2.9. Pick-Up and Delivery Services

(For carrier deviating/additional rules see section 8.3.)

2.9.1. Shipments
Shipments are accepted for carriage from their receipt at carrier's cargo terminal or airport office at the place of departure to the airport at the place of destination.

2.9.2. Availability of Service
Pick-up service and delivery service will be available at the points, to the extent and subject to the rates and charges established for such services in accordance with the applicable regulations of carrier.

2.9.3. Request for Service
Pick-up service, if available, will be provided when requested by the shipper. Except when otherwise provided by carrier's tariffs, delivery service may be provided unless contrary instructions are given by the shipper or by the consignee. Such contrary instructions must be received by carrier prior to removal of the shipment from carrier's airport terminal at destination.

2.9.4. Shipments for Which Service is Unavailable
Pick-up service and delivery service will not be provided by carrier without special arrangement for any shipment which, in the opinion of carrier, because of its volume, nature, value or weight is impractical for carrier to handle in normal course.

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