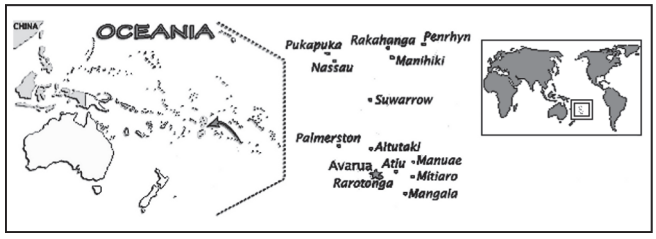
Cook Islands (CK)

Amounts shown are expressed in New Zealand Dollar (NZD)



0. General Information

- IATA Area : 3
- Capital : Avarua
- Local Time : GMT - 10
- Daylight Saving Time : Cook Islands does not observe DST.
- ☎ Country Code : + 682
- Local Currency : New Zealand Dollar (NZD)
- Bank Information : Closed on Saturday and Sunday.
- Public Holidays :

Date
01 Jan 2015
02 Jan 2015
03 Apr 2015
06 Apr 2015
25 Apr 2015
01 Jun 2015
04 Aug 2015
26 Oct 2015
25 Dec 2015
26 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols/Conventions see paragraph 2.1.5. (General Rules) including list of countries.

1. Airport Information

1.1. Customs Airport

- **Rarotonga - RAR**
  Tel.: +682 (00)25890
  +682 (00)29365 (Customs)
  Fax: +682 (00)21890
  +682 (00)29645 (Customs)
  E-mail: jngamata@airport.gov.ck
  aaci@airport.gov.ck

1.2. Airport Facilities

1.2.1. Loading/Unloading Equipment
Forklift.

1.2.2. Storage
Uncleared goods are held in airline store at airport under Customs Control.
Cold Storage: Chiller available and freezer for small quantities, drugs, Plasma, medical specimens only.
Safe for valuables: Available for small quantities of packaged valuables.

1.2.3. Clearance
At airport - all commercial and personal consignments subject to Customs Import Entry to be passed by consignee.
Consignee to arrange documentation with approved Customs broker before receiving Customs approval.

1.2.4. Customs Hours
At town office only: Monday through Friday 08.00 - 15.00 hrs.

1.2.5. Delivery
Not possible.

1.2.6. (Re)-Forwarding
Possible by air only and subject to Customs approval.

2. Import

2.1. General

2.1.1. Packing
Used sacks, hay straw, flax or chaff and paper shavings prohibited. Wooden material: Exporter's Declaration that it is free from bark, injurious organism or insects. When no wooden material is used, commercial invoice must state: "No wood packing has been used".

2.1.2. Marking
Certain articles are subject to special prescriptions. Packages bearing marks suggestive of a make in British Commonwealth or New Zealand must show the true country of origin.

2.1.4. Language on Documents
English.

2.2. Documentary Requirements

2.2.1. Commercial Consignments

- 3 Commercial Invoice and Certificates of Value and Origin for goods entitled to preferential duties.
- 3 Commercial Invoice and Certificates of Value for goods not entitled to preferential duties.
  The Commercial Invoice must contain: place and date of issue, name and address of shipper, country of origin, marks and numbers on packages, quantity and description of goods, current domestic values in currency of country of origin, selling-price to purchaser and the signed statement that the selling-prices of individual items are the same as the current domestic value. If purchase tax is included in domestic values this should be shown separately.
- Import Licence for certain commodities. When required but not submitted, goods may be confiscated and a fine may be imposed.

2.2.2. Sample Consignments
See 2.2.1.
Samples are subject to Customs Duty and temporary Import Licence. Refund of duty obtainable on satisfactory proof of re-export within 12 months.

2.2.3. Gift Consignments
Value NZD 10.00 or less: No documentary requirements. The AWB shall clearly indicate that the gift is bona fide and NZD 10.00 or less in value. No Import Licence required.

2.2.4. Unaccompanied Baggage and Personal Effects
Packing List to be supplied for Customs clearance.

2.3. Restrictions

2.3.2. Live Animals
Importation of Cats and Dogs is permitted by air from New Zealand, Australia and Fiji only.
Details about the special regulations applicable to documentation, packaging, routing and quarantine are available from the Ministry of Agriculture and Fisheries, Rarotonga.
No animals may be imported as baggage.

2.3.3. Plants and Plant Material
Fruit, plants: May be imported from New Zealand only.
Cut flowers: Import without Permit or Health Certificate if no propagative material accompanies consignments e.g. stalks or Roses and Carnations are considered as propagative material and will be confiscated, if no Permit or Health Certificate accompanies the consignment.
Inspection required upon arrival to ensure that flowers are free from pest and disease.

2.3.4. Arms, Ammunition and Explosives
Police Permit required; application to police **prior** to shipment.

2.3.6. Human Remains
(embalmed or cremated): Consignor must furnish following details: name of deceased, consignee and flight details. These three points must be advised 24 hours in advance to destination Cargo Station.

2.3.10. Meat and Meat Products
May be imported from New Zealand only.

2.3.15. Others
Liquor: it is prohibited by C.I. law to consign liquor to any consignee other than those licensed by the Cook Islands Government for Import.
Biological products: Prior permission is required from the Ministry of Agriculture and Fisheries.

2.4. Prohibitions
Shippers should contact the appropriate Government Dept. in Rarotonga.

2.5. Charges

2.5.2. Handling
Express Priority Handling Fee
Terminal handling charge applied for all express
shipments, per kg. 0.30
Minimum charge per shipment 15.00

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2.5.4. Documentation
Cargo Document Fee

Applied to all Air Waybills 20.00

2.5.6. Storage

Storage charges will be applied except on Saturday, Sunday and Public holidays which will not be included in the calculation of the storage period.

- Storage of General Cargo
  First 96 hours from actual aircraft arrival, per kg., per day 0.15
  Minimum charge 25.00
- Storage of Consolidated Cargo
  First 24 hours from actual aircraft arrival time ..... free
  Thereafter per kg. 0.15
  Minimum charge 25.00
- Storage of Chiller or Freezer Cargo
  First 24 hours from actual aircraft arrival time ..... free
  Thereafter per kg. 0.30
  Minimum charge 25.00
- Storage of Valuable Cargo Inbound
  First 24 hours from actual aircraft arrival time ..... free
  Thereafter per kg. 0.30
  Minimum charge 50.00

2.5.8. Delivery and Pick-Up
Cargo Delivery Outside of Published Delivery Hours fee

Delivery of shipments outside of the published terminal delivery hours. Subject to prior arrangement per kg. 0.05
Minimum charge, per issuing agent per day 80.00

3. Transhipment/Transit

3.3. Restrictions
3.3.2. Live Animals

From New Zealand no restriction. From other points prohibited unless prior permission has been obtained from Ministry of Agriculture and Fisheries, Rarotonga.

3.5. Charges
3.5.5. Transhipment

None.

3.5.10. Others

Hire of forklifts per 10 minutes or part thereof 4.00

4. Export

4.5. Charges
4.5.4. Documentation
Cargo Document Fee

Applied to all Air Waybills 20.00

4.5.6. Storage

- Storage of Valuable Cargo Outbound.
  Applied on acceptance of valuable cargo shipments delivered more than 90 minutes prior to the scheduled aircraft departure time, per kg. 0.30
  Minimum charge 50.00
  Valuable cargo presented 90 minutes or less from the scheduled aircraft departure time ..... free

4.5.10. Others

- Terminal Security fee
  Applied to all outward bound cargo shipments per kg. 0.02
  Minimum charge for retail customers 15.00
- Security Screening fee
  Applies to all outward bound cargo from a non regulated air cargo agent or unknown shipper.
  Applies to non exempt cargo to or through USA per piece 3.00
- Dangerous Goods Check fee
  Applied on acceptance of any export shipment containing dangerous goods for checking of shipment and documentation 60.00
  This fee is applied on the air waybill.
  Note:
  if the consignment is travelling on NZ is presented by an IATA accredited cargo agent and fully meets the IATA dangerous goods regulations $18.00 of the fee is rebated back to the agent.

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