Royal Air Maroc (AT/147)

4. Services and Related Charges

4.3. Insurance

1. General
Transport insurance coverage is available for all kinds of air cargo shipped on AT-AWB. The entry of amount of insurance and the respective premium on the AT-AWB (AT-AWB only) is sufficient proof that the relevant shipment is covered by insurance.
This policy covers shipments against all material damages, loss for whatever reason, theft and breakage included.
The damage caused to perishable cargo due to delay could be covered by this policy if the delay is 50 percent more of the normal time required for trip amoratorium of 6 hours delay and it is not due to an act of the shipper or consignee.

2. The main feature of all-risk insurance
All-risk insurance is optional except personal effects, handicrafts and manufactured product from all area and perishable goods from Africa it may be taken out to cover all ordinary goods as well as special goods.
Insurance is only available for an entire shipment and may not cover just particular parcels or specific goods within a consignment.

3. Which goods may be insured
All goods may be insured with the exception of: ammunition, explosives, combustible materials, corrosive materials and all other goods unacceptable for air carriage.

4. Extent of coverage
Coverage is against all risks except those expressly excluded in the following:
- War, civil war, insurrection, riots and other civil commotion, labour disturbances, piracy, strikes.
- Seizure and other acts by authorities.
- Inherent vice or nature of the goods.
- Faulty, improper or insufficient packing.

Provided that the shipper has requested insurance coverage prior to the acceptance of the consignment, the all risk insurance covers all insured goods, from their delivery by the shipper to Royal Air Maroc or its approved agent, until their delivery to the consignee or the person appointed by him.
During the insured transport, all storage periods up to a total of 30 days at airport of destination are included.

5. Maximum amount of insurance
The maximum amount of insurance per shipment (AWB) and per one aircraft is MAD 45,000,000. Shipment may be insured only for their real value plus transportation charges, insurance premium, incidental charges and customs charges (CIF VALUE), the total amount obtained may be increased by 20 percent as an anticipated profit. It is possible to exceed the maximum amount of insurance (MAD 45,000,000) by requesting authorization from the insurer by means of e-mail to claims.cargo@royalairmaroc.com with a copy to nezzahr@royalairmaroc.com, at least 10 days before the expected departure of shipment (Saturdays, Sundays, Legal holidays are not included in the 10 days notice).

6. Establishment of insurance
The insured amount shall be inserted in the ‘insurance’ box of the AWB. The figure implies that a premium has been paid, and the amount of such premium should figure under the heading ‘Insurance Premium’ (See General Rule 6.2.).

7. Premium

a. General
All areas, all goods except those noted under special cases below 0.10%

b. Special cases
- Valuable goods: jewellery, pearls, precious stones, money, bank notes, stock and financial documents, furs 0.159%

  Note:
  All precious metals must be packed with sufficient packing.
- Electrical equipment, electronic equipment, data processing, medical equipment, audio visual equipment, radios, television sets, cameras, film projection equipment, aeronautic equipment, optic, musical instruments 0.159%
- Household goods and personal effects 0.159%
- Glassware, porcelain, all glass and porcelain equipment and apparatus, marble, ceramic, sculptures, paintings and electronic calculators 0.159%
- All perishable goods flowers, plants, mint, vaccines, fresh fish, live animals except those listed below 0.516%
- Baby chicks 1.00%
- Birds, exotic fish, elvers, thoroughbred horses, seeds and oysters 0.516%
- Used materials 0.085%

8. Minimum charges
Per AWB .....MAD 15.00

7. Special Country Information

7.2. Charges Collect
Royal Air Maroc does not accept Charges Collect shipments for the following destinations:
- Algeria
- Benin
- Burkina Faso
- Cameroon
- Congo
- Congo, Democratic Republic of
- Cote d’Ivoire
- Equatorial Guinea
- Gabon
- Guinea
- Ghana
- Liberia
- Libya
- Mali
- Mauritania
- Niger
- Nigeria
- Senegal
- Sierra Leone
- Togo

© International Air Transport Association, 2015. All rights reserved.