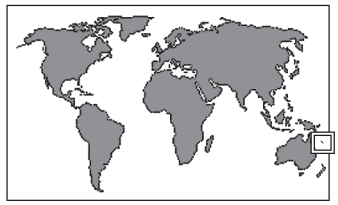
7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

New Caledonia (NC)

Amounts shown are expressed in CFP Franc (XPF)



0. General Information

- IATA Area : 3
- Main City : Nouméa (NOU)
- Local Time : GMT + 11
- Daylight Saving Time : New Caledonia does not observe DST.
- ☎ Country Code : + 687
- Local Currency : CFP Franc (XPF)
- Bank Information : Closed on Saturday and Sunday.
- Public Holidays :

Date
01 Jan 2015
06 Apr 2015
01 May 2015
08 May 2015
14 May 2015
25 May 2015
14 Jul 2015
15 Aug 2015
24 Sep 2015
01 Nov 2015
25 Dec 2015

1. Airport Information

1.1. Customs Airports

- **Nouméa "La Tontouta" - NOU**

Tel.: +687 (0)352500
+687 (0)351172 (Customs)
Fax: +687 (0)352535
+687 (0)351955 (Customs)
E-mail: tta@cci.nc
Website: www.cci-nc.com/tontouta

All customs formalities (Import & Export) must be made at NOU Airport only. Distance Airport / Downtown 53 km.

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment

Forklift limit 3000 kg., equipment for cargo aircraft and pallets/ containers loader limit 14000 kg.
Freight export or import is held by Cofely Airport Pacific include Ramp operations / storage / delivery and acceptance.
Cofely Airport Pacific is the sole cargo handling and storing company of the import bonded warehouse and export cargo warehouse. All enquiries to be addressed to:

Cofely Airport Pacific
Cargo Department
BP5 - 98840 Tontouta New Caledonia
Phone: 35 26 13, Fax: 35 26 14
E-mail: fret.operations@cofely-airport-pacific.nc

1.2.2. Storage

Cold storage available for bulk or complete ULD. It is recommended to book space to Cofely Airport Pacific prior arrival to NOU.

- Capacity ULD 3 × P6P - volume 115 m³ - temperature 0°C/2°C.
- Capacity Bulk Cargo only - volume 115 m³ - temperature 0°C/2°C.
- Freezer for Bulk cargo only - capacity 15 m³ - temperature -15°C.
- Storage of perishable goods in other temperature than 0°C/2°C or -15°C must be formely requested and accepted by Cofely Airport Pacific before arrival of goods.

Animal hostel: Available (dogs and cats in transit only), quarantine centre 20 km. from airport.
Room for radio-active material: Available.
Safe for valuables: Not available, pick up at aircraft door may be planned with security guard (after prior arrangement).
Mortuary: Not available at the airport NOU.

1.2.3. Clearance

Only at the airport NOU by consignee or his agent during Customs hours.

1.2.4. Customs hours

Customs freight office: Phone 35 11 64, Fax 35 19 55, E-mail: douanes.nc@offratel.nc, Web site: http://www.douane.gouv.nc.
Office hours Monday through Friday 07.00 - 11.15 hrs. and 11.45 - 15.30 hrs.
Office closed during weekend and public holidays. Clearance outside Customs hours is possible after previous arrangements between Customs and local cargo agent or the consignee.

1.2.5. Delivery

Only at the airport during Customs office hours. Foodstuff, flowers or plants shipments can be released only during SIVAP office hours (see 2.3.2.).

1.2.6. (Re)-Forwarding

Possible when MAWB show final destination or via a local cargo agent at NOU airport.

2. Import

2.1. General

2.1.1. Packing

Must be accommodated to the tropical climate (isothermal protection). Hay, straw and soil prohibited.

2.1.2. Marking

Packages must be properly marked with full consignee's address, full MAWB number (obligatory) and total number of packages registered on MAWB.
Perishable labels as per TACT standard labels chapter 2.3.4.B. must be used accordingly.
Package containing perishable goods with no external evidence of nature of goods may result in possible damage or loss, special storage instructions (freezer or cool room storage) must be properly indicated.
It is recommended to use the English or French language for any information.
MAWB: when packages in a consignment have been bundled, box "Handling Information" must state the exact number of packages and bundles e.g. "30 packages in 5 bundles". Non-adherence will result in possible delay or loss.

2.1.4. Language on Documents

French.

2.1.5. Other requirements

Dutiable goods temporarily imported: deposit or normal duties refundable on re-expedition unless an international CARNET ATA (Admission Temporaire / Temporary Admission) from Chamber of Commerce in country of export ensuring freedom of duties can be produced.

2.2. Documentary Requirements

2.2.1. Commercial consignments

- The commercial invoice must contain detailed description of goods, quality or grade, unit price and total value, statement whether term of sale is CIF, FOB, etc. and declaration signed by shipper: "Nous certifions que les marchandises dénommées dans cette facture sont de fabrication et d'origine .... (country of origin) .... et que les prix indiqués s'accordent avec les prix courants sur le marché d'exportation".
- Import Licence granted by local authorities for many commodities, excepted for most of the goods originating from EU (European Union) countries.
- EUR1 or EX1 Certificate form for goods from EU-countries and subject to preferential duty.
- Original Phytosanitary Certificate must accompany any live plants or plant products, shrubs and trees.

2.2.2. Sample consignments

- Without commercial value: no documents, except advertising goods.
- With commercial value: See 2.2.1.

2.2.3. Gift consignments

Detailed list of contents stating value. All transportation documents must be marked: "Gift". Value is limited to XPF 6000 per shipment.

2.2.4. Unaccompanied baggage

Detailed list of contents.

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

2.3. Restrictions

2.3.2. Live animals

Any import is prohibited unless an import permit has been granted in advance by the SIVAP head officer:

(Service Inspection Vétérinaire Alimentaire Phytosanitaire)
Address: SIVAP head office BP 256
98845 Nouméa cedex
New Caledonia
Phone: +687 24 37 45, Fax: +687 25 11 12
E-mail: sivap.davar@gouv.nc
Web site: www.davar.gouv.nc

Live animals arriving at NOU must be registered on a cargo manifest. The original form of the SIVAP permit and official Health Certificate must be attached to the MAWB.
SIVAP quarantine must be advised 48 hours before arrival (AWB number/Flight number and date / SIVAP permit number). Only SIVAP quarantine officer can pick up live animals arriving in New Caledonia.

Animal Quarantine centre:
Lot n°37 Lotissement KSI Païta
New Caledonia
Phone +687 412536, Fax +687 416582
E-mail: quarantaine.davar@gouv.nc

SIVAP Airport Office Opening hours:
Monday to Friday 07.30 - 11.30 hrs. and 12.30 - 15.30 hrs.
Saturday 07.00 - 10.00 hrs. only.
Closed during Sundays and public holidays
Phone: +687 35 11 94, Fax: +687 35 11 94
SIVAP airport staff on duty: Mobile +687 77 19 34

Cofely Airport Pacific (see 1.2.1.) must be informed at least 48 hours prior to arrival of any live animal.

For any information, refer to http://www.davar.gouv.nc/portal/page/portal/davar/importations/animaux

Shipper must contact SIVAP head office prior to booking for arrival dates of live dogs and cats permitted for entry in New Caledonia from France and other origins.

Dogs such as Pit Bull will be no longer accepted on Aircalin flights as of January 1, 2015.

2.3.3. Plants and plant material

Prior permission must be obtained for introduction any plants, flowers, bulbs and cuttings in New Caledonia. Import permit must be requested to SIVAP prior to arrival and commodities subject to inspection. Official Phytosanitary Certificate must be showed to SIVAP. If needed treatment or fumigation can be made at the airport.

2.3.4. Arms, ammunition and explosives

- Official permit entry required: to local authorities before arrival for arms and ammunitions to “Bureau des Armes et munitions Haut Commissariat” phone: 26 63 00 or 26 65 04, fax: 24 18 43.
- Official permit entry required for introduction any explosives to “Service des Mines” phone: 27 39 44, fax: 27 23 45.
- Arms or ammunitions can not arrive at Nouméa as a consolidated consignment.
- Must be clearly mentioned on the MAWB.

2.3.5. Narcotics and drugs

Official permit entry must be granted by DTASS Nouméa as per 2.3.7.

2.3.6. Human remains

- Certificate of Death issued by competent authority at place where death occurred.
- Embalming Certificate (body must be placed in coffin in accordance with all regulations).
- Authenticated extract of Act of deceased containing full name, age and marital state of deceased, place, date and cause of death.
- Official certificate proving that there are no objections against air transportation (no infectious risks like Plague, Cholera, Smallpox or Typhus).

2.3.7. Pharmaceutical and chemical products

For pharmaceutical products official permit entry must be granted by DTASS Nouméa Phone: 28 66 78, Fax: 27 73 46.

2.3.8. Medicines and vaccines

Subject to DTASS authorization as per 2.3.7.

2.3.9. Animal products

Subject to SIVAP authorization as per 2.3.3.

2.3.11. Tobacco and tobacco products

May only be imported by the Government, office named “Régie des Tabacs”.

2.3.12. Foodstuffs

Official Health Certificate required for all foodstuffs arriving at Nouméa. In most cases subject to sanitary inspection. Fruits and vegetables: original phytosanitary certificate required and subject to import licence or quotas limitations.
(See also 1.2.5. / 2.3.15.)

2.3.13. Precious metals and stones

Pre-advice message of arrival must be sent to Cofely Airport Pacific (see 1.2.1.) 24 hours before arrival in order to organise special handling and storage.

2.3.15. Others

- Consignment must be accompanied by original copy of Health Certificate or phytosanitary certificate, without the original documents, the goods can not be released to consignee (import permit from SIVAP).
- Poisons, saccharine and all other sweetening substances: same as for 2.3.7.

2.4. Prohibitions

In view of numerous prohibitions or conditions which may apply depending nature or origin country it is preferable to contact Customs or SIVAP prior to arrival.
Foreign products bearing goods, container or packing which would give false impression that products originated in or were manufactured in France or EU countries. Apparatus or Instruments for manufacturing currency. (See also 2.3.2. / 2.3.7.)

2.5. Charges

2.5.4. Documentation

Cofely Airport Pacific documentation fees Import, including CCI airport tax:

0 - 150 kg.	3175.00
151 - 450 kg.	5990.00
451 - 750 kg.	9888.00
751 - 1050 kg.	13278.00
1051 - 1350 kg.	16664.00
1351 - 1650 kg.	20049.00
1651 - 1950 kg.	23435.00
1951 - 2100 kg.	25128.00

2.5.6. Storage

Consignments stored up to 48 hours from time of receipt excluding the Saturday, Sunday and public holidays:

First 48 hours	free
0 - 150 kg.	1420.00
151 - 450 kg.	1856.00
451 - 750 kg.	2402.00
751 - 1050 kg.	2948.00
1051 - 1350 kg.	3494.00
1351 - 1650 kg.	4040.00
1651 - 1950 kg.	4586.00
1951 - 2100 kg.	4859.00
Cold Storage:	
First 10 hours after the ETA	Free
After 10 hours, per kg., per hour	1.00
Minimum charge	1500.00

2.5.8. Delivery and pick-up
(Delivery fees for urgent deconsolidation)

Fee for delivery

Per delivery / HAWB	3000.00

2.5.9. Taxes and duties

Import taxes calculated in percentage on CIF prices. Contact Customs for any details.

2.5.10. Others

Hire of Cofely Airport Pacific forklift, per 30 minutes	4700.00
Delivery on quay:	
- with tracma, per kg.	2.00
- with forklift, per kg.	9.00
VAL per AWB	6000.00

3. Transhipment/Transit

3.1. General

Consignments to be accompanied by original AWB.

3.1.1 Packing

Same as 2.1.1. Final destination must be clearly indicated.

3.1.2 Marking

Same as 2.1.2.

3.3. Restrictions

3.3.2. Live animals

Any transit or transhipment is prohibited unless a transit permit has been granted by SIVAP (see 2.3.2.) Pet container: IATA recommendations must be applied. Transit fees of SIVAP.

3.3.4. Arms, ammunition and explosives

Arms or ammunitions can not transit at Nouméa as consolidated consignment.
Cofely Airport Pacific must be advised at least 48 hours prior to departure.

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3.3.6. Human remains
Same as 2.3.6. transit time permit only during SIVAP opening hours and not more than 24 hours as no mortuary facilities are available at the airport.
Over 24 hours, special storage can be organised with private funeral home, downtown. Contact the carrier concerned.
3.3.13. Precious metals and stones
Same as 3.3.4.

3.5. Charges
3.5.6. Storage

- General cargo..... free
- Cold storage ..... free

4. Export

4.1. General
4.1.1. Packing
Same as 2.1.1., final destination and routing must be clearly mentioned.
4.1.2. Marking
Same as 2.1.2.
4.1.5. Other requirements
For security check and control × ray. Bond entry is made daily Monday to friday from 08.00 hrs. to 11.00 hrs. am and 12.00 hrs. to 14.30 hrs. pm. Friday afternoon from 12.00 hrs. to 13.30 hrs. pm. Upon request for Saturday
For known shippers or authorised agents, secured cargo can be accepted anytime from monday to friday on usual warehouse hours.
4.2.1. Commercial consignments

- Commercial invoice
- Phytosanitary or sanitary certificate (if required)
- Health certificate (if required)
- Customs declaration with custom boarding stamp permitting exportation (obligatory).

4.3. Restrictions
4.3.1. General
All Customs formalities and bond entries may be made only during Customs hours (see 1.2.4.). For safety clearance, all consignments should not exceed specific features of Cofely Airport Pacific X-ray equipment:
Width = 1,803 m; Height = 1,805 m; Max. weight = 2000 kg. Should a consignment exceed these features or be radiopaque, contact should be made with Cofely Airport Pacific to discuss special conditions of security control.
4.3.2. Live animals
SIVAP boarding authorization is required for any departing live animal.
4.3.12. Foodstuffs
Fumigation for fruits and vegetables: prior arrangement (booking) with SIVAP phytosanitary department.

4.5. Charges
4.5.2. Handling
Cofely Airport Pacific export safety charges

Per AWB	1400.00
Per kg.	15.00
Per kg. (for known shippers only)	4.00
Per AVI	1500.00

4.5.4. Documentation

Airport Authorities fees, per kg.	4.75

4.5.6. Storage
Same as 2.5.6., except Cold storage
Cold Storage:

First 3 hours before the ETD	Free
After 3 hours, per kg., per hour	1.00
Minimum charge	1500.00

4.5.10. Others

- Receipt on quay:
  - with tracma, per kg. 2.00
  - with forklift, per kg. 10.00
- VAL per AWB 6000.00

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