Garuda Indonesia (GA/126)

2. Acceptance for Carriage

2.3. Acceptance of Goods
2.3.3. Restrictions in Acceptance
A. Restrictions Due to Nature of Goods
1. Animals, live
Live animals are acceptable to advance arrangement and confirmed space booked from origin to final destination in accordance with IATA Live Animal Regulations. The shipper must ensure that all licences, certificates, boarding/landing permits, etc. have been obtained prior to shipment.
Guide dogs in service to passengers with disabilities cannot be carried in the passenger cabin and must be loaded in the container with prior approval from the carrier.

Species Restriction	Restriction
Tigers, Lions, Dolphins, Dugong Dogs, Cats, and any kind of endangered mammals	Will not be accepted for carriage
Non-Human primates	Will not be accepted for carriage

2. Arms, Ammunition, War material
a. Weapons and Sporting guns shipments, prior arrangements should be made with the carrier. Advance notice 2 weeks prior the shipment date may be required for Governmental approvals.
b. Pre-alert telex should be sent to destination and en-route station, prior to the shipment.
c. Arms and weapons (including sporting weapons) are not acceptable as part of a consolidation.

3. Dangerous goods
a. Advance arrangements must be made for all shipments of dangerous goods as defined in these Regulations (see 1.3.2 and 9.1.2).
b. Dangerous Goods in consolidations will not be accepted for carriage, the only exception is consolidations having one master air waybill with one house air waybill (see 1.3.3, 8.1.2.4, 9.1.8 and 10.8.1.5).
c. Except for ID 8000, Consumer commodity, dangerous goods in Limited Quantities ("Y" packing instructions) will not be accepted for carriage (see Subsection 2.7 and all "Y" Packing Instructions).
d. Material Safety Data Sheet (MSDS) must be provided for dangerous goods except for dangerous goods in Class 7, vehicles, dangerous goods in apparatus or machinery and engines, ID8000, magnetized material, carbon dioxide, solid (dry ice) and Division 6.2. The MSDS must be written in English. The MSDS must include the UN number, proper shipping name and other relevant transport information.
e. The maximum quantities of Dry Ice (ICE) which may be carried without special arrangements are limited refer to table 10.2. Larger quantities may be carried subject to special arrangements dependent upon method of packing and stowage, aircraft ventilation and other factors.
The following are the recommended limits for the carriage of Dry Ice on Garuda Indonesia Aircraft.

AIRCRAFT TYPE	COMPARTMENT	MAXIMUM	TEMPERATURE
B-747-400	FWD HOLD / 1 - 2	200 kg.	5 - 15 °C
	AFT HOLD / 3 - 4 + BULK	200 kg.	5 - 15 °C
A-330-300/200	FWD HOLD / 1 - 2	200 kg.	5 - 23 °C
	AFT HOLD / 3 - 4 + BULK	200 kg.	5 - 23 °C
B-737-300	FWD HOLD / 1 - 2	29 kg.	5 - 23 °C
	AFT HOLD / 3 - 4	42 kg.	5 - 23 °C
B-737-400	FWD HOLD / 1 - 2	38 kg.	5 - 23 °C
	AFT HOLD / 3 - 4	48 kg.	5 - 23 °C
B-737-500	FWD HOLD / 1 - 2	19 kg.	5 - 23 °C
	AFT HOLD / 3 - 4	35 kg.	5 - 23 °C
B-737-800	FWD HOLD / 1 - 2	38 kg.	5 - 23 °C
	AFT HOLD / 3 - 4	48 kg.	5 - 23 °C

7. Perishables
a. Advance reservations must be made and if transport on route is required prior arrangement must be confirmed.
b. The box must have absorbent pad matching the quantity of ice.
c. Garuda Cargo will not accept fresh fish and fresh shrimp or any other wet cargo commodities which used wet iced as refrigerant exceeding 35 kg. per packaging except for Fresh Tuna.
d. Fresh chili pepper must be wrapped in the net before packed and must be placed in compartment III and IV only.
e. Ventilated packaging for live crab can be loaded only in compartment III and IV.

11. Valuable cargo
Acceptance
For shipments of gold, diamonds, rubies, emeralds, sapphires, real pearls, legal banknotes, securities, shares and share coupons, the total value for carriage must be declared and valuation charges must be applied.
For further provisions see General Rule 2.3.3.A.11.

Standard Packing for Bank notes:
1. The Case is made from wood or metal box
2. The minimum size of the box is 60 × 40 × 20 (l × w × h)
3. The Case must be sealed

B. Restrictions Due to Weight and Dimensions
Shipment on B737 aircraft
All shipments plan to be loaded onto B737 aircraft either at origin station or transit station require advance arrangement to weight and dimension.
Due to some circumstances maximum weight per piece for B737 aircraft is limited to 250 kg. only.

For Domestic shipment from or via CGK station by narrow body aircraft, weight limitation (not exceed 400 kg. or 20 pieces per Air Waybill) and must have confirmed booking space to destination.

3. Transportation Charges

(FOR INTERNATIONAL SHIPMENT

3.7. Class Rates
3.7.2. Live Animals
General
1. For the purpose of this section, the term "Live Animals" includes living animals, birds, fish, insect, crustaceans and shellfish.
2. Conditions governing the carriage of live animals are regulated by various governmental authorities, both in Indonesia and overseas. The IATA Live Animals Regulations are used as the basic criteria for the acceptance and handling of live animals.
3. Humans treatment of animals entrusted to the care of Garuda must be a prime consideration of all personnel. Apart from the humane, unsatisfactory handling leads to avoidable mortality, with consequent adverse publicity.
4. (For Area's definition see Rules 1. General Information, paragraph 1.2.2. Definition of Areas)

IATA AREA			
	Within 3	**Between 2 & 3**	**Beteen 1 & 3**
All live Animals **Except:** Baby poultry less than 72 hours old)	150% of Normal GCR **Except:** within and from the South West Pacific sub-area: 200% of the applicable GCR	150% of Normal GCR	150% of Normal GCR
Minimum charge	200%	200%	200%
The above charges shall be applicable to carriage of both the animal and its container.			
Baby poultry less than 72 hours old	Normal GCR **Except:** within and from the South West Pacific sub-area: 200% of the applicable GCR	Normal GCR	Normal GCR

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3.7.6. Valuable Cargo

- **Domestic Service**
  Valuable cargo as defined in General Rule 3.7.6. carried entirely over domestic routes will be charged as follows:
  Minimum charge: 10 kg × 200% of The Applicable Normal GCR
  Quantity rates: Chargeable weight × 200% of The Applicable Normal GCR.
- **International Service**

All IATA areas	200% of The Normal GCR
To Europe	267% of The Normal GCR
Exception:	
Germany and United Kingdom	200% of The Normal GCR
Minimum Charge	200% of the Applicable Minimum Charge

- Birdnest will be charged as follow:
  - 200% of the normal rate shall apply to all IATA area except from Indonesia to Europe (Except Germany and United Kingdom), 267% of the Normal Rate shall Apply
  - Minimum charge plus surcharge shall apply to all IATA areas.
  - Valuation charge shall not be applied if shipper agreed that shipment classified as General Cargo or not classified as valuable cargo.

3.7.7. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type of Equipment and Talking Books for the Blind

All IATA areas	The Applicable GCR

Exception:
BRAILLE TYPE OF EQUIPMENT AND TALKING BOOKS FOR THE BLIND
ALL IATA AREAS - The Applicable GCR
Quantity Rate: 60% of the applicable quantity General Cargo Rate

3.7.8. Baggage Shipped as Cargo (Including Unaccompanied Baggage)

- **GENERAL**
  Unaccompanied baggage is also known as personal effects or baggage shipped as cargo. Certain shipments qualify reduced cargo rates or specific commodity rates see TACT Rules section 3.7.8. BAGGAGE SHIPPED AS CARGO / 2 and 3.7.8. BAGGAGE SHIPPED AS CARGO / 3.a-d for details to ensure that contents fall within the definition.
- **Rating**

All IATA areas	The Applicable GCR

3.7.9. Human Remains (Coffin and Ashes)

- **ACCEPTANCE**
  Embalmed human remains may be accepted for carriage on all Garuda flights providing that all packaging and documentation are met. Human remains will NOT be accepted as part of a consolidated shipment or mixed consignment, unless the entire shipment consist of human remains. Except for domestic route Human Remain in the form of ashes (cremated) can be accepted as embalmed human remain.
- **Rating**

Between 2 & 3 and **Between 1 & 3**	200% of The Applicable Normal GCR
Within 3	The Applicable Normal GCR

HUMAN BLOOD

- **Rating**

All IATA areas	The Applicable GCR

7. Special Country Information

7.3. Import/Transit/Export Regulations

■ **IMPORT**

Every packaging made from wood to Indonesia whose thickness are more than 6mm includes the cargo outer, packing, skid, and spreader must be fumigated, heat treatment and marked appropriate to the Indonesia Quarantine regulation.

■ **TRANSIT**

- Transshipment to domestic station via any gateway in Indonesia and process customs clearance at final destination is permitted with special arrangement (BC 1.2). This special arrangement is valid for shipment with flight connection between Garuda international flight and Garuda domestic flight only.
- Service hour: Monday - Friday (08.00 WIB - 16.30 WIB), Saturday (08.00 WIB - 13.00 WIB)
- Mandatory documents should be attached to this transhipment are:
  1. Invoice
  2. Packing List
  3. Manifest
  4. Airway Bill
- The Airway Bill must state:
  1. The city of consignee's address must be same as airport destination
  2. Nature's of Goods (Information of Goods) and consignee's address must be same with the invoice (important)
  3. If the goods consists more than 5 kind of items, the name of the items must be stated in the AWB (maximum 5 items). If less than 5 items, all kind of the items must be stated in the AWB
- Transhipment fee USD 0.03 per kg. is charged for any cargo transit via Denpasar for international to international sector or international to domestic sector (inbound). (this charge is not applied for shipments in one flight number)

Notes

1. For some reasons, any shipment on Garuda B737 aircraft services is limited to 250 kg. per piece.
2. Handling fee to and beyond ICN (KOREA) for cargo will be charged USD 0.03 per kg.

9. Miscellaneous Information

9.1. Documentation

Shipment from International to Indonesia by GA Carrier must pay attention to the Detail of Consignee address and detail of commodity information. Nature's of Goods (Information of Goods) and consignee's address must be same with the invoice (important). If the goods consists more than 5 kind of items, the name of the items must be stated in the AWB (maximum 5 items). If less than 5 items, all kind of the items must be stated in the AWB

9.2. Additional Information

For further Information about Garuda Indonesia cargo regulation, please Contact JKTGFQ (Cargo Quality Assurance and System Support) at phone +62 21 5501220; fax +62 21 559 10184 or email at cgo.qualityassuranceaudit@garuda-indonesia.com

9.3. Internet Information

To obtain information about status update shipment of Garuda Indonesia Cargo please access the internet at:
www.cargo.garuda-indonesia.com

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