2.13. Air Cargo Industry Master Operating Plan (MOP)

The industry Master Operating Plan (Industry MOP) maps the processes and sub-processes typically involved in the planning and movement of air cargo consignments from shipper to final consignee.

The original source of this Industry MOP document is the 'C2K MOP' initially developed by the Cargo2000 (C2K) interest group members, with as initial purpose, the development of a quality and process management system for air cargo.

The value of an MOP however goes beyond this particular goal and this Industry MOP provides all industry participants as well as air cargo representative organizations and associations with a common reference document useful for a number of activities, including:

- Support to the development and implementation of new industry standards and practices, in areas such as quality management, paperless operation, security, customs compliance, special cargo transportation, and others.
- Support to discussions with regulators, when a description of the generic industry transportation process is required.
- Support to air cargo industry participants looking for a reference to improve their internal processes and/or developing common processes with supply chain partners.

The authors of the Industry MOP recognize that the processes and sub-processes contained herein may not describe the exact processes in detail applied by each air cargo participant in their own operations. It does represent, however, a good description of the sequence of processes that the air cargo industry works towards, with a view to harmonizing procedures across stakeholders, improving overall quality, and responding to regulatory requirements. It is anticipated that this MOP will continue to evolve over time as requirements and industry processes evolve.

A total of 19 main processes have been identified in the MOP, from shipper's door to consignee's door. These processes belong to one of five categories of activities as follows: Origin Forwarder, Origin Carrier, Transport Carrier, Destination Carrier, Destination Forwarder. The 19 processes are detailed in sub-processes, and additional information concerning each sub-process is in turn available.

On the next two pages you will find a summary of the 19 main processes. Please visit TACT Online (tact-online.org) to find the full MOP under section 2.13.

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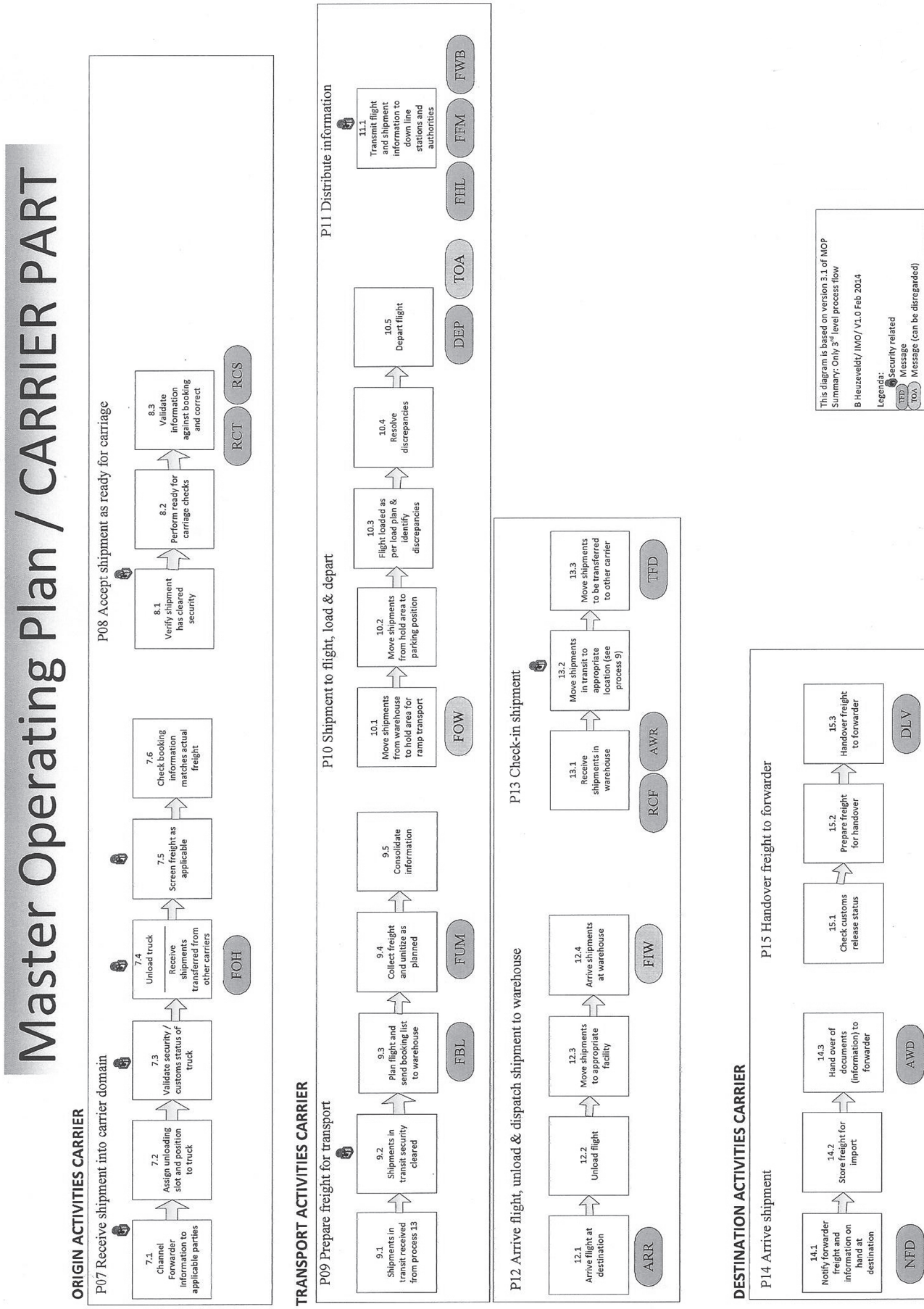
2.13. Air Cargo Industry Master Operating Plan (MOP)

a. Master Operating Plan / Carrier Part



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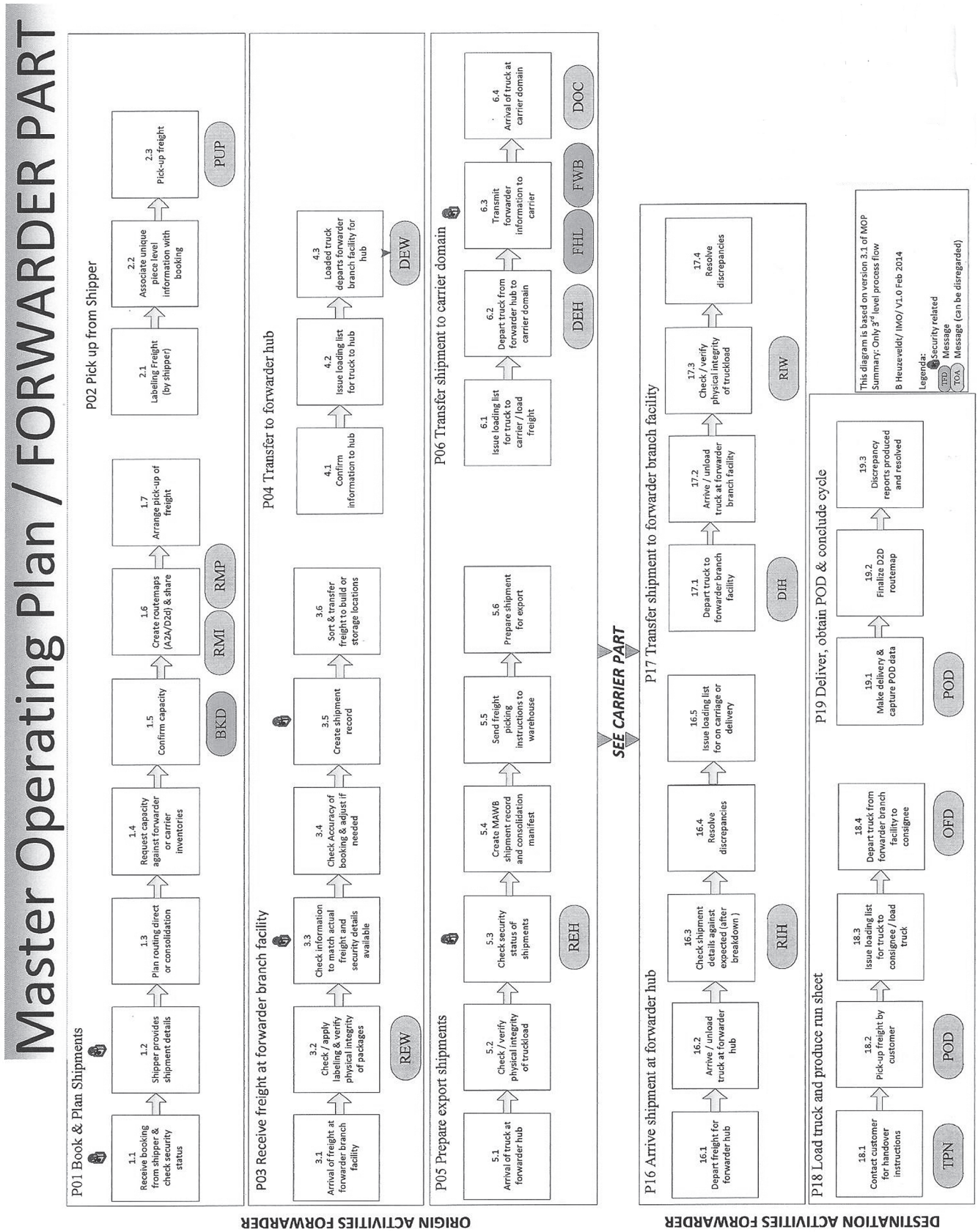
b. Master Operating Plan / Forwarder Part



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