Singapore (SG)
Amounts shown are expressed in Singapore Dollar (SGD)

0. General Information

- IATA Area : 3
- Capital : Singapore (SIN)
- Local Time : GMT + 8
- Daylight Saving Time : GMT + 8: Singapore observes DST year round.
- ☎ Country Code : + 65
- Local Currency : Singapore Dollar (SGD)
- Bank Information : Closed on Saturday afternoon and Sunday.
- Public Holidays :

Date	Special Information
01 Jan 2015	
19 Feb 2015	
20 Feb 2015	
03 Apr 2015	
01 May 2015	
01 Jun 2015	
17 Jul 2015	
09 Aug 2015	The Monday that follows will be a public holiday.
24 Sep 2015	
10 Nov 2015	Tentatively, Deepavali will fall on 10 November 2015. This date will need to be re-confirmed against the Hindu Almanac when it is available.
25 Dec 2015	

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Protocol MP4 (1975)
  4. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.

- **E-Customs**
  Advance Electronic Information (AEI) requirements
  - Status: Live
  - Scope: Import, Export, Transhipment
  - System/Program name: TradeNet
    Singapore-registered Traders (importers and exporters) and agents representing traders, may apply for permits to use TradeNet
    Only registered shipping agents, airline agents and freight forwarders/cargo agents may submit transhipment permit applications if shipments are covered by Through Bills of Lading or Through Air Waybills
  - Deadline - Import: Prior to import of goods
  - Deadline - Export: Advance Export Declaration should be filed prior to export of goods
  - How to submit information: Via software purchased from a TradeNet front-end solutions provider or via the Singapore government front-end solution
  - Further information: www.customs.gov.sg, or email customs_international@customs.gov.sg or Customs_AED@customs.gov.sg

  E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

  For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.

1. Airport Information

1.1. Customs Airports
- **Singapore - SIN**
  Website: www.changiairport.com.sg

1.2. Airport Facilities
1.2.1. Loading/Unloading equipment
Forklifts of max. 3,000 kg.; 10,000 kg. available on request.
1.2.2. Storage
Singapore Customs administratively allows liquors and tobacco products imported by air to be temporarily stored in Changi FTZ for a period of 30 days from the date of arrival. If longer period of storage is needed, they must be removed to a licensed warehouse outside Changi FTZ.
1.2.3. Clearance
At airport by consignee or agent. Valuables can be cleared only by consignee himself or against a stamped letter of authority by consignee and proper identification of the person taking delivery.
Precious/valuable cargo will only be released to consignees/agents in Singapore during normal office hours Monday through
Friday 09.00 - 16.00 hrs. and Saturdays 09.00 - 12.00 hrs.
Consignees are able to take delivery of strongroom cargo, including precious and valuable cargo, daily from 08.30 hours to 16.30 hours, including Sundays and public holidays, from SATS.
1.2.4. Customs hours
ICA Air-Cargo Checkpoint operates round-the-clock.
Traders and agents could avail themselves of the service provided by the Singapore Customs Call Centre at telephone no. 63552000
1.2.5. Delivery
Possible, by appointing cargo agent.
Delivery of strongroom cargo is available from 08.30 to 16.30 hrs. on weekdays only.
1.2.6. (Re)-Forwarding
Under bond by other means of transportation e.g. sea, road, rail possible via any local agent. Charges upon application.

2. Import

2.1. General
INFORMATION FOR AIR FREIGHT TRADERS

Customs information can be preceded by new Customs Circulars / Notices from time to time.
For the latest Customs updates on Import, Export & Transhipment Procedures, please refer to following websites:

http://www.customs.gov.sg/leftNav/trad/Import+and+Export+Procedures.html

http://www.customs.gov.sg/topNav/new/Circulars.html

http://www.customs.gov.sg/topNav/new/Notices.html

a. Introduction
Customs duty / Goods & Services Tax (GST)
All dutiable goods imported into or manufactured in Singapore are subject to Customs and/or Excise duty. The broad categories of dutiable goods in Singapore are intoxicating liquors, tobacco products, motor vehicles and petroleum products.

All goods imported into Singapore are subject to the Goods and Services Tax (GST) which is payable at 7% of the sum of the CIF (Cost, Insurance, Freight) value and duty, if any, of the imported goods. Accordingly, if the goods are dutiable, GST will be collected together with the duty.

GST relief is granted on goods (excluding intoxicating liquors and tobacco products) imported by air to a total value not exceeding $400.00. Where the value exceeds $400.00, the entire sum would be subject to GST.

b. Customs Documentation

Traders need to declare a Cargo Clearance Permit for movement of their cargoes for import, export and transhipment.

Only companies that are registered for TradeNet purposes can declare permits for import, export and transhipment of goods. You will need a forwarding agent who is a registered TradeNet user to declare the permit for you if you are not registered as one.

No Customs permit is required for transhipment of dutiable goods under through airway bill if the goods arrived by air and are to be transhipped by air within the same FTZ by internal delivery.

c. Clearance of Cargoes
The procedures for clearance of conventional and containerised cargoes at the Customs checkpoints are outlined below.

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d. Conventional Cargo
Import Procedures

The trader will have to obtain a Cargo Clearance Permit from Customs and the competent Authority for goods subject to control prior to the import of the cargo. The trader will produce the cargo together with the following documents at the Customs Checkpoint for clearance:

a. Cargo Clearance Permit (CCP) or ATA Carnet
b. Invoice
c. Packing List
d. Airway Bill
e. Other relevant supporting documents

For a consignment that requires partial clearance, the trader has to produce the same CCP each time for Customs endorsement until the whole consignment is completely cleared.

Please refer to Customs websites for more details: http://www.customs.gov.sg/leftNav/trad/cle/Conventional+Cargoes.htm

e. Containerised Cargo
Import Clearance

The trader will have to obtain a Cargo Clearance Permit from Customs and the Competent Authority for goods subject to control prior to the import of the cargo.

The trader will produce the container for clearance at the Customs Checkpoint. The Cargo Clearance Permit and the supporting commercial documents need not be produced for cargo clearance purpose.

However, in the case of cargo imported under Carnet, the container together with relevant supporting documents will have to be produced at the Customs Checkpoint for clearance.

Containers may be sealed for subsequent examination. A sealed container will be released from the checkpoint after a printed "Notice to Importer/Haulier" is issued to the trader. Subsequently, the importer will have to apply to Singapore Customs for unstuffing of the sealed container.

Please refer to Customs websites for more details: http://www.customs.gov.sg/leftNav/trad/cle/Conventional+Cargoes.htm

2.1.2. Marking
Goods bearing marks suggestive of Singapore make, must show a counter indication of their true origin.
2.1.4. Language on Documents
English.
2.1.5. Other requirements
Documents must show weights and measures according to the metric system.

2.2. Documentary Requirements
2.2.1. Commercial consignments
2 Combined Certificates of Value and Origin and Invoice of Goods or 2 Commercial Invoices.
2.2.2. Sample consignments
Pro Forma Invoice and specific description of contents on the AWB.
2.2.3. Gift consignments
Pro Forma Invoice and specific description of contents on the AWB.
2.2.4. Unaccompanied baggage
Packing List.

2.3. Restrictions
The import of certain goods from Singapore are subject to control by the relevant Competent Authorities.
The information is available at: http://www.customs.gov.sg/leftNav/trad/imp/Goods+Subject+to+Control.htm
2.3.2. Live animals
(including birds)

1. Freight Department of the transporting airline to check that an Import Permit has been issued by the Agri-Food & Veterinary Authority (AVA), Singapore and that a Veterinary Health Certificate and an Export Permit have been obtained from the country of export, before accepting any live animal or bird for carriage to or via Singapore.
2. CITES Import Permit issued by the CITES Management Authority (AVA) of Singapore and CITES Export/Re-export Permit issued by the country of export are also required for the import of species of animals and birds which are endangered.
3. Applications for Import Permits or CITES Import Permits for the importation (including transshipment) of live animals or birds can be made online via e-Services on the AVA website (www.ava.gov.sg --> e-Services).
For enquiry, please contact the Import & Export Division, Agri-Food & Veterinary Authority of Singapore, 52 Jurong Gateway Road #14-01 Singapore 608550 at Tel.: 62270670/63257333; Fax: 62276305, or e-mail: AVA_Import&Export_Animals@ava.gov.sg.
4. Animals and birds must be transported in cages or containers conforming to guidelines in the latest edition of IATA Live Animals Regulations.
5. Limited accommodation is available at Changi Animal & Plant Quarantine (CAPQ) for animals (no livestock) and birds transitting Singapore for more than 4 hours. Fee per day SGD 26.25 per dog/cat (with feed); other animals or birds SGD 26.25 per kennel unit / per day (without feed).
6. *Dogs and cats (import)*
   a. The owner or his agent must apply for the Import Permit by submitting an online application through AVA's website (www.ava.gov.sg --> e-Services) prior to the date of arrival of the animal(s). The Permit is valid for 30 days from the date of issue.
   b. Original veterinary health certificate (issued within 7 days, prior to import) and Export Permit from the country of export (if applicable) and AVA Import Permit to accompany the animals, and available on arrival for veterinary clearance.
   c. Dogs and cats that are imported into Singapore will need to meet AVA's import requirements. This can be found at www.ava.gov.sg. If the dog or cat needs to undergo post-arrival quarantine, the owner or his agent must ensure quarantine space is available at least 3 months prior to arrival. All reservations must be done via the Quarantine Management System (QMS) at https://qms.ava.gov.sg/Public/Login.aspx or http://www.ava.gov.sg/Services/AVAeServices/#quarantine Non-air-conditioned accommodation fee SGD 16.80 per dog/cat per day (with feed); air-conditioned accommodation fee SGD 26.25 per dog/cat per day (with feed). For reservation of quarantine space Transport charges from Changi Airfreight Centre to the Sembawang Animal Quarantine Station is applicable at SGD 74 per dog/cat. For details, contact Changi Animal & Plant Quarantine, Changi Airfreight Centre, P.O. Box 604, Singapore 918104 at Tel.: 65457523.
   d. The dog/cat must be transported in escape-proof cages conforming to guidelines in the latest edition of IATA Live Animals Regulations.
   e. The following breeds of dogs and their crosses are not allowed to be imported into Singapore - Pit Bull (which includes the American Pit Bull and Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, the American Bulldog, and crosses between them and with other breeds), Neapolitan Mastiff, Tosa, Akita, Dogo Argentino, Boerboel, Fila Braziliero, Perro De Presa Canario and their crosses.
   f. 1st to 4th generation Bengal and Savannah cat and their crosses are also not allowed to be imported into Singapore.
7. *Pet birds (import)*
   a. The owner or his agent must apply for the Import Permit (and CITES Import Permit if the bird is an endangered species) by submitting an online application through AVA's website (www.ava.gov.sg --> e-Services) 30 days prior to the date of arrival of the bird(s).
   b. The bird(s) must be accompanied by an Import Permit issued by the Agri-Food & Veterinary Authority, and a Veterinary Health Certificate from the country of export which complies with the veterinary conditions for the import of ornamental birds as set out by the Agri-Food & Veterinary Authority.
   c. Birds listed as endangered species (e.g. parrots, macaws, cockatoos) must also be accompanied by the CITES Import Permit from CITES Management Authority of Singapore, and a CITES Export Permit from country of export.
   d. Birds which are sick on arrival will be quarantined at the Changi Animal & Plant Quarantine (CAPQ). CAPQ accommodation fee SGD 26.25 per kennel per day (without feed).
   e. Birds must be transported in cages or containers conforming to guidelines in the latest edition of IATA Live Animals Regulations.

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8. *Transhipment (Dogs, Cats and Pet Birds)*
   For transhipment of pets via Singapore, a Transhipment Permit must be obtained from AVA. Applicants are required to produce a copy of the valid health certificate or valid rabies vaccination (for dogs and cats only) to accompany the application. Additional documents such as copy of the import permit or import licence from the importing country may be required depending on the destination country. The permit is valid for 30 days from the date of issue. For transit periods of more than four hours, the pet will either be transferred to the Changi Animal and Plant Quarantine (CAPQ) or the airline's animal holding area.

   At CAPQ, fee per day (or part thereof) is SGD 26.25 per dog/cat (with feed) and SGD 26.25 per kennel unit/day (or part thereof) for other animals or birds (without feed).
9. *Regulations and fees are subject to change.*

2.3.3. Plants and plant material

1. Restricted items: All live plants including foliages, seeds and other propagatable materials with or without potting medium, soil, peat moss, fertiliser of plant origin need an import permit from the Agri-Food & Veterinary Authority. A Phytosanitary Certificate from the country of origin of the above listed plants and other materials is also required. The conditions for import of plants and plant products are listed in our web page at http://www.ava.gov.sg.
2. Live insects including eggs, larvae and pupae, microorganisms of agricultural importance and fertilisers of plant origin, a prior approval from the Agri-Food & Veterinary Authority is required.
3. Flowers, fruits and vegetables originating from countries under the American Tropics, an import permit from the Agri-Food & Veterinary Authority and Phytosanitary Certificate from the country of origin are required.
4. CITES Import Permit issued by the CITES Management Authority (AVA) of Singapore and CITES Export/Re-export Permit issued by the country of export are also required for the import of species of plants, plant produce and insects that are endangered. The list of CITES controlled plants, plant produce and insects is listed at http://www.cites.org
5. For further enquiries please contact:
   Agri-Food & Veterinary Authority:
   Tel.: 67519842 / 843
   Fax: 67520170 / 67582979.

2.3.4. Arms, ammunition and explosives (Munitions of War (MOW) and Dangerous Goods)

In accordance with Air Navigation Order (ANO), airlines wishing to carry MOW or dangerous goods as cargo consignments into, transiting or out of Singapore must obtain a dangerous goods permit from the Civil Aviation Authority of Singapore.

- **Carriage of munitions of war:**
  Only licensed dealers are allowed to engage in the import and export of arms, ammunition and explosives in Singapore. The ANO defines MOW as "weapons and ammunition designed for use in warfare or against any person, including any part designed for such weapons and ammunition". MOW includes weapons (for sporting and non-sporting purposes) such as rifles, pistols and guns, and weapon components and parts. MOWs may themselves contain or are loaded with explosives, cartridges, charges, primers and ammunitions which are classified as dangerous goods in accordance with the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air (ICAO Doc 9284). If so, airlines must ensure compliance with regulations applicable to the carriage of both dangerous goods and MOW. Airlines must also apply for a dangerous goods permit in addition to the MOW permit. All MOW used for sporting purposes are also deemed to be MOW and, when carried as a cargo consignment, MOW permit is applicable prior to their carriage by air. Applications for MOW permits must be made by the airline to the Civil Aviation Authority of Singapore on prescribed forms giving full details of the consignments and supporting documents at least 7 working days before the intended date of carriage.

  Forms containing instructions can be downloaded from: http://www.caas.gov.sg/caas/en/About_CAAS/Our_Strategic_Thrusts/Safety_Oversight_x_Promotion/Dangerous_Goods/Application_of_MOW_Permit.html.

  For more information, you may refer to the Advisory Circular, AC DGR-1, at the following link:
  http://www.caas.gov.sg/caasWeb2010/export/sites/caas/en/Regulations/Safety/Advisory_Circulars/AC-DGR_series-Dangerous_Good_Regulations/AC_DGR_1_1_Munitions_of_War_Permits.pdf.

  Enquiries on MOW permits may be sent via e-mail to CAAS_dangerousgoods@caas.gov.sg.

- **Carriage of Dangerous goods**
  The carriage of dangerous goods as cargo consignments into, transiting or out of Singapore by air must adhere to the regulations stated in the latest edition of the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air (ICAO Doc 9284). Applications for the carriage of dangerous goods by air must be made by the airline to the Civil Aviation Authority of Singapore on prescribed forms giving full details of the consignments and supporting documents at least 7 working days before the intended date of carriage.

  Forms containing instructions can be downloaded from: http://www.caas.gov.sg/caas/en/About_CAAS/Our_Strategic_Thrusts/Safety_Oversight_x_Promotion/Dangerous_Goods/Application_of_DG_Permit.html.

  Enquiries on dangerous goods permits may be sent via e-mail to CAAS_dangerousgoods@caas.gov.sg.

2.3.5. Narcotics and controlled drugs

A licence to import controlled drugs is required from the Licensing and Certification Branch (LCB), Health Products Regulation Group, Health Sciences Authority, for the import of narcotics and drugs controlled under the Misuse of Drugs Act/Regulations.
For enquiries, please contact LCB at Email:
HSA_Certification@hsa.gov.sg or Tel.: 065-68663521 / 68663522;
Fax: 065-64789068.

2.3.6. Human remains

Cremated: There is no need for the production of Death Certificate and Cremation Certificate for the import or export of cremated human remains.
Not cremated: Death Certificate showing name, nationality, age and sex of deceased, date, cause and place of death. Medical Certificate stating the means used to preserve and to encoffin the human remains. Special Import Permit from Airport Health Office. Prior notice with particulars of both certificates will enable Carrier's Freight Dept., Singapore Airport to apply for permit.
The fee for the permit is SGD 10.00. If the documents are in a language other than English, an English translation of these must be provided.

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2.3.7. Chemical products

Pharmaceutical Raw Materials and Related Products
A poisons licence is required for the import of pharmaceutical products, veterinary products, diagnostic kits, reagents and standards containing substances listed in Poisons List under the Poisons Act. If these products are controlled or contain substances controlled under the Misuse of Drugs Act/Regulations, a separate licence to import controlled drugs is required. For enquiries, please contact the Audit & Licensing, Health Products Regulation Group, Health Sciences Authority at Email: HSA_GDP@hsa.gov.sg or HSA_Certification@hsa.gov.sg or Tel.: 065-68663516/ 68663522; Fax: 065-64789068. In addition, a product licence or import licence as stipulated in section **2.3.8. Health products and tobacco**, is required for a medicinal product intended for human consumption. For enquiries, please contact the Therapeutic Product Branch (TPB), Health Products Regulation Group, Health Sciences Authority at Tel.: 065-68661055; Fax: 065-64789032.

2.3.8. Health products and tobacco

Licences are required from the respective regulatory units of the Health Products Regulation Group, Health Sciences Authority for the following imports:

Registrable Medicinal Products for HUMAN CONSUMPTION
A product licence or import licence is required for the import of medicinal products that are subjected to registration for sale in Singapore. For enquiries, please contact the Therapeutic Product Branch (TPB), Health Products Regulation Group, Health Sciences Authority at Tel.: 065-68661055; Fax: 065-64789032. In addition, a poisons licence and a licence to import controlled drugs are required if the product contains substances that are also controlled under the Poisons Act and the Misuse of Drugs Act/ Regulations respectively.
For enquiries, please contact the Audit & Licencing, Health Products Regulation Group, Health Sciences Authority at Email: HSA_GDP@hsa.gov.sg or HSA_Certification@hsa.gov.sg or Tel.: 065- 68663516/68663522; Fax: 065-64789068.

For more information on medical products subjected to registration regulation, please refer to http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Western_Medicines/Overview.html

Medical Devices
Import licences and product approvals are required for the import of all medical devices into Singapore. For enquiries, please contact the Medical Device Branch, Health Products Regulation Group, Health Sciences Authority at HSA_MD_INFO@Hsa.gov.sg; Tel.: 065-68663560; Fax: 065-64789028. If these devices contained substances controlled under the Misuse of Drugs Act/Regulations, a separate licence to import controlled drugs is required.
For enquiries, please contact LCB at Email: HSA_Certification@hsa.gov.sg or Tel.: 065-68663521/68663522; Fax: 065-64789068.

For more information on medical device regulation, please refer to http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Medical_Devices/Overview.html

Investigational Medicinal Products in Clinical Trials
An import permit is required for the import of investigational medicinal products for use in clinical trials. For enquiries, please contact the Clinical Trials Branch (CTB), Health Products Regulation Group, Health Sciences Authority at Email: HSA_CT@hsa.gov.sg or Tel.: 065-68663446; Fax: 065-64789034. If these investigational medicinal products contained substances controlled under the Misuse of Drugs Act/ Regulations, a separate licence to import controlled drugs is required.
For enquiries, please contact LCB at Email: HSA_Certification@hsa.gov.sg or Tel.: 065-68663521 / 68663522; Fax: 065-64789068.

For more information, please refer to http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Clinical_Trials/Overview/Regulatory_Guidelines/CTM_for_Drugs.html

Medical Devices For Use in Clinical Trials
An import permit is required for the import of medical devices for use in clinical trials.
For enquiries, please contact the Clinical Trials Branch (CTB), Health Products Regulation Group, Health Sciences Authority at Email: HSA_CT@hsa.gov.sg or Tel.: 065-68663446; Fax: 065-64789034.

For more information, please refer to http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Clinical_Trials/Overview/Regulatory_Guidelines/CTM_for_Medical_Devices.html

Chinese Proprietary Medicines (CPM)
Import licences and product approvals are required for the import of all Chinese Proprietary Medicines (CPM) for sale in Singapore. For enquiries, please contact the Traditional Medicines Unit (TMU), Complementary Health Products Branch, Health Products Regulation Group, Health Sciences Authority at E-mail: HSA_CHP@hsa.gov.sg or Tel.: 065-68663459 / 68663460; Fax: 065-64789037.

For more information on CPM regulation, please refer to http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Complementary_Health_Products/Chinese_Proprietary_Medicines.html

Traditional Medicines and Homoeopathic Medicines
Traditional medicines (other than CPM) and homoeopathic medicines are currently not subjected to licensing requirements. The onus of responsibility for their safety and quality as well as compliance with existing legislation rests with the dealer that imports/sells/deals with the products.
For enquiries, please contact the Traditional Medicines Unit (TMU), Complementary Health Products Branch, Health Products Regulation Group, Health Sciences Authority at E-mail: HSA_CHP@hsa.gov.sg or Tel.: 065-68663459 / 68663460; Fax: 065-64789037.

Health Supplements
Health Supplements are currently not subject to licensing requirements. The onus of responsibility for their safety and quality as well as compliance with the health supplement guidelines rests with the dealer who imports/sells/deals with the products.
For enquiries, please contact the Health Supplements Unit, Complementary Health Products Branch, Health Sciences Authority at E-mail: HSA_CHP@hsa.gov.sg or Tel.: 065-68663466; Fax: 065-64789037.

For more information on the regulation of health supplements, please refer to http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Complementary_Health_Products/Health_Supplements.html

For more information on complementary health products regulation, please refer to http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Complementary_Health_Products/Overview.html

Tobacco
A Tobacco Import & Wholesale Licence is required for the import and/or wholesale of tobacco products in Singapore. Only Tobacco Import & Wholesale licensees can distribute their tobacco products to the local licensed tobacco retailers (Tobacco Retail Licence) for the sale of the tobacco products to the public. In addition, all tobacco products must be labelled as prescribed under Section 17 of the Tobacco (Control of Advertisement and Sales) Act with the necessary health warning requirements.
For enquiries, please contact the Tobacco Regulation Branch Licensing at Email: HSA_TRB@hsa.gov.sg or Tel.: 065-6684 2031 / 66842032.

For more information on tobacco regulation, please refer to http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Tobacco_Control/Overview.html

Cosmetic Products
Import and product licences are not required for the import of all cosmetic products for sale/supply in Singapore. Cosmetics products are allowed to be sold/supplied in Singapore provided that they are notified with the Health Sciences Authority before local sales/supply and comply with the Health Products Act and the Health Products (Cosmetic Products - ASEAN Cosmetic Directive) Regulations.
For enquiries, please contact the Cosmetics Control Unit, Complementary Health Products Branch, Health Products Regulation Group, Health Sciences Authority, at E-mail: HSA_Cosmetics_Control@hsa.gov.sg or Tel.: 065-68663474/68663475; Fax: 065-64789754.

For more information on the regulation of cosmetic products, please refer to: http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Cosmetic_Products/Overview.html

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Medicinal Gums and Sugarless Oral Dental Gums
Import/wholesale dealer's Licence and product Licence are required for the importation of sugarless oral dental gums. Product licence or import licence is required for import of medicinal gums. Only approved chewing gums with therapeutic value by the Health Sciences Authority are allowed to be imported into Singapore. All other chewing gums are prohibited.

For further information on the regulation of medicinal and oral dental gums, please contact the Therapeutic Products Branch (for medicinal gums), Health Products Regulation Group, Health Sciences Authority at Tel.: 065-68661055, Fax: 065-64789032, and Cosmetics Control Unit, Complementary Health Products Branch (for sugarless oral dental gums) at E-mail: HSA_Cosmetics_Control@hsa.gov.sg or Tel.: 065-68663474/68663475; Fax: 065-64789754.

Veterinary Biologics
Veterinary Biologics for Trade/Research & Development ("Veterinary biologics" means any viruses, serums, toxins, and analogous products of natural or synthetic origin, including genetically modified organisms, diagnostics, antitoxins, vaccines, live micro-organisms, killed micro-organisms, and the antigenic or immunizing component of micro-organisms intended for use in the diagnosis, treatment, or prevention of diseases of animals and birds, or for purposes of research in animals and birds.

Importer of veterinary biologics must be licensed by AVA to possess veterinary biologics. Each shipment of veterinary biologics must be accompanied by a valid import licence, issued by AVA. For transshipment of veterinary biologics, via Singapore, a transshipment licence is required.

For enquiry, please contact the Agri-Food & Veterinary Authority of Singapore, 52 Jurong Gateway Road #14-01 Singapore 608550 at Tel.: 62270670/63257333 or e-mail: AVA_import&export_animals@ava.gov.sg

2.3.10. Meat and meat products
Meat and meat products from approved sources and accompanied by the relevant veterinary health certificate issued by the producing country may be imported by the licensed traders. An import permit is required for every consignment from the Agri-Food and Veterinary Authority, 52 Jurong Gateway Road #14-01 Singapore 608550. Tel.: 63257617/63257313/63257624; Fax: 62206068.

2.3.12. Foodstuffs
Food fish, fresh fruits and vegetables
Food fish, fishery products, fresh fruits and vegetables may be imported by licensed traders. An Import permit is required for every consignment from the Agri-Food & Veterinary Authority; 52 Jurong Gateway Road #14-01 Singapore 608550. Tel.: 63257102/63257879/63257652; Fax: 62206068 (food fish) and Tel.: 63257620/63257599; Fax: 62206068 (fresh fruits and vegetables).

2.3.15. Others
- Live ornamental fish may be imported by licensed traders. An accompanying import permit is required for every imported consignment from the Agri-Food & Veterinary Authority, Sembawang Research Station, Lorong Chencharu, Singapore 769194, Tel.: 67519804/67519802; Fax: 67595042. Accompanying CITES import permits are required from the Agri-Food & Veterinary Authority if CITES live ornamental fish are imported.
- Endangered species and their parts and derivatives are not allowed import into Singapore unless with approval from the offices of the Agri-Food & Veterinary Authority of Singapore: For endangered plants and plant material. Tel.: 67519843, Fax: 67520170.
- For endangered animals and birds (live/dead), all other categories including parts and derivatives of endangered species and any general enquiries the Agri-Food & Veterinary Authority. Tel.: 62270670, Fax: 63257646.

2.4. Prohibitions
The import of certain goods into Singapore is not allowed. A list of the goods is available at:
http://www.customs.gov.sg

2.5. Charges
2.5.2. Handling
Cargo agents terminal charges per kg. or part, in case of delivery in locations other than the airport:

Charges per kilogram	0.15
Minimum charge	25.00

2.5.4. Documentation

Import Declaration (Exclude stamp fee, foreign exchange and/or customs approval)	40.00
Each additional line entry	1.00
Tradenet Fee	15.00
Port Health Licence:	
Admin. fee for the application of Port Health Licence on behalf of consignee for the import of human remains in a coffin	50.00

Live animals: The import of certain goods from Singapore are subject to control by the relevant Competent Authorities. The information is available at:
http://www.customs.gov.sg/leftNav/trad/imp/Goods+Subject+to+Control.htm
Human remains: See 3.5.5. Transhipment

2.5.6. Storage
SATS In-House Import Charges:
1. Storage charges:

a. General cargo

First 48 hours, after 00.01 hrs. of the day following the day of arrival (Sundays and Gazetted public holidays included in the computation)	Free
Level 1:	
Each subsequent day or part thereof per kg.	0.30
Minimum charge per consignment, per day	20.00
Level 2:	
Applicable from 6th storage day onwards	
Each subsequent day or part thereof per kg.	0.50
Minimum charge per consignment, per day	50.00

b. Perishable cargo (Coldroom cargo)

First 18 hours from the time of flight ATA (Sunday and Gazetted public holidays included in the computation)	Free
Each subsequent day or part thereof per kg.	0.60
Minimum charge per consignment, per day	60.00

c. Valuable cargo, arms, ammunition, explosives and cyanide shipments

Day of arrival and till 15.00 hrs. the next day (Sundays and gazetted public holidays included in the computation)	Free
Each subsequent day or part thereof per kg.	0.75
Minimum charge per consignment, per day	75.00

d. Dangerous Cargo

First 48 hours, after 00.01 hrs. of the day following the day of arrival (Sundays and Gazetted public holidays included in the computation)	Free
Level 1:	
Each subsequent day or part thereof per kg.	0.50
Minimum charge per consignment, per day	50.00
Level 2:	
Applicable from 6th storage day onwards	
Each subsequent day or part thereof per kg.	0.75
Minimum charge per consignment, per day	75.00

e. Transhipment cargo subsequently discharge locally

First 72 hours after 00.01 of the day following the day of arrival, including Sundays and Gazetted Public holidays	Free

Thereafter, the applicable import storage charges as stated above for general, perishable cargo (coldroom cargo) and valuable cargo apply.

2. Delivery of strongroom cargo:

Delivery of strongroom cargo before 08.30 hrs. and after 16.30 hrs. (weekdays), per shipment	100.00
Delivery during weekends and public holidays, per shipment	100.00

3. Delivery Handling charge for Live animals:

Per kg. or part thereof	0.50
Minimum charge per shipment	10.00
Maximum charge per shipment	250.00

Excluding domestic pets, feathered animals (Day old chicks, gosling/ducklings & live birds), live tropical fishes & live seafood.

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4. Security escort:

a. Arms, ammunition and explosives shipments, per consignment 126.00

b. Other adhoc request
- Per man-hour or part thereof

Armed guard or escort 57.00
Unarmed guard or escort 47.00
- Additional charge per round trip if transport is required

Within airport 165.00
Outside airport 180.00

c. Security escort per shipment containing cyanide substances from aircraft to SATS Airfreight Terminal 180.00

Note:
Pre-advice required for import of shipments containing "cyanide" substances so that the required security escort can be accorded upon arrival.

5. Port Health Licence:

Administration fee for the application of Port Health licence for the import of human remains, per consignment (Per Shipment) 50.00

6. Other import charges:

a. Administrative Survey Fee (non-refundable) per Master or House Air Waybill, whichever applicable 35.00

b. Admin/handling fee for delivery of cargo at aircraft site only 200.00

c. Delivery Order/Pick List/Pick Order (whichever applicable) Cancellation Charge 20.00

d. Towing Fee of aircraft engine from AFT to SIAEC hangar 200.00

e. Washing of Horse stalls and Sheep/Goat pen, per unit 100.00

f. Re-icing or Dry Ice top-up handling Fee:
Per kg. or part thereof 6.00
Minimum charge per shipment 30.00

g. Service fee for Release & Use of Pallet Dolley to Cargo Agent
With effect from 1 October 2014
Per Pallet Dolley (including grace period 8 hours) 12.00
Additional Demurrage Charge per hour after exceeding first 8 hours 22.00
With effect from 1 April 2015
Per Pallet Dolley (including grace period 8 hours) 15.00
Additional Demurrage Charge per hour after exceeding first 8 hours 22.00

h. Towing Service per PD 25.00
Minimum Shipment per tow 50.00

i. Towing Service Demurrage
For 1 dolly, first 4 hours ..... Free
For more than 1 dolly, first 6 hours ..... Free
Per hour or part thereof exceeding the free period 22.00

j. Rental of Forklift
3 tonne type, per hour or part thereof 120.00
5 tonne type, per hour or part thereof 150.00
10 tonne type, per hour or part thereof 250.00

2.5.7. Disassembling

For consolidated consignments, per house waybill 1.00
Minimum per consolidated consignment 10.00

2.5.8. Delivery and pick-up

Delivery service (only for passenger's baggage and belongings shipped as cargo, diplomatic mail, press and TV news material):
Per kg. or part thereof 0.15
Minimum charge 3.00

2.5.9. Taxes and duties

Goods & Services Tax:
A Goods and Services Tax (GST) of 7% is levied on all supplies of goods and services in Singapore and on goods imported into Singapore.
(All imports by air of SGD 400.00 and below in value will be relieved from payment of the Goods & Services Tax (GST). No Customs GST Inward Permit will be required for the clearance of these goods at the Customs checkpoint, Changi FTZ Airfreight Centre.)
The taxable value on imports is calculated based on the cost, insurance and freight, including all other costs, charges and expenses incidental to the sales and delivery of the goods up to the port or place of importation, plus all customs duties payable.

3. Transhipment/Transit

3.1. General

INFORMATION FOR AIR FREIGHT TRADERS

Customs information can be preceded by new Customs Circulars / Notices from time to time.
For the latest Customs updates on Import, Export & Transhipment Procedures, please refer to following websites:

http://www.customs.gov.sg/leftNav/trad/Import+and+Export+Procedures.html

http://www.customs.gov.sg/topNav/new/Circulars.html

http://www.customs.gov.sg/topNav/new/Notices.html

A. Introduction

Customs duty / Goods & Services Tax (GST)
A Transhipment Permit has to be obtained through TradeNet for all transhipment of goods from one Free Trade Zone to another and for transhipment of controlled items within the same Free Trade Zone. A strategic goods permit is required to be obtained prior to the export, transhipment or transit of strategic goods prior to the transfer, unless otherwise stated. For more information, please refer to: http://www.customs.gov.sg/stgc

B. Customs Documentation

Traders need to declare a Cargo Clearance Permit for movement of their cargoes for import, export and transhipment.

Only companies that are registered for TradeNet purposes can declare permits for import, export and transhipment of goods. You will need a forwarding agent who is a registered TradeNet user to declare the permit for you if you are not registered as one.

No Customs permit is required for transhipment of dutiable goods under through airway bill if the goods arrived by air and are to be transhipped by air within the same FTZ by internal delivery.

C. Clearance of Cargoes

The procedures for clearance of conventional and containerised cargoes at the Customs checkpoints are outlined below.

D. Conventional Cargo
Transhipment Procedures

For inter-gateway movement of dutiable or controlled goods, the trader will produce the cargo together with the following documents at the Customs checkpoint for clearance:

a. Cargo Clearance Permit (CCP)
b. Invoice
c. Airway Bill
d. Packing List

Transhipment cargo may be sealed by Customs at the first Checkpoint. The Customs seal will be verified by Customs at the second Checkpoint.

E. Containerised Cargo
Transhipment Procedures

The container must be produced at the first and second Customs checkpoints for clearance. At the first checkpoint, the container will be sealed.

The Customs seal will be verified and retrieved by the Checkpoint Officers at the second checkpoint.

3.3. Restrictions

The transhipment of certain goods from Singapore is subject to control by the relevant Competent Authorities. The information is available at:

http://www.customs.gov.sg/leftNav/trad/imp/Goods+Subject+to+Control.htm

3.3.2. Live animals

The import of certain goods from Singapore are subject to control by the relevant Competent Authorities. The information is available at:

http://www.customs.gov.sg/leftNav/trad/imp/Goods+Subject+to+Control.htm

3.3.4. Arms, ammunition and explosives

Transhipment of arms, ammunition and explosives by air shall be stored and guarded in SATS and CIAS strong-rooms.
See also 2.3.4. Arms, ammunition and explosives

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3.3.6. Human remains
(other than cremated) Death Certificate stating name, nationality, age and sex of deceased, date, cause and place of death. Medical Certificate stating the means used to preserve and to encoffin the remains. For application of Transhipment Permit from Airport Health Authorities, Carrier's Freight Dept., Singapore Airport should have prior notice with particulars of both certificates. The fee for the permit is SGD 10.00. If the documents are in a language other than English, an English translation of these must be provided.

3.3.8. Medicines and vaccines
If the goods mentioned under paragraph 4.3.5. Narcotic and drugs are taken to be exported from Singapore (via transit/transshipment), a licence is required. For narcotics and drugs controlled under the Misuse of Drugs Act/Regulations, Import Licence and Export Licence is required. For psychotropic substances controlled under the Medicines (Export Licence for Psychotropic Substances) Regulations, an Export Licence is required. For enquiry, please contact the Manufacturing & Quality Audit Division (MQA), Health Products Regulation Group, Health Sciences Authority at
Tel.: 065-68663508/68663525; Fax: 065-64789068.

3.3.10. Meat and meat products
Meat products may be transshipped by licensed traders within the FTZ. A transhipment permit for every consignment is required from the Agri-Food & Veterinary Authority; 52 Jurong Gateway Road #14-01 Singapore 608550.
Tel.: 63257313/63257617/63257624; Fax: 62206068.

3.3.12. Foodstuffs
Fish products, fresh fruits and vegetables
Fish products, fresh fruits and vegetables may be transshipped by licensed traders. A transhipment permit for every consignment is required from the Agri-Food & Veterinary; 52 Jurong Gateway Road #14-01 Singapore 608550.
Tel.: 63257102 & 63257620; Fax: 62206068.

3.3.15. Others
Stuffed animals/birds: See 2.3.15. Others

3.5. Charges

3.5.5. Transhipment
None.

Exeptions
- Licence

1. Live animals: Import or Transhipment
   a. Animals, birds & eggs. The import of certain goods from Singapore are subject to control by the relevant Competent Authorities. The information is available at:

      http://www.tradexchange.gov.sg

      The owner or his agent must apply for the Import Permit online via e-Services on the AVA website prior to the date of arrival of the animal(s).
      The permit is valid for 30 days from date of issue.
      Fee:
      Personal pets, per permit 50.00
      Commercial purposes (animals), per consignment..... 87.00
      Commercial purposes (birds), per consignment 62.00
   b. Animals and birds transhipment:
      The import of certain goods from Singapore are subject to control by the relevant Competent Authorities. The information is available at:

      http://www.tradexchange.gov.sg
      Fee:
      Accommodation at CAPQ per day (or part thereof) 26.25
2. Human Remains (non-cremated): Import or transhipment Port Health clearance 10.00
3. Arms
   License to Import/Export arms or guns (per consignment) (per 14 days)..... 16.00
4. Explosive goods:
   Licence to Import/Export/Remove explosives (per consignment) (per 14 days)..... 16.00
   Administration charge 40.00

For mobile and armed escort service to ensure safe transit of your cash & valuables or to guide oversized vehicles, please contact:

Certis CISCO Security Pte Ltd
Tel.: (65) 6747 2888
Fax: (65) 6744 0039
Email: sales@certissecurity.com

SATS in-house administration charge for processing all above transhipment licences based on airline agreement.

3.5.6. Storage
SATS in-house charges:

1. **Storage charges**
   Arms, ammunition and explosives shipments Per kg., per day or part thereof 0.50
   Minimum charge per consignment, per day 50.00
2. **Security escort**
   a. Arms, ammunition and explosives shipments. Per consignment 126.00
   b. Other adhoc request
      - Per man-hour or part thereof
        1. Armed guard or escort 57.00
        2. Unarmed guard or escort 47.00
      - Additional charge per round trip if transport is required
        1. Within airport..... 165.00
        2. Outside airport 180.00
   c. Pre-advice required for transhipped of shipments containing "cyanide" substances, so that security escort service can be accorded on arrival.
3. **Port Health Licence:**
   Administration fee for the application of Port Health licence for transhipment of human remains 50.00

4. Export

4.1. General

INFORMATION FOR AIR FREIGHT TRADERS

Customs information can be preceded by new Customs Circulars / Notices from time to time.
For the latest Customs updates on Import, Export & Transhipment Procedures, please refer to following websites:

http://www.customs.gov.sg/leftNav/trad/Import+and+Export+Procedures.html

http://www.customs.gov.sg/topNav/new/Circulars.html

http://www.customs.gov.sg/topNav/new/Notices.html

A. Introduction

Customs duty / Goods & Services Tax (GST)
An Export Permit has to be obtained through TradeNet for the export of goods from Singapore. Goods exported are zero-rated.

B. Customs Documentation
Traders need to declare a Cargo Clearance Permit for movement of their cargoes for import, export and transhipment.

Only companies that are registered for TradeNet purposes can declare permits for import, export and transhipment of goods. You will need a forwarding agent who is a registered TradeNet user to declare the permit for you if you are not registered as one.

No Customs permit is required for transhipment of dutiable goods under through airway bill if the goods arrived by air and are to be transhipped by air within the same FTZ by internal delivery.

A strategic goods permit is required to be obtained prior to the export, transhipment or transit of strategic goods prior to the transfer, unless oth-erwise stated. The information is available at: http://www.customs.gov.sg/stgc

C. Clearance of Cargoes
The procedures for clearance of conventional and containerised cargoes at the Customs checkpoints are outlined below.

D. Conventional Cargo

Export Procedures
For dutiable or controlled goods, the trader must obtain a Cargo Clearance Permit from Customs or the Competent Authority before export. The Cargo Clearance Permit will have to be produced at the Customs checkpoint for clearance of the cargo.

For non-dutiable goods and non-controlled goods, and where the export of goods are not by road and rail, trader can clear the cargo through the Customs checkpoint without a Cargo Clearance Permit.

The trader should produce the Cargo Clearance Permit (Export Permit) at the exit point for clearance of the following:
- Export of dutiable goods from licensed warehouses;
- Export of goods from Zero-GST (ZGS) warehouses;
- Export of goods under the Temporary Export Scheme; and
- Re-export of goods previously imported under the Temporary Import Scheme.

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E. Containerised Cargo

Export Procedures

For export of goods from licensed warehouses or ZGS warehouses, the Release Note should be produced at the checkpoint together with the container for Customs clearance. Customs seal placed on the export container, if any, will be verified by the checkpoint officer before release.

In the case of controlled goods or cargo exported under Carnet, the container together with Cargo Clearance Permit or Carnet together with the supporting documents will have to be produced at the Customs checkpoint for clearance.

For non-dutiable goods and non-controlled goods, and where the export of goods are not by road and rail, trader can clear the cargo through the Customs checkpoint without a Cargo Clearance Permit.

Effective **1 April 2013**, Singapore Customs requires all declarations to be submitted before the goods are exported, including non-controlled and non-dutiable goods exported by sea and air. To learn more about this revised requirement, please refer to the following web link: http://www.customs.gov.sg/leftNav/trad/Advance+Export+Declaration+%28AED%29.htm

For more information, please visit Customs websites; http://www.customs.gov.sg/leftNav/trad/cle/Containerised+Cargoes.htm

F. Further Information

If you need clarifications or further information on clearance procedures at the checkpoint, please contact:

a. Checkpoint officer (Immigration & Checkpoints Authority)
Changi Airfreight Centre (Import Office)
Tel. No.: 065-6545-4078
Fax No.: 065-6542-3879

b. Checkpoint officer (Immigration & Checkpoints Authority)
Airports Logistics Park of Singapore (Operations Room)
Tel. No.: 065-6542-8976
Fax No.: 065-6542-9132

You may also direct your correspondence to us at:

Immigration and Checkpoints Authority
ALPS Checkpoint
111 ALPS Ave
Singapore 498807

4.3. Restrictions

The export of certain goods from Singapore are subject to control by the relevant Competent Authorities. The information is available at:

http://www.customs.gov.sg/leftNav/trad/imp/Goods+Subject+to+Control.htm

4.3.1. General

Endangered species and their parts and derivatives are not allowed export from Singapore unless with approval from the following offices of the Agri-Food & Veterinary Authority:

- For endangered plants and plant materials. Tel.: 67519843, Fax: 67520170.
- For endangered animals and birds, and all other categories including parts and derivatives of endangered species and any general enquiries. Tel.: 62270670, Fax: 63257646.

4.3.2. Live animals

An Export Permit is required for the export of animals and birds. Application for the Export Permit can be made online via the AVA website (www.ava.gov.sg --> e-Services) prior to the date of export of the animal(s). For enquiry, please contact the Import & Export Division, Agri-Food & Veterinary Authority of Singapore, 52 Jurong Gateway Road #14-01 Singapore 608550 at Tel.: 62270670/63257333; Fax: 62276305, or e-mail AVA_import&export_animals@ava.gov.sg

See also 4.3.1. General

4.3.4. Arms, ammunition and explosives

See 2.3.4. Arms, ammunition and explosives

4.3.5. Narcotics and drugs (controlled drugs)

A licence to export narcotics and drugs controlled under the Misuse of Drugs Act/Regulations as well as psychotropic substances controlled under the Medicines (Export Licence for Psychotropic Substances) Regulations is required from the Manufacturing & Quality Audit Division (MQA), Health Products Regulation Group, Health Sciences Authority. For enquiries, please contact MQA at Tel.: 065-68663508/68663525; Fax: 065-64789068.

4.3.10. Meat and meat products

Meat products may be exported by licensed traders. An export permit for every consignment is required from the Agri-Food & Veterinary Authority; 52 Jurong Gateway Road #14-01 Singapore 608550. Tel.: 63257313/63257617/63257624; Fax: 62206068.

4.3.12. Foodstuffs

Fish products

Fish products may be exported by licensed traders. An export permit for every consignment is required from the Agri-Food & Veterinary Authority; 52 Jurong Gateway Road #14-01 Singapore 608550. Tel.: 63257102/63257879/63257652; Fax: 62206068.

4.5. Charges

4.5.1. General

Mandatory weighing of all airlines' export shipments documented in Singapore will take effect from January 1, 1991. A basic weighing fee will be levied by the handling agent on a per shipment basis.

4.5.4. Documentation

Completion or execution of AWB	10.00
Export Declaration (Exclude stamp fee, foreign exchange and/or customs approval)	40.00
Each additional line entry	1.00
Tradenet Fee	15.00

4.5.6. SATS in-house Export charges:

1. Storage charges

a. Arms, ammunition and explosives	
Six hours or less storage before scheduled departure	Free
Each day or part thereof per kg.	0.50
Minimum charge per consignment, per day	50.00
b. Valuable cargo	
24 hours or less before scheduled departure	Free
Each day or part thereof per kg.	0.50
Minimum charge per consignment, per day	50.00
c. General cargo	
24 hours or less before scheduled departure	Free
Each day or part thereof per kg.	0.20
Minimum charge per consignment, per day	10.00
d. Perishable cargo (Coldroom cargo)	
18 hours or less before flight STD	Free
Each day or part thereof per kg.	0.60
Minimum charge per consignment, per day	60.00

2. Weight Verification Fee

a. Shipment below 1000 kg., per consignment	2.00
b. Shipment 1000 kg. and above, per consignment	3.00
c. Minimum charge per account, per month	20.00

3. Documentation

Completion or execution of AWB	10.00

4. Security escort

a. Arms, ammunition and explosives shipments. Per consignment	126.00
b. Other adhoc request	
● Per man-hour or part thereof	
1. Armed guard or escort	57.00
2. Unarmed guard or escort	47.00
● Additional charge per round trip if transport is required	
1. Within airport	165.00
2. Outside airport	180.00
c. Security escort per shipment containing cyanide substances from SATS Airfreight Terminal to aircraft	180.00

5. Administrative charge for return cargo (after Acceptance before flight departure)

Per shipment	20.00

6. Dangerous Goods Compliance Checking Fee (For lodge-in and re-lodge-in)

Per shipment of 50 kg. and below	30.00
Per shipment of above 50 kg.	50.00

7. AVI Handling Fee (Exclude live tropical fishes)

Per kg. or part thereof	0.50
Minimum charge per shipment	10.00
Maximum charge per shipment	250.00

8. Towing Fee of aircraft engine from SIAEC

Hangar to AFT (per tow)	200.00

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9. Other export charges:

a. Service fee for Release & Use of Pallet Dolley to Cargo Agent
With effect from 1 October 2014
Per Pallet Dolley (including grace period 8 hours) 12.00
Additional Demurrage Charge per hour after exceeding first 8 hours 22.00
With effect from 1 April 2015
Per Pallet Dolley (including grace period 8 hours) 15.00
Additional Demurrage Charge per hour after exceeding first 8 hours 22.00

b. Late Lodge-in of loose cargo for acceptance:
Passenger flight - later than minus 2 1/2 hrs to STD
Freighter flight - later than minus 4hrs to STD
Charge not applicable to export of HUM, AVI, DIP & VAL shipment.
(For Perishable cargo, refer to Coolport & Perishable/ Specialized Handling charges section 10.)
Per kg. or part thereof 0.30
Minimum charge per shipment 20.00

c. Rental of Forklift
3 tonne type, per hour or part thereof 120.00
5-tonne type, per hour or part thereof 150.00
10-tonne type, per hour or part thereof 250.00

d. Administrative fee for post departure amendments in Air Waybill:
Per Master or House Air Waybill per request 50.00

e. Proof of delivery Request
(only during Office hours on weekdays)
Per Air Waybill per request 50.00

f. Regulated Air Cargo Agent Regime (RCAR)
Screening Fees
KC Screening
Per kg. or part thereof 0.01
Minimum per shipment 5.00
UC Screening
Per kg. or part thereof 0.02
Minimum per shipment 20.00
EC Screening
Per kg. or part thereof 0.015
Minimum per shipment 15.00

d. Administrative fee for post departure amendments in Air Waybill:
Per Master or House Air Waybill 50.00

10. Coolport & Perishable/Specialized Handling charges:

a. Coolport Import storage charge:
First 18 hours from the time of flight ATA ..... Free
(Sunday and Gazetted public holidays included in the computation)
Each subsequent day or part thereof per kg 0.60
Minimum charge per consignment, per day 60.00

b. Priority delivery request:
Per kg. or part thereof 0.30
Minimum charge per shipment 20.00

c. Coolport Export storage charge:
18 hours or less before flight STD ..... Free
Each day or part thereof per kg. 0.60
Minimum charge per consignment, per day 60.00

d. Late lodge-in of loose cargo for acceptance:
Passenger flight - later than minus 2 1/2 hrs. to STD
Freighter flight - later than minus 4 hrs. to STD
(Applicable for both loose and BUP shipments)
Per kg. or part thereof 0.30
Minimum charge per shipment 20.00

e. Re-icing or Dry Ice top-up handling Fee:
Per kg. Or part thereof 6.00
Minimum charge per shipment 30.00

f. Use of thermal blankets for loose shipments & retrieval after the service
Per shipment of size 6ft × 6ft 60.00
Per shipment of size 6ft × 8ft 80.00

g. Use of non-returnable skids:
Per piece (wooden skid) 10.00
Per piece (Plastic skid) 150.00

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