Greece (GR)
Amounts shown are expressed in Euro (EUR)

0. General Information

- IATA Area : 2
- Capital : Athens (ATH)
- Local Time : GMT + 2
- Daylight Saving Time : GMT + 3: Starts on the last Sunday in March and ends on the last Sunday in October.
- ☎ Country Code : + 30
- Local Currency : Euro (EUR)
- Bank Information : Closed on Saturdays, Sundays and public holidays.
- Public Holidays :

Date
01 Jan 2015
06 Jan 2015
23 Feb 2015
25 Mar 2015
10 Apr 2015
12 Apr 2015
13 Apr 2015
01 May 2015
01 Jun 2015
15 Aug 2015
28 Oct 2015
25 Dec 2015
26 Dec 2015

- Cargo Claims Information
  The following Protocols/Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)
  3. Montreal Protocol MP4 (1975)
  4. Montreal Convention MC99 (1999)

  For further details, explanation and how to apply these Protocols/Conventions see paragraph 2.1.5. (General Rules) including list of countries

- **E-freight and e-AWB status of airports**
  For e-freight and e-AWB implementation status of airports please refer to chapter 6.4.

- **E-Customs**
  Advance Electronic Information (AEI) requirements
  - Status: Live
  - System name: Import Control System (ICS) and Export Control System (ECS)
  - Pre-registration to file data: Required
  - Scope: Import, Export, Transit, Transhipment cargo
  - Party responsible for filing: For imports, the incoming carrier. For exports, when an Exit Summary Declaration (EXS) is required, the outgoing carrier.
  - Deadline - shorthaul (imports): For flights less than four hours, the deadline is before take-off from foreign airport
  - Deadline - longhaul (imports): At least four hours prior to arrival
  - Deadline (exports): At least 30 minutes prior to departure
  - How to submit information: For imports, an Entry Summary Declaration (ENS) is sent electronically through the ICS. For exports, an AEI transmission of data for security risk assessment of cargo may be incorporated into the export declaration. If the security data has not been included in the export declaration, an exit AEI declaration (EXS) is required.
  - Further information: http://ec.europa.eu/ecip/

  Note:
  if data are not sent in advance, goods have to be declared immediately on arrival at the border, which can delay the customs clearance of consignments at the border pending the results of risk analysis for safety and security purposes.

  E-Customs information and Advance Electronic Information requirements are subject to change. Readers should check for the latest information available from relevant country authorities.

  For additional information on E-Customs and Advance Electronic Information, please refer to chapter 6.5.

- **Security**
  ACC3
  (EC Regulation 185/2010 on Cargo Security)

  Since February 1, 2012, all air carriers carrying cargo or mail from a non-EU country to the EU must be designated as an ‘’Air Cargo or Mail Carrier operating into the Union from a Third Country Airport” (ACC3) by an EU Member State. A list of exempted countries is relieved from this requirement.

  In order to obtain ACC3 designation, a carrier should
  - Ensure its security program integrates necessary EU security requirements for cargo and mail loaded onto its aircraft at any third country airport for carriage into the EU.
  - Nominate a person who has overall responsibility for implementation of cargo and mail security.
  - Submit a “Declaration of Commitments” to the appropriate EU Member State authority.

  ACC3 designation is to be obtained for every non-EU airport station from which the air carrier flies cargo and/or mail into the EU, unless an exemption applies.

  Carriers are responsible for ensuring all cargo or mail is screened or comes from a secure supply chain regulated agent (RA), known consignor (KC), account consignor (AC) before entering EU airspace.

  For designation as ACC3, carriers should contact the appropriate authority, as follows:
  - For EU carriers - the Member State that issued the AOC.
  - For non-EU carriers - the Member State listed in the Annex to Regulation 394/2011 (ETS).
  - For non-listed carriers - the Member State in which you have your major base of operations in the EU.

  By July 1, 2014, air carriers need to
  - Ensure that on-site airport station verification of cargo and mail security measures has been carried out by an EU aviation security validator.
  - Ensure that its business relations with regulated agents and known consignors are independently validated by an EU aviation security validator, after which a database should be maintained with details of the RA, KC and AC they are accepting cargo from.
    This regulation includes additional measures for High Risk Cargo, defined as cargo originating from a list of specific countries.

  On-site validations will take place either at each airport from which the air carrier flies cargo or mail to the EU, or, with conditions applied, at a representative number of airports from which the air carrier flies cargo or mail to the EU. Each successful security validation will require revalidation on a 5 year cycle.

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

1. Airport Information

1.1. Customs Airports

- **Customs Airports with on-airport customs office for customs clearance of cargo**
  Athens (ATH) and Thessaloniki (SKG).
- **Customs Airports with off-airport customs office for customs clearance of cargo**
  Aktio (PVK), Araxos (GPA), Alexandroupolis (AXD), Chania (CHQ), Chios (JKH), Corfu (CFU), Ioannina (IOA), Irakleion (HER), Kalamata (KLX), Karpathos (AOK), Kastoria (KSO), Kavala (KVA), Kefallonia (EFL), Kos (KGS), Leros (LRS), Limnos (LXS), Milos (MLO), Mykonos (JMK), Mitilini (MJT), Naxos (JNX), Paros (PAS), Rhodes (RHO), Samos (SMI), Santorini (JTR), Sitia (JSH), Skiathos (JSI), Syros (JSY), Zakinthos (ZTH).
- **Airports without Customs and without possibility for customs clearance of cargo**
  Astypalaia (JTY), Ikaria (JIK), Kasos (KSJ), Kastelorizo (KZS), Kithira (KIT), Kozani (KZI), Skiros (SKU).

1.2. Airport Facilities

Athens

Cargo Terminals

At Athens International Airport "Eleftherios Venizelos" there are four cargo terminals on airport which are operated by four independent cargo handling companies, as follows:

1. Skyserv Handling Services SA: third-party cargo handler operating Cargo Terminal 1.
   The following scheduled airlines are handled: FX, GRV, JU, LN, LY, MDF, MS, PS, A9.
   The contact details of the imports office are as follows:
   Tel.: +30 210 356436-4 or -6 or -7
   Fax: +30 210 3564370
   E-mail: cargo.import@skyserv.aero
2. Goldair Handling SA: third-party cargo handler operating Cargo Terminal 2.
   The following scheduled airlines are handled: BT, CY, EK, GF, KCA, KF, KM, LH, LO, OS, QN, QR, RO, S7, SK, SN, SQ, SRR, SU, SV, TAY, TK, U8, US.
   The contact details of the imports office are as follows:
   Tel.: +30 210 35 43 -806 or -807 or 809 or -810
   Fax: +30 210 35 43747
   E-mail: cargo.import@goldair-handling.gr
3. Swissport Hellas Cargo SA: third-party cargo handler operating Cargo Terminal 3.
   The following scheduled airlines are handled: A3, AB, AC, AF, AZ, BA, CA, DL, EY, FB, IB, KL, LX, ME, OA, OU, PC, RJ, TS, VY, 9U.
   The contact details of the imports office are as follows:
   Tel.: +30 210 35 43-100 or -102 or -103 or -111 or -065
   Fax: +30 210 35 43167
   E-mail: ath.import@swissport.gr
4. European Air Transport Leipzig GmbH: self-handling cargo handler operating Cargo Terminal 4.
   The flights of DHL are handled exclusively. The contact details are as follows:
   Tel.: +30 210 3543 399
   Fax: +30 210 3543 368
   E-mails: pellie.houtas@dhl.com and Yiannis.kaptanis@dhl.com

State Authorities

The following state authorities are available on airport:

Border Inspection Post: EU licensed for the inspection of live animals, animal origin products, plants and plant origin shipments arriving from non-EU countries.

- Veterinary Station: the working hours are Monday to Friday from 08.00 to 15.30. Inspections may be arranged during non-office hours, with minimum 24-hours pre-advice required. The contact details of the Veterinary Station are as follows:
  Tel.: +30 210 3538 455
  Fax: +30 210 3538 454
  E-mail: sykeell@otenet.gr
- Phytosanitary Station: working hours are Monday through Friday 08:00 - 16:00. Inspections may be arranged during non-office hours, provided that arrangements have been made during the previous working day. Further details are available from airlines, cargo handlers, agents or customs representative acting on behalf of the consignees.

Customs: the contact details of the Secretariat of the airport's customs are as follows:
Tel.: +30 210 3542 122
Fax: +30 210 3542 331
E-mail: custom.gramateia@1971.syzefxis.gov.gr

Health Check Station: operates on airport for human remains, as follows: Monday to Sunday from 7am to 11pm. The contact details of the Health Check Station at Athens airport are as follows:
Tel.: +30 210 3532753
Fax: +30 210 3532522 (see 2.3.6.).

The Airport Company

"Athens International Airport SA (AIA)" is the management company of the airport and functions as guarantor of quality, safety, security and competition for the benefit of the users. AIA's Cargo Development Department (CRD) is responsible for cargo related issues and acts as coordinator and facilitator of the airport's cargo community and developer & marketer of new cargo relevant projects. For further information regarding cargo issues at Athens airport, please contact the CRD, as follows:
Tel.: +30 210 35 -37194, -36318, -36444 or -36477
Fax: +30 210 35 37884
E-mail: cargo@aia.gr
Website: www.aia.gr

Thessaloniki

Cargo Terminals

At Thessaloniki International Airport «Makedonia» there are 2 fully operative cargo terminals A and D. On cargo terminal A four independent cargo handling companies operate, as follows:

1. Skyserv Handling Services SA: Third-party cargo handler - cargo terminal A.
   The following scheduled airlines are handled: JU-PS-MDF.
   Contact details of the imports office are as follows:
   Tel.: +30 2310 408 482
   +30 2310 408 404
   +30 2310 408 452
   Fax: +30 2310 408 427
   E-mail: cargo.skg@skyserv.aero
   Operating hours: Monday - Thursday 11.00 - 24.00, Friday 11.00 - 19.00 hrs.
2. Goldair Handling SA: Third-party cargo handler - cargo terminal A.
   The following scheduled airlines are handled: LH, OS, CY, TK, NN, AZI, RO, SV, SK, UT, U6.
   Contact details of the imports office are as follows:
   Tel.: +30 2310 471757
   Fax: +30 2310 473411
   E-mail: skg.cargo@goldair-handling.gr
   Operating hours: Monday - Thursday 08.00 - 19.00, Saturday-Sunday 08.00 - 18.00 hrs.
3. Swissport Hellas Cargo SA: Third-party cargo handler - cargo terminal A.
   The following scheduled airlines are handled: A3, TOM, HG, AB, AZ, LX, BA, TC, PO.
   Contact details of the imports office are as follows:
   Tel.: +30 2310 473823
   Fax: +30 2310 475349
   E-mail: skg.cargoservices@swissport.gr
   Operating hours: Daily 06.00 - 24.00 hrs.
4. European Air Transport (EAT-DHL): Self Handling cargo handler cargo terminal A.
   The flights of DHL are handled exclusively.
   Contact details of the imports office are as follows:
   Tel./Fax: +30 2310 473006
   E-mail: vasilis.papas@dhl.com
   Operating hours: Monday - Friday 09.00 - 19.00 hrs.

State Authorities

The following state authorities are available on airport:

Border Inspection Post: EU licensed for the inspection of live animals, animal origin products arriving from non-EU countries consisting of a *Veterinary Station*: It is stationed on cargo terminal D.
Tel./Fax: +30 2310 475858
E-mail: sykekaum@otenet.gr

Operating hours: Monday - Friday 07.00 - 15.30 hrs. Inspections may be arranged during non-office hours, with minimum 24-hour pre-advice required. Contact details:

Customs: The contact details are as follows:
Tel.: +30 2313 334745
Fax: +30 2313 334746
Email: syzefxis.2110@n3.syzefxis.gov.gr

Operating hours: 24 hours daily.

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

Airport Operator and Authority
Thessaloniki International Airport «Makedonia» is owned and operated by the Greek State. The local airport operator and authority unit is a sub-part of Hellenic Civil Aviation Authority (HCAA) based in Athens which is an independent public service under the Hellenic Ministry of Infrastructure and Transportation. The airport Operator and Authority contact details are as follows:

Tel.: +30 2310 985101 (Airport Manager),
+30 2310 985111 (Airport Ops Division)
Fax: +30 2310 475555
E-mail: kathmgae1@hcaa.gr

1.2.1. Loading/Unloading equipment
Athens
Available: contact the cargo handlers for details (see 1.2.).
Thessaloniki
Available: contact the cargo handlers for details (see 1.2.).

1.2.2. Storage
Athens
At the cargo terminals on airport (see 1.2. above). All third party cargo handlers operate on 24-hour basis and are equipped to handle special cargo such as radio active shipments, valuables, dangerous goods, perishables, human remains. Further details are obtainable directly from the cargo handlers.
All imported goods from non-EU countries must be customs cleared within 20 days of arrival. This period may be extended on application. Thereafter, goods are returned to shipper, auctioned or destroyed.
Thessaloniki
At the cargo terminals on airport (see 1.2. above). All third party cargo handlers are equipped to handle special cargo such as radio active shipments, valuables, dangerous goods, perishables, human remains. Further details are obtainable directly from the cargo handlers.
All imported goods from non-EU countries must be customs cleared within 20 days of arrival. This period may be extended on application. Thereafter, goods are returned to shipper, auctioned or destroyed.
Operating hours of the third party cargo handlers (see 1.2. above).

1.2.3. Clearance
Athens
At the airport by consignee or customs representative.
Thessaloniki
At the airport by consignee or customs representative.

1.2.4. Customs hours
Athens
Monday through Saturday 07.00 - 21.00 hrs.
In addition, live animals, perishable goods, human remains and other special cargo are customs cleared on a 24/7 basis (refer also to “State Authorities” under 1.2. above).
Furthermore, the customs clearance of all goods after-hours is possible with prior customs approval, as well as arrangements for the after-hours customs clearance of new scheduled freighter flights.
Thessaloniki
Operating hours: Monday-Friday 07.30-15.30 hrs.
In addition, live animals, perishable goods, human remains and other special cargo are customs cleared on a 24/7basis (refer also to "State Authorities" under 1.2. above).
Furthermore, the customs clearance of all goods after-hours is possible with prior customs approval, as well as arrangement for the after-hours customs clearance of new scheduled freight flights.

1.2.5. Delivery
Athens
The delivery of customs cleared goods is possible on 24 hour basis from the cargo terminals. Extra charges are applicable when delivery is performed during non-office hours. Contact the cargo handlers for further information (see 1.2. above).

1.2.6. (Re)-Forwarding
Goods consigned to places within Greece other than the port of entry may be reforwarded to any place within Greece as required by the consignee.

2. Import

2.1. General

2.1.1. Packing

a. Packing material of wood originating from non-EU countries and Portugal must comply with UN’s FAO International Standard for Phytosanitary Measures No. 15 and must be stamped with the official mark (dedicated symbol used in conjunction with codes identifying the specific country, the responsible producer or treatment provider, and the treatment applied).
b. Packing material of conifers originating from Canada, China, Japan, Korea, Taiwan and USA, and non-conifers originating from China (Hong Kong not included) are subjected to a plant health inspection and must meet special requirements in advance by the Ministry of Rural Development and Food.

2.1.3. Routing

- Via Athens or Thessaloniki to all airport destinations without Customs (see 1.1.), where customs clearance will also be performed as first port of entry.
- Live animals, animal origin products (fish, meat products, fish products, etc.), plants and plant origin products, human remains must only be routed via airports equipped with border inspection posts and health check stations (see 1.2.).

2.1.4. Language on documents
Customs authorities may request the translation of documents attached to the Customs Declaration, if language is other than Greek.

2.1.5. Other requirements

- Airport of destination on Air Waybill must be a customs airport (see 1.1.)
- Transportation documents required: General declaration, Cargo Manifest and Air Waybill
- Consolidated consignments must be accompanied by consolidation manifest also showing House Air Waybill (HAWB) number, number of pieces, nature of goods, customs status, gross weight, point of loading, final destination and house consignee. Consolidation Manifest and HAWB should be presented to customs.

Non compliance with the above will result in delays and additional charges.

- Dutiable goods temporarily imported (except for finishing and repairing): deposit for duties and/or taxes is not necessary if goods are covered by a CARNET ATA (Administration Temporaire / Temporary Admission) from local chamber of Commerce in Country of Export or if a simplified temporary import procedure between customs and consignee is duly agreed.
- When packages in a consignment have been bundled, box “Handling Information” must state the exact number of packages and bundles e.g. 60 packages in 5 bundles. Non adherence will result in additional charges and fines.

2.2. Documentary Requirements

2.2.1. Commercial consignments

- Submission of Customs Declaration
- Commercial Invoice
- Transportation documents (see 2.1.5. above)
- Description of goods in order to determine the Custom duties, if required.
- Documents required for the application of special Customs duties regime.
- T2L Certificate for Goods of EU status, if required.
- Documents required for the free movement of declared goods.

2.2.2. Sample consignments
Samples are cleared by Customs and import duties are paid as per standard procedures. No import duties are required for samples without commercial value and samples with a total commercial value of up to 22 Euro per consignment.

2.2.3. Gift consignments
A consignment must satisfy the following conditions in order to be considered a gift:

- Consignment is sent from an individual to another individual.
- Consignment does not occur on a regular basis.
- Goods are destined for personal or family use only and their nature or their quantity shows that they are of non-commercial nature.
- Consignment does not involve any kind of payment between sender and consignee.

The payment of customs duties depends on the value of goods and refers to three value categories:

a. Consignments of total value up to 45 Euro are delivered free of Customs duties and taxes.
b. Consignments of total value from 45 Euro up to 150 Euro are charged with 23% VAT only.
c. Consignments of total value over 150 Euro are cleared by Customs according to the procedures applicable for commercial consignments.

2.2.4. Unaccompanied baggage
Athens
Unaccompanied baggage is delivered to one of the three third party cargo handlers, according to the airline company (see 1.2.). The consignee must perform the clearance procedures prior to delivery of the unaccompanied luggage by the cargo handlers (see 1.2., 1.2.4. and 1.2.5.).

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7.3. Import/Transit/Export Regulations

7.3.2. Countries Alphabetically Listed

2.3. Restrictions

2.3.1. General

a. Importation of live animals and perishables from non-EU countries

Animals imported for commercial purposes, meat and meat products, cattle, wild animals, game, goats, horses, pigs, poultry, rabbits, sheep, other animal products including eggs, honey, dairy products, embryos, mollusks, fish products, frog eggs, hatching eggs and semen (pigs / cattle) are subject to Veterinary inspection (documentary, identity and physical) at arrival.

The airlines, the cargo handlers, agents or the customs brokers acting on behalf of the consignees must notify the Veterinary Station (see 1.2.) of arrival details so that specific inspection teams for live animals and perishables are positioned.

These shipments must only be routed via airports equipped with border inspection posts (see 1.2. and 2.1.3.).

b. Other Restrictions

All import consignments are subject to further restrictions, which include the following groups of goods:

- Goods that are subject to governmental and IAEA - restrictions for safe transportation of radioactive materials (see also 2.3.14.).
- Animals and plant material defined by CITES convention for the protection of wild life and the relevant EE laws (Annex III of Council Directive 2000/29/EC as amended).
- Waste
- Animals which are subject to quarantine or other welfare regulations
  a. Live animals
  b. Dead animals
  c. Parts of animals, products and raw material
  d. Animal feeds containing meat, bones, by-products etc
  e. Fodder and Straw
  f. Infectious substances affecting animals and vaccines containing substances
- Plants which are subject to examination or other regulations for plant protection including seed corn, potatoes, fresh fruit, cut flowers and parts of plants for flower arrangements, soil and woods and loose bark of confers and oaks.

Complete list of all above products being subject to these restrictions is available at any Greek Embassy or Consulate.

2.3.2. Live animals

Health Certificate required and sanitary inspection upon arrival which must be pre-arranged.

Cats and dogs: Health and Rabies Inoculation Certificate, issued by a veterinary authority in the country of origin, stating that the rabies inoculation took place not more than 12 months (for cats 6 months) and not less than 6 days prior to arrival. Additionally, serological tests (antibodies for rabies) are required from certain countries by laboratories approved by the EU.

2.3.3. Plants and plant material

Plants, plant products and other related materials are subjected to a plant health inspection and restrictions before being permitted to enter. In most cases these items must have been supplied with a plant health certificate issued in the country of origin, and meet special requirements, in accordance with Council Directive 2000/29/EC. Propagation material such as plants for planting, seeds, bulbs etc. must also have an Import Licence issued from the Ministry of Rural Development and Food.

2.3.4. Arms, ammunition and explosives and war material

All kinds of war material into/via/from Greece requires prior approval from the Ministry of National Defence and also from the Civil Aviation Authority.

Hunting, sporting guns or arms, pistols or revolvers require a general permission for carriage issued by the Ministry of Citizen Protection and also require the approval from the Civil Aviation Authority.

Note:
For a detailed list of arms, ammunition, explosives, war material, guns, pistols, etc contact Greek Embassy or Consulate.
NON COMPLIANCE results in fines, delays or even CONFISCATION.

2.3.5. Narcotics and drugs

Narcotic medicines and pharmaceutical specialities: Import Permit from Ministry of Health.

Opium, morphine, cocaine, hashish: Import Permit from Finance Department and Ministry of Health.

2.3.6. Human remains

The following certificates have to be legalized by the Greek Consulate at origin:

- The Death Certificate and translation
- The Certificate permitting the human remains to be transported for burial
- The Embalmment or Cremation Certificate

The human remains, if not cremated, must be embalmed and carried in an airtight coffin which must be placed firmly within an outer wooden box packing.

2.3.7. Pharmaceutical and chemical products

See 2.3.5. Narcotics and drugs

2.3.8. Medicines and vaccines

See 2.3.5. Narcotics and drugs

In addition, for the customs clearance of medicines, veterinary products, supplements, biocides, cosmetics and other related products the approval from the National Organization for Medicines is also required.

2.3.12. Foodstuffs

Food of plant origin is subjected to official phytosanitary inspections (safety and hygiene purposes) in accordance with Regulation 882/2004/EC (mycotoxins, pesticide residues, sanitary, GMO, etc.) and must be accompanied by the required certificates according to the species.

2.3.14. Radio-active materials
(Fissile materials and large sources only)

Permission required from the Greek Atomic Energy Commission,
Fax: +30 210 6506762
e-mail: thzorbak@eeae.gr

2.4. Prohibitions

See 2.3. Restrictions

2.5. Charges

The categories of charges include the following: handling fee, storage fee (after 48 hours), customs broker fee, etc.
23% VAT applies on all charges/fees.
For specific details the carrier or the responsible cargo handler (see 1.2.) should be contacted.

3. Transhipment/transit

3.1. General

- The transhipments to a domestic destination require the issue of a customs T1 document (additional costs involved).
- Transhipments are only accepted as a transfer of the whole consignment from one aircraft to another within the customs territory of the same airport.
- Live animals are always subjected to veterinary checks even in the case of quick transfer.

3.3. Restrictions

See 2.3. Restrictions

3.3.15. Others

Shipments to Cyprus only accepted if final destination is Larnaca, Paphos or Nicosia.

3.4. Prohibitions

See 2.3. Restrictions

If Athens airport is a transit point between two third countries, there are no checks regarding restrictions and prohibitions.

3.5. Charges

For specific details the carrier or the cargo handler involved (see 1.2.) should be contacted.
23% VAT applies on all charges/fees.

4. Export

4.1. General

Athens

All export shipments are delivered to one of the four cargo handlers on airport according to the carrier used (see 1.2.).

The shipments delivered to the cargo handlers for export must be **"Ready for Carriage"**.

The cargo handlers reserve the right to apply additional charges for any work undertaken to make the shipments "Ready for Carriage".

The cargo handlers follow the acceptance procedures according to the airlines that are represented.

The export shipments are 100% security screened before loading onto aircraft.

4.5. Charges

For specific details the carrier or the cargo handler involved (see 1.2.) should be contacted.
23% VAT applies on all charges/fees.

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