be imported under a Home Office or HSE Licence.
Glasgow-Prestwick:
CAA/SRG approved NEQ 8,000 kg.
Section 5 Firearms MOW approved.

2.3.5. Narcotics and drugs

Controlled drugs: May only be imported under Home Office Licence.

2.3.6. Human remains

Certificate of Death issued by Civil Registrar or other competent authority at place where death occurred. When cremated, additional Certificate of Cremation required.

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2.3.9. Animal products
from the non-EU (European Union) countries

1. *Animal products requiring inspection on arrival in the EU*
   The following animal products may enter the EU only at an approved border inspection point where they will be subjected to a veterinary check:
   - Meat and meat products for human consumption
   - Fish/fishery products for human consumption
   - Products of animal origin for human consumption
   - Milk and milk products for human consumption
   - Snails and frogs' legs for human consumption
   - Egg products for human consumption
   - Honey
   - Hatching eggs of poultry
   - Hay and straw
   - Aquaculture products
   - Ova/semen and embryos of any mammal except man
   - Carcasses or parts of animals or fish or products of origin not intended for direct human consumption.

   At least 6 hours notice must be given to the Authority to arrange the checks to be carried out. This notice must coincide with the UK working hours of 08.00 - 18.00 Monday to Friday. The costs of the inspection vary depending on the weight of the consignment and the type of products. Further information is available from the Department for the Enviroment, Food and Rural Affairs.
   A Health Certificate, in English, must accompany all these consignments.
2. *Border Inspection Posts*
   a. All animals products for human consumption.
   b. All animals products not intended for human consumption.
   c. Animal products for human consumption which are imported under controlled conditions only.
   d. Animal products not intended for human consumption which are imported under ambient temperatures only.
   e. Semen and embryos.

Belfast Airport	a, b, e
East Midland Airport	c, d
Gatwick Airport	a, b
Glasgow Airport	a, d
Heathrow Airport	a, b
Manchester Airport	a, b

2.3.10. Meat and meat products
Must bear an Official Certificate/Establishment Number of the Approved Premises in Country of Origin. There are numerous restrictions for cooked meats and all requirements must be met before despatch.
Meat, fresh, refrigerated and offal that is boxed chilled or frozen may be landed only at London Heathrow or London Gatwick Airports. A general licence or specific licence must be obtained in advance and 24 hours notice of arrival must be given by the carrier.
Uncooked poultry meat may only be imported under licence from countries who have satisfied the Minister of Agriculture, Fisheries and Food as to their poultry disease situation and control measures. Each consignment must be accompanied by the health certificate specified in the licence.
Fully cooked poultry meat may be imported from certain countries under general licences. Certain other countries require an additional Health Certificate.

2.3.15. Others
Asbestos, chloroflourocarbons (CFCs and other ozone depleting substances) and therapeutic substances restricted.

2.4. Prohibitions
General:
Coins, other than gold or silver; counterfeit or imitation coins, the latter includes chocolate manufactured and foil covered; prepared opium; forged or imitation postage stamps and dies, instrument and materials for making such stamps; goods which contravene the Merchandise Marks Act, 1956, or imply any Government guarantee or sanction or bear assay marks or stamps (e.g. gold or silver plate); matches made with white phosphorus; pornographic literature or prints and indecent articles; seditious literature: unauthorised copyright works.

2.5. Charges
2.5.1. General
For specific details, contact the carrier concerned or see Section 8.3. "Information by Carrier".

2.5.10. Others
London-Heathrow
Schedule of the Animal Reception Centre
Minimum charge per consignment 147.00

Note:
Additional charges may apply, for details, contact the Animal Reception Centre direct on 44-208-745-7894/5.

London-Gatwick
Animal Hostel Charge for transit animals, per AWB or passenger 166.00

Note:
There may be some additional charges, which will be assessed individually.

3. Transhipment/Transit

3.3. Restrictions
3.3.1. General
Generally, all goods on a through AWB are permitted to tranship/transit the UK, except for goods consigned as follows:

1. *To Prohibited destinations*
   Most goods destined for Iran, Iraq, Libya, North Korea, Serbia or Montenegro, the U.N. Protected areas of Croatia or those areas of Bosnia-Hercegovina under the control of Bosnian-Serb forces.
2. *Specific Goods to Restricted destinations*
   All arms, ammunition, explosives, military or security or para-military goods and related material are subject to individual licensing by H.M. Government if consigned to following destinations:
   Afghanistan, Angola, Armenia, Argentina, Azerbaijan, China, India, Liberia, Myanmar, Nigeria, Pakistan, Rwanda, Somalia, Sudan, Syria, Uganda, Republic of Yemen, former territories of Socialist Republic of Yugoslavia, Congo - Democratic Republic of.

3.3.2. Live animals
Animals transiting the UK can stay in the UK for 48 hours without having an import licence. Any longer stay will be taken as an illegal landing and is subject to the applicable penalties.
Animals subject to the Rabies Regulations must be taken to the Animal Quarantine Station if the oncarriage is not effected within 4 hours.
Hoofed animals require a transit licence. As to whether a transit licence will be granted will depend on the country of origin.

3.3.4. Arms, ammunition and explosives
Munitions of war and Potential war material (full list obtainable at British Embassies, Consulates etc.): must be consigned on a THROUGH AWB with valid UK transhipment/transit licence and dispensation to carry has been obtained by carrier from Civil Aviation Authority in advance.

3.3.5. Narcotics and drugs
Dangerous drugs: export authorization from country of origin indicating country of destination.

3.3.9. Animal products
Animal products from non-EU (European Union) countries

1. Transit requirements with final destination in the EU
   Veterinary checks and pre-notification applies as per 2.3.9., when transfer from air to road is involved. Health documents must be in English or be accompanied by an official translation in English.
2. Transit requirements with final destination outside the EU
   If transfer is air to air and the despatch takes place with 12 hours from the time of landing, veterinary checks are not required, but a pre-notification must be given as per 2.3.9. If however the transit involves road transfer LHR/LGW or LGW/LHR, the veterinary checks as per 2.3.9. are mandatory and the health documents must be in English or must include an official English translation.

3.4. Prohibitions
Goods, including software and technology, capable of being used in relation to chemical, biological or nuclear weapons and related missiles, munitions of war, unless H.M. Government approval obtained. Pornographic material.

4. Export

4.1. General
Contact carrier for regulations concerning security acceptance procedures.
Intra-European movements: for goods in free circulation (C status), a declaration of origin will need to be completed by the shipper.

4.5. Charges
4.5.1. General
For specific details, contact the carrier concerned or see Section 8.3. "Information by Carrier".

4.5.10. Others
Veterinary charge for attendance, examination, documentation and sealing of animals for export to Australia, New Zealand and Cyprus (provided by the Runnymede Hill Veterinary Hospital):
per animal sealed..... 89.00 plus VAT

The VAT must not be shown on the AWB.

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