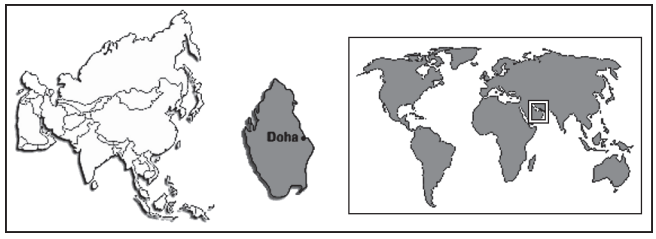
Qatar (QA)
Amounts shown are expressed in Qatari Rial (QAR)



0. General Information

- IATA Area : 2
- Capital : Doha (DOH)
- Local Time : GMT + 3
- Daylight Saving Time : Qatar does not observe DST.
- ☎ Country Code : + 974
- Local Currency : Qatari Riyal (QAR)
- Bank Information : Closed on Friday & Saturday
- Public Holidays :

Date
10 Feb 2015
20 Jul 2015
21 Jul 2015
22 Jul 2015
21 Sep 2015
22 Sep 2015
23 Sep 2015
18 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.

  For any additional e-AWB Import/Transit/Export handling, please refer to GHA Procedures at Qatar
  Contact of Export Acceptance
  Tel.: +974 4010 6210
  +974 4010 6218
  +974 4010 6079
  E-mail: qascgoacceptance@qataraviation.com

- **E-Customs**
  Advance Electronic Information (AEI) requirements
  - Status: Live
  - E-Customs system name: Qatar Customs Clearance Single Window (QCCSW)
  - Scope: Import, Export, Transit
  - Deadlines: For import, prior to arrival of carrier. For Export and Transit, prior to departure of carrier
  - Party responsible for filing: Carrier
  - Further information: www.customs.gov.qa, email to ali-q@customs.gov.qa

  E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

  For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.

1. Airport Information

1.1. Customs Airports

- **Doha - DOH**
  Tel.: 00974 4010 6077 / 6003 (QAS Import Cargo Customer Services Desk)
  00974 4010 6239 / 2676 (Import Customs Office)
  00974 4010 6080 (Export Customs Office)
  Fax: 00974 4010 6213 (QAS Import Cargo Customer Services Desk)
  SITA: DOHACXH

1.2. Airport Facilities
1.2.2. Storage
At Customs Airport Warehouse. Time limit 3 months. Thereafter goods will be auctioned.
Perishable Area:
- 64 ULD Temperature controlled pallet positions
- 24 ULD dedicated Cold & 8 Freezer positions
- 02 Cool room (74 euro pallet position)
- 02 Freezer room (loose cargo)
- Separate workstation & ball deck
- 220sqm Transit cool room

Safe for valuables: Available.
Room for radio-active material: Available.
1.2.3. Clearance
Clearance by customs broker.
1.2.4. Customs hours
24 hours.
1.2.5. Delivery
Delivery at the Airport through the Cargo Agent of the Consignee.
1.2.6. (Re)-Forwarding
Possible by air.

2. Import

2.1. General
2.1.1. Packing
According to Customs Regulations all parcels, or whatever container is used, must be properly secured with wire and lead seals. Films must be packed in metal containers.
2.1.2. Marking
Packages containing commercial quantities must be marked to show the “Country of Manufacture”.
2.1.3. Routing
Via anywhere except Israel.
2.1.4. Language on Documents
Arabic, English.
2.1.5. Other requirements
AWB: Original consignee copy (copy-2) of Air Waybill to be forwarded to Doha or else customs will impose penalty of QAR 3000.00
Neither “Persian Gulf” nor “Arabian Gulf” may be mentioned.
For shipments of valuables, diplomatic mail, live animals, perishables, human remains, medicines and for urgent shipments, a pre-advise must be sent to the destination as well as to the consignee to be aware of the flight details. None of the above goods should be consigned through a bank.
Pre-advice must be sent to qascgocssupervisor@qataraviation.com and qascargonotification@qataraviation.com.

- **Screening of Incoming Cargo from Japan**

The Qatar customs authority requirement, all cargo originating from Japan must Confirm the allowable radiation dose level & the checklist must be provided stating that shipment is free from Radiation prior for the clearance of the cargo.

Note:
Copy of this MUST be attached to Air Waybill for Customs Clearance.

2.2. Documentary Requirements
2.2.1. Commercial consignments

- Three (3) Commercial Invoices, containing name of the manufacturer, producer or exporter and containing detailed description of goods (e.g. cloth; woollen or silk; fruits: oranges or apples; etc.). Gross and net weights and CIF value of each commodity must be separately listed and must accompany the shipment attached to the AWB together with the Invoices. As necessary for the Certificate of Origin the following clause must also appear on the Invoice: “These goods are manufactured by... (name of firm)”.
- Three (3) Certificates of Origin, giving name of manufacturer, country of origin and signed by the merchant or his authorised person. Established by the manufacturer, producer or exporter, signed by either the Chamber of Commerce Industrial Association, Official Trade Committee, or Consulate of the Arab League, certifying: “that the goods are not of Israeli origin and that same is not exported from Israel nor do they contain any Israeli material” and “These goods were manufactured by ...”, giving the name of the firm concerned.
  The Certificate of Origin must accompany the consignment.

  Note:
  In the case of goods originating in Germany the Certificate of Origin must, furthermore, include a specific statement that the goods do not constitute part of the German Reparation to Israel nor have they any relations with these reparations. Importation of goods of German origin exported from a country other than Germany is strictly prohibited.

- Insurance Policy, if any.

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

- Separate List: giving CIF value, gross and net weight and detailed description of goods and purpose. Gross and net weight in kg. and measurement of each package must be indicated separately. For duty free articles, including advertising material, newspapers, CIF-value, gross and net weight of each separate article must be indicated.
- The QATAR customs authority has given strict directives that original certificate of origin **MUST** be attached to all shipments destined to DOHA- Qatar. If any shipment arrives without the certificate of origin, customs authority will impose a penalty of tariff rate of QAR 500.00.

Consignments not complying with above regulations will be refused entry.

2.3. Restrictions

2.3.2. Live animals

A prior official permission must be issued by the Ministry of Municipal Affairs and Agriculture for importing live animals into the State of Qatar and should be available prior to accepting the shipment for carriage.
The application for import permit to be made to Ministry of Environment, department of Animal Resources
P.O.B. 23211, Doha, Qatar.
Tel.: (+974) 44560444
Fax: (+974) 44653086

General Department for Agriculture and Development
P.O Box 2311 DOHA-QATAR
Tel.: (+974) 44653083
Fax: (+974) 44663163

Prior approval must be obtained from QAS Cargo Notification to forward the above shipment.
E-mail: qascargonotification@qataraviation.com

Pre-alert must be sent to below email addressed prior to arrival flight.
E-mail: qascgocssupervisor@qataraviation.com
qascargonotification@qataraviation.com

Note:
For Horses, request for approval must be coordinated in advance and name of each horse must be clearly indicated on the master air waybill.

2.3.3. Plants and plant material

Palms & semi Palms like Eycas prohibited into Doha.
Natural soil prohibited into Doha, but Peet Moss is allowed .
All live plants imported to DOH must accompany Phytosanitary certificate.
Quarantine Office is available at Doha airport & the phone no. for their airport office (+974) 44622424.

2.3.4. Arms, ammunition and explosives

Prior permit to be obtained from Director General of Public Security, State of Qatar. Prior approval must be obtained from QAS Cargo Notification, E-mail: qascargonotification@qataraviation.com to forward the above shipment.
Pre-advise must be sent to qascgocssupervisor@qataraviation.com and qascargonotification@qataraviation.com prior to arrival of flight.

2.3.10. Meat and meat products

Health Certificate and Halal Slaughter certificate is required.

2.3.12. Foodstuffs

Subject to health authorities inspection.

2.3.14. Radio-active materials

Permission to be obtained from Supreme Council for the Environment and Natural Reserves, State of Qatar by consignee prior to arrival of shipment. Such shipments have to be cleared at Customs within 48 hours of arrival.
Failure to comply with the above rule will result in returning the shipment to station of origin on charges collect basis.
Any outsized packages of Radioactive Materials must be cleared on arrival.

2.3.15. Others

Import of Dangerous Goods

Mandatory information required from origin station for Dangerous Goods to Doha, Qatar

- Consignee name / contact details / telephone number.
- Proper shipping name / UN Number / Quantity

Must be sent to: qascargonotification@qataraviation.com to obtain approval before forwarding the shipment.

Exemption
Cars and Motorbikes under DG-Class 9 (RMD), destined to Doha Qatar, does not require prior approval from Qatar Aviation Services - QAS Cargo (Doha-Qatar)

Required Documents from consignee for Dangerous Goods Class 1-Explosives

1. Prior permit and no objection certificate to be obtained from the Director General of Public Security, State of Qatar.
2. Letter of undertaking stating that shipment to be cleared within 48 hours upon arrival.

Required Documents from consignee for Dangerous Goods for Class 2,3,4,5,6,8,9

1. EPC approval- from Ministry of Environment, State of Qatar.
2. Letter of undertaking to clear shipments within 7 days.

Class 9 Perfumery, Cosmetics, Dry Ice, Vehicles, Engines, Spare parts is exempted from the EPC approval.

Required Documents from consignee for Dangerous Goods for Class 7 Radioactive Material Shipments

1. EPC approval- from supreme council for the environment and natural reserves, State of Qatar.
2. Letter of undertaking to clear shipments within 48 hours upon arrival.

Required Documents from consignee for Radioactive Material, excepted package

1. Letter of undertaking to clear shipments within 48 hours upon arrival.

Shipments must be cleared by consignee (as stated in paragraph 2.3.15. Others import of Dangerous Goods) as dangerous goods cannot be disposed off locally. Otherwise, shipment must be returned back to origin by the carrier.

Notes

1. Any dangerous goods shipments not cleared within 30 days must be returned back to origin by the carrier including settlement of applicable handling and freight charges.
2. Any non-dangerous goods shipment not cleared within 90 days will be endorsed to Customs Authority for disposal.

Courier

Import of Courier Ministry of Interior requirements;

1. Courier Baggage Voucher & Air Waybill
2. Packing list (Stating all the information of the packages)

Note:
Courier companies must upload the packing list on the courier tracking system & submit the QAS Clearance form which can be retrieved automatically through website https://tracking.qascargo.com

QAS Clearance form with courier tracking code will be used for the collection of the Delivery Order documents from QAS Customer services as well for the physical courier collection from the warehouse.

2.4. Prohibitions

Opium, cocaine, hashish, counterfeit notes and coins. Indecent or obscene literature or pictures. Unprocessed pearls. Natural soil except Peet Moss, Palm, semi palms like Eycas, Fire arms, ammunitions and explosives.

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2.5. Charges

2.5.2. Handling

Payable to Handling Agent (Qatar Aviation Services) by consignee
All the charges mentioned below for Import consignment is per AWB for a minimum of 1-250 kg. and the charges quoted are in Qatari Riyals:

a.	General Cargo, per kg.	0.13
	Minimum	40.00
b.	Valuable Cargo, per kg.	0.13
	Minimum	80.00
c.	Dangerous Goods (Class 1 to 9), per kg.	0.13
	Minimum	80.00
d.	Courier shipments (per CBV/AWB) , per kg.	0.15
	Minimum	65.00
e.	Perishable Cargo, per kg.	0.13
	Minimum	75.00
f.	Live Animals (except Pets), per kg.	0.16
	Minimum	65.00
g.	Newspapers & Magazines, per kg.	0.06
	Minimum	10.00
h.	Automobile fee, per vehicle	375.00
i.	Human Remains, per kg.	0.16
	Minimum	75.00
j.	Collect Charges (Freight Valuation Charges, excluding Airline fee), per AWB	5%
	Minimum	60.00
k.	Loading Dock Charges, per kg.	0.03
	Minimum	6.00
l.	Shipment Re-weighing charges, per kg. (on request)	0.13
	Minimum	40.00

Handling for non schedule & Adhoc flights per request:

Import terminal handling, per kg.	0.16
Minimum up to 250 kg.	75.00

2.5.4. Documentation

Payable to Handling Agent (Qatar Aviation Services) by consignee

a.	Air Waybill amendments, per request	65.00
b.	Issuance of AWB (Missing Consignee Copy), per AWB	100.00

2.5.6. Storage

a. General Cargo

Grace period (without charge)	5 days
a. 6 to 7 days, per kg. per day	1.00
b. More than 7 days	2.00
Minimum Charge per MAWB/HAWB	50.00

b. Perishables

Grace period (without charge)	12 hours
After 12 hours from ATA per kg. per day	0.50
Minimum Charge per MAWB/HAWB	50.00

c. Cold Storage & Freezer

Grace period (without charge)	12 hours
After 12 hours from ATA per kg. per day	0.50
Minimum Charge per MAWB/HAWB	100.00

d. Strong Room (VUL / VAL / DG)

Grace period (without charge)	24 hours
After 24 hours from ATA per kg. per day	0.50
Minimum Charge per MAWB/HAWB	100.00

e. Live Animals

Grace period (without charge)	24 hours
After 24 hours from ATA per kg. per day	0.50
Minimum Charge per MAWB/HAWB	100.00

2.5.8. Delivery and pick-up

Delivery order, per AWB	55.00

2.5.10. Others

Payable to Handling Agent (Qatar Aviation Services) by consignee

a.	Disposal Charges	
	Disposal Charges + Storage Charges (Nominal Charge of QAR 0.30) up to 250 kg.	4.00
	Between 251 and 1000 kg.	3.00
	Above 1000 kg.	2.00
b.	Re-export Storage Charges, per kg.	0.30
	Minimum	50.00
c.	Deconsolidation Payable to Handling Agent (Qatar Aviation Services) by consignee	
	Segregation charges per House Air Waybill	45.00
	Breakdown of Master Air Waybill, per kg.	0.13
	Minimum up to 250 kg.	125.00
d.	labelling / Re-labelling charges	
	Per label	0.65
	Minimum up to 60 parcels	40.00
e.	Administrative charge shall apply to Shipment inspected by Customs and not collected by consignee/ Clearing agent within 6 hours after Customs inspection is completed. Shipment will then be considered abandoned and subsequently removed from the Inspection area for storage.	125.00
	Shipment not collected from loading dock area	125.00
f.	Reprinting of D/O, per AWB	25.00
g.	Express Service (on request 2 hours to ATA), per MAWB / HAWB, per kg.	0.15
	Minimum	125.00
h.	Slave Dolly Rental, per dolly/day	500.00
i.	Transit Charges, Cargo Charges Correction Advise (CCA) ……	150.00
j.	Live animals Charges	
	Cats & Dogs, per AWB/Pet (For first pet per shipper/consignee)	400.00
	For additional pet on the same AWB	200.00

Note:
The above storage charges shall equally apply to partially cleared shipments on MAWB as well as subsequent part.

Conditions of storage

The following charges will be applicable based on:

1. The date of notification with a grace period of 5 days for general cargo.
2. Issue of delivery order will no longer be considered as final day of storage charges.
3. Storage charges will be calculated based on the actual delivery date and these charges to be paid prior to collection of goods.
4. Any cargo delayed at inspection due to incomplete documentation will be the responsibility of the consignee and therefore storage charges will apply, accordingly.
5. In the case of incomplete shipments delivered by QAS, the charges shall apply to the initial delivery.
6. In the event that partial shipments are delivered by QAS, the charges will be applicable to the first delivery only. Any subsequent deliveries of the same shipment will not be applicable to storage charges. This will not apply to shipments where partial shipments are delivered at the request of the consignee
7. Any cargo in the inspection area for more than 2 days will be applied a double handling charges over and above the storage charges.

3. Transhipment/Transit

3.4. Prohibitions

All goods originating from or destined to Israel.

4. Export

4.3. Restrictions

4.3.2. Live animals

Export of Live Animals requirements;

1. Health Certificate
2. Import Permit
3. Vaccination Record

Notes

1. For Live Horses additional requirements needed Passport copy of the animals.
2. Other requirements on the basis of the Country Regulations.

Contact Ministry of Environment
Department of Animal Resources
P.O. Box 23211, Doha, Qatar
Tel.: (+974) 44560444
Fax: (+974) 44653086

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

4.3.4. Arms, ammunition and explosives and War Material

Export requirements;
1. Import Permit (if required)
2. Prior approval to be obtained from Ministry of Interior Qatar

4.3.6. Human remains

Export of Human Remains requirements;
1. Death Certificate (Stating the cause of death)
2. Passenger Ticket (If person accompanied the HUM)
3. Passport copy of the decease
4. Police / C.E.I.D clearance
5. Embalming Certificate
6. No Objection letter to be obtained from Embassy of India for all Indian Sectors, except to COK, CCJ and TRV
   EMBASSY OF INDIA
   P.O. Box 2788, Doha, Qatar
   Tel.: +974-4425 5777
   Fax: +974-4467 0448
   E-mail: indembdh@qatar.net.qa
   Homepage: http://www.indianembassyqatar.org

Notes
1. Additional to the above requirements the deceased family contact numbers.
2. The definition of C.E.I.D is Criminal Evidences and information Department.

For any additional handling information in accepting Human Remains, please refer to GHA Special Handling Procedure at Qatar
Contact numbers of Export Acceptance:
Tel.: +974 4010 6210
+974 4010 6218
+974 4010 6079
Email: qascgoacceptance@qataraviation.com

4.3.15. Others

Export of Dangerous Goods

- For Dangerous Goods Class 1-Explosives Shipment the required documents must be provided;
  1. Prior permit to be obtained from the Director General of Public Security, State of Qatar (No Objection Certificate)
  2. Commercial Invoices
  3. Certificates of Origin
  4. MSDS - Material Safety Data Sheet (required)
  5. Copy of Air Waybill & Shippers Declaration for dangerous
- For Dangerous Goods from Class 2, 3, 4, 5, 6, 8 & 9 - non radioactive shipment the required documents must be provided;
  1. EPC approval- from Ministry of Environment, State of Qatar (*)
  2. Commercial Invoices
  3. Certificates of Origin
  4. Copy of MSDS - Material Safety Data Sheet (required)
  5. Copy of Airway bill & Shippers Declaration for dangerous
- For Dangerous Goods Class 7- Radioactive Materials shipment the required documents must be provided;
  1. EPC approval- from Ministry of Environment (State of Qatar)
  2. Commercial Invoices
  3. Certificates of Origin
  4. MSDS - Material Safety Data Sheet (required)
  5. Decay Table (RRY Source)
  6. Competent Authority Certificate of Approval for Special Form
  7. Competent Authority Certification for Type B(U) Package Design
  8. Copy of Air Waybill & Shippers Declaration for dangerous
- Radioactive Material, excepted package
  * Document requirements;
  1. EPC- Approval from Ministry of Environment (State of Qatar)
  2. Certificate of Origin
  3. Commercial Invoice
  4. Copy of Air Waybill

Additional information can be obtained from;

Contact Ministry of Environment
Radiation and Chemicals Protection Department
C-Ring Road, P.O. Box 7634
Doha, State of Qatar
Tel.: +974-4207474
Fax: +974-4207969

4.5. Charges

- All the charges mentioned below for Export consignments is per AWB for a minimum of 1-250 kg. and the charges quoted are in Qatari Riyals.
- CHARGES-Payable to Handling Agent (Qatar Aviation Services) by Shipper.

4.5.2. Handling

a.	General Cargo, per kg.	0.13
	Minimum	40.00
b.	Valuable Cargo, per kg.	0.13
	Minimum	80.00
c.	Perishable Cargo, per kg.	0.13
	Minimum	75.00
d.	Newspapers & Magazines, per kg.	0.08
	Minimum	30.00
e.	Human Remains, per kg.	0.16
	Minimum	75.00
f.	Express Cargo, per kg.	0.16
	Minimum	65.00
g.	labelling/re-labelling charges, per label	0.65
	Minimum up to 60 parcels	40.00
h.	X-Ray Screening (Transit) on airline request, per kg. (In addition to the handling charges - transit shipment)	0.07
	Minimum	25.00
i.	Dangerous Goods (Class 1 to 9), per kg.	0.13
	Minimum	90.00
	Dangerous Goods Inspection (Not including any airline DG fees).	95.00
j.	Automobiles, per vehicle	375.00
k.	Live Animals (except Pets), per kg.	0.16
	Minimum	65.00
	Live animals Cats & Dogs	
	Per AWB, for first pet per shipper	300.00
	Additional pet on same AWB	150.00
l.	Courier Tariff (CBV or AWB), 1 - 4 bags, minimum	65.00
	5 bags, per bag	14.00
	6 - 10 bags, per bag	13.00
	11 - 15 bags, per bag	12.00
	16 - 20 bags, per bag	10.00
	21 - 25 bags, per bag	9.00
	Above 25 bags, per bag	8.00

Any bag over 32 kg. will be charged as express cargo.

Handling for non schedule & Adhoc flights per request:

Export terminal handling, per kg.	0.16
Minimum up to 250 kg.	75.00

Note:
Above QAS Handling charges (FEA/FEC) calculated base on the chargeable weight of the cargo.

4.5.4. Documentation

a.	Air Waybill amendments, per AWB	65.00
b.	Air Waybill Issuance, per AWB	40.00
c.	FWB (Air Waybill Message), per MAWB	50.00
d.	FHL (House Air Waybill Message), per HAWB	30.00

4.5.6. Storage

First three days (or 72 hours)	Free
After that per kg., per day	2.00

4.5.10. Others

a.	Loading Dock Equipment Charges (Code KBA)	
	Per MAWB / CBV, per kg.	0.03
	Minimum	6.00
b.	Security Fee, per MAWB / CBV	15.00

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