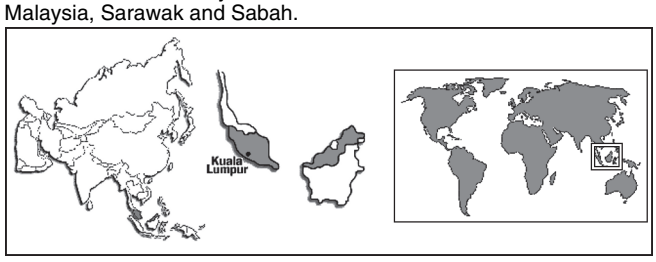
Malaysia, Federation of (MY)
Amounts shown are expressed in Malaysian Ringgit (MYR)

The federation of Malaysia consists of the States of Peninsular Malaysia, Sarawak and Sabah.



0. General Information

- IATA Area : 3
- Capital : Kuala Lumpur (KUL)
- Local Time : GMT + 8
- Daylight Saving Time : GMT + 8: Malaysia observes DSTyear round.
- ☎ Country Code : + 60
- Local Currency : Malaysian Ringgit (MYR)
- Bank Information : Closed on Saturday and Sunday
- Public Holidays :

Date
01 Jan 2015
03 Jan 2015
19 Feb 2015
20 Feb 2015
01 May 2015
03 May 2015
06 Jun 2015
17 Jul 2015
18 Jul 2015
31 Aug 2015
16 Sep 2015
24 Sep 2015
14 Oct 2015
10 Nov 2015
24 Dec 2015
25 Dec 2015

Note:
Note that for the states of Kedah, Kelantan and Trengganu, weekends means Thursdays and Fridays instead of Saturdays and Sundays for the rests of the states. Also note that if a public holiday falls on a Sunday (Friday for Kedah, Kelantan and Trengganu), then the following day, Monday (Saturday for the 3 states), is also a holiday.

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Protocol MP4 (1975)
  4. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.
- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.
- **E-Customs**
  Advance Electronic Information (AEI) requirements
  - System Name: myTRADELINK
  - Status: Live
  - E-Services: Submit and process declarations, duty payments, manifest submission (currently for marine only), import/export permit applications, application for Preferential Certificate of Origin
  - Pre-registration: Required
  - Locations: National portal for trade facilitation
  - How to submit information: Via Internet browser or client software
  - Further information: www.mytradelink.gov.my

  E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

  For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.
- **Security**
  Secure Freight status: pilot completed.
  For further details and background on Secure Freight see paragraph 2.11. (General Rules).

1. Airport Information

1.1. Customs Airports

- **Alor Setar - AOR**
  Tel.: +60 (0)4 714 2994
  Fax: +60 (0)4 714 5345
- **Bintulu - BTU**
  Tel.: +60 (0)86 339163
  Fax: +60 (0)86 337011
- **Johor Bahru - JHB**
  Tel.: +60 (0)7 599 4500
  Fax: +60 (0)7 599 6624
- **Kota Bharu - KBR**
  Tel.: +60 (0)9 773 7400
  Fax: +60 (0)9 773 2852
- **Kota Kinabalu - BKI**
  Tel.: +60 (0)88 325555
  +60 (0)88 219211)
  +60 (0)88 259672 (Customs)
  +60 (0)88 238555 (Customs)
  Fax: +60 (0)88 219081
  +60 (0)88 259672 (Customs)
- **Kuala Lumpur - KUL**
  Tel.: +60 (0)3 8777 8888
  +60 (0)3 8776 8546 (Customs)
  Fax: +60 (0)3 8726 5510
  +60 (0)3 8776 8151 (Customs)
  SITA: KULMBXH
- **Kuala Terengganu - TGG**
  Tel.: +60 (0)9 667 3666
  Fax: +60 (0)9 666 3084
- **Kuantan - KUA**
  Tel.: +60 (0)9 531 2106
  +60 (0)9 531 2123
  +60 (0)9 516 3515 (Customs)
  +60 (0)9 538 4208 (Customs)
  Fax: +60 (0)9 538 4017
- **Kuching - KCH**
  Tel.: +60 (0)82 454242
  +60 (0)82 617005
  +60 (0)82 454242 Ext 271 (Customs)
  Fax: +60 (0)82 458587
  +60 (0)82 571524
- **Labuan - LBU**
  Tel.: +60 (0)87 415015
  Fax: +60 (0)87 410129
- **Lahad Datu - LDU**
  Tel.: +60 (0)89 881491
  Fax: +60 (0)89 881618
- **Miri - MYY**
  Tel.: +60 (0)85 615205
  Fax: +60 (0)85 615208
- **Penang - PEN**
  Tel.: +60 (0)4 643 4411
  +60 (0)4 643 4401 (Customs)
  Fax: +60 (0)4 643 5339
  +60 (0)4 646 1033 (Customs)
- **Pulau Langkawi - LGK**
  Tel.: +60 (0)4 9551311
  Fax: +60 (0)4 9551314
- **Sandakan - SDK**
  Tel.: +60 (0)89 660405
  Fax: +60 (0)89 668226
- **Sibu - SBW**
  Tel.: +60 (0)84 307770
  +60 (0)84 307755 (Airport Manager)
  Fax: +60 (0)84 307709 (Admin Office)
- **Tawau - TWU**
  Tel.: +60 (0)89 950777
  Fax: +60 (0)89 764251

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment

Johor Bahru
Forklifts of maximum 2500 kg.capacity: Available.
Pallet/Container loaders: Available.

Kota Kinabalu
Forklifts of maximum 2000 kg.capacity: Available.
Pallet/Container Loaders: Available.

Kuala Lumpur
Forklifts of maximum 7000 kg.capacity: Available.
Pallet/Container loaders: Available.
20 ton crane.

Kuching
Forklifts of maximum 6000 kg.capacity: Available.
Pallet/Container Loaders: Available.

Penang
Forklifts of maximum 6000 kg.capacity: Available.
Pallet/Container loaders: Available.

Other Customs Airports
Not available for heavy shipments (advance notice is required at destinations).

1.2.2. Storage

Johor Bahru
At MAS Airport Warehouse:
- Cold Storage: Not available (Advance notice is required for immediate clearance)
- Safe for valuable: Available.
- Room for Radioactive materials: Not available.
- Room for Dangerous Goods: Not available.
- Animal Quarantine: Advance notice required.
- Plant Quarantine: Advance notice required.
- Human Remains: Advance notice required.
- Live shipments: Advance notice required.

Kota Kinabalu
At MAS Cargo Terminal:
- Cold Storage: Available for edible commodities. For non-edible commodities prior arrangement is required.
- Safe for valuables: Available.
- Dangerous Goods: Available.

Kuala Lumpur
At MAS Advanced Cargo Centre:
- Cold Storage: available for edible and non-edible commodities.
- Safe for valuables: Available.
- Room for radioactive materials: Available.
- Room for other Dangerous Goods: Available.
- Human remains: Advance notice required.
- Government Animal Quarantine: Available.
- Plant Quarantine: Available.
- Automated Storage & Retrieval System with 2,068 ULD storage positions and 6500 Bins.
- Express Handling Unit: Available.
- Mini shipment Carousel.
- Animal Hotel is equipped with paddocks & stables.

Kuching
At MAS Cargo Terminal:
- Cold Storage: not available (advance notice is required to advise consignee).
- Safe for valuables: Available.
- Dangerous Goods: Advance notice required.
- Human Remains: Advance notice required.
- Live Animals: Advance notice required.

Penang
At MAS Cargo Terminal:
- Cold Storage: Available for small quantities of edible commodities. (Prior arrangement required).
- Safe for valuables: Available.
- Dangerous Goods: Advance notice required.
- Human Remains: Advance notice required.
- Live Shipments: Advance notice required.

Other Customs Airports
At Customs Airport or Town Office Warehouse:
- Cold Storage: Not available.
- Live shipment: Advance notice required.
- Safe for valuables: Advance notice required.

For clearance of perishable and urgent shipments clearance can be done at airport when advance notice is given.

1.2.3. Clearance

All Airports
Possible by consignee or his broker.

1.2.4. Customs hours

Alor Setar
Saturday through Wednesday 08.00 - 16.00 hrs., Thursday 08.00 - 12.45 hrs. Friday and public holidays closed.

Bintulu
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Ipoh
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Johor Bahru
Monday through Friday 08.00 - 15.30 hrs., Saturday 08.00 - 12.00 hrs. Sunday and public holidays closed. Perishable clearance is available daily. However advance notice is required on Sunday and Public Holiday.

Kota Bharu
Saturday through Wednesday 08.00 - 16.00 hrs.,
Thursday 08.00 -12.45 hrs. Friday and public holidays closed.

Kota Kinabalu
Monday through Friday 08.00 - 18.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed. Clearance outside Customs hours possible for perishables and urgent cargo. (Advance arrangements with Customs required and subject to Customs overtime payment).

Kuala Lumpur
24 hours daily, including public holidays.

Kuala Terengganu
Saturday through Wednesday 08.00 - 16.00 hrs., Thursday 08.00 - 12.45 hrs. Friday and public holidays closed.

Kuantan
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Kuching
Monday through Friday 08.00 - 18.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed. 1st calendar week Saturday as Public Holiday & 3rd calendar week Saturday as Public Holiday. First and second Saturdays are non working days.

Kudat
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Labuan
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Lahad Datu
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Lawas
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Limbang
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Miri
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Penang
24 hours daily, including public holidays.

Pulau Langkawi
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Sandakan
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Semporna
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Sibu
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

Tawau
Monday through Friday 08.00 - 16.00 hrs., Saturday 08.00 - 12.45 hrs. Sunday and public holidays closed.

1.2.5. Delivery
Possible by broker.

1.2.6. (Re)-Forwarding
By broker.

2. Import

2.1. General

2.1.1. Packing
Goods subject to one and the same Customs Tariff may be packed in more than one package.

2.1.2. Marking
Non-Malaysian goods bearing marks suggestive of Malaysian make, must show a counter indication of their true origin.

2.1.3. Routing
Route via Johor Bahru, Kuala Lumpur, Penang, Kota Kinabalu or Kuching for consignments destined to points in Malaysia.

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2.1.4. Language on Documents
English.
2.1.5. Other requirements
- Clearance of cargo should be made on an original AWB (no photostat copy) or via an electronic version of the Air Waybill record as defined by the Malaysian Regulatory Authorities otherwise Customs clearance can be refused.
- Perishables, valuables, dangerous goods and live animals must be clearly stated on AWB to expedite ground handling procedure.
- Human remains, live animals, valuables, perishables, firearms, Class 1 and Class 7 dangerous goods (i.e. Explosives and Radioactive Materials): Advance notice required.

2.2. Documentary Requirements
2.2.1. Commercial consignments
- 2 combined Certificates of Value and of Origin and Invoice of Goods.
- Import Licence in certain cases. Shipper should be advised to apply to consignee.
- Certificate of Origin may also be required when origin is doubtful.

2.2.2. Sample consignments
Pro Forma Invoice and specific Description of Contents on AWB.
2.2.3. Gift consignments
See 2.2.2.
2.2.4. Unaccompanied baggage
- Customs declaration.
- Packing list.

2.2.5. Other consignments
Subject to nature of consignments.

2.3. Restrictions
2.3.2. Live animals
- Health Certificate from veterinary official in country of departure.
- Certificate of Origin certified by local Chamber of Commerce.
- Import Permit (valid 1 month) from State Veterinary Dept. Kuala Lumpur.
- Inspection at the entry point.

Cats and dogs:
Health Certificate (issued within 7 days prior to shipment) must state: (a) age, sex, colour; (b) that animal is healthy and free from any signs of infectious or contagious disease; (c) that during the preceding 6 months no case of rabies has occurred and the animal has not been imported in the country of origin.
Quarantine:
1. Animals to be quarantined at the point of entry.
2. Cats and dogs - minimum 7 days in Kuala Lumpur, Penang Padang Besar and Labuan quarantine station. No quarantine required, if imported from United Kingdom, Northern Ireland, Australia, New Zealand, Brunei, Singapore, Japan or Eire.
3. Other Animals - Quarantine period according to species and origin, subject to import regulations.
4. The regulations are available at the Department or website www.dvs.gov.my

2.3.3. Plants and plant material
(including seeds, soil, insects, fungi and cultures of microorganisms)
Import Permit from Department of Agriculture Malaysia must be obtained prior importation (valid within 3 months for one consignment). Import permit must be faxed to consignor who should obtain Phytosanitary Certificate from the country of export to certify requirements in the import permit. Phytosanitary Certificate must not be issued more than 14 days before departure. CITES permit must accompany plant under CITES regulation. Shipment must be on individual Air Waybill and not under consolidation. All plants and plants material (including fruits, vegetables, cut flower and plants for analytical, medical, manufacturing, decoration and exhibition purposes or serving as food) are to be inspected on arrival.
There will be quarantine officers on duty 24 hours (irrespective of public holiday and weekends) at Kuala Lumpur International Airport to inspect agricultural items imported into Malaysia.

2.3.4. Arms, ammunition and explosives
Arms, ammunition and explosives (including any item classified under Class 1 of the Dangerous Goods Regulations e.g. fireworks, explosives for industrial use, etc), or imitations of such items, shall be allowed to be shipped by air into or leaving Malaysia, or as transshipment ONLY with an approved import permit from the Royal Malaysia Police and carriage permit from the Department of Civil Aviation (DCA).

For the carriage of above said items, either on aircraft registered in Malaysia, or on aircraft registered in other countries, Malaysia's laws i.e. Arms Act 1960 and Civil Aviation Act 1996 are strictly enforced.

As guidance to shippers and agents, the following definitions apply:
Ammunition:
includes blank ammunition for any arm as hereinafter defined, and includes grenades, bombs and other like missiles, whether capable of use with arms or not, and any ammunition containing, or designed or adapted to contain, any noxious liquid, gas or other thing;
Arm:
means any lethal barrelled weapon of any description from which any shot, bullet or other missile can be discharged, or which can be adapted for the discharge of any such shot, bullet or other missile, and any weapon of whatever description designed or adapted or which can be adapted for the discharge of any noxious liquid, gas or other thing, and includes an air gun, air pistol, automatic gun, pistol and any component parts of any such weapon and any accessory to those weapon designed or adapted to diminish the noise or flash caused by firing the weapon.
Imitation arm:
means anything which has the appearance or is intended to give the impression of being an arm, whether it is capable of discharging any shot, bullet, missile, noxious liquid, gas or other thing.
2.3.6. Human remains
Death Certificate, Embalmment Certificate, Certification from Malaysian Embassy.
2.3.7. Pharmaceutical and chemical products
Pharmaceuticals and Chemicals
- (Scheduled poisons) - Licence Type A or Licence Type B from Ministry of Health.
- (Sodium Hydroxide) - Import licence from Ministry of Health/Type E-Licence.
- (Precursors: Ephederine, Acetic anhydride, Acetyl Chloride, Acetyl Bromide, Pseudo ephedrine, Norephedrine, Ergometrine and its salts, Lysergic acids and its salts, 1-Phenyl, 2-Propane, N-acetylantranilic Acid, 3-4-Methylene Dioxyphenyl-2-Propane, Safrole, Isosafrole, Piperonal, Potassium Permanganate) - Import Permit from Ministry of Health.
- (Beta Agonists) - Import licence from Ministry of Health.
- (Sodium Saccharin, Caffeine) - Import licence from Ministry of Health.
- Subject to check by Pharmaceutical division of Ministry of Health.

Cosmetics
- Require registration with the Drug Control Authority.
- Import licence from Ministry of Health.
- Subject to check by Pharmaceutical division of Ministry of Health.

2.3.8. Medicines and vaccines
Veterinary vaccines and biologics
- Subject to import regulation of the Department of Veterinary Services.

Medicines
including Traditional Medicines, Health/Food Supplement.
- Require registration with the Drug Control Authority.
- Import licence from Ministry of Health.
- Subject to check by Pharmaceutical Unit of the Ministry of Health.

Vaccines
- Require registration with the Drug Control Authority.
- Import licence from Ministry of Health.
- Subject to check by Pharmaceutical Unit of the Ministry of Health.

2.3.9. Animal products
Include meat, eggs, dairy products, etc. Subject to import regulations of Department of Veterinary Services. (The regulations are available at the Department or website: http://agrolink.moa.my/jph/dvs/import/.
The animal product must be accompanied with:
1. Veterinary inspection at the entry point.
2. Accreditation of the farms, slaughter house and processing plants where necessary.
3. Permit from Veterinary Department.

Finished leather: Do not require import permit but may be subject to inspection at the entry point.

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2.3.10. Meat and meat products

Carcasses of any animal or bird, or part thereof including meat (frozen, dried, dehydrated, salted, pickled, smoked or cooked) may only be imported from: Australia, British Isles, Canada, Denmark, Holland, Ireland, New Zealand, Singapore, Switzerland, U.S.A., provided that they are accompanied with:

1. Original copy of Veterinary Health Certificate from the Government Veterinary Authorities stating that the country of origin is free from foot and mouth disease and rinderpest for six months prior to slaughter and export.
2. Import Permit from the State Veterinary Office.
3. Original copy of recognised Halal Certificate from the country of origin is required for all consignments of meat.
   Carrier's Freight Department at the airport of entry must be advised 48 hours in advance of the scheduled arrival.

2.3.11. Tobacco and tobacco products

Cigarettes: Marked "Warning From Malaysian Government - Smoking Is Hazardous To Your Health".

2.3.12. Foodstuffs

- Consumable items from Europe e.g. milk, fruit, vegetables, meat, mineral water, cereals - subject to inspection by Malaysian Heath Authorities.
- Eggs and poultry: Import licence.
- Cabbage (round): Import licence and quantity.
- Rice and padi in all forms: Import licence.

2.3.13. Precious metals and stones

Diamond and diamond set jewellery: Import licence.

2.3.14. Radio-active materials

Permit from the Department of Civil Aviation and permit from the Malaysian Atomic Energy Licensing Board **before** the shipment lands in Malaysia.

2.3.15. Others

1. Goods with potential to cause fire, imitation arms, bullet proof vests and steel helmets: Import licence and permit from the Royal Malaysian Police.
2. Siren producing device, radio equipment (Transmitter or Receivers) known as Citizen's Band Radios, radio communication apparatus in the frequency band lower than 3000GHZ and telecommunication device: Import licence.
3. Batik: Import licence.
4. Safety helmets (except for motorcyclist), sugar, mosquito coils, wood, iron or steel sheets, rice milling machinery, motor vehicles (any type), chassis fitted with engines: Import licence.
5. Safety seat belts: The standard should conform to Malaysian and international standard and be accompanied by a certificate from an approving authority.
6. Electrical apparatus for domestic use: Accompanied by a certificate issued by the Department Of Electrical Inspectorate Of Malaysia.
7. Coin and disc operated amusement machines (excluding record players and jukeboxes) and spare parts: Import licence.

2.4. Prohibitions

- All goods from Israel or the territories administered by her.
- Any article bearing the imprint or reproduction of any currency note, bank note or coin which are current or has already been issued in any country.
- Any emblem or device used in a manner prejudicial to the interest, welfare or good order in the Federation.
- Indecent or obscene print, painting, photography, book, card lithographic or other engraving.
- Intoxicating liquors containing lead or lead compound more than 3.56 milligrams.
- Daggers and flick knives, broadcast receivers (except to receive meteorological broadcasts), sodium arsenite and multi-colour copier machines.
- Turtle eggs.
- Coral (alive or dead).
- All types of Piranha fish.
- The following breeds of dogs are prohibited:
  - Pit Bull Terrier/Pit Bull (also known as American Pit Bull, American Pit Bull Terrier, American Staffordshire Terrier and Staffordshire Bull Terrier)
  - American Bulldog
  - Neapolitan Mastiff
  - Japanese Tosa
  - Akita
  - Dogo Argentino
  - Fila Braziliero
- The regulations are available at the Department or website www.dvs.gov.my

2.5. Charges

2.5.2. Handling

Security Handling Charges:

1. Provided by Malaysia Airlines (MAS):

a. International direct services only (from one point ex Malaysia only)
   Per kg. 0.15
   Minimum charge per consignment 100.00

b. Domestic/Transit International (involving origin and transit of Malaysia points)
   Per kg. 0.25
   Minimum charge per consignment 200.00

Notes

The Security Handling service is provided while the consignment is handled at Malaysia points only.

The charges shall not apply to:

a. Valuable Cargo rated as per IATA Resolution 595 (TACT Rule 3.7.6.)
b. Diplomatic Mail rates as per IATA Resolution 580.

2. Vulnerable Handling Charges:

a. Vulnerable Handling at single point in Malaysia and Minimum Charge Applicable (including Import)
   Kuala Lumpur (KUL)
   Per kg. 0.15
   Minimum charge per consignment 100.00
   All other Malaysian Stations excl. JHB
   Per kg. 0.15
   Minimum charge per consignment 100.00

b. Vulnerable Handling at multiple point in Malaysia and Minimum Charge Applicable
   Kuala Lumpur (KUL)
   Per kg. 0.25
   Minimum charge per consignment 200.00
   All other Malaysian Stations excl. JHB
   Per kg. 0.25
   Minimum charge per consignment 200.00

3. Provided by Malaysia Airports Holding Berhad (MAHB)

a. Aircraft security services
   With firearm, per man hour 35.00
   Without firearm, per man hour 25.00

b. Escort shipment
   For consignments up to 40 kg., per consignment 70.00
   For consignments above 40 kg., per consignment. 140.00

CONTACT:

Duty Officer
Tel.:603-877 61909
Fax: 603-877 85006
SITA: KULMYXH

2.5.5. Transhipment

No charges.

2.5.6. Storage

1. General cargo

1.1. Kuala Lumpur (KUL)

First 36 hours (ATA)..... Free
After 36 hours (ATA), per kg., per day or part thereof..... 0.30
After 72 hours (ATA), per kg., per day or part thereof..... 1.00
First 60 hours (excluding weekend and public holidays) for shipment requiring Bank Endorsement..... Free
First 100 hours (including weekend and public holidays) for cargo consigned directly to the Government of Malaysia..... Free
Minimum charge per consignment..... 30.00

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

1.2. Penang (PEN)

First 36 hours (ATA)	Free
Thereafter, per kg., per calendar week or part thereof	0.50
Subsequent week or part thereof, per kg.	1.00
First 60 hours (excluding weekend and public holidays) for shipment requiring Bank Endorsement	Free
First 100 hours (including weekend and public holidays) for cargo consigned directly to the Government of Malaysia	Free
Minimum charge per consignment	30.00

Note:
In the event of agents/consignees deciding to leave any consignment in the Customs Examination Area or returning them to MAS Warehouse after the Delivery Order has been completed and validated by MAS, a storage of MYR 0.50 per kg. per day shall be levied, subject to the minimum charge of MYR 30.00

1.3. Other Customs Airports in Peninsular Malaysia

First 60 hours (excluding weekend and public holidays)	Free
Thereafter, per kg., per calendar week or part thereof	0.50
Subsequent week or part thereof, per kg.	1.00
First 100 hours (including weekend and public holidays) for cargo consigned directly to the Government of Malaysia	Free
Minimum charge per consignment	30.00

1.4. Customs Airports in Sabah/Sarawak (except RAS stations)

First 60 hours (excluding weekend and public holidays)	Free
Thereafter, per kg., per calendar week or part thereof	0.50
Subsequent week or part thereof, per kg.	1.00
First 100 hours (including weekend and public holidays) for cargo consigned directly to the Government of Malaysia	Free
Minimum charge per consignment	30.00

Note:
In the event of agents/consignees deciding to leave any consignment in the Customs Examination Area or returning them to MAS Warehouse after the Delivery Order has been completed and validated by MAS, a storage of MYR 0.20 per kg. per day shall be levied, subject to the minimum charge of MYR 30.00

Notes:
1. ATA - Actual Time Arrival.
2. Computation of storage charge shall be based on the actual or volume weight whichever is higher.
3. RAS - Rural Air Services.

2. Cold Storage

2.1. Kuala Lumpur

a. **On MAS Services**

First 24 hours (ATA)	Free
After 24 hours (ATA), per kg., per day or part thereof	1.50
Minimum charge per consignment	30.00

b. **On Other Carrier services**

Per kg., per day or part thereof	1.50
Minimum charge per consignment	30.00

2.2. Other Customs Airports (except RAS stations

a. **On MAS Services**

First 24 hours (ATA)	Free
After 24 hours (ATA), per kg., per day or part thereof	1.50
Minimum charge per consignment	30.00

a. **On Other Carrier services**

Per kg., per day or part thereof	1.50
Minimum charge per consignment	30.00

Notes
1. ATA - Actual Time Arrival.
2. Computation of cold storage charge shall be based on the actual or volume weight whichever is higher.
3. If consignee does not require cold storage for perishable items, such advice must be given in writing prior arrival of freight. Malaysia Airlines will not be liable in the event of deterioration of contents in such cases

3. MASkargo Animal Hotel (KLIA, Sepang)

3.1. General Information

Handling of live animal at KLIA for Import, Transhipments and/or Export are categorised as follows:

a. Category 1 - Equines (e.g. horses, mules)
b. Category 2 - Domestic Animals (e.g. cattle, sheep, goats, pigs)
c. Category 3 - Feathered Animals (e.g. day-old-chick, day-old duckling / gosling, live birds)
d. Category 4 - Crustacean/Molluse/live Coral/Seafood (e.g. live fish, live crabs, live cockles, live lobsters, live prawn)
e. Category 5 - Domestic Pets (e.g. Cats, dogs)
f. Category 6 - Reptiles/Insects (e.g. snakes, turtles, lizard, bees)
g. Category 7 - Zoological Animals (e.g. tiger, giraffe, lion, monkeys)

3.2. Handling Charges (For Import/Export only)

CATEGORY	CHARGES		
Category 1	Per animal	MYR	300.00
Category 2	Per pallet	MYR	300.00
Category 3	Below 100 kg.	MYR	50.00
	101 kg. To 500 kg.	MYR	100.00
	Over 500 kg.	MYR	200.00
Category 4	Below 100 kg.	MYR	30.00
	101 kg. To 500 kg.	MYR	70.00
	Over 500 kg.	MYR	180.00
Category 5	Per kennel	MYR	30.00
Category 6	Below 100 kg.	MYR	50.00
	101 kg. To 500 kg.	MYR	100.00
	Over 500 kg.	MYR	200.00
Category 7	Below 300 kg.	MYR	30.00
	301 kg. To 1000 kg.	MYR	100.00
	Over 1000 kg.	MYR	300.00

3.3. Other Charges:

a. Cleaning of Horse Stall, per horse stall .....MYR 400.00
b. Cleaning and disposal of crate for Category 2
Per pallet .....MYR 300.00
Per crate .....MYR 50.00
c. Accommodation charges (applicable for Import, Export and Transhipment from ATA and cargo time
First 8 hours of ATA or STD ..... free
After 8 hours of ATA or STD, per day, per shipment.....MYR 150.00

3.4. Exemption

- Handling charges for live fish/live lobster/live prawn/live cockle.
- Handling charges on transhipment for Foreign Carriers.
- Handling and accommodation charges on transhipment for shipment on Malaysia Airlines as the first or the connecting carrier.

Notes
1. All charges are based on the chargeable weight.
2. Accommodation charges shall apply on all transhipment cargo wholly on Foreign Carriers services.
3. For crabs shipment mix loaded with other live animals, e.g. seafood, the computation of the handling charges will be for the complete shipment and be based on the rates for live crabs.

2.5.7. Disassembly

PEN/KCH/BKI per house waybill..... 5.00

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2.5.10. Others

1. **Forklift charges**
   Per half hour or part thereof 100.00
2. **Duplicate Delivery Order (DO)**
   Per every duplicate DO requested by agent/consignee 20.00
3. **Charges Correction Advice (CCA)**
   Per issuance 50.00
4. **Cargo Mail/Mishandled Report (CMR)**
   Per report 15.00
5. **Security Screening Charges (X-Ray, ETD or Physical Search**
   Per kg 0.15
   Minimum charge 15.00
6. **Terminal Charge (TC)**
   At Kuala Lumpur (KUL)
   Loose, per kg. 0.25
   SLAC, per kg. 0.15
   Minimum charge 25.00
   Other Customs Airports in Peninsular Malaysia
   Loose, per kg. 0.20
   SLAC, per kg. 0.10
   Minimum charge 20.00
   Customs Airports in Sabah/Sarawak (except RAS stations)
   Per kg. 0.20
   Minimum charge 20.00

Note:
Computation of Terminal Charge shall be based on the actual or volume weight whichever is higher.
Terminal Charge shall not be applicable to transhipment/transit Cargo.

3. Transhipment/Transit

3.1. General
- Kuala Lumpur as point of transit for domestic cargo.
- Damaged cargo is repacked under security surveillance after inspection is carried out.

3.2. Documentary Requirements
- Air Waybill.
- Cargo Manifest.
- Animal and animal products - require approval from the Department of Veterinary Services.

3.3. Restrictions
3.3.3. Plants and plant material
(Including seed, soil, insects, fungi and cultures of microorganisms)
Intended for repacking or value-added activity and boxes to be opened, Import Permit must be obtained from Department of Agriculture Malaysia. Other requirements as for item 2.3.3.
3.3.4. Arms, ammunition and explosives
See 2.3.4.
3.3.5. Narcotics and drugs
Export authorization from country of origin. If transhipment is necessary, transit authorization.
3.3.14. Radio-active materials
See 2.3.14.

3.4. Prohibitions
See 2.4.

3.5. Charges
3.5.5. Transhipment
None.

4. Export

4.1. General
4.1.1. Packing
Old and inferior quality cartons will be rejected; wet shipments must be in accordance to MAS and AAPA package standard for wet shipments.
4.1.2. Marking
Marking must be clearly specified in English.
4.1.3. Routing
Kuala Lumpur, Penang, Kota Kinabalu, Johor Bahru or Kuching will be the transhipment points for Malaysia.
4.1.4. Language on documents
English.
4.1.5. Other requirements
Subject to Customs inspection and duties.

4.2. Documentary Requirements
See 2.2.

4.3. Restrictions
4.3.2. Live animals
Any animal or birds must be accompanied by Export Permit and Health Certificate from the Department of Veterinary Services, and Import Permit from the importing country.
4.3.3. Plants and plant material
Phytosanitary Certificate for plants and plant material, Export Licence for planting material and CITES Permit for plants under CITES control. For **wood packing material**: Treatment and marking, or treatment and Phytosanitary Certificate as required by importing country under International Standards for Phytosanitary Measures no. 15 of International Plant Protection Convention, Food & Agriculture Organization (2002)
4.3.4. Arms, ammunition and explosives
Including any item classified under Class 1 of the Dangerous Goods Regulations example fireworks, explosives for industrial use, etc.: Permit from the Royal Malaysian Police and permit from the Malaysian Department of Civil Aviation.
4.3.5. Narcotics and drugs
Narcotics and Psychotropic Substances
- Export authorization form the Ministry of Health.
- Subject to check by Pharmaceutical Unit of the Ministry of Health.

4.3.6. Human remains
Death Certificate, Export Permit, Embalmment Certificate, Certification from Embassy.
4.3.7. Phamaceuticals and chemical products and Cosmetics
- (Scheduled poisons) - Licence Type A or Licence Type B from State Pharmacy Enforcement, Ministry of Health
- (Caffeine) - Export licence from Ministry of Health
- (Precursors: Ephederine, Acetic anhydride, Acetyl Chloride, Acetyl Bromide, Pseudo ephedrine, Hydrocloric Acid, Sulphuric Acid, Potassium Permanganate, Toluence, Ethyl Ether, Acetone, Methyl Ethyl Ketone, 1-Phenyl, 2-Propane, Phenylacetic Acid and its salts, Anthranilic Acid and its salts, N-acetylantranilic Acid, Isosafrole, 3-4-Methylene, Dioxyphenyl-2-Propane, Safrole, Piperonal, Piperidine and its salts, Ergotamine and its salts, Lysergic acids and its salts - Export licence from Ministry of Health.

4.3.9. Animal products
Animal product must be accompanied by Export Permit and Health Certificate from the Department of Veterinary Services, and Import Permit from the importing country.
4.3.12. Foodstuffs
Rice and padi (whatever form), sugar, live fish, prawns and cockles: Export licence.
4.3.14. Radio-active materials
Permit from the Malaysian Department of Civil Aviation and the Malaysian Atomic Energy Licensing Board.
4.3.15. Others
Insecticides, fungicides, timber, textiles (in all forms) military clothing and equipment, bricks, roofing tiles and antiques: Export licence.

4.4. Prohibitions
- All goods to the territories administered by Israel.
- Turtle eggs.
- Coral (alive or dead).

4.5. Charges
4.5.2. Handling
Security Handling Charges: See 2.5.2. (1) & (2)
4.5.4. Documentation
AWB issuance by MH / all stations 20.00

4.5.6. Storage
Kuala Lumpur (KUL)
Within 48 hours (STD) ..... Free
More than 48 hours (STD), per kg., per day or part thereof 0.30
More than 72 hours (STD), per kg., per day or part thereof 1.00
Minimum charge per consignment 20.00

Other Customs Airports in Peninsular Malaysia
Within 48 hours (STD) ..... Free
More than 48 hours (STD), per kg., per day or part thereof 0.50
Minimum charge per consignment 20.00

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

Customs Airports in Sabah/Sarawak (except RAS stations)

Within 48 hours (STD)	Free
Thereafter, per kg., per calendar week or part thereof	0.50
Subsequent week or part thereof, per kg.	1.00
Minimum charge per consignment	10.00

Notes

1. STD - Standard Time of Departure
2. Computation of storage charge shall be based on the actual or volume weight whichever is higher.

4.5.10. Others

- 75% rebate on the terminal charge at KLIA provided that the shipment originated from an international sector/flight and destined to another international sector/flight through MAS Advanced Cargo Center (ACC).
- 50% rebate on the Export Terminal Charge is applicable for international transshipment cargo originated from any sea-port in Malaysia which is connecting to an international sector/flight going through the MAS ACC.
- Other special incentives on terminal charges are available at KUL for land-air transshipment.
- Forklift Charges: See 2.5.10. (1).
- Terminal Charges: See 2.5.10. (6) with following additional benefits:

At Kuala Lumpur (KUL)	SLAC/Intact, per kg.	0.15
At Penang (PEN)	SLAC/Intact, per kg.	0.10

- Cartage charges (for transportation of cargo between airport and city customs warehouse), applicable at Ipoh only:

0.1 - 20 kg., Minimum charge	2.00
20.1 kg. and above, per kg.	0.15
Maximum charge	15.00

- Express Handling Charges
  At Kuala Lumpur (KUL)/Penang (PEN)

Per kg.	0.40
Minimum charge	10.00

- Trucking Charges (International) ON I-PORT

I-PORT	CODING
Pasir Gudang	ZLW
Port Klang	XPQ
Port Kuantan	ZJB
Tanjung Pelepas	ZJT

Trucking Charges: please contact MASkargo logistics Sdn Bhd
Terminal Charges

- Per kg.	0.20
- Minimum charge	20.00

If you need clarification or further information on Cargo Operations at Kuala Lumpur International Airport, please contact:

a. Malaysia Airport (Sepang) Sdn, Bhd
Free Commercial Zone Manager
Tel. No.: 603-877 66088
Fax No.: 603-877 66044
Website: http://fcz.klia.com.my

b. MASkargo Sdn. Bhd.
Duty Manager
Tel. No.: 603-877 71862
Fax No.: 603-878 33044
E-mail: $dutymgr@malaysiaairlines.com
Website: www.maskargo.com

c. KL Airport Services Sdn. Bhd

Tel.: 60-3-8778 8000 (Head Office General Line)

Cargo Operation
Tel.: 60-3-8778 8212 (Head of Cargo, Direct Line)
Fax: 60-3-8778 8220 (Cargo Admin Office)
Tel.: 60-3-8778 8207 (24 hours - Duty Officers, Direct Line)
Mobile: 60-12-342 2785 (24 hours - Duty Supervisor)
Fax: 60-3-8778 8222 (Cargo Operation)
Telex: KULFFXH
Website: www.klas.com.my

d. MASkargo Logistics Sdn Bhd
Business Development Manager
Tel. No.: 603-878 73838
Fax No.: 603-878 73938

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