8.3. Information by Carrier

All Nippon Airways Co., Ltd. (NH/205)

1. General Information

1.1. Application of Tariff

Any carriage of shipments on All Nippon Airways (ANA) will be carried out in conformity to the rules and conditions as contained in ANA's "Conditions of Carriage" which is available for inspection at ANA's offices, and to the rules and conditions contained in The Air Cargo Tariff (TACT) serving as General Rules so long as the stipulations are not in conflict with the following provisions.

2. Acceptance for Carriage

2.3. Acceptance of Goods

2.3.2. Consignments Ready for Carriage

Packing and marking of shipment

- Shipments must be packed to ensure safe carriage of the contents with ordinary care in handling and must not injure or damage any persons, goods or property. Each package must be legibly and durably marked with the name and full address of the shipper and consignee.
- Packages containing valuables as detailed in ANA's Regulations must be sealed with wax, each seal showing a perfect impression of the sealing instrument. Other sealing methods will be permitted by ANA subject to advance arrangements.
  Measurement of the outside package must not be less than 15 × 10 × 5 cm.
- Exception for domestic Canada/USA transportation:
  Shipments containing articles of extraordinary value must be packed in outside containers with measurements of 28.317 cubic centimetres (1728 cubic inches) or more.

2.3.3. Restrictions in Acceptance

A. Restrictions Due to Nature of Goods

Shipments described in this rule will only be accepted for carriage subject to the following conditions:

- **Live Animals**
  Live animals of certain types which are not dangerous or offensive and are of a size adaptable to air carriage, will be transported provided the carriage conforms with ANA's Regulations and with the conditions stipulated in the IATA Live Animal Regulations.
  Prior arrangements must be made with ANA.
  ANA will not be responsible for mortality due to natural causes.

  Animals will be transported provided that:
  1. They require no attention during transit.
  2. They are securely and properly crated in containers, or are separated by stalls or other suitable devices acceptable to ANA, and
  3. There has been satisfactory compliance with all laws, ordinances, or other governmental rules, regulations governing the transportation of animals, and with the stipulations of the IATA Live Animals Regulations.
  4. The following animals will be accepted:
     a. Baby Chicks, Baby Turkeys, and Ducklings, provided delivery at destination can be made within 72 hours after hatching. To avoid suffocation, the containers should be shipped either as individual pieces or, if tied together, the containers must have separators between them.
     b. Small birds (provided no special handling or feeding en route is required).

     Exception: Live, wild birds will be accepted for transportation provided that:
     i. The shipper or the shipper's agent certifies in writing on shipper's letterhead, which must accompany the Air Waybill, that the birds being shipped were born or bred in captivity on special farms; or
     ii. the birds are being shipped from or to a zoo, sanctuary, preserve or rehabilitation centre; and
     iii. Shipper's Certificate for Live Animals carry the term "NOT WILD CAUGHT BIRDS".
     c. Bees, insects, frogs, baby alligators, tropical fish, and shellfish.
- **Human Remains**
  Uncremated human remains will be carried by ANA provided that advance arrangements have been made.
  Cremated human remains do not require advance arrangements.

  Uncremated human remains will be accepted for carriage only when they are secured in a casket to prevent shifting, and are placed in hermetically sealed caskets enclosed in outside cases or in hermetically sealed metal cases, and are accompanied by a certificate of death, and all laws, ordinances or other governmental rules or regulations governing the transportation of human remains have been complied with.
- **Firearms**
  All firearms, their bullets as well as component parts of pistols and guns can not be accepted. Weapons, war material, sword, and knives and their component parts must not be included in consolidation.

  Note:
  Shipment of firearms may at times be accepted for carriage under Government request.
- **Perishables**
  Shipments of perishables which are liable to deteriorate or perish due to changes in climate, temperature, humidity, altitude or other ordinary exposure, or because of length of time in transit will be accepted without responsibility on the part of ANA for loss or damage due to such deterioration or perishability and subject to the following pre-requisite conditions:
  1. Advance arrangements have been made with ANA.
  2. Adequate packing.
  3. Prominent and clear marking or labelling of package(s): "PERISHABLES".
- **Dangerous Goods (Restricted Articles/Hazardous Material)**
  Dangerous goods are acceptable for carriage only under the conditions set forth in ANA's Regulations and the IATA Dangerous Goods Regulations.
  For carriage of dangerous goods to/from/through and within the United States of America and its territories, compliance with the U.S. Code of Federal Regulations, Part 49 as revised, is mandatory.
  Shipments of articles subject to IATA Dangerous Goods Regulations and/or U.S. Department of Transportation Hazardous Materials Regulations (Title 49 CFR 171-173, 175) and/or the Civil Aeronautics law and related Regulations of Japan will only be accepted for transportation when advance arrangements have been made with ANA. In addition, all dangerous goods, except radioactive materials for medical use in type A packaging, and non-dangerous commodities packed with dry ice must be delivered to ANA no later than eight hours before departure of the flight for which advance arrangements have been made.

  Note:
  A number of acids, chemicals, plastic products and similar materials, although acceptable for carriage because of their content, are consigned under trade or technical names similar to names of items prohibited for carriage. Documents covering such consignments, including Air Waybills, must contain a description of the chemical contents of the article(s) consigned and must additionally be marked "NOT RESTRICTED".
- **Responsibility for Non-Observance of Conditions Related to Dangerous Goods (Restricted Articles/Hazardous Material)**
  Responsibility for the non-observance of the conditions relating to shipments which are not acceptable for carriage or are acceptable only under certain conditions, rests upon the shipper and the owner of the shipment, who jointly and severally agree to indemnify ANA for any loss, damage, delay, liability or penalties it may incur because of carriage of such shipment.

B. Restrictions Due to Weight and Dimensions

Unusual shipments

Packages or pieces of extreme length or of unusual shape or of excessive weight or requiring special attention will not be accepted for transportation unless advance arrangements have been made.
Shipments requiring special devices for safe handling will be accepted only when such special devices are provided and operated by and at the risk of the consignor or consignee.
ANA will not accept packages or pieces described below unless arrangements are made, namely:

- **Special Heavy Cargo**
  Any cargo with a weight exceeding:
  1451 kg. (3200 lb.) per piece for B777, B747-400, B767-300ER, B767-300F aircraft.
- **Oversized Cargo**
  Any cargo with a per piece dimensions exceeding:

Length	Width	Height	Aircraft
274cm.(108in.)	111cm.(44in.)	119cm.(47in.)	B747-400
312cm.(123in.)	84cm.(33in.)	112cm.(44in.)	B777-200/200ER/300
302cm.(119in.)	97cm.(38in.)	114cm.(45in.)	B767-300/300ER
302cm.(119in.)	97cm.(38in.)	114cm.(45in.)	B767-300F

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- Maximum aircraft floor-bearing weights are as listed below If any piece of cargo exceeds the following weights per square meter or square foot, such shipment must be tendered with a suitable skid or base, so that the weight will be spread and stay within the respective floor-bearing limits.
  738 kg./m² (150 lb/ft²) B777, B747-400, B767-300ER/F Bulk Compartment.
  980 kg./m² (200 lb/ft²) B777, B747-400, B767-300ER/F Container Compartment.
  1220 kg./m² (250 lb/ft²) B767-300F Main Compartment.
  The weight of skid or base will be included in the chargeable weight of the shipment.

E. Cargo not Acceptable

The following will not be accepted for carriage:

- Articles which are liable to endanger aircraft, persons or property or cause annoyance to passengers.
- Articles which are prohibited by the laws or regulations of any country to be flown from, to, into or over such country.
- ANA will not accept C.O.D. shipments to any destination.
- Live, wild birds caught in the wilderness and transported for commercial purposes unless tendered in compliance with the provisions of rule "RESTRICTIONS IN ACCEPTANCE" (2.3.3.A. - Live Animals) above.

Exception:

The following will not be accepted for carriage to, from or trough U.S.A.

- Articles prohibited by the U.S. Federal Aviation Regulations.
- Letters, or such items of communication as may come under the definition of "letters" published in The Private Express Statutes (issued by the United States Post Office Department, Washington, D.C.), in connection with the United States Government monopoly of mail transportation.

3. Transportation Charges

3.7. Class Rates

3.7.2. Live Animals

All IATA Areas	Rate
Minimum Charge	200% of the applicable minimum charge
Live Animals (except Baby poultry less than 72 hours old)	150% of the Normal GCR
Baby poultry less than 72 hours old	Normal GCR

3.7.6. Valuable Cargo

All IATA Areas	Rate
Minimum Charge	200% of the applicable minimum charge
Rate	200% of the applicable GCR

3.7.7. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type Equipment and Talking Books for the Blind

All IATA Areas	Rate
Minimum Charge	Applicable minimum charge
Over 5 kg.	50% of Normal GCR

3.7.8. Baggage Shipped as Cargo

All IATA Areas	Rate
Minimum Charge	Applicable minimum charge
Rate	Normal GCR

3.7.9. Human Remains (Coffin/Ashes)

All IATA Areas	Rate
Minimum Charge	Applicable minimum charge
Rate	Normal GCR

3.7.11. Automotive Vehicles

Charge for Automotive Vehicles

The rate for carriage of automotive vehicles shall be N rate.

3.9. Computation of Charges

Weight Verification

For the purposes of weight verification, all freight tendered to ANA is subject to reweighing at either the point of tender or destination. If there is a discrepancy between the weight shown on the Air Waybill, as entered by the shipper or its agent and the weight as shown on ANA's scales, the shipper and its agent agree that ANA, in its sole discretion, may use the weight shown on ANA's scales to re-enter the freight charges. The shipper or its agent will be notified by ANA of a credit, if weight measured by ANA's scales is less than the weight entered on the Air Waybill by the shipper or its agent. If the weight as measured by ANA is more than the weight noted on the Air Waybill by the shipper or its agent, the shipper or its agent shall be invoiced for the additional charge resulting from the corrected weight.

3.9.2. Mixed Consignments

From Japan and from the Republic of Korea as well as from U.S.A. to Japan, Republic of Korea and Southeast Asia sub-area, shipments subject to IATA Dangerous Goods Regulations and/or U.S. Department of Transportation Hazardous Materials Regulations shall be excluded from mixed shipments and shall be tendered to ANA separately and on a separate Air Waybill as a separate shipment.

3.11. International Priority Service

a. SERVICE PRODUCTS

PRIO EXPRESS-
Full high priority handling from airport to airport and money-back guarantee.

PRIO FREIGHT-
Space guarantee for all commodities with priority handing.

PRIO COOL-
Suitable for commodities which require fresh condition such as perishables by using ANA special containers and dry ice.

PRIO COOL+ -
Use ANA special containers and freezer gel packs to ensure temperature range of -5°C to +8°C.

PRIO PHARMA-
With high-tech containers (Envirotainer) to ensure extreme temperature management especially for pharmaceutical, healthcare and biotech products.

PRIO ART -
Dedicated care and professional operation in the whole air transportation process for art works and sensitive paintings.

PRIO CONNECTION-
ANA international and domestic air connection provides the fastest transportation bound for Japan local cities with ANA Cargo customs clearance.

b. NETWORK

Basically applicable to ANA group passenger and freighter flight routes.
Service requirements from beyond ANA flight stations might be operated under prior confirmation with ANA Cargo office.

c. RESTRICTIONS

1. PRIO-EXPRESS: Max 300 kg. per AWB and within 100 kg. per piece.
   PRIO COOL and PRIO COOL+: Cargo dimensions exceed 318cm(L), 224cm(W) and 163cm(H) are not acceptable.
   PRIO PHARMA:
   - Extreme temperature control between -20°C - +25°C.
   - Cargo dimensions exceed 318cm(L), 224cm(W) and 163cm(H) are not acceptable.
   - Envirotainer container lease expenses are additional charges besides ANA PRIO product tariff.

   PRIO CONNECTION: Customs clearance will be executed at HND or KIX gateway airport.
2. PP and CC payment terms are applicable to PRIO EXPRESS, PRIO FREIGHT, PRIO COOL, PRIO COOL+, PRIO ART shipment.
   PRIO PHAMA and PRIO CONNECTION accept PP payment only.
3. Web booking and tracking site:
   http://www.ana.co.jp/cargo/ja/int/index.html
4. Preparations:
   - Input "PRIO" service product code in accounting information in AWB.
   - Consignee' name and address including contact telephone and FAX number is shall be printed in AWB.
   - PRIO lable download is available at ANA Cargo website: http://www.ana.co.jp/cargo/en/int/products/prio_dl/

d. RATE

PRIO EXPRESS rate is applicable to 140% of ANA carrier rates. The rates for other PRIO products are applicable to ANA carrier rates.

Please contact ANA Cargo office or sales representative for any inquiries.

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4. Services and Related Charges

4.5. Charges for Shipments of Dangerous Goods

1. Transportation fee

From	To IATA Area	Minimum fee per shipment	
Canada	1, 2 and 3	CAD	65
China	1, 2 and 3	CNY	650
France (3)	1, 2 and 3	EUR	88.60
Germany (2)	1, 2 and 3	EUR	100.00
Hong Kong	1, 2 and 3	HKG	312
Japan (1)	1, 2 and 3	JPY	10000
	● Fee per package/overpack	JPY	2000
	● Max. fee per shipment	JPY	30000
Korea (5)	1, 2 and 3	KRW	51800
	● Fee per package/overpack	KRW	11400
	● Max. fee per shipment	KRW	258800
Singapore	1	SGD	100
	● Fee per package/overpack	SGD	16
	● Max. fee per shipment	SGD	261
	2 and 3	SGD	100
Thailand	1	THB	1000
	● Fee per package/overpack	THB	200
	● Max. fee per shipment	THB	3000
	2 and 3	THB	700
United Kingdom (4)	1, 2 and 3	GBP	30
United States	1, 2 and 3	USD	80
Vietnam	1, 2 and 3	USD	80

Notes

1. Japan: For agent JPY 3000
2. Germany: Plus EUR 3.00 per parcel.
3. France: For agent EUR 39.10
4. United Kingdom: Over 10 parcels, GBP 1.50 per parcel.
5. Korea: For agent KRW 9,600

7. Special Country Information

7.2. Charges Collect

Arrival Country	Rate (*)	Minimum rate	
China	5%	CNY	100
Chines Taipei	5%	USD	10
France	5%	EUR	29.80
Germany	5%	EUR	26
Hong Kong	5%	USD	10
Japan	5%	JPY	3,000
Korea	5%	KRW	12,900
Singapore	5%	SGD	15
Thailand	5%	THB	400
United Kingdom	5%	GBP	10
United States	5%	USD	10
Vietnam	5%	USD	10

(*) 5 % of weight and valuation charge.

7.3. Import/Transit/Export Regulations

CHINA

- CCA fee of CNY 200.00 applicable for China.
- House Air Waybill (HAWB) data processing fee of CNY 50.00 (per HAWB) applicable to China.

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