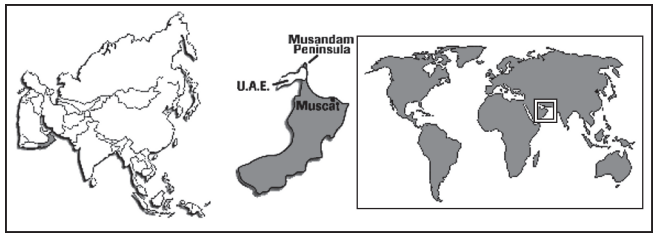
Oman (OM)
Amounts shown expressed in Rial Omani (OMR)



0. General Information

- IATA Area : 2
- Capital : Muscat (MCT)
- Local Time : GMT + 4
- Daylight Saving Time : Oman does not observe DST.
- ☎ Country Code : + 968
- Local Currency : Rial Omani (OMR)
- Bank Information : Closed on Friday and Saturday
- Public Holidays :

Date
01 Jan 2015
03 Jan 2015
15 May 2015
18 Jul 2015
19 Jul 2015
20 Jul 2015
21 Jul 2015
23 Jul 2015
25 Sep 2015
26 Sep 2015
27 Sep 2015
28 Sep 2015
13 Oct 2015
18 Nov 2015
24 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Protocol MP4 (1975)
  4. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

1. Airport Information

1.1. Customs Airports
Muscat - MCT, Salalah - SLL.

1.2. Airport Facilities
1.2.1. Loading/Unloading equipment
Forklift, JCPL, MDL available.
MDL not available in SLL airport.
1.2.2. Storage
Muscat
At airport only. Goods not cleared within 21 days will be auctioned.
Non temperature controlled cargo warehouse with limited facilities as follows:
1. Covered warehouse import 2'277 sqm which includes
   a. Fixed limited cold storage +6 to +8 degrees Celsius available 140 m²
   b. VUN cage 248 m²
   c. VAL vault 6 m²
2. Covered warehouse export 1'296 m²
3. Cargo exceeding Warehouse capacity will be stored in the yard.
4. Cool room with an area of 650 m² at ambient temperature +18 to +25 degrees Celsius
5. Approval must be taken prior to forwarding special cargo to MCT by email to tracing.unit@omanair.com and cargo.do@omanair.com.
   All special cargo are required to be cleared immediately on arrival at MCT.

Due limited facilities and regulations, is highly recommended to clear customs and collect the cargo immediately upon arrival.

Salalah
At airport only. Goods not cleared within 21 days will be auctioned.
Cold storage: Not available
Strong room: Not available
1.2.3. Clearance
Muscat
At airport by consignee or agent.
All shipments should be cleared within 21 days of arrival after which period the shipments are liable to be disposed by the authorities.
Warehouse opening hours for collection of cleared cargo:
hours / 7 days.
Salalah
At airport by consignee or agent.
All shipments should be cleared within 21 days of arrival after which period the shipments are liable to be disposed by the authorities.
Warehouse opening hours for collection of cleared cargo:
Sunday through Thursday, Friday and Saturday closed.
1.2.4. Customs hours
Muscat
GHA and Customs opening times:
07:30 - 20:00 for clearance
24 hours / 7 days for collection of cleared goods
However, clearance outside customs hours is possible for special cargo such as Live animals, Perishables, Human remains and Urgent medicine shipments. For urgent shipments clearance is possible under special arrangements with Customs.
Salalah
Saturday through Wednesday 07:30 - 14:00 hrs; Thursday and Friday closed. However, clearance outside customs hours is possible on request for special cargo such as Perishables, Human remains and Urgent medicine shipments.
Live Animals to Salalah must be forwarded to Muscat and cleared through Customs & Health. After customs & Health clearance obtained AVI can be forwarded to Salalah as a domestic shipment.
1.2.5. Delivery
Muscat
GHA and Customs opening times:
07:30 - 20:00 for delivery
24 hours / 7 days for collection of cleared goods
Delivery outside normal working hours is possible for live animals, perishables, human remains and urgent medicines. For other cargo outside normal working hoursis possible under special arrangements in advance with Customs and Handling agent.
Warehouse opening hours for collection of cleared cargo:
24 hours / 7 days.
1.2.6. (Re)-Forwarding
Possible by air, road or mail, after necessary customs clearance.

2. Import

2.1. General
2.1.1. Packing
All parcels or whatever packaging is used, must be capable of withstanding normal handling. Films must be packed in Metal Containers.
2.1.2. Marking
Full name and address of consignee and shipper.
2.1.3. Routing
Consignments to all Oman interior points must be routed via Muscat.
2.1.4. Language on Documents
English or Arabic.
2.1.5. Other requirements
AWB:
- Neither Persian Gulf nor Arabian Gulf may be mentioned.
- All AWBs should show the telephone/fax number, e-mail address of the consignee for speedy notification.

2.2. Documentary Requirements
2.2.1. Commercial consignments
- 3 Commercial Invoices, containing name of manufacturer, producer or exporter and containing detailed description of goods (e.g. cloth; woollen or silk; fruits: oranges or apples; etc.). Gross and net weights and CIF value of each commodity must be separately listed and must accompany the consignment attached to the AWB together with the Invoices. As necessary for the Certificate of Origin the following clause must also appear on the Invoice: "The goods are manufactured by... (name of firm)".

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- 3 Certificates of Origin, containing name of manufacturer, country of origin and signed by the merchant or his authorised person. Established by the manufacturer, producer or exporter, signed by either the Chamber of Commerce Industrial Association, Official Trade Committee, or Consulate of the Arab League, certifying: "These goods were manufactured by...", giving the name of the firm concerned.
  The Certificate of Origin must accompany the consignment.
- Insurance Policy, if any.
- Separate List: giving CIF value, gross and net weight and detailed description of goods and purpose. Gross and net weight in kg. and measurement of each package must be indicated separately. For duty free articles, including advertising material, newspapers, CIF value, gross and net weight of each separate article must be indicated. Consignments not complying with above regulations will be refused entry.

2.2.2. Sample consignments
3 Pro Forma Invoices. Free of duty if clearly marked "Samples without commercial value" in the AWB. For additional requirements see 2.2.1. (Separate List).

2.2.3. Gift consignments
3 Pro Forma Invoices, stating the purpose of the consignment. For additional requirements refer to 2.2.1. (Separate List).

2.2.4. Unaccompanied baggage
Passport required.

2.2.5. Other consignments
No requirements.

2.3. Restrictions

2.3.2. Live animals
All animals including pets and birds must be accompanied by an Import License, to be obtained in advance by the consignee from the Ministry of Agriculture in Oman. Animals may only be shipped to Oman as manifested cargo.
Birds:
1. Imported live birds should be raised in reproductive farms which provide governmental veterinary authority.
2. Imported live birds are quarantine before exported for 21 days.
3. Imported live birds to be examine against influenza first within two weeks of quarantine and second examine against influenza within 48 hrs. before exportation.
4. Imported live birds can only enter through Muscat International Airport.
5. Imported live birds will be quarantined for a period of time (depends on the government authority).

Wild Animals or endangered species requires CITES certificate.

Furthermore, *cats, dogs and other animals* which might carry rabies must be accompanied by:
1. Official certificate from government Veterinary Health Certificate issued not more than 10 days before arrival, stating that:
   a. the animal is not directly or indirectly afflicted with any contagious disease;
   b. it has not been exposed to rabies for at least the last six months;
   c. it comes from a country which had not been infected with rabies for at least the last six months.
2. Official certificate from government Valid Certificate of Vaccination against Rabies on condition that:
   a. the animal must have been so vaccinated not less than one month and not more than one year before arrival.
   b. unvaccinated animals will be vaccinated upon arrival at Muscat International Airport at the expense of the owner
3. Dogs and cats are not allowed in the country less than 4 months old.

Prohibited:
Foxes, monkeys, wolves and hyenas.

2.3.3. Plants and plant material
All plants including seeds, cuttings, rhizomes, offshoots or other preparative material and plant products including fruits, vegetables, grains and wood must be accompanied by an import permit, to be obtained in advance by the consignee from the Ministry of Agriculture in Oman. Furthermore, the consignment must be accompanied by an official original phytosanitary certificate issued by the national plant protection organization in the exporting country.

2.3.4. Arms, ammunition and explosives
Import of arms and ammunition (also for sporting purposes) only allowed when Special Permit from Royal Oman Police has been obtained well in advance of dispatch. Airlines must obtain approval from Director General of Civil Aviation of Oman.

2.3.12. Foodstuffs
- All foodstuff containing animal origin products must be accompanied by an import license to be obtained in advance by the consignee from the Ministry of Agriculture, Health Certificate, and Halal Certificate (meat product).
- Processed fruits and vegetables and other foodstuffs require health certificate.

2.3.13. Precious metals and stones
Gold: Import Licence.

2.3.14. Radio-active materials
Importation of radio-active material only allowed when special permit is obtained from Director General of Civil Aviation of Oman.

2.3.15. Others
Alcohol:
Permit from the Royal Oman Police.
See also 2.3.12.

2.4. Prohibitions
- **Any dates tree or any variety of dates trees are not allowed to import.**
- **Natural soil with / without plants is also prohibited.**
- **Following additional restrictions apply at Muscat International Airport:**
  a. Shipments of all kinds of explosives, also in transit, Class 1.1, 1.2, 1.3, 1.4 and 1.5 will have to be picked-up within 6 hours of arrival/availability.

     Note:
     After that period, sanctions will incur, goods will be transferred without further notice to a safe deposit, if available, if not, an embargo issue, all additional costs and burden caused by the transfer and retrieve the cargo, will be borne by the importer (or the last carrier in case of payment refusal by the importer).

  b. Import/Export of Live Animals is allowed
     Shipments in transit of Live Animals are not allowed.
     It applies to all carriers serving Muscat International Airport.
- Foxes, monkeys, wolves and hyenas; opium and cocaine; pearls, undrilled, produced outside the Gulf area; intoxicating liquor.
- Dates from countries other than GCC States (Bahrain, Kuwait, Qatar, Saudi Arabia & U.A.E.)

The importation of the following articles is prohibited, except with prior authority of the Inspector General of Police and Customs:
Dummy fire arms, toy pistols or other articles which in the opinion of the Inspector General of Police & Customs are capable of being easily converted into lethal weapons; Crackers and fireworks which contain explosives of such composition or such quantity as in the opinion of the Inspector of Police and Customs renders them dangerous; Transmitting and receiving radio equipment, wireless telegraph apparatus; Indecent or obscene prints, paintings, books, cards, lithographs, tapes, records, films, photographs, sex toys, vibrators, dummies or any other indecent or obscene articles; Any newspaper, pamphlet, leaflet, book or picture containing matters calculated to lead to acts of violence against the Government; Blank or incomplete invoices, bill heads or other similar documents; Counterfeit notes and coins; Cotton, silk or other woven goods impressed with designs and imitations of currency notes, promissory notes or stock notes of any government; Swordsticks or other articles which are so designed or constructed as to disguise the fact that they are capable of being used or adapted for use as knives or swords or other instruments for cutting or stabbing; Walking-stick gun and every gun of any description which is so designed or constructed as to disguise the fact that it is a gun; Any drugs, substances, articles or preparations declared as dangerous by the International Opium and Drug Convention; Hemp plant (cannabis sativa), poppy plant (papaver somniferum), their leaves, flowers, pods, seeds or any part of such plant.

2.5. Charges

2.5.2. Handling
Cargo Warehouse Handling Charges

A. Charges Applicable to Airlines
- **Re-weighing incoming shipments for security purposes**

per kg.	0.013
Minimum charge	5.724

- **Disposal of Undelivered DGR**

1. Storage	
First three (3) days	Free
per kg. per day	0.014
Minimum charge	1.378
2. Disposal Service, per shipment	
Third Party's Disposal Fee plus 20% OAS Admin. Fee	

- **ULD Rack Fee**

Per Rack/Per Month (Flat Charge)	13.568

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

- **Escorting Charges for Special Cargo**
  Per shipment (Flat Charge) 11.236
- **Road Feeder Service**
  1. Handling charges - Containerized Cargo, per kg 0.023
  2. Handling charges - Mixed or Non containerized, per kg 0.057
  3. Manpower Utilization Cost, per hour or part therof
     Porter 7.950
     Driver 13.038
- **Handling of special products at Muscat and Salalah airports**
  Express handling documents, per AWB (flat additional) - optional 2.000
  Express handling cargo, surcharge on kg./Fee additional - optional ..... +20%
- **Storage of special goods at Muscat and Salalah airports**
  Dangerous Goods (All Classes) (demurrage start counting 6 hours after ATA) ..... No Free storage

B. Charges Applicable to Consignees/Shippers/Agents

- **Storage Charges**
  1. General Storage
     First 3 days ..... Free
     Per kg, per day 0.014
     Minimum charge 1.378
  2. Cold Storage (Applicable if warehouse location is Chiller)
     First two (2) days ..... Free
     Per kg., per day 0.014
     Minimum charge 2.544
  3. Dangerous Goods (chargeable after 6 hours of arrival).....
     Per kg., per day 0.014
     Minimum charge 2.544
- **Handling Charge**
  1. **Class 1** (General Cargo) & **Class 3** (Diplomatic mail, livestock, DGR, PER, VAL)
     Per kg 0.020
     Minimum charge 2.544
  2. **Class 2** (Newspapers, Books, Magazines, Airline staff -personal effects) & **Class 4** (Airline stores)
     Per kg 0.012
     Minimum charge 1.378
  3. **Class 5** (Human remains) ..... Free
  4. Express handling cargo, surcharge on kg./Fee additional - optional ..... +20%
- **Documentation Charge**
  1. **Class 1** (General Cargo) & **Class 3** (Diplomatic mail, livestock, DGR, PER, VAL)
     Per AWB 5.724
  2. **Class 2** (Newspapers, Books, Magazines, Airline staff -personal effects) & **Class 4** (Airline stores)
     Per AWB 2.862
  3. **Class 5** (Human remains) ..... Free
- **Documentation (express)**
  1. Documentation Fee - Class 2 & 4
     Per AWB (Flat Charge) 4.862
  2. Documentation Fee - Class 1 & 3
     Per AWB (Flat Charge) 7.724
- **Administrative**
  1. a. Special Handling Fee (Normal Clearance)
     Applicable to special cargo such as AVI, PER, DIP, VAL etc
     Per 1000 kg. or part thereof 6.254
     b. Special Handling Fee (Express Clearance)
     Applicable to special cargo such as AVI, PER, DIP, VAL etc
     Per 1000 kg. or part thereof 7.505
  2. Courier Mails (No handling and documentation fees applied
     Per Courier Voucher (Flat Charge) 7.420
  3. Cargo Survey Report
     Per AWB (Flat Charge) 6.254
  4. Folder Facility
     Folder Facility to include free ID cards issuance of two (2) appointed staffs of the consignee (company or consolidator)
     Per Year 281.218
  5. ID Card Fee
     Charge applies to issuance of additional cards, renewal of additional cards, replacement of lost id cards
     Per Card / Per Year 2.862
- **Consolidations**
  Documentation Fee, per HAWB 1.272
- **Forklift Charges**
  Applicable for delivering cargo beyond the loading docks.
  Per Forklift/Per Hour or part thereof 25.970
- **Military Mail**
  Handling Charges, per kg. 0.023
  Minimum charge 2.332
  Documentation, per AWB 5.194
- **Air Waybill Amendment (Weight, CC to PP etc.)**
  Per AWB 2.862
- **Manpower**
  Skilled Staff, per hour or part thereof 19.504
  Unskilled Staff, per hour or part thereof 7.950
  Driver, per hour or part thereof 13.038
  Equipment Operator, per hour or part thereof 13.038

3. Transhipment/Transit

3.1. General
Same as for 2.1.

3.2. Documentary Requirements
Same for as 2.2.

3.3. Restrictions

3.3.2. Live animals
Need prior arrangement made with Ministry of Agriculture through operating carriers.
Same as 2.4. Must secure an approval from Royal Oman Police and government authority.

3.3.4. Arms, ammunition and explosives
Arms, ammunition (also for sporting purposes), explosives: in case of transhipment prior permission from Director General of Civil Aviation Flight Safety and in addition a Special Permit from the Royal Oman Police is required. This will take a considerable time but goods should not be shipped until all these requirements have been met. Direct service should be used wherever possible.

3.4. Prohibitions
Same as 2.4.

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3.5.2. Handling
Cargo Warehouse Handling Charges

A. Charges Applicable to Airlines

- **Storage Charges**
  1. General Storage
     First two (2) days ..... Free
     Per kg, per day 0.018
     Minimum charge 1.378
  2. Cold Storage
     First two (2) days (Applicable if warehouse location is Chiller) ..... Free
     Per kg., per day 0.013
     Minimum charge 2.332
  3. Dangerous Goods (All Classes) (demurrage start counting 6 hours after ATA) ..... No Free storage
- **Reloading Charges**
  1. From ULD to Another ULD
     Per pallet 16.960
     Per Container 9.116
  2. From BULK to ULD
     Per kg. 0.018
     Minimum charge 9.116
  3. From ULD to BULK
     Per pallet 16.960
     Per container 9.116
- **Re-shaping & re-contouring charges**
  Per pallet (Flat charge) 9.116
- **Re-weighing/Re-measuring**
  Per kg. 0.013
  Minimum charge 5.724
- **X-ray Charges**
  Per kg. 0.029
- **Re-labeling Charges**
  Per label 0.023
  Minimum charge 5.724
- **Handling of special products at Muscat and Salalah airports**
  Express handling documents, per AWB (flat additional) - optional 2.000
  Express handling cargo, surcharge on kg./Fee additional - optional ..... +20%

4. Export

4.1. General
None.

4.2. Documentary Requirements
None.

4.3. Restrictions
See 4.4.

4.4. Prohibitions
The exportation of Maria Theresia Dollars and of all articles listed under 2.3. and 2.4. above are prohibited except with the prior authority of the Inspector General of Police and Customs.

4.5. Charges
4.5.2. Handling
Cargo Warehouse Handling Charges

A. Charges Applicable to Airlines

- **Storage Charges**
  1. General Storage
     First 24 hours ..... Free
     Per kg, per day 0.018
     Minimum charge 1.378
  2. Cold Storage
     First two (2) days (Applicable if warehouse location is Chiller) ..... Free
     Per kg., per day 0.013
     Minimum charge 2.332
  3. Dangerous Goods (All Classes) (demurrage start counting 6 hours after ATA) ..... No Free storage
- **Shrink-wrapping Charges - Per ULD**
  Per container (Flat Charge) 11.236
  Per pallet (Flat Charge) 22.578
- **ULD Rack Fee**
  Per Rack/Per Month (Flat Charge) 13.568
- **Escorting Charges for Special Cargo**
  Per shipment (Flat Charge) 11.236
- **Handling of special products at Muscat and Salalah airports**
  Express handling documents, per AWB (flat additional) - optional 2.000
  Express handling cargo, surcharge on kg./Fee additional - optional ..... +20%

B. Charges Applicable to Consignees/Shippers/Agents

- **Handling**
  1. Handling Charge - Normal Rate applies to all types of cargo except cargo for airline-staffs
     Per kg. 0.020
     Minimum charge 2.550
  2. Handling Charge - Airline Staff's Cargo
     Per kg. 0.012
     Minimum charge 2.544
  3. Dangerous Goods (All Classes) (demurrage start counting 6 hours after ATA) ..... No Free storage
  4. Express handling cargo, surcharge on kg./Fee additional - optional ..... +20%
- **Documentation**
  1. Air Waybill Fee, Per AWB (Flat Charge) 0.625
  2. Documentation Fee, Per AWB (Flat Charge) 1.378
  3. Customs Document Fee, Per AWB (Flat Charge) 1.272
  4. Express handling documents, per AWB (flat additional) - optional 2.000
- **Administrative**
  1. Special Handling Fee - Applicable to special cargo such as AVI, PER, DIP, VAL, etc.
     Per 1000 kg. or part thereof 6.254
  2. Courier Mails
     Per Courier Voucher (Flat Charge) 7.420
  3. Late delivery Charge
     Per 1500 kg. or part thereof (Flat Charge) 16.960
  4. De-fuelling Charges - 4 wheel vehicles
     Per Vehicle (Flat Charge) 12.508
  5. De-fuelling Charges - 2 wheel vehicles
     Per Vehicle (Flat Charge) 6.254
  6. Re-labeling Charges, per label 0.023
     Minimum charge 5.724
  7. Bar-Coded Labels, per label 0.023
     Minimum charge 0.742
- **Military Mail**
  Handling Charges, per kg. 0.023
  Minimum charge 2.332
  Documentation, per AWB 5.194
- **Air Waybill Amendment (Weight, CC to PP etc.)**
  Per AWB 2.862
- **Manpower**
  Skilled Staff, per hour or part thereof 19.504
  Unskilled Staff, per hour or part thereof 7.950
  Driver, per hour or part thereof 13.038
  Equipment Operator, per hour or part thereof 13.038

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