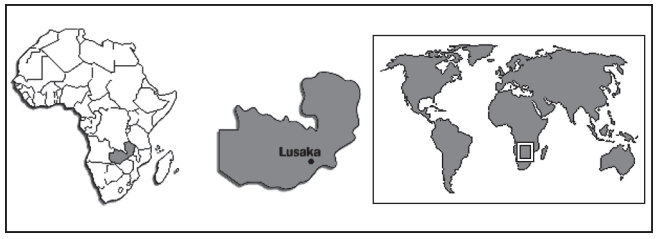
Zambia (ZM)
Amounts shown are expressed in United States Dollar (USD)



0. General Information

- IATA Area : 2
- Capital : Lusaka (LUN)
- Local Time : GMT + 2
- Daylight Saving Time : Zambia does not observe DST.
- ☎ Country Code : + 260
- Local Currency : Kwacha (ZMW)
- Bank Information : All Major Banks open on 1st and last Saturday of each month between 08:30 and 11:00 hrs. local time. Closed on Sunday.
- Public Holidays :

Date
01 Jan 2015
08 Mar 2015
12 Mar 2015
03 Apr 2015
04 Apr 2015
05 Apr 2015
06 Apr 2015
01 May 2015
25 May 2015
06 Jul 2015
07 Jul 2015
03 Aug 2015
24 Oct 2015
25 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

1. Airport Information

1.1. Customs Airports

- **Livingstone - LVI (Harry Mwaanga Nkumbula International Airport)**
  Tel.: +260 213 324235
- **Lusaka - LUN (Kenneth Kaunda International Airport)**
  Tel.: +260 211 271044
  +260 211 271313
  +260 211 271106 (Customs)
  +260 211 271254 (Customs)
  Fax: +260 211 271340 (Customs)
  +260 211 224777 (Head Office MD)
  +260 211 271292 (Airport Services)
  E-mail: naclmd@zamnet.zm
  Website: www.lun.aero
  www.nacl.co.zm
  Telex: 40486
  SITA: LUNNA7X
- **Ndola - NLA (Simon Mwansa Kapwepwe International Airport)**
  Tel.: +260 212 610945
  +260 212 612446
  +260 212 6110 7318 (Customs)
  +260 212 610241 (Customs)
  Fax: +260 212 613623
  Telex: ZA 347 60 HDNLA

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment

Lusaka (Kenneth Kaunda International Airport)
Forklift, max. 5000 kg.; Highloader, max. 18,000 kg.; Conveyor belt.

1.2.2. Storage

Lusaka (Kenneth Kaunda International Airport)
At brokers/agents/airline Warehouse at the airport.
Goods not cleared within 15 days will remain at a Customs Warehouse.
Time limit 1 month. Thereafter goods will be auctioned.
Cool storage: Available.
Safe for valuables: Available.
Room for radio-active material: Not available.

Other airports
At brokers/agents/airline Warehouse at the airport. Goods not cleared within 15 days after arrival will be stored at a Customs Warehouse. Time limit 1 month. Thereafter goods will be auctioned. Dutiable goods can be stored in a duly licensed Bonded Warehouse for longer periods.

1.2.3. Clearance

Lusaka (Kenneth Kaunda International Airport)
At the airport by consignee or his broker/agent. All personal effects or unaccompanied baggage must be customs cleared at Kenneth Kaunda International Airport or moved in bond to other customs airports.

Other airports
At the airport by consignee or his agent.

1.2.4. Customs hours

Lusaka (Kenneth Kaunda International Airport)
Monday through Friday 08.30 - 12.30 hrs. and 14.30 - 16.30 hrs.
Saturday 08.30 - 12.30 hrs., Sunday closed.

Other airports
Monday through Friday 08.00 - 13.00 hrs. and 14.00 - 17.00 hrs.
Saturday/Sunday closed.

1.2.5. Delivery

Small prepaid consignments can be cleared through Customs by broker and delivered to consignee.

1.2.6. (Re)-Forwarding

Lusaka (Kenneth Kaunda International Airport)
From Kenneth Kaunda International Airport to other airports in Zambia possible by air with transit formalities.
By surface in bond to Ndola and Livingstone only.

2. Import

2.1. General

2.1.1. Packing

Health or Disinfection Certificate when hay, straw or similar plants products are used.

2.1.2. Marking

Goods bearing marks suggestive of Zambian make must show true country of origin.

2.1.3. Routing

Direct into Zambia or via Harare, Nairobi, Johannesburg and Dar-es-Salaam.
Consignments to the Copperbelt towns should be routed via Ndola, which must be indicated on AWB as airport of destination.

2.1.4. Language on documents

English.

2.1.5. Other requirements

- Addresses in Zambia on letters, telegrams, telexes or transportation documents must also mention the P.O. Box-number as no house-to-house postal delivery exists in Zambia and telephone number if possible.
- Weights and measures: metric system.

2.2. Documentary Requirements

2.2.1. Commercial consignments

Invoices, manifest, packing list, permits/certificates.

2.2.2. Sample consignments

3 Combined Certificates of Value and Origin and Invoice of Goods.

2.2.3. Gift consignments

2 Lists specifying Contents and Value.

© International Air Transport Association, 2015. All rights reserved.

2.3. Restrictions

2.3.2. Live animals

Health Certificate. Import Permit from Veterinary Dept. Lusaka.
Dogs: Additional Rabies Inoculation Certificate.
Cattle: Health Certificate must state that the animals:

1. are free from any disease (incl. babesiosis, leptospirosis and anaplasmosis) and have not been in contact with animals suffering from such diseases, nor exposed to any liable infection for at least 60 days prior to shipment;
2. have passed the sero-logical test for brucellosis within 6 weeks of shipment and have been inoculated with brucella abortus vaccine (strain 19) within 14 days after this test as well as between the ages of four and ten months;
3. originate from an area not under restriction on the removal of cattle to any other part of the country of origin;
   The animals must be sent without any transhipment nor any contact with other animals direct to Lusaka where they will be inspected and held in quarantine for some time at consignee's expense.

2.3.3. Plants and plant material

Requirements for Import:

1. Plant Import Permit from Zambia Agriculture Research Institute-Plant Quarantine and Phytosanitary Service.
2. Import Permit from Dept. of Agribusiness and Marketing, Mulungush House, Lusaka.
3. Phytosanitary Certificate from Dept. of Agriculture of Exporting Country.
4. Inspection of the Commodity by Plant Health Inspectors from Zambia Agriculture Research Institute-Plant Quarantine and Phytosanitary Service, prior to Customs clearance.

2.3.4. Arms, ammunition and explosives

(incl. fire arms and springbladed knives): Special Import Licence.

2.3.6. Human remains

If not cremated: Death Certificate stating cause of death. Import Permit from Ministry of Health, which may be requested by cable provided cause of death is stated. Documents/Certificates must be visaed by Customs Authorities at the airport of departure. If cremated: Death Certificate and Certificate of Cremation. Certificates must be visaed by Customs Authorities in country of departure.

2.4. Prohibitions

Objects and literature of indecent or immoral nature; counterfeit money; honey; narcotics; opium if not for medical purposes; all goods bearing false trade marks; alcoholic beverages with injurious ingredients; hay and meat (unless accompanied by Health and Disinfection Certificates, stating that the area of origin is free from foot- and mouth disease); flowers from North Africa.

2.5. Charges

2.5.2. Handling

Minimum charge	25.00
Charge per consignment, per kg.	0.15
Agency fees, per consignment	15.00
Disbursements, arrival notification	5.00
Bond fee, per consignment	5.00
Diplomatic mail CAT. A only, comprehensive charge, per consignment	25.00

2.5.4. Documentation

Charge for amendment to or cancellation of AWB, upon receipt of written instruction from shipper or agent	20.00

2.5.6. Storage

Per kg., per day or part thereof	0.04
Minimum charge	20.00

Note:
Minimum charge above applies after 5 days starting at 08.00 hrs. after day of arrival excluding initial Saturday, Sunday and legal holidays.

2.5.10. Others

Service charges for Valuables/Perishables Security handling, per consignment (international)	25.00
Coldrooms or storage for smaller shipments, per consignment	20.00
Restricted articles, per AWB	25.00
Telex requests (general request)	2.50

4. Export

4.3. Restrictions

4.3.3. Plants and plant material

Requirements for Export:

1. Plant Import Permit from Dept. of Agriculture of the Importing Country.
2. Phytosanitary Certificate from Dept. of Agriculture, Zambia.
3. Export Permit from Dept. of Agriculture; Agribusiness, Mulungushi House, Lusaka.
4. Inspection of the commodity prior to export by Plant Health Inspectors from Zambia Agriculture Research Institute-Plant Quarantine and Phytosanitary Service.

4.5. Charges

4.5.2. Handling

Minimum charge	15.00
Charge per consignment, per kg.	0.15
Diplomatic mail, category A only, comprehensive charge, per consignment	25.00

4.5.4. Documentation

Charge for amendment to or cancellation of AWB upon receipt of written instruction from shipper or agent after acceptance	20.00

4.5.10. Others

● Service charges for Valuables/Perishables Security handling, per consignment (International)	25.00
● Coldrooms or storage for smaller shipments, per consignment	20.00
● AWB fee domestic	5.00
● AWB fee international	15.00
● Bond fee, per consignment	10.00
● Restricted articles, per AWB	25.00
● Telex requests (general request)	2.50
● Cargo screening charges, per kg.	0.12
Minimum charge	10.00

© International Air Transport Association, 2015. All rights reserved.