EVA Airways Corporation (BR/695)

1. General Information

Founded in March 1989, EVA Air, a one-hundred-percent privately owned Taiwanese airline, is the sister company of Evergreen Marine Corp., which is the world famous shipping line in terms of container operation. Since the inauguration of its maiden flight on July 01,1991. EVA Air has been serving **66* destinations** over four continents, except Africa, with 68 aircrafts and is still steadily expanding its operation network and fleet. **EVA Air has become a Star Alliance member since 18 June 2013**. **EVA Air Cargo** won Air Cargo World's Gold Award in its 10th annual Excellence Survey. Evaluation results are posted on the publication's website at **www.aircargoworld.com**. EVA Air Cargo provides a comprehensive suite of specialized and professional air-cargo solutions to meet your needs, offering an optimal fit for your cargo business.

Note:
The stations of UNI Air (B7) not included by above-said 66 stations.

PIL	- Comprehensive temperature management for pharmaceutical products.
Priority	- Priority handling (**XPS/PRO**) shipments
DG	- Dangerous goods under the care of certified professionals.
Temperature Sensitive	- Effective management to ensure shipments arrive fresh.
Live Animal	- Tender, specific care for live animals.
Security	- High security for high-value (**VAL**) or high-sensitive shipments (**VUN**).
Courier	- Small parcels (**EHU**) service with fast customs.
Expert	- Tailor-made (customized) solutions for special shipments (Ex. **Extremely HEA, OHG, Incompressible package**...etc).

EVA Air is continuing to enhance its air cargo operations, offering freight forwarders increasingly convenient and comprehensive services that include all of the ease and advantages of e-commerce. After establishing its customer-friendly website at **www.brcargo.com**, the carrier created and introduced the EVA Air Cargo APP in 2012. The APP gives shippers and consignees fast, easy access to the most up-to-the-minute shipment information with simple task bottoms such as My Cargo, My Flight, Flight Status and more. With each step of the air transport process right at their fingertips, shippers and consignees can quickly and efficiently track movement of their airfreight.

2. Acceptance for Carriage

2.3. Acceptance of Goods

All kinds of goods, especially for the following types, must be booked in advance through each local cargo reservation office of EVA Air Corp.:

a. All kinds of perishable goods, which are subject to decay, deterioration or depreciation
b. Live Animals
c. Human remains
d. Valuable cargo
e. Consignments requiring special care and attention in transit, including goods of unusual dimensions
f. All Dangerous goods

2.3.3. Restrictions in Acceptance

A. Restrictions Due to Nature of Goods

1. Animals, live

The acceptance of live animals must be in accordance with the **IATA Live Animal Regulations**. The shipper (or its designated handling agent) must ensure that all licences, certificates, CITES document, export/landing permits, etc. have been obtained prior to shipment. For the detailed embargo items of live animals, please visit **www.brcargo.com**.

The embargoed period of the snub-nosed, short snout or flat-faced dogs and cats is defined as:

a. **Northern Hemisphere: MAY~OCT**
b. **Southern Hemisphere: OCT~MAR**
c. **Southeast Asia: Whole Year**

2. Arms, Ammunition, War Material

For export/import/transit regulations and limitations, please see **Section 7 of IATA TACT Rules**.

a. The reservation of **weapons and/or firearms** (**MUW**) can only be accepted if the prior arrangements and relevant permits (if applicable) have been confirmed and shipper must in addition furnish all necessary export/ import / transit authorization.
b. Munitions/Weapons may also contain articles and substances restricted for being carried by air transportation under the Dangerous Goods Regulations and in such cases they must fully comply with the IATA Dangerous Goods Regulations.

3. Dangerous goods

For the embargo items of Dangerous Goods, please refer to the IATA Dangerous Goods Regulations or visit **www.brcargo.com**.

4. Human Remains (cremated, embalmed, or not embalmed)

EVA Air does not accept cremated human remains as cargo.

10. Valuable cargo

Reservation:

a. A consignment exceeding **USD 100,000** or its equivalent value will not be accepted for carriage unless advance arrangements have been made with the carrier(s) concerned.
b. They are not consolidated with other goods (however, a consolidated shipment may be wholly composed of valuables).

Acceptance:

a. They are packed in such a manner that the contents cannot be tampered with or removed without visible evidence thereof remaining.
b. Measurement of outside package shall be at least **15x10x5 cms**. "VAL" of interline transportation; please see Section 8 of IATA TACT Rules.

12. Wet Cargo

Definition:

Shipments which contain liquids or may leak, produce liquids or give off moisture due to their nature shall be defined as "Wet Cargo".

Reservation:

Shippers or forwarders shall positively declare their consignments with the nature of WET cargo when booking.

For packing requirements:

a. It is recommended using plastic skids (strong enough to withstand the heavy load) instead of wooden skids as foundation base.
b. If shippers prefer using wooden skids as sustain base, they must be inspected to prevent any sharp objects protruded on the skids. Furthermore, those WET cargo contained in plastic drums / jerricans must be protected by other strong outer packaging.

Loading Limitation:

a. The fluid cargo contained in jerrican / drum is prohibited to be loaded in bulk.

13. Others

The following consignments are also **unacceptable** for carriage via the air transportation of EVA Air:

a. Consignments with the uncontrollable instructions stated on AWB and unable to meet them. For example: "The specific temperature range is assigned such as "Keep Perishable below 9°C **at all times**" or "**Live Animals-Water Every Two Hours**", etc….
b. The products are made of the bodies or organs of endangered and/or controversial animals such as shark fin or tusk/ivory which will be brought to the protests of conservation groups.

9. Miscellaneous Information

9.1. Air Cargo Bookings

EVA Air Cargo requires that all shipments tendered for carriage on its services must be booked through to final destination. Shipments without a firm booking may be delayed for denied loading at origin or transit point. In addition, EVA Air Cargo also provides the service of e-bookings. For more contact information of cargo sales offices (FR/FS) and cargo operation offices (FF), please visit **www.brcargo.com**.

9.2. EVA Air's Quality Policy:

Safety and Convenience
Excellent Service
Customer Satisfaction

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