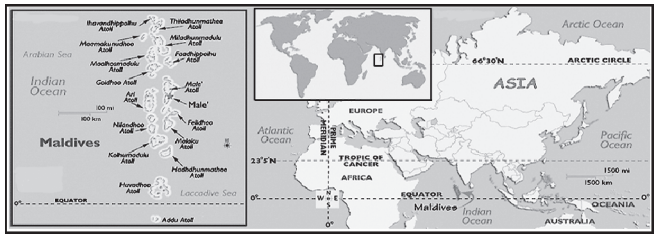
Maldives (MV)
Amounts shown are expressed in Rufiyaa (MVR)



0. General Information

- IATA Area : 3
- Capital : Male (MLE)
- Local Time : GMT + 5
- Daylight Saving Time : The Maldives does not observe DST.
- ☎ Country Code : + 960
- Local Currency : Rufiyaa (MVR)
- Bank Information : Closed on Friday and Saturday, open on Sunday to Thursday.
- Public Holidays :

Date
01 Jan 2015
03 Jan 2015
28 Jan 2015
18 Jun 2015
18 Jul 2015
26 Jul 2015
23 Sep 2015
24 Sep 2015
13 Oct 2015
03 Nov 2015
11 Nov 2015
13 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

1. Airport Information

1.1. Customs Airports

- **Male - MLE**
  Ibrahim Nasir International Airport (INIA)

  Ground handling Agent Cargo
  Maldives Airports Company Limited (MACL)

  General Information

  Customer Services:
  Tel.: +960 331 4654
  +960 333 7287 (Ext.)
  Fax: +960 332 3881
  E-mail: cargo.customerservices@macl.aero
  Website: http://www.macl.aero

  Note:
  POD Services is available only on Government working days/hours Sunday - Thursday, 08:00 - 16:00 hrs.

  Operational Issues:
  Tel.: +960 333 7248 (Ext.)
  Mobile: +960 777 5457 (24 hours)
  Fax: +960 332 3881
  E-mail: cargo.dutymanager@macl.aero

  Warehouse & Transshipment Issues:
  Tel.: +960 333 7258 (Ext.)
  E-mail: cargo.export@macl.aero (All Export matters)
  cargo.import@macl.aero (All Import matters)

  Customs Authority:
  Maldives Customs Service
  Tel.: +960 332 2001
  Fax: +960 332 0137
  +960 332 2633
  E-mail: info@customs.com.mv
  customsmail@customs.gov.mv
  Website: www.customs.gov.mv

  Air Cargo:
  Tel.: +960 332 4269
  +960 331 0046
  Fax: +960 332 0137
  E-mail: cargo@customs.gov.mv

  Passenger Terminal:
  Tel.: +960 331 0045
  Fax: +960 332 8765
  E-mail: P_Terminal@customs.gov.mv

  Bonded Warehouse:
  Tel.: +960 334 5039
  +960 333 4209
  Fax: +960 332 5805
  E-mail: bond@customs.gov.mv

- **Gan Island - GAN**
  Gan International Airport

  Ground handling Agent Cargo
  Island Aviation Services Limited

  General Information:
  Tel.: +960 689 8035
  Fax: +960 689 8031

  Airport Operational:
  Tel./Fax: +960 689 8055
  Mobile: +960 7911766 (Duty Officer)
  E-mail: gankkq2@iasl.aero

- **Hanimaadhoo Island - HAQ**
  Hanimaadhoo International Airport

  Ground handling Agent Cargo
  Island Aviation Services Limited

  General Information:
  Tel.: +960 652 0095
  Fax: +960 652 0067

  Airport Operational:
  Tel.: +960 652 0095
  Fax: +960 652 0067
  Mobile: +960 7911769 (Duty Officer)
  E-mail: haqkkq2@iasl.aero

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment

Male
Highloader and convey belt available.
Forklift (max. 3,000 kg.) available on request.
Gan Island
Highloader and convey belt - Not available.
Forklift - Not available.
Hanimaadhoo Island
Highloader and convey belt - Not available.
Forklift - Not available.

1.2.2. Storage

Male
Dutiable and non-dutiable goods stored at Customs warehouse at airport.
Cold storage: Available with limited space.
Safe for valuables: Available for small items.
Room for radio-active materials: Not available
Animal hostel: Not available
Gan Island
Dutiable and non-dutiable goods stored at Customs warehouse at airport.
Cold storage: Not available.
General and Perishable storage: Available.

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Hanimaadhoo Island
Dutiable and non-dutiable goods stored at Customs warehouse at airport.
Cold storage: Not available.
General and Perishable storage: Available.

1.2.3. Clearance
Male
Goods may be cleared by the consignee or his agent.
Gan Island
Goods to be cleared by consignee at the airport.
Hanimaadhoo Island
Goods to be cleared by consignee at the airport.

1.2.4. Customs hours
Male
All days 24 hours.
Gan Island
All days, office hours from 07.00 - 16.00 hrs.
Hanimaadhoo Island
All days, office hours from 07.00 - 16.00 hrs.

1.2.5. Delivery
Male
Possible for cleared goods by agents.
Gan Island
By consignee.
Hanimaadhoo Island
By consignee.

1.2.6. (Re)-Forwarding
Male, Gan Island
Possible.

2. Import

2.1. General
All shipments must be accompanied by at least 5 copies of the Air Waybill and a contact number either fax or phone must be indicated on the Air Waybill. (email included)

2.1.2. Marking
Packages must show name or initials of consignee.

2.1.4. Language on Documents
English only.

2.2. Documentary Requirements

2.2.1. Commercial consignments
Commercial Invoice stating CIF and FOB value and packing list.
Import Licence.

2.2.2. Sample consignments
Proforma Invoice and specific description of contents on Air Waybill.

2.3. Restrictions

2.3.2. Live animals
Fish
Import permit has to be taken from the Ministry of Fisheries and Agriculture prior to import which should be presented at the time of import along with the original State Veterinary Certificate from the country of export.
The Original State Veterinary Certificate must meet all the conditions mentioned on the import permit.
The shipment will be inspected by the Quarantine Officers.
A prior arrangement of arrival is mandatory.

Cows & Goats:
Import permit has to be taken from the Ministry of Fisheries and Agriculture prior to import which should be presented at the time of import along with the original State Veterinary Health Certificate from the country of export.
The Original State Veterinary Certificate must meet all the conditions mentioned on the import permit.
Restricted from regions/or countries affected by a disease outbreak. This will be decided by the Ministry during the issuing of import permit base on OIE data base.
The shipment will be inspected by the Quarantine Officers.

Cats:
Import permit has to be taken from the Ministry of Fisheries and Agriculture prior to import which should be presented at the time of import along with the original State Veterinary Health Certificate from the country of export.
The Original State Veterinary Certificate must meet all the conditions mentioned on the import permit.
The originating region/or country must be free from rabies for a 12 month period.
Animal must be vaccinated 14days before travel.
The cat/s will be inspected by the Quarantine Officers.

Live Pet birds and poultry birds
Import permit has to be taken from the Ministry of Fisheries and Agriculture prior to import which should be presented at the time of import along with the original State Veterinary Health Certificate from the country of export.
The Original State Veterinary Certificate must meet all the conditions mentioned on the import permit.
Restricted from region/or countries affected by Highly pathogenic and Low Pathogenic Avian Influenza.
Day old chicks must be free from any history of Ectoparasitism, Vaccinated against Marek's disease.
The shipment will be inspected by the Quarantine Officers.

Bee:
Import permit has to be taken from the Ministry of Fisheries and Agriculture prior to import which should be presented at the time of import along with the original State Veterinary Health Certificate from the country of export.
The Original State Veterinary Certificate must meet all the conditions mentioned on the import permit.
The shipment will be inspected by the Quarantine Officers.

2.3.3. Plants and plant material
Import permit has to be taken from the Ministry of Fisheries and Agriculture prior to import which should be presented at the time of import along with the original Phytosanitary Certificate from the country of export.
The shipment will be inspected by the Quarantine Officers.

2.3.4. Arms, ammunition and explosives
Import Permit from Ministry of Defense and National Security.

2.3.15. Others
For all chemicals an Import permit should be obtained from Maldives National Defense Force (MNDF).

2.4. Prohibitions
Import of fireworks, coconut palm (*cocos nucifera*) and its parts, hatching eggs, idols of worship, intoxicants, pornographic materials, pigs, dogs, monkeys, wild life (animals), alcoholic beverages and pork.
Import of alcoholic beverage & pork have exceptions for permit holders, shipper shall contact consulate or consignee.

2.5. Charges

2.5.2. Handling
Male

Per kg.	1.00
Minimum charge	25.00

2.5.6. Storage
Male

Terminal Charges

Per kg.	1.00
Minimum charge	25.00

Demurrage Charges

First 3 days	free
4 - 10 days (per kg., per day)	2.00
11 - 20 days (per kg., per day)	3.00
21 - 30 days (per kg., per day)	5.00

Cold Storage:

Per kg.	1.00

After one month - goods to be auctioned.

Gan Island

Per kg.	1.00
Minimum charge	10.00
0 - 5 days, per kg.	0.25
6 - 10 days, per kg., per day	0.50
11 - 30 days, per kg., per day	1.00

(after thirty days all uncleared cargo will be auctioned)

Hanimaadhoo Island

Per kg.	1.00
Minimum charge	10.00
0 - 5 days, per kg.	0.25
6 - 10 days, per kg., per day	0.50
11 - 30 days, per kg., per day	1.00

(after thirty days all uncleared cargo will be auctioned)

2.5.10. Others

Security handling	200.00

Male

Free Services:

Holy Quran	Free
Human Remains	Free

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3. Transhipment/Transit

3.1. General

- The final destination must be shown on all the packages or labels.
- All shipments must be accompanied by at least 6 copies of the Air Waybill.
- Gan Island not available.

3.1.4. Language on documents

English only.

3.5. Charges

3.5.2. Handling

Male

Handling Charges

Per kg. (Optional - if reloading is required)	USD	0.08
Minimum charge	USD	32.00

Screening (X-Ray)

Per kg. (Optional - if cargo arrives from Non-RA3 Airport or Non-green stations	USD	0.03
Minimum charge	USD	12.00

3.5.6. Storage

Male

Terminal Charges

Per kg.	USD	0.06
Minimum charge	USD	24.00

4. Export

4.1. General

4.1.4. Language on documents

English only.

4.4. Prohibitions

Export of black coral and black coral products, lobsters and lobster products, corals, dolphilns, ray and ray skins, eels, turtle, tortoise and their products and bait for fishing.

4.5. Charges

4.5.2. Handling

Male

Handling Charges

Charges per kg.	0.35
Minimum charge (shipments below 100 kg.)	35.00

Porter Services

Charges per kg.	0.15
Minimum charge (shipments below 100 kg.)	15.00

Security

Security handling	200.00

4.5.6. Storage

Male

Terminal Charges

Charges per kg.	1.00
Minimum charge	25.00
Charges per kg. over 5,000 kg. (for tuna only)	0.50
Dangerous goods fee	257.00

Polythene sheets:

Per sheet	USD	7.00

Shrink-wrap:

Type 1: AKE/DPE/AKE, per ULD	USD	10.00
Type 2: ALF/PLB/PLA/DQF/FNA, per ULD	USD	14.00
Type 3: PMC/PAG/P1P/P9P/AMF, per ULD	USD	16.00
Bulk (per package)	USD	7.00

Cold Storage:

Per kg.	1.00

Gan Island

Minimum charge	10.00
0 - 5 days, per kg.	0.25
6 - 10 days, per kg., per day	0.50
11 - 30 days, per kg., per day	1.00

(after thirty days all uncleared cargo will be auctioned)

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