Brussels Airlines (SN/082)

1. General Information

- Head of Cargo: Mr. Herman Hoornaert
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  Sita: BRUFZSN.
- Manager Cargo policy, procedures & reservations:
  Mrs. Daphné Van Landuyt
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  Sita: BRUFZSN.
- Manager Cargo Operations: Mr. Stijn Verbeeck
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  Sita: BRUFOSN
- Sales & Operations Manager Globe Air Cargo:
  Mr. Steven Van Lint
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- Regional Cargo Sales Managers for Cargo ex Africa:
  Mr. Jan Leduc
  sales ex FIH, NSI, DLA, BJM, KGL, NBO, EBB (LAD)
  E-mail: jan.leduc@brusselsairlines.com
  Mr. Reinout Puissant
  sales ex DKR, BJL, CKY, FNA, ROB, ABJ, LFW, COO, OUA
  E-mail: reinout.puissant@brusselsairlines.com
- Our brandname is Brussels Airlines Cargo
- Check our website http://cargo.brusselsairlines.com
- Operating A-333 and A-332 to 17 destinations in Africa: ABJ, BJL, BJM, CKY, COO, DKR, DLA, EBB, FIH, FNA, KGL, LAD, LFW, NBO, NSI, OUA and ROB and to JFK and IAD transatlantic.
- Operating to 2 destinations in North Africa: RAK, AGA.
- Operating RJ-100, A-319, A-320, DH4, DH8 to various European stations. (max. 100 kg. per item, except HUM).
- Daily trucking to AMS, CDG, FRA, LHR + adhoc requests.
- Bookings to Africa and Europe: sita BRUFRSN / BRUFQSN or E-mail sncargo.be@ecsgroup.aero
- For bookings ex Africa: sita CITYCODE/FF/SN
- CC approval for shipments with final destination BRU: bru.cargoagencyimport@swissport.com
- Handling Brussels Airlines Cargo: Swissport
  - Import: BRUFI8X
  - Tracing: bru.cargo704tracing@swissport.com
  - Claims: BRUFOSN
  - Export: BRUGU8X
- Handling Brussels Airlines Cargo: WFS Belgium, Building 712, 1931 Brucargo
  - Import: BRUBNCR or sn.wfsops@wfsbelgium.com
  - Tracing: tracing@wfsbelgium.com
  - Claims: cargoclaims@brusselsairlines.com
  - Export: BRUBNCR or sn.wfsops@wfsbelgium.com
- Sales to Africa, USA & Europe by GSA ECS (European Cargo Services) www.ecsgroup.aero
- Computerised Cargo Reservation System: CARGOSPOT
- System address for reservations: BRUFQSN
- System address for cargo operations: BRUFOSN
- - For Valuables: valuables@brusselsairlines.com
  - For Dangerous Goods: dgdepartment@brusselsairlines.com
  - For Cargo Claims: cargoclaims@brusselsairlines.com

2. Acceptance for Carriage

2.1. General

2.1.1. Acceptance of Consignments

Acceptance of special cargo: in order to control more efficently the movement of special cargo such as perishable goods, human remains, dangerous goods, valuables and heavy articles, Brussels Airlines Cargo has placed an embargo on all unbooked shipments of the above nature.

2.3. Acceptance of Goods

2.3.3. Restrictions in Acceptance

A. Restrictions Due to Nature of Goods

1. Animals, Live

Live Animals: AVI is accepted for transporation only if all conditions as per IATA's LAR are fulfilled.
This included confirmed advanced booking up to final destination, shipper's declaration and certification for live animals and valid CITES permit if so required.
Veterinary inspection at BRU: Non-EU live animals and animal products must be submitted to veterinery checks in the first port of entry of the EU. Arrival must be notified by fax to the veterinarians fax nbr. 32 2 788 31 05 at least 24 hours before by means of the "annex A" (i.e.certificates).
Charges related hereto, vetcon fee, issue docs, use of AVI-infrastructure (inspection facilities) and possible storage fee, will be charged to and have to be paid by Consignee upon delivery, as per applicable Swissport Terminal Charges.
Each AVI shipment must be accompanied by the required proper documents.
Part shipments for AVI are not allowed unless separate original certificates are issued for each part.
Pug-nosed dogs and cats are not allowed.

3. Dangerous goods

Dangerous Goods: Total embargo on DGR with point of origin in Africa except EBB, KGL, BJM, NBO, DLA & NSI.
For the transportation of Dangerous Goods; the latest edition of IATA Dangerous Goods Book must be used.
Adhoc approvals can be granted via
dgdepartment@brusselsairlines.com

8. Personal effects-Unaccompanied baggage

Unaccompagnied bagage or Bagage Shipped as Cargo: always need a "list of contents" per package.

D. Embargoes

SN1 Animal species listed in appendixes I and II of the CITES Convention.
Shipments are accepted on SN flights only if the country of destination is listed in Appendix A of the LAR or if the authorities of the country of destination can issue documentation comparable to CITES permits and certificates (see list in LAR).
SN2 Wild caught birds: all SN flights.
SN3 Ivory: all SN flights
SN4 Animals for laboratory testing
SN5 Pug-nosed dogs and cats unless release form received from customer that SN will not be kept liable in case of injury or mortality.

3. Transportation Charges

3.9. Computation of Charges

3.9.4. Volume Weight

BASIS OF CHARGES:

Rates and charges for carriage will consist of the total of the weight or volume charge, whichever is greater.

a. Transportation charges will be assessed on the gross weight of the shipment based on the greatest of the actual weight, or the cubic dimensional weight.
b. Shipments are subject to dimensionalization either at point of tender or destination and subject to recalculation of freight charges if dimensionalization is applicable.
c. For the purposes of weight verification, all freight tendered to SN is subject to reweighing at either the point of tender or destination. If there is a discrepancy between the weight shown on the Air Waybill, as entered by the shipper or its agent, and the weight as shown on SN's scales, shipper and its agent agree that SN, in its sole discretion, may use the weight shown on SN's scales recalculate freight charges.
   Shipper or its agent will be notified by SN of a credit, if weight measured by SN's scales is less than weight entered on Air Waybill by the shipper or its agent. If the weight as measured by SN is more than the weight noted on the Air Waybill by shipper or its agent, shipper or its agent shall be invoiced for the additional charge resulting from the corrected weight.
d. If volume weight is applicable, correct dimensions have always to be mentioned in "Nature and quantity of goods".

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