Saudia - Saudi Arabian Airlines (SV/065)

2. Acceptance for Carriage

2.3. Acceptance of Goods
2.3.3. Restrictions in Acceptance
A. Restrictions Due to Nature of Goods
1. Animals, live
Prior acceptance from Government's authorities to accept live animals for carriage including live dogs destined to the Kingdom of Saudi Arabia. Domestic pets and small harmless animals and birds will normally be accepted for carriage on Saudia aircraft subject to the undermentioned conditions. Large and/or wild animals will only be accepted on special application. No animal of the pig species will be accepted for carriage.

a. Advance arrangements including consignee contact at destination by Saudia and booking of space from origin to destination must be made prior to acceptance.
b. Animals must be in a fit and healthy condition which should be substantiated by 2 health certificates and appropriate inoculation certificates.
   Copies of all certificates must be placed in a strong envelope and attached to the animal container.
c. The shipment must comply with all quarantine and government requirements of the countries of export and destination and of the countries through which the shipment will transit.
d. Live animal containers must be of a standard type that will ensure safe carriage, and delivery of the animals in good condition.
e. Clear and concise instructions must be supplied by the shipper for feeding, watering, cleaning and handling. These instructions must be practicable and, where appropriate, advance arrangements must be made with transit and discharge station for their implementation. The IATA Live Animals Regulations are to be used as the criteria for the acceptance and handling of live animals. Live animals cannot be accepted for carriage in an enclosed ULD AWBs must be endorsed "Carrier not responsible for death from natural causes".
f. Animals such as horses, camels and cattle carried on Saudia Cargo Aircraft must be accompanied by attendant/s. The number of attendants will be determined upon consultation between the shipper and Saudia.
   The attendant/s must fulfil normal passenger visa requirements and any other necessary travel formalities.
g. Wild-caught birds will not be accepted apart from the following exception wild-caught birds for breeding purposes to/from public organisations which are part of Government sponsored zoological organisations/bird parks.
   Conditions of acceptance:
   A letter from the shipper stating that the shipment does not contain wild-caught birds and mentioning specific details of authority from the Government organisations when the above exceptions are applied. In the absence of the above requirement, shipments of wild-caught birds will be rejected.

3. Dangerous goods
Whenever goods of a dangerous or possibly dangerous nature are offered for transportation the "IATA Dangerous Goods Regulations" must be consulted. Reference should be made to the Saudia operator differences as outlined in Section 2. of IATA Dangerous Goods Regulations.

4. Human remains
Cremated and embalmed human remains may be accepted for carriage on Saudia flights subject to the following conditions.

a. Embalmed remains must be shipped in a wooden coffin having a hermetically sealed inner container of lead, zinc, bronze or steel. The wooden coffin should be covered with hessian or canvas and have strong handles bolted to it.
b. Cremated remains must be shipped in a sealed outer box or case.
c. Consignee contact at destination by Saudia is required prior to acceptance for on-line shipments, otherwise contact with the next carrier will be established before acceptance.
d. A strong envelope containing photocopies of all documents relating to the shipment must be firmly attached to the covered coffin or box containing the remains.

7. Perishables
Prior arrangements including consignee contact at destination by Saudia must be made before consignments of a perishable nature may be accepted.

11. Valuables
Prior arrangements must be made with Saudia before valuable consignments may be accepted for carriage.

- In addition to valuables as defined in General Rule 3.7.6.1., clocks, watches and parts made of precious metals or jewels are subject to Saudia High Value Shipments Procedures for carriage.
- Valuable shipments must be packed in boxes or containers measuring a minimum of 50 × 50 × 50 cms or 20 × 20 × 20 inches or any combination of dimensions that equals either 125,000 cu cms or 8000 cu inches and shall be constructed of wood or stronger material. Except gold bullion may be carried in standard industry packing.
- The carriage of valuable shipments is restricted to Saudia flights only. No interline transfer is accepted.

B. Restrictions Due to Weight and Dimensions
Oversize cargo (exceeding a pallet dimension) - palletized aircraft. Acceptance of outsize cargo or cargo of awkward shape and dimensions will be subject to prior arrangements with Saudia.

3. Transportation Charges

3.7. Class Rates
3.7.6. Valuable Cargo

1. Rating

Area	*Rating*
For shipments transiting Saudi Arabia from one international point to another international point.	500% of the normal under 45 kg. rate.
Between all Saudi domestic points	500% of the normal under 45 kg. rate.
From and to all Saudi domestic points except DMM/JED/RUH and all IATA areas except the USA.	500% of the normal under 45 kg. rate.
Between DMM/JED/RUH and all IATA areas except the USA.	200% of the normal under 45 kg. rate.
Between Saudi Arabia and the USA for consignments with a weight of less than 1000 kg. (2200 lb.).	200% of the normal under 45 kg. (100 lb.) rate.
Between Saudi Arabia and the USA for consignments with a weight of 1000 kg. (2200 lb.) or more.	150% of the normal under 45 kg. (100 lb.) rate.

No quantity discount rate shall apply.

Exception
Consignments of valuable cargo from the Saudi Arabian Monetary Agency (SAMA) will be charged 200% of the normal under 45 kg. rate on Saudia's domestic and international routes.

Note:
The valuable cargo rate of 500% of the normal under 45 kg. rate is a deviation from normal IATA rates and rules. The above percentage only applies for transportation wholly on Saudia from origin to destination.

2. Minimum charge
The minimum charges for consignments of valuable cargo are as follows:

a. To/from all Saudi domestic points except DMM/RUH/JED: 500% of the sector minimum charge provided it is not less than USD 150 or equivalent. From Saudi Arabia the minimum charge shall not be less than SAR 500.
b. To/from DMM/RUH/JED: 200% of the sector minimum charge provided it is not less than USD 150 or equivalent. From Saudi Arabia the minimum charge shall not be less than SAR 500.
c. For transportation between USA and Saudi Arabia, the minimum charge for consignments of valuables is 200% of the sector minimum charge provided it is not less than USD 50 or SAR 190.

3.7.8. Baggage Shipped as Cargo
Domestic consignments of baggage shipped as cargo: no discount.

3.9. Computation of Charges
3.9.1. General
For domestic consignments the rounding off shall be to the next higher kg.

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3.10. Unitized Consignments
3.10.3. General Rules for the use of Unit Load Devices

7. Demurrage
Saudi Arabian Airlines will furnish when available, an empty ULD to the shipper for loading, which must be tendered loaded to Saudi Arabian Airlines at the airport where such ULD was furnished within 48 hours after receipt by shipper.

A loaded ULD received by consignee for unloading must be returned empty to Saudi Arabian Airlines at the airport where such ULD was received within 48 hours after receipt by consignee. In the event the ULD (s) is/are not returned to the carrier a charge of SAR 131.00 per ULD (applicable within Saudi Arabia) or USD 35.00 per ULD (applicable outside Saudi Arabia) shall be assessed for each 24 hours period or fraction.

Therefore, in excess of 48 hours, computed as follows:

At the departure station, this period shall commence from midnight of the day of release. At the destination station, the period shall commence from midnight of the day following the day of arrival. In determining when free rental time expires, weekend and legal holidays will be excluded.

4. Services and Related Charges

4.3. Insurance
Saudia does not provide shippers interest insurance service. Shippers desiring such insurance coverage must obtain such insurance from an outside agency.

5. Payment of Rates and Charges and Currency Conversion

5.4. Payment of Charges Collect Shipments
Charges collect facility is available on Saudia's network. However, consignments of under mentioned items will not be accepted on a charges collect basis:
a. Personal effects.
b. Live animals.
c. Perishables.
d. Shipments obviously not worth the amount of the freight charges, for example, sample shipments, gifts etc.

Saudia Cargo can accept HUM on CC basis to Saudi Arabia only by pre arrangement / approval.

7. Special Country Information

7.2. Charges Collect
<u>Saudia Cargo Charges Collect Policy:</u>

Consignments (shipments) may be accepted as charges collect (CC) provided the following conditions are fulfilled;

- For any Consignments on charge collect basis, the IATA rate will be applied plus charge collect fee.
  - In Saudi Arabia the charges collect fee is 5% of weight and valuation charges amount, minimum fee SAR 50.00 per consignment.
- Charge collect shipments are valid to final destinations KSA only because Saudia Cargo the ground handler in KSA and the collection of charge collect shipments directly come to Saudia cargo accounts.
- Cargo pricing department only is entitled to give authority to accept charge collect shipment and to apply the applicable Saudia Cargo published rates (as ad-hoc) plus charge collect fee.
- Applicable fuel/security surcharges should be collected for charge collect shipment.
- Any applicable charges placed at origin or destination should be collected such as AWB fee, handling, war risk, due agent, due courier … etc.
- The consignee is not the same as the shipper.
- Consignments of under mentioned items will not be accepted on a charge collect basis;
  - Perishables.
  - Live animals.
  - News Paper.
  - Shipments obviously not worth the amount of the freight charges, for example, sample shipment, gifts etc.
- The currency regulations of the country of destination and of the delivery carrier permit collection of charges from consignee.
- The resale value of the goods is not less than charges to be collected
- Bank guarantee provided to Sales departments in order to accept charge collect shipments.

Exception:
- Special Contract Agreement on charge collect (CC) basis-
  - Authorized by Vice-president Commercial.
  - Bank guarantee provided to Sales departments in order to accept charge collect shipments.
- Saudia Cargo can accept HUM on CC basis to Saudi Arabia only by pre arrangement / approval.
- Currency instability/difficulties to exchange cash out of the country.
  - For example:
    - Ethiopia: All consignments from ADD to JED/RUH only.
    - Sudan: Meat shipment from KRT to JED/RUH only.
    - South Africa: Perishable from JNB to JED/RUH only.

7.3. Import/Transit/Export Regulations
Amounts shown are expressed in Saudi Riyal (SAR)
- **AWB fee within Saudi Arabian domestic points and to worldwide**

Per AWB 25.00

9. Miscellaneous Information

9.1. C.O.D.
No consignments involving collection of C.O.D. will be accepted. This regulation also applies to transfer traffic from other carriers.

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