Swiss International Air Lines Ltd. (LX/724)

2. Acceptance for Carriage

2.3. Acceptance of Goods

2.3.1. General

Acceptance of Special Cargo

In order to control more efficiently the movement of special cargo, such as perishable goods, human remains, dangerous goods, valuables and heavy articles, SWISS has placed an embargo on all unbooked shipments of the above nature.

Security checks for acceptance of all types of cargo will be performed at Hub (know shippers, x-ray and pressure chamber).

Animals, live

Live animals are accepted for transportation only if all conditions as per IATA's Live Animals Regulations are fulfilled; this includes:

- Confirmed advanced booking up to final destination;
- A "Shipper's Certification for live animals";
- Valid CITES permits if so required.

Refer to LAR for further detailed information.

2.3.2. Reservation

Swiss WorldCargo's Customer Service Centers will accept bookings for all kinds of cargo shipments throughout the entire SWISS network. Restrictions may exist for live animals (refer to IATA Live Animals Regulations), dangerous goods (refer to IATA Dangerous Goods Regulations) or perishable goods (refer to IATA Perishables Cargo Handling Manual).

In accordance with general procedures the following facts must be mentioned on the AWB in the "Nature and Quantity of Goods" box (22i), besides dimensions must be available at booking for each shipment.

- Pieces exceeding 150 kg. - HEA -
  For safety reasons (handling and in-flight), on time of reservation all pieces within a shipment exceeding 150 kg. must be clearly specified including dimensions.
  Cargo forwarders and shippers loading aircraft unit load devices must ensure that heavy pieces are securely fastened to prevent any movement.
- Outsized items.
- Pieces over 100 kg. or having one of their dimension exceeding 100 cm.

2.3.3. Restrictions in Acceptance

A. Restrictions Due to Nature of Goods

1. Animals, live

Shipments containing live animals must fully comply with the IATA Live Animals Regulations, including all applicable State and Operator variations.

3. Dangerous goods

Shipments containing dangerous goods must fully comply with the IATA Dangerous Goods Regulations including all applicable State and Operator variations.

7. Perishables

Perishables are accepted for transportation only if the shipment is booked in advance up to final destination. Restrictions may exist for specific commodities.

Refer to IATA Perishable Cargo Handling Manual.

11. Valuable cargo

Bookings for valuable cargo will only be accepted to approved destinations and on flights released for the carriage of such shipments. Requirements for minimum or maximum size of a package may exist. As well, restrictions may exist if a transfer is involved. Shipments must be packed in such a manner that it becomes immediately apparent when the outside wrapping is broken. Minimum dimension for VAL shipments in transit from and to the US must be 30 × 30 × 30cm.

B. Other Restrictions

1. Tracking / Monitoring devices (GPRS, GPS, GSM, RFID)

Swiss currently does not allow any actively transmitting devices of any type on board the aircraft without prior approval.

Requests have to be sent to tracking@swiss.com. For each tracking device per booking a fee of CHF 90.00 will be charged.

3. Transportation Charges

3.7. Class Rates

3.7.2. Live Animals

The rates for live animals as stated below are to be determined as follows.

Where the rate is stated:

a. As a percentage of the Normal GCR (i.e. "150% of the Normal GCR"), such percentage is to be applied to the 1 kg. general cargo rate (see also Rule 3.5.2.) **regardless of the weight of the consignment**.
b. As "the Normal GCR", the 1 kg. general cargo rate must be applied (see also Rule 3.5.2.) **regardless of the weight of the consignment**.
c. As (a percentage of) "the applicable GCR", apply (such percentage) to the general cargo rate applicable to the weight of the consignment.

Where two different percentages exist i.e. one for the country of destination and one for the country of origin, the percentage of the country of origin prevails.

The weight of the animal container, food etc. will be included in the chargeable weight of the consignment.

a. To / from the USA:

	IATA AREA (see Rule 1.2.2. "Definitions of Areas")		
	Within 1	**Between 1 & 2**	**Between 3 & 1**
All Live Animals **Except:** Baby Poultry less than 72 hours old	175% of Normal GCR	175% of Normal GCR	150% of Normal GCR
Minimum charge	200%	200%	200%
The above charges shall be applicable to carriage of both the animal and its container. Subject to provisions of Rule 3.7.3.			
Baby Poultry Less than 72 hours old	Normal GCR	Normal GCR	Normal GCR

b. Within countries of the ECAA including geographical Europe:

	Rate Structures	
	B and K structure	**M / N / Q structure**
All Live Animals **Except:** Baby Poultry less than 72 hours old	250% of B and K	175% of Normal GCR
Exception		
From Switzerland: 250%		
Minimum charge	200%	200%
The above charges shall be applicable to carriage of both the animal and its container. Subject to provisions of Rule 3.7.3.		
Baby Poultry Less than 72 hours old	160% of B and K	Normal GCR
Exception: Live tropical fish from Belgium	125% of B and K	Normal GCR

3.7.6. Valuable Cargo

2. Rating

- **Domestic services:**
  Valuable cargo as defined in General Rule 3.7.6. carried entirely over domestic routes will be charged as follows:
  percent of the applicable basic charge (B) **plus**
  percent of the applicable rate per kilogramme (K).
- **Between countries in the ECAA including geographical Europe:**

Within Area 2 (*)	200% of the Normal GCR
(*) Within Europe	On LX B and K structure 300%
Minimum charge	200% of the Applicable Minimum Charge

© International Air Transport Association, 2015. All rights reserved.

3.7.7. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type Equipment and Talking Books for the Blind

1. Rating

- **Between countries in the ECAA including geographical Europe:**

Within Area 2 (*)	50% of the Normal GCR
(*) Within Europe	On LX B and K structure 85%
(*) Within Europe	M / N / Q structure 67% of the Normal GCR
Note: The resulting weight charge may not be lower than the basic charge	
Minimum charge	Normal Minimum Charge

3.7.9. Human Remains

1. Calculation

- **Between countries in the ECAA including geographical Europe:**

Ashes:	
Within Area 2 (*)	300% of the Normal GCR
(*) Within Europe	On LX B and K structure 400%
Note: Additionally to IATA definition ashes of cremated human remains stored in urns are only accepted as Valuable Cargo due to the sensitivity of the goods. However the rating for those consignments is required as stated hereunder or as shown in TACT rules chapter 3.7.9.	
Coffins:	
Within Area 2 (*)	200% of the Normal GCR
(*) Within Europe	On LX B and K structure 350%
Exception From Switzerland: 150%	
Minimum charge	For transportation of human remains the Normal Minimum Charges are applicable, except for transportation wholly within IATA Area 2 a minimum charge will be levied of 200% of the Applicable Minimum Charge.

3.10. Unitized Consignments

3.10.5. Bulk Unitization Charges

(ULD Shipments Transported in Containers or on Pallets)

Applicable to transportation to/from the U.S.A.

- Local charges will be assessed for the following services to carrier owned ULDs

1. When the shipper tenders to the carrier or it's handling agent an improperly loaded ULD which can not be accommodated on the aircraft and such devices must be recontoured/adjusted, i.e. reloaded or repacked.
2. When the carrier or it's handling agent must unload any part of a unit load device other than unloading off the aircraft.
3. When a carrier or it's handling agent is required to unload a unit load device for customs inspection requiring a single clearance (including aprovisional clearance under bond) and a single delivery to the consignee.

3.11. International Priority Service

SPECIAL PRODUCTS

A. Priority Cargo Services

- Swiss X-Presso (XPS)
- Swiss X-Presso XL (XPL)

All cargo booked as XPS or XPL is charged at up to 150% of the applicable GCR rates published in TACT

B. Vulnerable Cargo Services

- Swiss Argus (VUN)

All cargo booked as VUN is charged at up to 140% of applicable GCR rates published in TACT

Further information about Swiss WorldCargo's Special Products is available from our local representations and further details are also published in our Service Guide and Special Products brochures.

4. Services and Related Charges

4.3. Insurance

SWISS INTERNATIONAL AIR LINES LTD's DOOR TO DOOR CARGO INSURANCE (Summary)

1. Introduction

We do of course our outmost to deliver your shipment safely and in time to its destination.
In spite of the best care given, goods may get stolen, lost or damaged in transit; we therefore recommend you to insure your cargo against such risks.
For this purpose, Swiss holds an open cover with Delvag Luftfahrtversicherungs AG, Von-Gablenz-Str. 2-6, D-50679 Köln.

2. Insurable value

The insurable value corresponds to the value of the goods at the place and time of commencement of the insured voyage, plus freight, insurance and other charges incurred up to the place of destination. In respect of trade goods, the value thus determined may be increased by the buyer's expected profit not exceeding 10% unless otherwise agreed. If there are no trade goods involved, the material cost, together with freight and the insurance premium, may be insured. Customs and excise duty may also be insured by special agreement.

3. Maximum sum insured

The maximum sum that can be insured for any one consignment is CHF 1,000,000 or the equivalent in foreign currency. It may be increased by special agreement prior to the commencement of the risk.

To arrange insurance in excess of the above maxima, contact Claims and Process Management / ZRHLX/CTD (HDQFKLX) or aircargo@delvag.de. Allow time to consult the insurers/re-insurers of at least 3 working days.

4. Insurance Cover for goods of all kinds

Goods of all kinds include watches, jewellery, precious stones, numismatic coins, but exclude species. For species (valuable goods) as per insurer's definition see "Insurance cover for species (valuables)" below.

- **Scope of Insurance**

The insurance is against all risks of damage or loss as per the special conditions of the open cover for goods.

Watches, jewellery, precious stones: During the time the goods are in the custody of the assured, consignor or consignee, except in those cases where they are acting in the capacity of a carrier, the insurer is liable for loss only if it is the direct consequence of one of the following events:

- violence threatened or used against the person charged with effecting the carriage or inability of those persons to offer resistance as a result of accident or death;
- specified accident in accordance with the general conditions;
- during intermediate stops: burglary occurring in locked rooms of massive buildings.

Livestock, perishable goods, (plant, fruits, flowers, blood plasma, vaccines, meat etc.), removal goods and vehicles have a special cover, please inquire with Claims and Process Management / ZRHLX/CTD (HDQFKLX) or aircargo@delvag.de.
Unless otherwise agreed, war and strike risks are not included.

- **Duration of insurance**

The insurance is operative from warehouse to warehouse. It begins when the goods are delivered to the transporters (forwarding agents, post office, railway, airline) or their agents and subcarriers, and terminates on delivery to the consignee named in the Air Waybill or insurance certificate, or to the final consignee designated by same.

For shipments of goods, collection from or delivery to the airport is covered, even when undertaken by the consignee or consignor.

Note:
Transport to the airport of departure is only insured on condition that a specific request to this effect is made to LX or an IATA agent before commencement of the risk (i.e. on advice of shipment). Delays in the execution of the insured voyage is limited to 60 days any one delay.

- **Security measures (surface)**

For goods with high values (watches, jewellery, precious stones etc.) adequate security measures must be provided for transportation from shipper's domicile to the airport of departure and from the airport of destination to the consignee's domicile.

- **Forwarding instruction (air)**

Each consignment by aircraft with a value of CHF 10,000.-- or higher each kilogram gross has to be forwarded as "Valuable Cargo".

© International Air Transport Association, 2015. All rights reserved.

- **Insurance premium**
  The premium is calculated on the basis of the insurable value. The minimum per insured consignment is CHF 20.-- or the equivalent in other currencies.

- **Insurance zones**

Zone 1: Europe, including European part of Turkey
Zone 2: North America, including Mexico
Zone 3: Central and South America
Zone 4: Africa
Zone 5: Asia, including Asian part of Turkey, Middle East, Australia and Oceania

- **Tariff "GOODS OF ALL KINDS"**

Zone	1	2	3	4	5
	0/00	0/00	0/00	0/00	0/00
1	1.0	1.5	3.0	2.5	2.5
2	1.5	1.0	3.0	2.5	2.5
3	3.0	3.0	2.5	3.0	3.0
4	2.5	2.5	3.0	2.5	2.5
5	2.5	2.5	3.0	2.5	2.0

0/00 = per mille of the insurable value.

- Special Premiums for all routes 0/00

- Removal goods and personal effects (shipped as cargo) 9.00
- Fragile and delicate goods (glass, porcelain, stoneware, sculptures, glassware, pottery etc.) 8.0
- Vehicles (cars, motorcycles, etc.) Base premiums plus 50%
- Livestock (Livestock Clauses for "pregnant" and "non pregnant Stock") 30.00
- Perishable goods (plants, fruits, flowers,meat, etc.) 30.00
- Frozen goods 7.50
- Refrigerated goods 12.00

- Additional Premiums 0/00

- For *delays* exceeding 60 days, for each additional period of 30 days commenced 1.0
- For *war and strikes* ..... on request (Telex HDQFKLX)
- For *overland transport* to/from the airport of departure/destination in excess of 750 kms. or 450 miles each 1.0

5. Insurance cover of species (valuables)

Note:
Species as per definition of the insurers are: securities, precious metals whose value is at least equal to that of silver, unprocessed, in bars or coined, but not numismatic coins, winning lottery tickets. Only covered are the following species by special agreement prior to the commencement of the risk: bills of dept, ground-rents, bills of exchange, cheques, bills of loading, exchange-like papers and order bills with fixed value.

- **Scope of insurance**

The insurance covers loss or damage as per the special conditions of the open cover for species. In the case of accompanied consignments, theft and loss are only insured if violence is threatened or used or if no resistance can be offered as a result of death or injury of the person charged with effecting the carriage.
Unless otherwise agreed, war and strike risks are not included.

- **Duration of insurance**

The insurance is operative from warehouse to warehouse. It attaches as soon as the species/valuables are removed from their present place for immediate transportation and terminates as soon as they are delivered to the place specified by the consignee.
For shipment of species, collection from or delivery to the airport is covered, even when undertaken by the consignee or consignor.

Note:
Transport to the airport of departure is only insured on condition that a specific request to this effect is made to LX or an IATA air cargo agent before commencement of the risk (i.e. on advice of shipment). Storage during transit is covered up to 30 days any one storage.

- **Security measures (land)**

For species adequate security measures for overland transports will be required (security vans and/or armoured cars) under consideration of the insured value of the species. Please inquire with Claims Management / ZRHLX/CTD (HDQFKLX) or aircargo@delvag.de.

- **Forwarding instruction (air)**

Species have to be forwarded as "Valuable Cargo". They must be expressly indicated as "VAL" in the AWB and SwissWorx and must be handled according to current CRM instructions.

- **Insurance Premium**

The premium is calculated on the basis of the insurable value.
The minimum per insured consignment is CHF 20.-- or the equivalent in other currencies.

- **Insurance zones**

Zone 1: Europe, including European part of Turkey
Zone 2: North America, including Mexico
Zone 3: Central and South America
Zone 4: Africa
Zone 5: Asia, including Asian part of Turkey, Middle East, Australia and Oceania

- **Tariff "SPECIES" (valuables)**

Zone	1	2	3	4	5
	0/00	0/00	0/00	0/00	0/00
1	0.5	0.75	2.5	1.75	2.0
2	0.75	0.5	2.5	1.75	2.0
3	2.5	2.5	2.0	2.5	2.5
4	1.75	1.75	2.5	1.75	2.0
5	2.0	2.0	2.5	2.0	1.75

0/00 = per mille of the insurable value.

- Additional Premiums 0/00

- For *delays* exceeding 60 days, for each additional period of 30 days commenced 1.0
- For *war and strikes* ..... on request (Telex HDQFKLX)
- For *overland transport* to/from the airport of departure/destination in excess of 750 kms. or 450 miles each on request ..... 1.0 (Telex HDQFKLX)

6. General exclusions (extract of the conditions)

The consequences of confiscation, seizure or detention by a government, authority or power; delay, howsoever caused, in transit or delivery; willful misconduct of the assured; infringement of import, export or transit regulations; infringement of carrier's regulations; false declaration. Also excluded is damage attributable to: humidity of the air; influence of temperature unless specially agreed prior to the commencement of the risk; the nature of the goods such as self-deterioration, heating, spontaneous combustion, shrinkage, wastage; vermin originating in the goods insured; unsuitable condition of the goods for the insured voyage; inadequate packing; normal wear and tear; damage caused by nuclear energy; indirect losses of all kinds such as loss of interest, difference of exchange, loss of market, consequential loss. The Insurer is released from all liability if his regulations concerning dispatch and limits are not adhered to or if with the Insured's knowledge the agreed safety measures are not adhered to, the journey or the means of conveyance do not correspond to the agreement, the species are carried by inappropriate vehicles or routes are used which are unsuitable. Unless otherwise agreed prior to the commencement of the risk the Insurer is not liable for political or social risks such as war, warlike occurrences, strike, lockout and disturbances of whatever kind, violent or malicious acts.

7. What to do in case of loss or damage

The assured must notify the insurer without any delay of any loss or damage which comes to this knowledge.
Furthermore, in the event of loss or damage it is the duty of the assured to take forthwith all measures for the preservation and salvage of the goods and for minimizing the loss or damage.
The insurer also may take such measures. In the event of non-compliance with these obligations, the indemnification can be reduced commensurate with the assured's degree of fault.
All rights of recovery against third parties who may be held responsible for the loss or damage shall be preserved. In particular, the following steps are to be taken:

a. Outward apparent loss or damage must be notified to the carrier in writing before delivery of the goods is taken.
b. Whenever loss or damage is presumed, valid reserves must be lodged within the period prescribed by law or by contract.
c. The carrier must be summoned to a joint survey of the loss or damage.

The assured is responsible for all acts or omissions which prejudice the right of recovery.

© International Air Transport Association, 2015. All rights reserved.

8. Claim Regulations
To justify his title to claim for loss or damage, the claimant must provide the insurer with such original documents as are available, i.e.:
- Air Waybill
- Commercial invoice, packing list (inventory indicating values, if no commercial shipment involved)
- Survey Report by the carrier
- Copy of the notification of reserves to the carrier

And, if available:
- Insurance certificate
- Survey Report by the claim agent Claim documents shall be sent by the claim-receiving LX representation to Claims and Process Management / ZRHLX/CTD for processing with the insurers.

9. Separate legal indication
The insurance is based on the following conditions:
Special Conditions for Open Cover
- Institute Cargo Clauses (A) and (AIR)
- Institute War Caluses (Cargo) and (Air Cargo)
- Institute Strike Clauses (Cargo) and (Air Cargo)
- Extended Radioactive Contamination, Chemical, Biological, Biochemical, Electromagnetic Weapons & Cyber Attack Exclusion Clause.

The provisions of the Swiss Federal Law on the Contract of Insurance of 2nd April 1908 are applicable in so far as they are modified by the policies conditions.
Transport to the airport of departure is only insured on condition that a specific request to this effect is made to Swiss or an IATA Cargo Agent before commencement of the risk (i.e. on advice of shipment)
Place of jurisdiction is Basel (Switzerland). All rights against the insurer are forfeited unless suit is brought within two years of the event giving rise to the claim.

10. Further information
Further information is available from Claims and Process Management / ZRHLX/CTD (HDQFKLX).
Information for our customers is published in the Cargo Time Table.

4.5. Charges for Shipments of Dangerous Goods

1. Transportation fee

From	To IATA Area	Minimum fee per shipment	
Canada (2)	1, 2 and 3	CAD	65
Chile	1, 2 and 3	USD	50
Hong Kong (SAR)	1, 2 and 3	HKD	312
Japan	1, 2 and 3	JPY	10000
	● Fee per package/overpack	JPY	2000
	● Maximum fee per shipment	JPY	30000
Singapore	1	SGD	100
	● Fee per package/overpack	SGD	16
	● Maximum fee per shipment	SGD	261
	2 and 3	SGD	100
Switzerland (1)	1, 2 and 3	CHF	90
	● Surcharge per piece	CHF	4
	● Maximum fee per shipment	CHF	190
Thailand	1	THB	1000
	● Fee per package/overpack	THB	200
	● Maximum fee per shipment	THB	3000
	2 and 3	THB	700
United States	1 and 2	USD	80
	● Fee per package/overpack	USD	50
	● Maximum fee per shipment	USD	250
	3 except Japan	USD	80
	● Fee per package/overpack	USD	11
	● Maximum fee per shipment	USD	250
	Japan	USD	80
	● Fee per package/overpack	USD	11

Notes
1. a. Basic Fee including 5 pieces.
   b. Maximum surcharge 25 pieces.
2. A fee of CAD 65 per UN or ID number entry (no maximum per consignment) will be charged on all DGR shipments.

Applicable from points in the U.S.A. to Area 2 / Area 3
A handling fee (listed below) shall be assessed for each article having a description which differs from that of another article(s) carried in the same shipment, subject to IATA Dangerous Goods Regulations and/or U.S. Department of Transportation Hazardous Materials Regulations (Title 49 CFR 171-177).

Atlanta	USD 100.00
Boston	USD 70.00
Chicago	USD 70.00
Los Angeles	USD 70.00
Miami	USD 70.00
New York (JFK)	USD 75.00

Above fees are charged per different UN number, no maximum charge per AWB applicable.

7. Special Country Information

7.3. Import/transit/export Regulations
- **Demurrage Charges for ULDs**

SWISS provides ULDs to shippers or consignees free of charge for a maximum period of 7 days; provided that, Saturday, Sunday and public holidays shall be included in the computation of such period. At the departure station this period shall commence from midnight of the day of release; at the destination station from the day of pick up of the ULD; thereafter, in each case a charge of USD 30.00 per day or fraction of a day applies until such time the ULD is returned. The charge is applicable at both origin and/or destination of the consignment, as shown on the AWB. At the point of origin the Airline who provided the unit will levy this charge whereas at destination responsibility for collection of the charge lies with the delivering carrier.

Brazil

- **CCA Fee**
  CCA Fee of USD 30.00 applicable for Brazil.

Germany

1 Export
- Amendment of AWB and CCA:
  Amendment of AWB and CCA ..... EUR 55.00
- Handling fee for Dangerous Goods and Radio-active Materials:
  For each Air Waybill ..... EUR 100.00
  Additional charges per package containing dangerous/radio-active materials ..... EUR 3.00
  Dry Ice, exempted Radio-active Materials, excepted quantities etc. (per Air Waybill) ..... EUR 50.00

2. Others
Landing certificate ..... EUR 35.00
Proof of delivery at destination ..... EUR 30.00

Israel

1. Export
- CCA fee
  CCA fee applicable for Israel ..... USD 35.00

2. Import
- Delivery Order
  Per Air Waybill-Direct ..... USD 55.00
  Per Air Waybill-Consol ..... USD 85.00
  Per Air Waybill-DGR ..... USD 105.00
  Per Air Waybill-Stored in Safe ..... USD 105.00

© International Air Transport Association, 2015. All rights reserved.

8.3. Information by Carrier

Switzerland and Liechtenstein

Transshipment/Transit

- **Arms, ammunition, explosives, war material**
  If a shipment contains goods, articles which by law are subject to a permit (refer to section Regulations by countries, Switzerland, 3.3. Restrictions, 3.3.4. Arms, ammunition, explosives and war material) the charge per Air Waybill is CHF 250.00 if the shipper asks Swiss to obtain the permit. The charge is waived if the shipper asks for the permit directly at: SECO-Staatssekretariat für Wirtschaft
  ESWH/Kriegsmaterial
  Effingerstrasse 1
  CH 3003 Bern
  Fax: +41 31 324 5019
  www.seco-admin.ch

  Reservations offices require a copy of the permit before booking. Alternatively the shipper must fill in and sign a questionnaire available from the Swiss representative.
- **Charges for shipments of Live Animals**
  Where applicable and shown in the section 7.3. "Information by Country - Switzerland", handling charges must be added on the Air Waybill due carrier. The charges are those of the stations (e.g. hubs) involved in the shipment's routing confirmed by the shipper. Example: DAR-ZRH-BRU-NTE = charges in ZRH (CHF) plus charges in BRU (EUR) for the mandatory EU veterinary import controls.
- **Security Charges Zurich Airport**

1. All consignments delivered by other than "Regulated Agents" and/or "Known Consignors"
   Or
2. All consignments transferred by other airlines which do not hold a certificate of exemption granted by our Company Security/OY - ZRHOYLX are subject to special security checks for which the following charges will be levied:

   Bunker / X-Ray fee, per 1000 kg. or fraction thereof ..... CHF 90.00
   Transport to/from check point, per shipment .... CHF 50.00
   The total of these charges shall be entered in the "other charges" box of the AWB; the other charges code MSC (miscellaneous charges due carrier) shall be used.

USA

TERMINAL CHARGES
INBOUND SHIPMENTS

- **Import Service Charge**
  As shown below, Carrier or it's handling agent will charge per Carrier's Air Waybill, for providing assistance and/or facilities for U.S. Governmental agencies.
  In the event Carrier's Air Waybill includes more than one freight forwarder's Air Waybill (HAWB), such charge will be assessed upon each freight forwarder's Air Waybill:

Atlanta	USD 35.00
Boston	USD 40.00
Chicago	USD 35.00
Los Angeles	USD 35.00
Miami	USD 40.00
New York (JFK)	USD 40.00

- **CCA Fee**
  CCA Fee of USD 30.00 applicable for USA.
- **Shipments Consigned to Banks**
  (Applicable from origin points worldwide to all US gateways)
  When LX requires written authorization, in the form of a bank release, from the bank named as consignee on the Air Waybill prior to releasing a shipment, which results in additional documentation/processing by LX, a service charge of USD 30.00 per Air Waybill will be assessed to the consignee.

9. Miscellaneous Information

9.1. C.O.D.
SWISS does not accept consignments on a C.O.D. basis.

9.2. Time Limitations on Claims and Actions
Applicable to transportation to/from the U.S.A.

1. Receipt by the person entitled to delivery of the cargo without complaint is prima facie evidence that the same has been delivered in good condition and in accordance with the contract of carriage.
2. No action shall be maintained in the case of destruction of, damage to or partial loss of the cargo unless a written notice, sufficiently describing the cargo concerned, the approximate date of the destruction damage or partial loss, and the details of the claim, is presented to an office of LX within 14 days from the date of receipt thereof, except as follows:

   Exception:
   In the case of visible damage or partial loss, immediately after discovery of the damage or partial loss and at the latest 14 days from receipt, thereof.
3. All other claims, except any claims relating to personal injury or death must be made in writing within 180 days from the date of issue of the Air Waybill.
4. Any right to damages in connection with any claim other than a claim relating to personal injury or death against Carrier shall be extinguished unless an action is brought within two years after the occurrence of the events giving rise to the claim.
5. No action shall be maintained in the case of delay of cargo unless the person entitled to delivery makes a written complaint to an office of Carrier, sufficiently describing the cargo concerned, the approximate date of the damage and the details of the claim, within 21 days of the date the cargo is placed at his disposal.
6. No action shall be maintained in the case of loss of cargo, unless the person entitled to delivery makes a written complaint to an office of carrier sufficiently describing the cargo concerned, the approximate date of the loss and the details of the claim in the case of non-delivery, within 120 days from the date of issue of the Air Waybill.
7. Claims for overcharges must be made in writing. No such claim will be accepted unless all charges indicated on the Air Waybill have been paid. The amount claimed may not be deducted from the charges on the Air Waybill when the overcharge claim is validated and the claim amount is substantiated by the Carrier. Such amount will be refunded to the shipper or consignee, which ever is eligible.

9.3. Information on Internet
For up-to-date schedule details, shipment tracking, aircraft and ULD specifications, Swiss news and information about our special products consult our site in the world wide web:
http://www.swissworldcargo.com

© International Air Transport Association, 2015. All rights reserved.