Air Serbia (JU/115)

1. General Information

1.1. Application of Tariff
Air Serbia shall apply the rates and rules as published in the TACT Rates and Rules book as its official source of information.

2. Acceptance for Carriage

2.3. Acceptance of Goods
2.3.1. General
The following types of goods must be booked in advance through Air Serbia cargo reservation office.
a. All kind of perishable goods
b. Live animals
c. Human remains
d. Valuable cargo
e. Consignments requiring special care and attention in transit, including goods of unusual dimensions
f. All dangerous goods

2.3.3. Restrictions in Acceptance
A. Restrictions Due to Nature of Goods
1. Live Animals
Live animals are accepted subject to advance arrangements and space booked/confirmed from origin to final destination.
a. All necessary licenses, permits, health certificates etc. should be submitted with the shipment at time of acceptance.
All documents necessary for departure, transit and arrival should be attached to the Air Waybill and a duplicate set also attached to the container.
b. The provisions of the IATA Live Animals Regulations must be applied.
c. AWBs are to be endorsed, Carrier not responsible for death from natural causes.
d. Animals other then pets shall not be accepted for transportation unless prior authorization thereto has been obtained from Air Serbia Head Office.
e. Live birds are accepted just on JU direct flights and on JU AWB.
f. Transport of Live Animals is forbidden with aircraft type A319 (except live fish, non-tropical only).

2. Arms and Ammunition
a. Arms and ammunition in division 1.4S are accepted for carriage on JU flights subject to prior approval and advance arrangements with Air Serbia. For all information regarding shipment transportation, required documents and preparation of shipment accordingly, please contact: cargo_booking@airserbiacom, at least 5 days in advance.
b. Air transportation of arms and ammunition in division 1.4S must be performed in compliance with rules pointed out in section 09 Part A Air Serbia Operations Manual.
c. Arms and all kinds of ammunition are not permitted at the aircraft ATR 72 under any circumstances.
d. For shipment in transit via BEG, the GTC charge is EUR 10.00.

3. Dangerous Goods
Dangerous goods are accepted subject to advance arrangements and space booked/confirmed from origin to destination.
a. Acceptance of shipment in violation of ICAO/IATA and government regulations is subject to legal penalties.
b. Transport of dangerous goods (all classes IATA DGR and ICAO TI) is forbidden with aircraft type ATR 72.
c. Dangerous Goods are forbidden for carriage in air mail
d. Dangerous Goods Wastes, any kind, will not be accepted for carriage.
e. Class 7-Only Radioactive material of categories White - I, Yellow - II, Yellow - III will be accepted for carriage aboard passenger aircraft, provided the following conditions are complied with:
The Radioactive Materials must be for medical diagnosis or medical research or treatment, or
- To be used in analysis for medical purposes with direct relation to human health, and
- The total transport Index (TI) in one package or in group of packages must not exceed 3 per aircraft.

The Shipper Declaration accompanies each shipment of radioactive material of categories White - I, Yellow - II, Yellow - III must show the following endorsement: This radioactive material is intended for use in, or incidental to medical research, diagnosis or treatment.
f. Dangerous Goods in Limited Quantities (Y Packing instructions) will not be accepted for carriage.
g. Maximum weight of Expandable Polymeric Beads is 100 kg. net per Air Serbia aircraft.
h. Dangerous goods in consolidations will not be accepted for carriage
i. Dry Ice (ICE) UN 1845 like cargo - maximum 100 kg. net quantity per compartment on B733. Transport of Dry Ice on A319/ A320, is allowed in quantities as specified in the table:

A319 Scheduled Flight Time (hh:mm)	Maximum Dry Ice (kg)	
	Compartment	
	1	4+5
Up to 01:00	5	10
01:01-02:00	2.5	5
02:01-03:00	1.6	3.3
03:01-04:00	1.2	2.5
04:01-05:00	1	2
05:01-06:00	0.8	1.6

A320 Scheduled Flight Time (hh:mm)	Maximum Dry Ice (kg)	
	Compartment	
	1	3+4+5
Up to 01:00	7.3	243
01:01-02:00	3.6	
02:01-03:00	2.4	
03:01-04:00	1.8	
04:01-05:00	1.4	
05:01-06:00	1.2	

j. A service charge of EUR 60.00 is applied for each shipment of dangerous goods accompanied by the Shippers Declaration.
k. Dangerous goods are not allowed on JU flights to/from AMS and TIV.
l. Safety Data Sheets are required for dangerous goods whether in export, import or transit.
m. Dangerous Goods in Excepted Quantities will not be accepted for carriage on JU flights.
n. Lithium batteries, marked as ELM and RLM will not be accepted for carriage on JU flights.

4. Human Remains
a. Death Certificate and if cremated, additional Certificate of Cremation.
b. A special letter issued in Serbian language by a Serbian Consulate is required by the Serbian authorities for both cremated and not cremated remains.
c. Certificate showing death was not caused by infectious disease issued by the Mortuary official.
d. Death Certificate issued by the Municipality registrar, both for transportation within the county and abroad.
e. The document entitled “Sprovodnica” issued by the Embassy of the relevant country, which serves to take over and transport human remains to a specific country must be an original. Contrarily, the Ministry of Internal Affairs shall refuse to release the human remains and will refer the client to the Ministry of foreign Affairs.

11. Valuable cargo
a. All shipments for which shipper requires any form of security handling, will be charged.
b. Requirements for minimum size of package for VAL consignment must be 30 × 30 × 30 cm.
c. The package must be sufficiently strong to preclude damage through normal and repeated handling.
d. Each package must be sealed.
e. No valuable cargo shipments are accepted to/from BRU on JU flights.
f. Transport of banknotes is required in metal containers.
g. For VAL shipment to FCO, the VAC charge is EUR 70.00.

14. Transport of works of art
Certificate issued by the Cultural Heritage Preservation Institute of Belgrade, no. 11, Bozidara Adzije str, Belgrade, is required.

B. Restrictions Due to Weight and Dimensions
2. Weight
For shipment weighing more than 150 kg., please send request on cargo_booking@airserbia.com.

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C. Restrictions Due to Value
Consignments having a declared value for carriage exceeding USD 1 Million or its equivalent in any other currency shall not be accepted for transportation unless prior authorisation thereto has been obtained from Air Serbia Head Office.

3. Transportation Charges

3.7. Class Rates
3.7.2. Live Animals
- All live animals between Area 2 and 1:
  175% of the Normal GCR.
- All live animals between Area 2 and 3:
  175% of the Normal GCR.
- The minimum charge for consignments of live animals is:
  200% of applicable minimum charge.

3.7.6. Valuable Cargo
- Valuable cargo to/from All IATA Areas:
  200% of the Normal GCR.
- The minimum charge for consignments of valuables is:
  200% of the applicable minimum charge.

3.7.7. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type Equipment and Talking Books for the Blind
- Within Europe:
  67% of the Normal GCR
- Between IATA areas 2 and 1:
  67% of the Normal GCR
- The Minimum charge shall be the published minimum in Rates book.

3.7.8. Baggage Shipped as Cargo
- From all IATA areas Applicable GCR
- The minimum charge shall be the published minimum in Rates book.

7. Special Country Information

7.2. Charges Collect
1. The following items will not be accepted on a charges collect basis unless payment of all charges involved is guaranteed by the shipper.
   a. Samples of any nature
   b. Perishable goods
   c. Live animals
   d. Newspapers, magazines and printed matter
   e. Press photographs
   f. Human remains
   g. Articles intended as gifts
   h. Alcoholic beverages
   i. Shipments obviously not worth the amount of the freight charges
   j. Baggage shipped as cargo
2. Charges Collect shipments will not be accepted by JU to following destinations:
   a. Area 1 (America / Canada)
   b. MOW, SJJ, TIA, OHD, BNX

9. Miscellaneous Information

9.1. C.O.D.
Air Serbia does not provide C.O.D. service, neither shall Air Serbia undertake to collect C.O.D. amounts on behalf of any other company.

9.2. Fuel Surcharge
A charge as defined by the airline is applicable per kilo on the gross weight of the consignment as shown on the AWB in the “Other charges” box with code MY, and shall accrue to the issuing carrier, such charges are not subject to proration.

9.3. Additional Airline Details
Confirmed reservation for cargo space from origin to final destination is mandatory on all flights.
Booking office:
Tel.: +381 11 2010123 / 2010291 / 2010245
Mob.: +381 648331071
Fax: +381 11 3113041
SITA: CHACSJU for all cargo IMP messages
E-mail: cargo_booking@airserbia.com
Status of the shipment: www.cargoserv.com
Sales office:
Tel.: +381 11 2010254 / 2010286 / 2010240 / 2010122
E-mail: cargo@airserbia.com
To obtain additional information about Air Serbia Cargo, please access the internet at www.airserbia.com

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