Hong Kong Dragon Airlines Ltd. (KA/043)

1. General Information

Dragonair Cargo provides a comprehensive suite of specialised and professional air-cargo solutions to meet your needs, offering an optimal fit for your business.

PHARMA - Comprehensive temperature management for pharmaceutical products.

PRIORITY - Priority handling and money-back guanrantee.*

DG - Dangerous goods under the care of certified professionals.

FRESH - Effective cold-chain management to ensure shipments arrive fresh.

LIVE ANIMAL - Tender, special care for live animals.

SECURE - High security for high-value shipments.

COURIER - Small parcels service with fast customs clearance.

EXPERT - Tailor-made solutions for special shipments.

* Terms & conditions apply

For details of our air cargo solutions, please visit www.dragonaircargo.com.

2. Acceptance for Carriage

2.1. General

Cargo is accepted for carriage in accordance with Dragonair's "Conditions of Carriage for Cargo", copy of which is available at any Dragonair Cargo Office and Dragonair Cargo website www.dragonaircargo.com.

2.3. Acceptance of Goods

2.3.1. General

The following types of goods must be booked in advance through Dragonair's local cargo reservation office:

a. Urgent medical supplies.
b. Newspapers.
c. All kinds of perishable goods, which are subject to decay, deterioration or depreciation.
d. Live animals.
e. Human remains (embalmed or cremated).
f. Valuable cargo.
g. Consignments requiring special care and attention in transit, including goods of unusual dimensions.
h. Any goods of urgent nature.
i. All dangerous goods

2.3.3. Restrictions in Acceptance

A. Restrictions Due to Nature of Goods

1. Animals, live

a. Shipment must be in accordance with IATA Live Animal Regulations. The shipper must ensure that all licences, certificates, CITES document, boarding/landing permits, etc. have been obtained prior to cargo acceptance.
b. Shipment that requires heat and ventilation can only be accepted in Hold 5 of A330 and B747F. Only those Live Animals that do not require heat and ventilation can be accepted on A330, A321, A320 and B747F, for example, live fish.

3. Dangerous goods

The shipment must be named, classified, packaged, labelled, marked and certified in accordance with the current issue of the IATA Dangerous Goods Regulations and any other applicable legislation. Attention is drawn to the Hong Kong Government and the Dragonair exception in the IATA Dangerous Goods Regulations.

11. Valuable Cargo

a. A consignment having declared value for carriage in excess of USD 1,000,000 will not be accepted unless special arrangements have been made in advance with Dragonair.
b. For security reasons, consignors should arrange delivery as near as possible to the departure time of the flight on which the consignment is to be despatched. The consignor should also preadvise the consignee to make immediate collection arrangements.
c. The package must be sufficiently strong to preclude damage through normal and repeated handling. Each package must be sealed or steel banded.

13. Wet Cargo

With regard to goods such as meat, animal casing, soft fruits and marine products etc. which may leak or give off moisture during transportation:

a. Packing must be adequate enough to prevent leakage.
b. Proper markings should be put on the outer packing.
c. "This Side Up" labels should be fixed, where possible, on all four sides of the package close to the top edge.
d. Water should not flow out of the package when tilted sideways and longitudinally at an angle of 23° and the lid of the package must not lift off when tilted.

Contact any Dragonair office for details of how to pack wet shipments.

B. Restrictions Due to Weight and Dimensions

Cargo with weights exceeding 150 kg. to 230 kg. or with dimensions exceeding either of 170 cm (L), 140 cm (W) and 117 cm (H), per piece on narrow-bodied aircraft (A320 and A321) can only be accepted with authorization from cgo#exp@cathaypacific.com.

3. Transportation Charges

3.2. Valuation Charges

- For traffic from Hong Kong on Dragonair the minimum valuation charge will be USD 2.00 per consignment.
- Consignment valued at more than SDR 19 per kg. will be assessed valuation charges not less than 0.75% (to/from South West Pacific except Australia 0.50%) of the Shipper's declared value for carriage exceeding SDR 19 per kg.
- Shippers must declare a value for carriage on the AWB. This declaration may be a specific amount or NVD (No Value Declared). For the purpose of applying valuation charges, the value per kilogram or per pound must be determined by dividing the shipper's declared value for carriage by the gross weight of the consignment as declared in the Gross Weight box on the AWB. Declaredvalue for carriage may not be entered or (if already entered on the AWB) amended after despatch of the shipment from the airport (or city) of departure shown on the AWB.
- The declared value for carriage applies for the actual gross weight of the consignment, excluding the weight of airline owned ULDs. Value declarations for individual parts of the shipment only or higher or lower value declarations for some parts of a shipment are not possible.

3.7. Class Rates

3.7.2. Live Animals

1. Rates covering all areas

The rates for live animals as stated below are to be determined as follows.

Where the rate is stated:

a. As a percentage of the Normal GCR (i.e. "150% of the Normal GCR"), such percentage is to be applied to the 1 kg. general cargo rate (see also Rule 3.5.2.) regardless of the weight of the consignment.
b. As "the Normal GCR", the 1 kg. general cargo rate must be applied (see also Rule 3.5.2.) regardless of the weight of the consignment.
c. As (a percentage of) "the applicable GCR", apply (such percentage) to the general cargo rate applicable to the weight of the consignment.

Where two different percentages exist i.e. one for the country of destination and one for the country of origin, the percentage of the country of origin prevails.

The weight of the animal container, food etc. will be included in the chargeable weight of the consignment

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	IATA AREA (see Rule 1.2.2. Definitions of Areas at TACT Rules)					
	Within 1	Within 2	Within 3	Between 1 & 2	Between 2 & 3	Between 3 & 1
ALL LIVE ANIMALS *except:* Baby Poultry less than 72 hours old	175% of Normal GCR	175% of Normal GCR	150% of Normal GCR ***Except: 1 below***	175% of Normal GCR	150% of Normal GCR ***Except: 1 below***	150% of Normal GCR ***Except: 1 below***
BABY POULTRY less than 72 hours old	Normal GCR	Normal GCR	Normal GCR ***Except: 1 below***	Normal GCR	Normal GCR ***Except: 1 below***	Normal GCR ***Except: 1 below***

Exception:
1. **Within and from the South West Pacific sub-area:**

   200% of the applicable GCR.

2. Minimum charge
The minimum charge for consignments of live animals is 200% of the applicable minimum charge.

Note:
The above charges shall be applicable to carriage of both the animal and its container.

3.7.6. Valuable Cargo

2. Rating

Area:	*Rate:*
All IATA areas	200% of the Normal GCR

Exceptions:
1. From France: 250% of the Normal GCR
2. Russia to all areas (except Canada, USA): 300% of the Normal GCR
3. Russia to Canada, USA:
   a. consignments weighing up to 1000 kg.: 300% of the Normal GCR
   b. consignments weighing 1000 kg. or over: 200% of the Normal GCR

3. Minimum charge
The minimum charge for consignments of valuables is 200%(1) of the applicable minimum charge, provided that it is not less than USD 50.00(2), or equivalent.

Exceptions
1. From France: 400% of the applicable minimum charge
2. From Saudi Arabia: Minimum charge is SAR 190

3.7.7. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type Equipment and Talking Books for the Blind

1. Rating
Consignment of the above articles in consignments of 5 kg. or more, will be charged as follows:

Area:	*Rate:*
Within IATA area 1:	67% of the Normal GCR
Within Europe:	67% of the Normal GCR
Between IATA areas 1 and 2:	67% of the Normal GCR
All other areas:	50% of the Normal GCR

2. Quantity Rate
Where a General Cargo Quantity Rate results in a lower charge than the rate established by this rule, such lower rate shall apply.

3. Minimum charge
The minimum charge shall be the normal minimum charge as published in section 4.3. of the Rates books and in Rule 3.4. Unless a KA minimum charge is applicable.

3.7.8. Baggage Shipped as Cargo

3. Rating

Area	*Rate:*
From all IATA areas	Applicable GCR

3.7.9. Human Remains

1. Calculation
The charge for transportation of human remains will be assessed as follows:

- **Ashes**

Area	*Rate:*
All IATA areas (except within area 2)	Applicable GCR
Within IATA area 2	300% of the Normal GCR

- **Coffin**

Area	*Rate:*
All IATA areas (except within area 2)	Normal GCR
Within IATA area 2	200% of the Normal GCR

2. Minimum charge
For transportation of human remains the normal minimum charges are applicable. Except for transportation wholly within IATA Area 2 a minimum charge will be levied of 200% of the applicable minimum charge, provided that this shall not be less than USD 65.00 or equivalent.

3.7.10. Diplomatic Bags
Applicable GCR.

3.9. Computation of Charges
3.9.4. Volume Weight
The cubic volume of a consignment is established by applying the greatest length, the greatest width and the greatest height of the consignment or its packages. Consignments, the extreme dimensions of which result in an average of more than 6000 cubic centimetres/366 cubic inches per kilogramme (166 cubic inches per pound), shall be charged on volume basis.
The volume weight shall be calculated up to three decimal places before rounding off.

4. Services and Related Charges

4.3. Insurance
Dragonair does not offer air cargo insurance.

4.5. Charges for Shipments of Dangerous Goods

1. Transportation fee

From	To IATA Area	Minimum fee per shipment	
China (excl. HKG)			
• Beijing	1, 2 and 3	CNY	500
• Fuzhou	1, 2 and 3	CNY	600
• Shanghai	1, 2 and 3	CNY	640
• Xiamen	1, 2 and 3	CNY	300
Chinese Taipei	1, 2 and 3	TWD	4,000
	Fee per package/overpack	TWD	500
	Max. fee per shipment	TWD	7,000
Hong Kong	1, 2 and 3	HKD	312
Japan	1, 2 and 3	JPY	10000
	Fee per package/overpack	JPY	2000
	Max. fee per shipment	JPY	30000
Thailand	1	THB	1000
	Fee per package/overpack	THB	200
	Max. fee per shipment	THB	3000
	2 and 3	THB	700

Others USD 80.00 per UN or equivalent in local currency.

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5. Payment of Rates and Charges and Currency Conversion

5.4. Payment of "Charges Collect" Shipments
The following items will not be accepted on a charges collect basis unless payment of all charges involved is guaranteed.
a. Samples of any nature
b. Perishable goods
c. Live animals
d. Newspapers, magazines and printed matter
e. Press photographs
f. Human remains
g. Articles intended as gifts
h. Alcoholic beverages
i. Shipments obviously not worth the amount of the freight charges.

6. The Air Waybill

6.1. General
a. "To Order" or "Negotiable" Air Waybill is not to be accepted.
b. "Notify party" should not be printed on the "Consignee name and address" box of the Air Waybill, but to be printed on the "Handling Information" box of the Air Waybill.

7. Special Country Information

7.2. Charges Collect
Charges Collect shipment to Dhaka, Phnom Penh, and People's Republic of China is not accepted.

9. Miscellaneous Information

9.1. C.O.D.
Dragonair does not provide a C.O.D. service.

9.2. Local Accessory Charges Applicable for Hong Kong at Cathay Pacific Cargo Terminal
(*All charges are in HKD)*
9.2.1. Import
9.2.1.1. Handling:
- Terminal charge for bulk cargo, per kg. 1.68
- Terminal charge for shipper built ULD, per kg. 1.48
- Minimum charge 45.00

9.2.1.2. Storage
The storage period will commence at 00.01 hours on the day following of flight check-in at the cargo terminal until goods collected from carrier premises.
Storage Period
- First 2 days (excluding Sundays or public holidays) ... Free
- Subsequent 24 hour periods or part thereof (including Sundays or public holidays). per kg., per day 2.20
- Minimum charge for all cargo, except for valuable shipment 40.00
- Minimum charge for all valuable cargo 300.00

9.2.1.3. Others
- Documentation fee per Air Waybill (AWB) 13.00
- Proof of delivery in writing with or without photocopy of signed delivery receipt 120.00
- Amendment fee per AWB:
  a. Amendment without involve any change of airport destination 90.00
  b Amendment include change of airport destination 140.00
- Return shipment processing fee 390.00
  (**Plus** advanced expense the airline pays due to the handling of the return shipment and 15% of the advanced expense)
- Bank consignment release:
  a. The consignee bank has office in Hong Kong 120.00
  b The consignee bank does not have office in Hong Kong 210.00
  (Plus any advanced expense the airline pays due to the handling of the bank consignment release and 15% of the advanced expense)
- Certify true copy of AWB or carriers own document, per document 75.00
- House Air Waybill (HAWB) data processing fee, per HAWB 25.00
- Shipside release charge, per flight 200.00
- Import permit processing fee for human remains, per shipment 500.00
- E-manifest enquiry fee, per HAWB 25.00

9.2.2. Export
9.2.2.1. Handling
(See 9.2.1.1.)

9.2.2.2. Others
- Documentation per AWB 13.00
- Countersign per HAWB 75.00
- Amendment fee per AWB or HAWB:
  a. Amendment without involve any change of airport destination 90.00
  b Amendment include change of airport destination 140.00
- Return shipment processing fee 390.00
  (**Plus** advanced expense the airline pays due to the handling of the return shipment and 15% of the advanced expense)
- Proof of delivery in writing with or without photocopy of signed delivery receipt 120.00
- HAWB data reprocessing fee, per HAWB 25.00
- Certify true copy of AWB or carriers own document, per document 75.00
- Dangerous goods handling fee, per AWB 312.00
- Aviation Security Charge (ASC), should security screening service be required through airlines, the following charges are applicable:
  - Per kg. 0.75
  - Mimimum per shipment 25.00
  - Handling fee for all cargo, except for valuable cargo 30.00
  - Handling fee for valuable cargo 275.00

  This due Carrier charge must be prepaid and be inserted on the AWB, other charges box with "SCC" code
- Advance Cargo Information (ACI) fee per HAWB 5.00
  Charges must be prepaid and AWB must show "CG" code.
- Dangerous goods check at customer facility hourly rate 550.00
  Minimum charge (Min. one hour plus transportation charge 550.00)..... 1,100.00
- Security handling charge for live horse, per AWB 2,000.00
- E-manifest enquiry fee, per HAWB 25.00
- Storage Fee (Applicable to export shipment retrieves from the terminal)
  The storage period commences from the calendar date when shipment accepts at the terminal until shipment retrieves from the terminal.
  - Per kg. and per day for all cargo 1.20
  - Minimum charge for all cargo, except for valuable cargo 40.00
  - Minimum charge for valuable cargo 150.00

Note:
The highest rate break for traffic from Hong Kong is only Minimum, Normal and over 45 kg. No higher tariff rate break is available. In addition, no SCR/ULD rates are applicable on KA service ex Hong Kong.

9.3. Rules for Traffic
- Cargo Density:
  1:6000 cubic cm or 366 cubic inch.
- Valuation charge:
  If declared value above SDR 19 per kilo, Dragonair will charge not less than 0.75% of shipper declared value.
- Disbursement fee:
  For collection of services incurred at origin incidental to the air carriage of the consignment. Such services will be limited to prior transportation, handling and documentation. The airlines will charge10% of the collection charge but not less than USD 20.00
- Fees for charge collect:
  1. When the weight and valuation charge on the Air Waybill are shown for collection from the consignee, a charges collect fee shall be charged. The fee for such charges collect services shall be not less than 5% of the weight and valuation charges amount.
  2. When charges collect services are performed for amounts other than the weight and valuation charges on the Air Waybill, a charges collect may also be charged.
  3. The fee for charge collect services shall in no case be less than USD 10.00 per consignment.

  For detailed rates and charges, please contact Dragonair local cargo office or visit www.dragonaircargo.com
- Rates for offline origins/destinations:
  add-on 20% of through rate from online connecting origin to online connecting destination, unless otherwise specified on TACT rates. (Not applicable to traffic from Hong Kong)

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9.4. Rules for Traffic from Hong Kong to Cathay Pacific/ Dragonair Offline Destinations

CX/KA OFFLINE PORTS PUBLISHED GENERAL CARGO RATES
EX HONG KONG IN HKD

	Offline destinations AREA	Minimum	Normal	Over 45 kg
TC1	USA and Canada	1380.00	138.00	115.00
	Area other than USA and Canada	1880.00	188.00	168.00
TC2	Europe	603.75	101.43	76.13
	Middle East	386.40	74.75	56.55
	Africa	411.70	86.25	67.08
TC3	South Asian Subcontinent	218.50	37.38	29.70
	PRC (excluding Macao and Chinese Taipei)	207.00	24.15	19.55
	South East Asia	368.00	32.20	27.60
	South West Pacific	297.85	74.75	56.35
	Japan and Korea	263.35	35.08	26.45
	Macao and ChineseTaipei	195.50	15.53	11.50

- South Asian Subcontinent includes Afghanistan, Bangladesh, Bhutan, India, Maldives, Nepal, Pakistan and Sri Lanka.
- South East Asia excludes PRC, Macao and Chinese Taipei.

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