Malaysia Airlines (MH/232)

2. Acceptance for Carriage

2.3. Acceptance of Goods
2.3.3. Restrictions in Acceptance
A. Restrictions Due to Nature of Goods
Arms, Ammunition, Explosive, Dangerous Goods, Wet Cargo and Consolidations - Please refer to carrier's Cargo Office for carrier's requirement

1. Animals, Live
a. Pigs and porcine products, will not be accepted for uplift
b. Live snakes (venomous or otherwise), will not be accepted for uplift
c. MASkargo will not accept certain breeds of dogs including snub nosed, as these animals, variably, are susceptible to increased risk of heat stroke breathing difficulties or increased travel stress. MASkargo has identified the following such breeds:
   - Affenpinscher
   - Bulldog (All breeds)
   - Boston Terrier
   - Boxer (All breeds)
   - Brussels Griffon
   - Mastiff (All breeds)
   - Cavalier King Charles Spaniel
   - Chihuahua
   - Cane Corso
   - Chow Chow
   - Dogue de Bordeaux
   - English Toy Spaniel
   - Japanese Chin
   - Lhasa Apso
   - Pekingese
   - Pit bull
   - Presa Canario
   - Pug (All breeds)
   - Shih Tzu
d. Breed banned from importation into Malaysia by Malaysian Quarantine & Inspection Services (MAQIS):
   - Akita
   - American Bulldog
   - Dogo Argentino
   - Fila Braziliero
   - Japanese Tosa
   - Neapolitan Mastiff
   - Pit Bull Terrier / Pit Bull (also known as American Pit Bull, American Pit Bull Terrier, American Staffordshire Terrier and Staffordshire Bull Terrier)

   Note:
   This list is subject to changes. The restriction applies mainly on pure breeds. Some cross breeds of the above listed dogs can be accepted under special pre-arrangements (kindly consult a certified veterinarian).
e. Acceptance of Wild and Endangered species and parts thereof is governed by the following restrictions:
   - Endangered species listed in the CITES list I Chapter 6 and all primates can be accepted only as cargo and only if the shipper or shipper's agent certifies in writing that the animals are born and bred in captivity and the transportation is performed between qualified zoological gardens/ societies, wild parks and recognized wildlife protection centres, intended for conservation or breeding purpose. Such transportation is restricted to MH online services only;
   - Products and parts of endangered animals and plants listed in CITES list I Chapter 6 will not be accepted. This is also applicable to hunting trophies;

   Note:
   Acceptance of animals listed in CITES List II of Chapter 6 is subject to special/ prior approval.
f. MASkargo will not accept animals intended for laboratory purposes.

4. Human Remains
Procedure for the carriage of embalmed human remains in coffin to ports where F50 aircraft are in service
Embalmed human remains in coffin satisfying all the documentary requirements necessary for local government regulations can be transported to any port in Malaysia and Brunei served by Malaysia Airlines DC10, AB300 and B737 aircraft except F50 and Twin Otter aircraft. In case, ports in Sabah, Sarawak, Brunei and Peninsular Malaysia receive direct telex from overseas stations requesting booking of space, transhipment, and on-carriage for human remains where the services are operated by F50 aircraft, these stations in turn, should contact Cargo Sales Department, Malaysia Airlines, Kuala Lumpur International Airport (KUL), Sepang, Selangor.
Shipments of human remains transhipping Kuala Lumpur and either originating from or destined to Sabah and Sarawak and Peninsular Malaysia and regional ports, require advance notification by telex giving full particulars of shipments and should be addressed to Cargo Sales Department, KULFZMH and copied to Cargo Reservations KULFRMH. Originators will be informed by telex the additional charges, documentary requirements and flight details on which shipment will be uplifted from Kuala Lumpur.

B. Restrictions Due to Weight and Dimensions
Types of aircraft in operation and dimension-guide
a. Malaysia Airlines international routes are served by B747-400, B777-200, B737-400, B737-500, B747-200F, Airbus330, F50, DHC6. These aircraft are capable of uplifting livestock and dangerous goods. They are equipped with temperature control devices in the cargo compartments.
b. The dimension-guides shown in section 8.2.2. are meant for a general guide-line only for belly-hold loadings, however, in the case of bulky and abnormally heavy pieces, at least 2 inches allowance should be given for loading manoeuvring. When upright loading does not permit, tilted loading may be applied but this is restricted when weight of cargo exceeds 180 kg.
c. Fokker Friendship F50 aircraft are in service on Malaysia Airlines domestic routes of short sectors. These aircraft unlike the Boeings, do not have separate belly-holds for the carriage of cargo, baggage and mail.
   Space for the carriage of these items is situated just behind the cockpit and at the aft-end of the aircraft with nets fastened to the starboard airframes.
d. Rural Services in the Sabah & Sarawak regions, e.g. ports like Kapit and Mukah, are served by Twin Otters aircraft. Owing to extremely restricted availability of space and payload, carriage of cargo and mail is limited to a very small amount only.

3. Transportation Charges

3.7. Class Rates
3.7.2. Live Animals

FROM MALAYSIA	To TC3	To TC2	To TC1	To USA	To Canada
A. All live animals except as below	Normal GCR	Normal GCR	Normal GCR	110% of Applicable GCR	150% of Applicable GCR
B. Baby Poultry less than 72 hours	Normal GCR or over 45 kg.	Normal GCR or over 45 kg.	Normal GCR or over 45 kg.	110% of Applicable GCR	150% of Applicable GCR
C. Monkeys and Primates	Normal GCR	Normal GCR	Applicable GCR	110% of Applicable GCR	150% of Applicable GCR
D. Cold blooded animals except fish and live Tropical Fish	Normal GCR	Normal GCR	Normal GCR	Applicable GCR	125% of Applicable GCR
E. Fish and live Tropical Fish	(except to SIN/BWN) Applicable GCR	Applicable GCR	Applicable GCR	Applicable GCR	Applicable GCR
Minimum Charge for live animals	* 200%	* 200%	* 200%	* 100% Note (1) (2)	* 150%

* Percentage (%) of applicable minimum charge.

Note:
(1) For cold blooded animals : the applicable minimum charge
(2) For the carriage of horses : 1000 kg. at 110% of the applicable GCR.

Regional/Domestic Services Only:
For carriage of fish, day-old chicks, ducklings, goslings and hatching eggs, the normal GCR shall apply. For other animals, the charge will be 150% of the Normal GCR and the minimum charge is 150% of the applicable minimum charge.
Applicable to and from Australia Only (except from Malaysia):

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- Live Animals, Except Baby Poultry less than 72 hours old:

From Australia	200% of the applicable GCR
All Areas to Australia (except within the South West Pacific sub-area)	150% of the Normal GCR
Within the South West Pacific sub-area	200% of the applicable GCR
Minimum Charge	200% of the applicable minimum charge

- Baby Poultry less than 72 hours old:

From Australia	200% of the applicable GCR
All Areas to Australia (except within the South West Pacific sub-area)	Normal GCR
Within the South West Pacific sub-area	200% of the applicable GCR
Minimum Charge	200% of the applicable minimum charge

3.7.6. Valuable Cargo

Applicable on regional/domestic services:

The charge for valuable cargo except banknotes and currencies is the under 45 kg. rate.

For shipments of banknotes and currencies, the following rates are applicable:

Between	and	Rate per kg.	
Peninsular Malaysia	Singapore	MYR/SGD	2.50
Peninsular Malaysia	Brunei	MYR/BND	5.00
Peninsular Malaysia	Sabah, Sarawak	MYR	5.75
Sabah	Sarawak	MYR	2.90
Sabah, Sarawak	Brunei	MYR/BND	2.50
Singapore	Sabah, Sarawak, Brunei	SGD/MYR/BND	5.00
Within Peninsular Malaysia, Sabah, Sarawak		MYR	3.00

- The minimum charge for valuable cargo including banknotes and currencies shall be the applicable minimum charge.
- The Security Handling Fee (section 7.3.2. para 4.5.2.) is applicable for valuable cargo including banknotes and currencies.

Applicable to and from Australia Only:

From Australia	200% of the Normal GCR
All Areas to Australia	200% of the Normal GCR
Minimum Charge	200% of the applicable minimum charge
Provided that it is not less than USD 50.00, or equivalent.	

3.7.7. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type Equipment and Talking Books for the Blind

Applicable on regional/domestic services:

The charge shall be 50% of the under 45 kg. rate or the applicable minimum charge, whichever is higher.

Applicable to and from Australia Only:

From Australia	50% of the Normal GCR
All Areas to Australia	50% of the Normal GCR
Minimum Charge	Normal applicable minimum charge

3.7.8. Baggage Shipped as Cargo

Applicable on regional/domestic services:

The charge shall be 50% of the under 45 kg. rate (with a minimum of 10 kg.) or the applicable minimum charge, whichever is higher.

Applicable to and from Australia Only:

From Australia	75% of the Normal GCR
All Areas to Australia	Applicable GCR
Minimum Charge	Normal applicable minimum charge

3.7.9. Human Remains

Applicable on regional/domestic services:

The charge for embalmed remains in coffin and ashes/cremated remains are as follows:

a. Within Malaysia and between Malaysia and Singapore/Brunei (except from Singapore to Malaysia)
   Embalmed remains in coffin: Normal GCR.
   Ashes: Applicable GCR.
   The minimum charge shall be the applicable minimum charge.
b. From Singapore to Malaysia
   Embalmed remains in coffin: 200% of the normal GCR
   Ashes: Applicable GCR.
   The minimum charge shall be the applicable minimum charge.

Note:
Regional Services means the services between Malaysia and Singapore/Brunei.

Applicable to and from Australia Only:

- Human Remains - Ashes:

From Australia	Applicable GCR
All Areas to Australia	Applicable GCR
Minimum Charge	Normal applicable minimum charge

- Human Remains - Coffin:

From Australia	Normal GCR
All Areas to Australia	Normal GCR
Minimum Charge	Normal applicable minimum charge

4. Services and Related Charges

4.3. Insurance

Applicable on regional and international services:

A. Requirements on all Risks Insurance on Cargo

1. The amount required for insurance value.
2. A description of the goods (brief details)

Charges are calculated based on the types of cargo as indicated in the indication Table. A Certificate of Insurance is raised for the Shippers and the Airlines Account reference.

If another airline has included in its printed instructions the following paragraph:

If the shipper wishes to effect all risks insurance, he will declare the amount for which the cover is required by entering this amount in the space provided. This figure should represent the value of the goods at destination, irrespective of whether the freight charges are prepaid or forward. Such insurance must cover the entire consignment and may not be taken out against only part of the consignment.

If the declared value for carriage exceeds USD 20.00 per kg. arrangement must be made with Malaysia Airlines to have the shipment insured by Malaysia Airlines. When accepting interline cargo, the AWBs must be scrutinized, particularly on the Declared Value for Carriage. If the Declared Value for Carriage exceeds USD 100,000.00 permission must be obtained from General Sales Manager before acceptance.

B. Section Indication Table

	Section		Section
Animals	11	Neon tubes	5
Antiques	5	Perishables	9
Asbestos cement	5	Pictures, paintings	3
Apes	11	Plaster casts	5
Bank notes	7	Porcelain	5
Bottled goods	5	Precious metals	7
Bricks	5	Precious stones	8
Cast iron	5	Pottery and porcelain	5
Carborundum wheels	5	Radios	2
China	5	Radio isotopes	9
Cigarette lighters	4	Removal goods	2
Clocks	5	Stoneware	5
Computers	2	Silver	7
Crucibles	5	Securities	6
Earthenware	5	Sculptures	3
Electric bulbs	5	Shares	6
Fine arts	3	Sanitary ware	5
Fire bricks	5	T.V. tubes	5
Fragiles	5	T.V. sets	5
Furniture	2	Textile machinery	2
Glass ware	5	Tiles	5
Gold	7	Vacuum flasks	5
Growing plants	10	Vitreous enamelled goods	5
Knitting machines	2	Wearing apparel	4
Laboratory ware	5	Watches	4
Marble	5	X-Ray tubes	5
Monkeys	11		

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C. Schedule of Rates
(Payable on full insured value of cargo carried).
Basis of valuation - Cost Insurance Freight (CIF) value plus 10% unless otherwise agreed prior to loss or dispatch.

1. Non Hazardous Goods and/or Merchandise
containing not more than 10% of value of fragiles.
Excluding:
a. Transistor radios, computers, knitting and textile machines, furniture and removal goods.
b. Watches, cigarette lighters, wearing apparel (other than furs and fur garments which rated on application).
c. Fine arts, (pictures, paintings, drawings, etc.)
d. Fragile articles not forming part of a shipment of non hazardous goods and merchandise.
e. Securities, shares and share coupons and other non-negotiable items.
f. Precious metals (in bars, sheets, etc.), bank notes at face value.
g. Precious and semi-precious stones and pearls.
h. Perishable goods including radio isotopes.
i. Growing plants.
j. Live animals.
The goods named in the above exclusion list are provided for in the subsequent paragraphs shown below.

To / From	Europe	Middle East	Africa	Far East Aust. N.Z., Asia	North America	C & S America
Europe	.10%	.25%	.30%	.30%	.15%	.40%
Middle East	.25%	.25%	.30%	.30%	.25%	.40%
Africa	.25%	.30%	.25%	.30%	.25%	.40%
Far East Aust., N.Z., Asia	.30%	.30%	.30%	.25%	.25%	.40%
North America	.15%	.25%	.30%	.25%	.20%	.30%
C & S America	.40%	.40%	.40%	.40%	.30%	.40%

Cut flowers from Channel Islands to U.K. and vice versa including claims due to delay up to twenty-four hours after scheduled or expected time of arrival at a rate of 125% shall be charged.

Note:
Consignments generally contain a number of fragile items, if possible the fragile items should be rated at the rates provided in para. 5. below, in any case the limit for breakages is 10% of insured value.

2. Transistor radios, Computers, Knitting and textile machines, Furniture and removal goods.
200 % of Non Hazardous Goods rates.

3. Fine arts (Pictures, Paintings, Drawings etc.).
200 % of Non Hazardous Goods rates.
Sculptures in stone, marble or other fragile material to be rated at Fragile rates, i.e. 600% of Non Hazardous Goods rates.

4. Watches, Cigarette lighters and Wearing apparel
(other than furs and fur garments).
400 % of Non Hazardous Goods rates.

Note:
Furs and fur garments: rates on application.

5. Fragile articles
including pottery, glassware, vacuum flasks, china, plaster casts, earthenware, porcelain sanitary ware, vitreous enamelled objects, marble tiles, bricks, firebricks, crucibles, asbestos, cement products, antiques, laboratory ware, cast iron articles, stoneware, carborundum wheels, radio, T.V. and ray tubes, neon tubes, electric bulbs, T.V. sets and cameras, clocks (excluding mechanical derangement also) and bottled goods exceeding 1 litre (can also be insured as Non Hazardous Goods and/or Merchandise but excluding breakages).
600 % of Non Hazardous Goods rates.

6. Securities, shares and share coupons and other non-negotiable items

To / From	Europe	Middle East	Africa	Far East Aust. N.Z., Asia	North America	C & S America
Europe	.05%	.08%	.06%	.08%	.05%	.12%
Middle East	.08%	.08%	.08%	.08%	.08%	.12%
Africa	.06%	.08%	.08%	.08%	.08%	.12%
Far East Aust., N.Z.,Asia	.08%	.08%	.08%	.05%	.08%	.12%
North America	.05%	.08%	.08%	.08%	.05%	.08%
C & S America	.12%	.12%	.12%	.12%	.08%	.12%

7. Precious metals (in bars, sheet form etc.) and bank notes insured on face value

To / From	Europe	Middle East	Africa	Far East Aust. N.Z., Asia	North America	C & S America
Europe	.07%	.20%	.13%	.20%	.12%	23%
Middle East	.20%	.20%	.20%	.20%	.20%	.23%
Africa	.13%	.20%	.20%	.20%	.20%	.23%
Far East Aust., N.Z., Asia	.20%	.20%	.20%	.10%	.20%	.23%
North America	.12%	.20%	.20%	.20%	.10%	.20%
C & S America	.23%	.23%	.23%	.23%	.20%	.23%

Note:
To or from New York (JFK), Hong Kong or Los Angeles rate 5%

8. Precious and semi precious stones and pearls

To / From	Europe	Middle East	Africa	Far East Aust. N.Z., Asia	North America	C & S America
Europe	.20%	.25%	.25%	.35%	.35%	.425%
Middle East	.25%	.25%	.25%	.30%	.375%	.525%
Africa	.25%	.25%	.25%	.30%	.375%	.525%
Far East Aust., N.Z., Asia	.35%	.30%	.30%	.45%	.50%	.60%
North America	.35%	.375%	.375%	.50%	.50%	.60%
C & S America	.425%	.525%	.525%	.60%	.60%	.60%

9. Perishable goods including radio isotopes
The following rates including deterioration due to delay if this cover is not required goods may be insured under Goods and Merchandise which exclude inherent vice and delay.

Within Europe	Europe to North America and v/v.	All other shipments
1.50%	1.75%	2%

10. Growing plants
Cover: As Non Hazardous Goods and Merchandise but 200% rates **excluding** Inherent Vice.
If including Inherent Vice rates are:

Within Europe	Europe to North America and v/v.	All other shipments
2%	3%	3%

11. Live Animals
Live Animals (Mammals) excluding Calves and Pigs under three months old absolutely. Apes, Monkeys, Birds, Fish, Reptiles see below.
Covering death or mortality (but excluding injury) from any cause whatsoever as Livestock Clause No. 1. (Aviation) provided animal was not ill at time of acceptance for transit by airline.

Within Europe	Europe to North America and v/v.	All other shipments
1.50%	1.50%	2%

Apes and Monkeys and Other Animals such as Birds, Fishes and Reptiles.
The cover is the same as above but a 10% deductible will be made of the total insured amount in the event of a claim other than total loss.

Within Europe	Europe to North America and v/v.	All other shipments
2.50%	5%	7.5%

12. War Risks
Subject to Inst. War Clauses at published scale rates at time of sending additional to all rates.

4.4. Documentation Charges

1. Preparation of AWB
AWB issuance by MH / all stations 20.00

4.5. Charges for Shipments of Dangerous Goods

1. Handling fee

From	To IATA Area	Minimum fee per shipment	
Malaysia	1, 2 and 3	MYR	76
Australia	1, 2 and 3	AUD	60

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7. Special Country Information

7.2. Charges Collect
Charges collect is not available to MAS off-line points.

9. Miscellaneous Information

9.1. C.O.D.
Malaysia Airlines does not provide C.O.D. services and does not undertake collection of C.O.D. amounts on behalf of other carriers.

9.2. Rules for Traffic to and from Australia

- **Valuation charge:**
  Consignment valued at more than SDR 17 per kg will be assessed valuation charges not less than 0.75% of the shipper's declared value for carriage exceeding SDR 17 per kg
- **Disbursement fee:**
  For collection of services incurred at origin which are incidental to the air carriage of the consignment. Such services will be limited to the transportation, handling,and documentation performed prior to the air carriage from the point of departure indicated on the AWB.
  Malaysia Airlines will charge 10% of the collection charge but not less than AUD 35.00
- **Documentation charge:**
  The charge for the preparation and issuance of an AWB shall not less than AUD 30.00

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