Philippine Airlines (PR/079)

2. Acceptance for Carriage

2.1. General

APPLICATION OF TARIFF

Carriage of cargo by Philippine Airlines is governed by the Warsaw Convention, Hague Protocol and our conditions of carriage.

3. Transportation Charges

3.11. International Priority Service

R H U S H

(RAPID HANDLING OF URGENT SHIPMENTS)

- Definition:
  PAL Express Cargo Service that guarantees cargo uplift for a specific flight and the release of cargo within 3 hours upon arrival at destination.
  3 Letter Identifier Code: **VIC** (**V**ery **I**mportant **C**argo)
- Features:
  a. Airport to Airport
  b. Guaranteed:
     1. Uplift on booked flight
     2. Cargo available for release within 1-3 hours upon arrival of flight
        (Customs & other government requirements shall be the responsibility of the shipper/consignee)
  c. 100% refund of freight charges if not loaded on booked flight (unless flight is cancelled due to force majeure - technical/ mechanical, weather, acts of war & other factors beyond the carrier's control) - to be carried free on the next available flight, provided cargo is tendered and ready for uplift:
     500 kg. or less - at least 2 hours before STD
     more than 500 kg. - at least 4 hours before STD
  d. 50% refund of freight charges, if flight is delayed more than 6 hours from STA (except due to force majeure, typhoon, earthquake, war and other calamities & factors beyond the carrier's control)
     - For stations with more than one flight, in case of flight delay, PAL reserves the right to transfer **RHUSH** cargo to the next available PAL flight that will depart earlier than the original booked flight to minimise delay, and in the interest of the shipper. In this situation, the rules on delayed flight shall apply for refund purposes.
  e. Enjoys highest priority in cargo.
  f. In case of flight cancellation, regardless of the cause, the **RHUSH** shipment shall have priority on the next available flight.
  g. Special service handling.
- Reservations:
  a. 50 kg. or less - automatic confirmation if booked at least 6 hours STD
  b. More than 50 kg. - subject to confirmation of space. (for volumetric cargo, the equivalent volume weight shall be considered) Guaranteed high priority confirmation.
- No Show Penalty:
  a. The Agents/shippers shall be charged 50% of the applicable rate based on their reservations that do not materialise.
  b. No penalty, if reservation is cancelled during regular working hours but not later than 24 hours before STD.
- Type of Commodities:
  a. Freight-All-Kinds (FAK), except special cargoes (e.g. Live shipment, human remains, dangerous goods, valuable cargoes)
- Applicable route:
  All on line PR operated routes.
- Application of Rates:
  See TACT Rates book.
- Charges:
  a. Please refer to TACT Rule 7.3.2.4.
  b. All destinations custom duties, taxes and storage shall be charged to the consignee, unless otherwise specified.
- Refunds:
  No claims for refunds shall be accepted after the 7 days prescribed period.

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