Lineas Aereas Costarricenses, LACSA (LR/133)

2. Acceptance for Carriage

2.1. General
2.1.7. Carrier´s Right of Inspection
LACSA reserves the right to examine the packaging and contents of all shipments and to inquire into the correctness or sufficiency of information or documents tendered in respect of any shipment.

2.2. Shipper´s Documentation
2.2.2. Other Documents
- Release of liability letter in the case of perishables and valuable goods shipped as general cargo.
- Sanitary and customs permissions when required by the local regulations or at destination.

2.3. Acceptance of Goods
2.3.1. General
3. All consignments accepted from persons other than known shippers or regulated agents must be physically searched, electronically screened or screened by other means.
4. No goods will be accepted with evident physical damage (cracks, dents, leaks, etc).

2.3.3. Restrictions in Acceptance
A. Restrictions Due to the Nature of Goods
1. Animals, live
Additional to the regulations to conditions for acceptance of live animals stated in Rule 2.3.3. under paragraph 1., the following restrictions apply:

b. Packing and marking. Orientation labels shall be also attached to each side of the container if possible.
i. The airline will not accept for the transport in any flight live animals in the CITIES (Convention on International Trade in Endangered Species) list.
j. It's not allowed in any flight from or to North America the transportation of pets.
l. Attached to all required documentation, a 24 hours contact name and phone number shall be included.
m. New born live animals shall be accepted only after 8 weeks, with the exception of baby poultry that it's accepted after 72 hours. For more information refer to the current IATA Live Animals Manual (AVI).
n. It's not permitted the transportation of rodents (squirrels, rabbits, mice, hamsters, etc.)
o. It's not permitted for live animals to stay overnight at the station of origin, destination or connection.
p. Shall not be accepted for transportation those animals that might be considered harmful and offensive during flight, if show aggressiveness and cannot be appeased with the application of sedatives.

2. Arms, Ammunition, War material
- The transport of war weapons, ammunition or part of them is not allowed on passenger aircraft. Exceptions may be made with express notice of the local aeronautical authority on cargo aircraft, subject to limitations on the handling of dangerous goods.
- Individual weapon as in case of officials of the law, safety or bodyguards in fulfillment of their duties, can obtain special permission of the authorities that allows them to carry weapons.
- Arms for sport's practice and ammunitions can be transported without need of prior authorization, if they are due packed and stored in a place of Aircraft that is inaccessible to the passengers during the flight.
- At any of the exception cases, all firearms on board of the aircraft must be unloaded.

3. Dangerous Goods
- Refrigeration equipment (refrigerators) may only be accepted for transportation if the refrigerant has been completely drained from the count will be treated as dangerous goods.
- The airline reserves the right to refuse the transportation to any restricted material although this met all requirements, but nevertheless fails to provide the suitability for bulk handling.
- Dry ice is not considered as dangerous good only when needs to be transport as cooling ice of perishables shipments. Transportation of dry ice is not allowed as a good by itself. Quantity allowed per route and flight should be consulted with Sales Agent.

4. Human Remains
- Human remains shall be embalmed for acceptance whenever they are not cremated.
- LACSA will not accept for transportation human remains whose cause of death was the result of a contagious disease. Those will be accepted only if cremated.
- Exhumed human remains must be packed in the same way as those that are not cremated.

11. Valuable Cargo
- LACSA does not accept declared values on the AWB for valuable cargo transportation.

B. Restrictions Due to Weight and Dimensions
2. Weight
- The maximum weight for piece authorized for the transport is 200 kg., except for human remains.
- Every piece exceeding 150 kg. shall be labeled as HEAVY.

C. Restrictions Due to Value
3. **Art acceptance**. For the acceptance of paintings or pieces of art, the shipper shall demonstrate that an external insurance that covers the valuable cargo in cases of lost or damage during its transportation with the airline has been contracted.

2.6. Shipper's Right of Disposition
7. Exercise of the shipper's right of disposition will be permitted only with respect to the entire shipment and prior to delivery to the consignee.
8. If the shipper exercise his right of disposition of the goods in accordance with the Contract of Carriage or with applicable law, the airline shall take care that such exercise shall not affect the right of any participating airline if that is the case of interline transportation.
9. The airline will collect from the shipper any charges and expenses arising from the shipper's right of disposition. The shipper shall be liable for, and shall indemnify Carrier for all loss or damage suffered or incurred by Carrier as a result of his right of disposition.

3. Transportation Charges

3.7. Class Rates
3.7.2. Live Animals

Route	Minimum Charge	Rate per kg.
All except Colombia	150% of the applicable minimum general cargo rate	150% of the applicable general cargo rate
Colombia	135% of the applicable minimum general cargo rate	135% of the applicable general cargo rate

3.7.6. Valuable Cargo

Route	Minimum Charge	Rate per kg.
All except Colombia	200% of the applicable minimum general cargo rate	200% of the applicable general cargo rate
Colombia	175% of the applicable minimum general cargo rate	175% of the applicable general cargo rate

3.7.7. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type Equipment and Talking Books for the Blind
For all stations minimum rate and applicable rate will be the published general cargo rate.

3.7.8. Baggage Shipped as Cargo
When baggage is shipped as cargo, chargeable rate shall not be less than the published general cargo rate.

3.7.9. Human Remains
The local Cargo Sales Office should be contacted for further information concerning to quote.
3.7.12. Dangerous Goods
The local Cargo Sales Office should be contacted for further information concerning to quote.

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3.11. International Priority Service

2. General

- **Premium Cargo**. This service is arranged by contract and is 100% guaranteed for fast delivery shipments to the desired destination; otherwise, LACSA will reimburse the freight value of the transported merchandise (Restrictions apply). Premium Cargo Service is applicable for all LACSA routes and guarantees the following characteristics:
  - Boarding Priority.
  - Available tracking system with personalized customer service.
  - Fast connections.
- **Cargo Must Go**. This service is based on negotiations for upcoming shipments where LACSA guarantees the transportation of the cargo on the agreed-upon day when the customer requires immediate delivery. Must Go is available for all LACSA routes and the coordination of the shipment needs to be done at the origin loading station within 24 hours before the flight departs. These shipments will have boarding priority over all regular shipments.
- **Courier**. LACSA offer this service exclusively to certified Courier companies throughout all LACSA routes. Shipments will be accepted for transportation from airport to airport on the next available flight.

4. Rates

- **Premium Cargo**. Prior arrangements are needed, depending on the customer, route needed and season.
- **Cargo Must Go**. Prior arrangements are needed, depending on the customer, route needed and season.
- **Courier.** The local Sales Office should be contacted for further information concerning to quote.

5. Restrictions

- **Courier**
  - Maximum acceptable weight shall be 50 kg. per bag.
  - Acceptable lineal dimensions up to 254 cm per bag.
  - Live animals, human remains, perishables, valuable cargo and dangerous goods are not permitted for transportation as courier.

10. Confirmation

- **Premium Cargo**
  A reservation shall be requested not less than 2 weeks prior to the scheduled departure time of flight.
- **Cargo Must Go**
  A reservation shall be requested not less than 24 hours prior to the scheduled departure time of flight.
- **Courier**
  A reservation shall be requested not less than 48 hours prior to the scheduled departure time of flight.

11. Tendering

Shipments shall be tendered to LACSA at least 5 hours prior to the scheduled departure time of flight.

3.12. Small Package Service

1. Application

"Rapidito" service its available for most of LACSA routes and allow customers to send documents and small packages from airport to airport with a high-boarding priority, where a prior reservation is not required.

2. Limitations

a. Total weight shall not exceed 45 kg.
b. Total size shall not exceed 30 in × 30 in × 30 in (Total height + length + width).
c. If the shipment fails to move on the designated flight, regular refund procedures will apply.

3. Charges

All charges for these shipments must be prepaid. Payment shall be made cash at LACSA CARGO counter where the AWB will also be issued.

4. Acceptance

Under the provisions of "Rapidito" service, the following articles shall not be accepted: Dangerous goods, Perishables, Live animals, Valuable items, Human remains.

5. Conditions of Carriage

All packages shall be delivered with complete documentation at LACSA´s airport terminal at least four hours prior to scheduled departure time of flight.

4. Services and Related Charges

4.5. Charges for Shipments of Dangerous Goods

1. Transportation Fee

- Dangerous goods fee per UN entry ..... USD 85.00

  The local Cargo Sales Office should be contacted for further information concerning to maximum entries per AWB.

7. Information by Country

7.2. Charges Collect

- A consignment may be accepted charges collect provided that does not contain live animals, human remains and/or personal effects.
- Charges collect fee will be 5% of the weight and valuation charges for those countries who accept charges collect.
- For minimums and exceptions refer to General rule 7.2.2. and 7.2.3.

9. Miscellaneous Information

9.1. C.O.D.

C.O.D shipments are not accepted.

9.2. Fuel Surcharge

This charge is variable according to country of origin and destination.

9.3. Need Aditional Information

Should you require any further details or assistance, please go to www.aviancacargo.com

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