Turkish Airlines Inc. (TK/235)

2. Acceptance for Carriage

2.3. Acceptance of Goods

2.3.1. General

Every shipment tendered to Turkish Airlines for international transportation must comply with following requirements:

- The shipment must have a confirmed booking and must be delivered accordingly.
- The complete shipment must be delivered to Turkish Airlines or its handling agent at LAT (Latest Acceptance Time).
- The shipment must be delivered completely and together with the Air Waybill and all necessary documents.
- For shipments (except personal effects) destined beyond Turkey and to be carried by truck, commercial invoice is needed attached to the AWB.
- The Air Waybill must contain correct information as to weight, number of pieces, dimensions of every single piece and contents.
- The shipment must be Customs cleared.
- The shipment and its packing must be in good order and condition for transportation.
- The shipment coming from international flights will be transferred to their final destinations via trucks, if they can not be loaded to the domestic flights due to their size.

2.3.3. Restrictions in Acceptance

A. Restrictions Due to Nature of Goods

1. Animals, Live

Live animals are accepted for carriage on TK flights only if the booking is confirmed from origin to final destination and the necessary advance arrangements are assured to be provided. The animal's travel container and documents will be checked prior to acceptance and will be accepted for carriage only if shipment is in compliance with both current IATA Live Animals Regulations and actual TK instructions for Live Animals.

- The shipper must comply with all quarantine rules and specific requirements established by the health authorities of each country of origin transit and destination
- The shipper must ensure that all licenses, certificates and Cites documents, boarding and landing permits etc. have been obtained prior to the tendering of shipments.
- Containers must be constructed in accordance with the current IATA Live Animal Regulations.
- The following animals are not accepted for carriage on TK flights regardless of origin and destination:
  - Non-Human primates will not be accepted for carriage even when consigned to and from qualified zoos, wild parks or animal reception centres.
  - Dead animals.
  - Infected live animals
  - All mammals declared to be pregnant.
  - Interline transfers of live animals from other carriers to Turkish Airlines are not accepted.
  - Puppies and kittens less than 8 weeks of age
  - Suckling young puppies and kittens with Nursing females
  - Laboratory animals used for experimentation or exploitation (e.g. mouse, rat, hamster, guinea pig, rabbit etc.)
  - All rodents (e.g. squirrel, beaver, mouse, rat, hamster etc.)
  - All poisonous animals. (e.g. scorpion, some varieties of frog, snake, spider etc.)
  - Turkish Cargo will not accept the following breed of dogs as they are dangerous and risky. (Pit Bull Terrier, American Pit Bull Terrier, Bull Terrier, American Staffordshire Terrier, japanese Tosa, Dogo Argentino, Fila Brasileiro, Rottweiler, Staffordshire Bull Terrier Neapolitan Mastiff, Spanish Mastiff, Dogue de Bordeaux, Roman Fighting Dog, Bandog Tosa Inu, Mastiff, Tibetan Mastiff)
  - Snub-nosed dog breeds that are prone to respiratory problems (Pekingese, Pug, Shar Pei, Shih Tzu, Japanese Spaniel, Chow Chow, English Toy Spaniel, Bulldog, Boston Terrier, Boxer, Brussels Griffon, Mastiff, etc.) should primarily be carried in the cabin provided that relevant weight limits are observed.
  - Shark fins are not accepted for carriage.
  - Ivory is not accepted for carriage.
- The following animals can only be carried on passenger flights with prior approval from relevant management of Cargo Directorate.
  - Live animals known to produce offensive odours (e.g. pig, sheep, goat, bull, musk ox, Mustelidae-marten, ferret-weasel, mink, skunk)

Note:
Animals specific to Turkey and which are also protected species can only be carried with prior approval from the Ministry of Food Agriculture and Livestock of Turkey (Ankara cat and Van cat, Tiftik Goat and Sivas Kangal dog, etc.)

- For all animals, the optimum temperature requirement must be reflected on the travel containers and for those transported under cargo mode, the required temperature information must be shown in the handling information box of the Air Waybill additionally.
- The 24 hour emergency contact number must always be shown on the animal's travel container and in the Handling Information Box of the Air Waybill.
- TK will not be liable for any loss or expenses arising from death of animals due to natural causes or death or injury caused by conduct of the animal.

3. Dangerous Goods

Dangerous Goods are accepted in accordance with the current IATA Dangerous Goods Regulations and Turkish Airlines Dangerous Goods Manuals. Required advance arrangements and confirmed space from origin to final destination must be ensured to be provided. (please see IATA DGR Operator Variations 2.8)

- RLM - Fully regulated lithium metal batteries as per Section IA and IB of PI968 (UN3090) are not accepted for carriage on TK flights.
- Shipments containing all derivatives of mercury will not be accepted for carriage until further notice.
- Turkish Airlines requires authorization certificate from Turkish Atomic Energy Authority (TAEK) for all domestic and international radioactive material shipments. This document must be provided by the shipper.

4. Human Remains

Acceptance of Human Remains is subject to advance arrangements and space must be booked/confirmed from origin to final destination.

Coffin, cremated and embalmed human remains will be accepted for carriage on Turkish Airlines flights only if the following conditions are provided;

- Human remains must be shipped in a wooden coffin having a hermetically sealed inner container of lead, zinc, bronze or steel. The wooden coffin should be covered with hessian or canvas and have strong handles bolted to it.
- Cremated remains must be shipped in a sealed outer box or case.
- Human remains which are transported as cremated remains, must be shipped in a sealed outer wooden box or case, with a shock-absorbing package and crack-resistant special cover.
- On TK flights, human remains will not be accepted for carriage as consolidated cargo.
- Death certificate must be attached to Air Waybill and it must contain the following information regarding the dead body:
  - name and surname
  - place and date of birth
  - place and date of death
  - cause of death
  - information if dead body has any infectious contagious/ communicable disease.

If the cause of death is by infectious disease, human remains must be ensured to be shipped in an embalmed leakproof wooden coffin.

Special Requirements For Human Remains of which Final Destination is Turkey

Turkish translation is required for death reports which is given by local authorities and extra explanation is needed in case the death was by infectious substances or for any unsolved deaths such as accidents, suicide, murder.

- Human Remains from Member states of the Council of Europe and observer states are directly delivered to consignee if the death was of natural causes and not of any unsolved causes such as accidents, suicide, murder. Turkish translation and consulate approval is required for the death certificate.
- The documents mentioned above should be original and declared within the Air Waybill but in case original copy of documents for Human remains from Member states of the Council of Europe and observer states can not be provided, Ministry of Health Directorate General of Health for Border and Coastal Area accepts direct fax sent from Turkish consulate at origin.

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- For human remains received from other countries, Ministry of Health Directorate General of Health for Border and Coastal Areas evaluates the case. The documents mentioned above should be original. No copies of original documents are accepted for Human remains from other countries due to the regulations of Ministry of Health Directorate General of Health for Border and Coastal Areas. All documents must be original and complete.
- Complete contact information of shipper and consignee must be shown on Air Waybill at the relevant entry.
- The Air Waybill should state that the freight charge was paid in advance.
- Marking, labeling, packing and documentation must be in compliance with IATA standards

Notes

1. For human remains arriving from the Council of Europe Member States and observer countries, whose cause of death was by infectious disease or of any unsolved cause such as accident, suicide, murder, etc. local Security forces are informed upon arrival. The public prosecutor on duty checks the given documents and decides if autopsy is required or not.
2. If an autopsy is to be performed, Human Remains is delivered to the security forces with the approval and custody of Customs Authorities issuing a Human Remains delivery report. A copy of all documents must be taken, filed, and archived by the TK Office where human remains are delivered.
3. For human remains received from other countries (not from Member states of European Council or observer states) the Ministry of Health Directorate General of Health for Border and Coastal Areas will evaluate the case and decide whether or not an autopsy must be performed. If the autopsy is to be performed, local Security forces are informed by TK staff and the dead body is handed over with issuing (HUM) delivery report.
4. Turkish Airlines is not the deciding authority regarding the autopsy and bears no responsibility for the delay or failure to deliver of human remains due to missing autopsy report.

Transit Human Remains (Beyond Turkey)
TK embargoes and the instructions on IATA TACT RULES manual for relevant country must be applied for Human remains whose final destinations is beyond Turkey.

7. Perishables and Temperature Sensitive Goods
Perishables are accepted for carriage on TK flights only on confirmed space basis from origin to final destination and for quick delivery, shipper must ensure TK that necessary advance arrangements have been provided.

The following information must be reflected on Air Waybills for all Perishable Cargo;

- The temperature requirement in the form of range of temperatures (in Celsius) acceptable for each type of perishable product transported under the Air Waybill; the wording for reflecting the temperature requirement in the handling Information column of all PER/PIL Air Waybills must be as follows: “Keep between X and Y degrees Celsius whenever possible during transportation and storage”, where X and Y are respectively the minimum and the maximum recommended temperatures.

All packages must be clearly marked with their contents and reflect the correct temperature requirement range (in Celsius). Any irrelevant labels, marking reflecting contents wrongly or incorrect temperature requirement, must be removed from the surface of cargo.

For aircrafts which are not equipped with cooler or freezer facilities, temperature control facility is available but is limited due to various uncontrollable factors (ground temperature at departure / arrival, flight duration, effects of other loads... etc.) Also, Turkish Airlines can not guarantee ground facilities will be available or operational at all times. It’s recommended that Perishables offered for carriage must be pre-cooled and adequately packed to withstand normal handling and to protect from damage due to changes in climate, temperature, altitude or any natural/ordinary exposure which may prevail in flight or on ground, or when available facilities cannot protect shipment from such conditions.

Pharmaceuticals, if not shipped in active packaging systems (envirotainer containers or equivalent), must be packed in high quality levels independently (by use of gel packs or other phase change materials but without use of mechanicals assistance for the defined period of transport (e.g.48 hrs. or 72 hrs.). The defined period of time for which the internal temperatures can be sustained independently must be reflected on the Air Waybill.

Please be informed that shipments containing shark fins can not be accepted for carriage on TK flights.

Turkish Airlines is not liable for the destruction, loss or damage to perishable cargo proven to have resulted from an inherent defect, quality, nature or vice of that cargo.

On TK flights, the usage of IATA Ti me and Temperature Sensitive Label for Healthcare Products and the IATA Acceptance Checklist for Time and Temperature Sensitive Healthcare Shipments is mandatory for the transportation of healthcare product shipments.

11. Valuable Cargo
a. Definition:
Please see Rules 3.7.6. Paragraph 1.
b. Acceptance and Restrictions
Valuable cargo will not be accepted unless advance arrangements have been made. Also acceptance will be held in accordance with the defined procedures of Valuable Cargo Transportation on TK flights.

Package Requirements
Valuable shipments should be accepted for carriage in the following packaging or boxes:

- Bags made of thick canvas.
- Bags made of material which prohibits transparency.
- Boxes made of hard plastic or metal such as aluminum etc.
- Containers with metal cover.
- Valuable cargo boxes (VCB).
- If valuable shipments cannot be carried in the above-mentioned bags or boxes due to possible station requirements, they are accepted for carriage in carton boxes etc. provided that an “Indemnity Letter” is obtained from the shipper or the agent authorized by shipper. The letter must be confirming that the packaging of valuable cargo is sealed so that its contents will not fall and the contents cannot be accessed without leaving any visible force mark or without breaking off the seals, and the relevant station obtains a written agreement from the Special Cargo Management.
- For all valuable cargo shipments, the edges/covers of bags and boxes should be lockable and sealable.
- The packages should be designed in order to prevent any fall of the goods contained and there should be no possibility to open them without causing visible traces of tampering or to break/ tear their seals.

Marking and Labeling

- None of the valuable consignments must have any marking, indication or label showing that they are containing valuable goods.

Air Waybill

- Air Waybill number/domestic Air Waybill number, consignee and shipper details, total number of pieces, weight, destination airport and if transit the transfer station(s) should be clearly indicated on each case of the cargo
- Handling information part of the Air Waybill should include the information about the type of package , its dimensions, color and weight of each piece.
- As a company rule of TK, cargo with its value declared on the Air Waybill is not accepted.

On TK flights, Valuable Cargo is not accepted for carriage as consolidated cargo

Valuable Cargo Box (VCB)
As an additional safety measure, Turkish Airlines offers Valuable Cargo Boxes (VCB) to be used for safer and more secure transportation of valuable shipments.
These boxes are made of hard plastic in a structure not to show the contents.
The openings of the boxes are lockable and sealable. The contents cannot not be reached without leaving a trace of force or breaking the seals.
Valuable cargo transportation boxes are available in the inventory of Turkish Cargo. Valuable cargo must not be consolidated and must not be included in the same VCB with any other articles.
The dimensions of the VCB are as follows:

VCB TK910 series:	364 × 559 × 342 mm
VCB TK1000 series:	757 × 528 × 452 mm

C. Restrictions Due to Value
“Declared Value For Carriage” on AWB is not accepted on TK flights. It should be indicated as “NVD” (No Value Declared).

3. Transportation Charges

3.7. Class Rates
3.7.7. Newspapers, Magazines, Periodicals, Books, Catalogues, Braille Type Equipment and Talking Books for the Blind
Domestic services:
a. Daily, weekly, monthly newspapers, magazines, books, encyclopedia and braille type equipment
Discount is applied over normal rates.

3.7.8. Baggage Shipped as Cargo
Domestic services:
General cargo rates apply.

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3.7.9. Human Remains

Domestic services:

- For human remains, TRY 300.00 is charged and priority is granted.

3.7.12. Class Rates - Miscellaneous

- **MILITARY EQUIPMENT**

Ministry of defence

1. To/From North & South America (excluding U.S.A.): **30%** of IATA minimum cargo rates, normal cargo rates.
2. To/From USA: **30%** of IATA minimum cargo rates.
   From USA: Normal (N) rate will be applied as **1.90 USD/kg.**
   To USA: Turkey to U.S.A. Normal (N) rate will be applied as **1.60 EUR/kg.**
3. To/From Europe (except Germany): **45%** of IATA minimum cargo rates, normal cargo rates.
4. To/From Germany: **25%** of IATA minimum cargo rates, normal cargo rates.
5. To/From Far East: **25%** of IATA minimum cargo rates, normal cargo rates.
6. To/From Asia: **25%** of IATA minimum cargo rates, normal cargo rates.
7. To/From Middle East and North Africa: **25%** of IATA minimum cargo rates, normal cargo rates.
8. To/From Turkish Republic of Northern Cyprus: **45%** of IATA minimum cargo rates, normal cargo rates.
9. Domestic Shipments: **45%** of M or N of domestic rates.
10. For Cash Collect shipments, while the cargo is being accepted, **5%** of the total of "weight charge and valuation charge" (Minimum will be **EUR 10.00**) will be collected.

The figures are subject to changes, parallel to possible changes in IATA figures.

* **Turkish Coast Guard Commandment (Sahil Guvenlik Komutanligi)**
* **Turkish Intelligence Service (Milli Istihbarat Teskilati)**
* **Turkish Gendarmerie Forces (Jandarma Genel Komutanligi)**

1. To/From North & South America: **20%** of IATA minimum cargo rates.
   From America: Normal (N) rate will be applied as **1.50 USD/kg.**
   To America: Turkey to U.S.A. Normal (N) rate will be applied as **1.20 EUR/kg.**
2. To/From Europe (except Germany): **40%** of IATA minimum cargo rates, normal cargo rates or B/K rates.
3. To/From Germany: **20%** of IATA minimum cargo rates, normal cargo rates.
4. To/From Far East: **20%** of IATA minimum cargo rates, normal cargo rates.
5. To/From Asia: **20%** of IATA minimum cargo rates, normal cargo rates.
6. To/From Middle East and North Africa : **20%** of IATA minimum cargo rates , normal cargo rates.
7. To/From Turkish Republic of Northern Cyprus: **40%** of IATA minimum cargo rates, normal cargo rates.
8. Domestic Shipments: **50%** of M or N of domestic Rates.

* For transferred cargo, handling and warehouse charges have to be collected from shippers as 0,10 EUR/kg.

- **STORED BLOOD**

Domestic services:
300% of TK domestic normal cargo rate apply. Quantity discount does not apply and priority grants.

4. Services and Related Charges

4.5. Charges for Shipments of Dangerous Goods

1. Transportation Fee

The fees charged for the transportation of shipments defined as dangerous goods (by the IATA Dangerous Goods Regulations) will vary and will be in addition to the applicable transportation charges. For details, please contact with the local Turkish Airlines Inc representative.

Dangerous Goods Fee Due Carrier

From	To IATA Area	Minimum fee per shipment	
Turkey	1, 2 and 3	EUR	40.00

5. Payment of Rates and Charges and Currency Conversion

5.4. Payment of "Charges Collect" Shipments

The following items are not accepted on a charges collect basis:

a. Live animals
b. Human remains
c. Perishables

All general or special shipments defined as TK+ are accepted for carriage only with Air Waybill on prepaid basis (PP).

7. Special Country Information

7.3. Import/Transit/Export Regulations

- **IMPORT**

1. Storage:

Istanbul:

Uncleared goods are stored in Turkish Airlines Customs Temporary Storage for a period of 20 days. In this period, consignee or his broker must give a declaration to the Customs Authority for providing an unlimited time for storage. Otherwise, the goods will be liable for seizure and may be sold at public auction.

- Special storage areas (IST): Available, total capacity: 3372 m²
- Cold storage (SAW): Capacity 208 m³
- Deep Frozen storage (IST): -15° C -20° C: Available capacity: 393 m²
- Safety room for valuables (IST and SAW): Available
- Room for live animals: Available capacity: 242 m²
- Room for radio-active material (IST): Available capacity: 48 m²
- Room for radio-active material (SAW): Not available
- Room for vulnerable cargo: Available capacity: 159 m²
- Room for DGR cargo: Available capacity: 170 m²
- Room for valuable cargo: Available capacity: 133 m²
- Controlled Room Temperature (IST) +15° C +25° C: Available capacity: 726 m²
- Cold storage (IST) +2° C +8° C: Available capacity: 953 m²
- Cold storage (IST) 0° C +4° C: Available capacity: 548 m²
- Storage rooms details for only Istanbul (IST) are mentioned below:

+2° C to +8° C
+15° C to +25° C
-15° C to -20° C
0° C to + 4° C

Antalya:

Uncleared goods are stored in Turkish Airlines Customs Temporary Storage for a period of 20 days. In order to extend this period, consignee or his broker may give a declaration for time extension to the Customs Authority for a limited time. Otherwise, the goods will be liable for seizure and may be sold at public auction.

- Cold Storage: Available, limited capacity: 147 m³, between 0°-10° C, door sizes: 250 × H:220 cm.
- Safety room for valuables: Not available.
- Room for radio-active material: Not available.

Adana:

Uncleared goods are stored in Turkish Airlines Customs Temporary Storage for a period of 20 days. During this period, consignee or his broker must give a declaration to the Customs Authority for providing an unlimited time for storage. Otherwise, the goods will be liable for seizure and may be sold at public auction.

- Cold Storage: Available (between 0°-10° C).
- Safety room for valuables: Not available.
- Room for radio-active material: Not available.

Izmir:

Uncleared goods are stored in Turkish Airlines Customs Temporary Storage for a period of 20 days. In order to extend this period, consignee or his broker may give a declaration for time extension to the Customs Authority for a limited time. Otherwise, the goods will be liable for seizure and may be sold at public auction.

- Cold Storage: Available (+2° to +8° C).
- Safety room for valuables: Available.
- Room for radio-active material: Available.

Ankara:

Uncleared goods are stored in Turkish Airlines Customs Temporary Storage for a period of 20 days. In order to extend this period, consignee or his broker may give a declaration for time extension to the Customs Authority for a limited time. Otherwise, the goods will be liable for seizure and may be sold at public auction.

- Cold Storage: Available at temperature +2° to +8° C.
- Safety room for valuables: Not Available
- Room for radioactive material: Not Available
- Area for Dangerous Goods: Available

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8.3. Information by Carrier

Gaziantep:

- Safety room for Valuables: Available
- Cold Storage: Available

2. Charges:

2.1. Shipments carried by Turkish Airlines

a. *General Cargo:*

- Cargo delivered first day (24 hrs.): Fixed fee	EUR	20.00
- Cargo delivered between 2 - 3 days (24 - 72 hrs), Fixed fee	EUR	40.00
Plus per kg.	EUR	0.039
Maximum charge	EUR	350.00
- Cargo delivered between 4 - 14 days: Fixed fee	EUR	40.00
Plus per kg.	EUR	0.089
- Cargo delivered between 4 - 14 days: Fixed fee	EUR	40.00
Plus per kg.	EUR	0.10

b. *Dangerous Goods, Valuables, Live Animals, Perishables and the goods stored in cold storage:*
Fixed fee of EUR 80.00 is applied plus.

- Cargo delivered within 1st day (24 hrs.), per kg.	EUR	0.13
- Cargo delivered between 2 - 3 days (24 - 72 hrs), per kg.	EUR	0.15
- Cargo delivered between 4 - 14 days, per kg.	EUR	0.18
- Cargo delivered after 15th day, per kg.	EUR	0.25

c. *Clearance of shipments after official Customs hours by Custom's permission:*
If Warehouse delivery time:

Weekdays between 17:00 - 19:00, per AWB	EUR	80.00
Weekdays between 19:00 - 20:30, per AWB	EUR	90.00
Weekdays between 20:30 - 22:00, per AWB	EUR	100.00
Weekdays between 22:00 - 08:30, per AWB	EUR	120.00
Weekend, per AWB	EUR	100.00
National Holidays, per AWB	EUR	150.00

d. *Custom's notification of shipments after official Custom's hours:*

Per AWB	TRY	200.00

e. *Change of Destination, on request of shipper/consignee:*

1. Change of domestic destination, per AWB	EUR	100.00
2. Change of international destination, per AWB	EUR	100.00

f. *Destroying Fee is applied as per below:*

1. For Dangerous Goods and Perishable cargo, Fixed fee	EUR	30.00
Plus per kg.	EUR	8.00
Minimum fee	EUR	60.00
Additional transportation charge Per AWB	EUR	200.00
2. Regular cargo, Fixed fee	EUR	20.00
Plus per kg.	EUR	4.00
Minimum fee	EUR	60.00

g. *For the shipments to be delivered to other warehouses, upon request of shipper/consignee:*

- Delivery to another Bonded Warehouse fixed fee	EUR	50.00
Plus per kg.	EUR	0.10
- Delivery to Export Warehouse fixed fee, per AWB	EUR	100.00
- Delivery to Domestic Service fixed fee, per AWB	EUR	100.00

2.2. Shipments belonging to other carriers or companies.

a. *General Cargo:.*

- Fixed fee	EUR	40.00
Plus		
- Cargo delivered first day (24 hrs.), per kg.	EUR	0.07
- Cargo delivered between 2 - 3 days (24 - 72 hrs), per kg.	EUR	0.08
- Cargo delivered between 4 - 14 days, per kg.	EUR	0.09
- Cargo delivered after 15th day, per kg.	EUR	0.13

b. *Dangerous Goods, Valuables, Live Animals, Perishables and the goods stored in cold storage:*
Fixed fee of EUR 80.00 is applied plus:

- Cargo delivered within 1st day (24 hrs.): per kg.	EUR	0.13
- Cargo delivered between 2 - 3 days (24 - 72 hrs), per kg.	EUR	0.15
- Cargo delivered between 4 - 14 days: per kg.	EUR	0.18
- Cargo delivered after 15th day, per kg.	EUR	0.25

c. *For shipments taken into the warehouse after official Customs hours by Customs' permission:*

Weekdays between 17:00 - 19:00, per AWB	EUR	80.00
Weekdays between 19:00 - 20:30, per AWB	EUR	90.00
Weekdays between 20:30 - 22:00, per AWB	EUR	100.00
Weekdays between 22:00 - 08:30, per AWB	EUR	120.00
Weekend, per AWB	EUR	100.00
National Holidays, per AWB	EUR	150.00

d. *Clearance of shipments after official Customs hours by Custom's permission:*

Weekdays between 17:00 - 19:00, per AWB	EUR	80.00
Weekdays between 19:00 - 20:30, per AWB	EUR	90.00
Weekdays between 20:30 - 22:00, per AWB	EUR	100.00
Weekdays between 22:00 - 08:30, per AWB	EUR	120.00
Weekend, per AWB	EUR	100.00
National Holidays, per AWB	EUR	150.00

e. *Custom's notification of shipments after official Custom's hours:*

Per AWB	TRY	200.00

f. *Pallet storage charge:*

Per pallet, per day	EUR	6.00

g. *Container storage charge:*

Per container, per day	EUR	8.00

h. *For shipments which can not be imported due to the Customs' instruction and abandoned at the Customs, below tariff is applied:*

1. For import, transit and return cargo, per AWB	EUR	100.00
2. For shipments abandoned at the Customs:		
a. Less than 10 kg.	EUR	200.00
b. 10 kg. or more	EUR	400.00
c. After official Customs hours, by Customs permission, 2.c.c. is applied.		

3. Other:

Delivery order fee	TRY	170.00

4. Customs Clearance Fee:

Customs Clearance Fee "MQC" (MQC is charged for human remains shipments)	EUR	15.00

■ **TRANSIT**

- The AWB must be marked "in transit" and separately manifested.
- No booking on domestic flights.
- Charges Transhipment ..... None
- Storage charge is not applied for transit shipments if connection time is less than 3 days. Only if shipper requests connection for more than 3 days, EUR 0.05 per kg., per day storage fee is applied, starting with the entrance day of cargo in Istanbul hub.
- No CAO shipments can be accepted for domestic points, but trucking of CAO shipments to domestic points is possible with prior arrangements.
- For domestic DG and PER shipments trucking can be arranged with certified vehicles. If shipper or/and consignee request truck transfer for high volume DGs (except CAO), EUR 700.00 will be charged per vehicle.
- If shipper or/and consignee accepts and requests CAO transfers to domestic customs airports, all fees must be paid by themselves and necessary permissions and licenses must be obtained by the consignee. This kind of carriage can only be possible after getting confirmation from Turkish Airlines Inc.

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■ **EXPORT**

1. Storage Charges

a. For shipments to be carried on Turkish Airlines Inc.:
First 3 days of storage ..... Free
If shipment stays in the warehouse for more than 3 days,
Per kg. storage fee is applied starting from the
first day ..... EUR 0.05

b. Examination fee, per AWB ..... EUR 15.00

c. For shipments belonging to other airlines or companies:
For scale, x-ray, and the storage per kg. (*)
Within terminal ..... EUR 0.07
Minimum Charge ..... EUR 15.00

(*) For AYT only, up to 6 hours storage, EUR 0.07 is applied per kg. After 6 hours, storage charge is applied daily, EUR 0.07 per kg.

2. Handling

a. Terminal charges, per consignment ..... EUR 35.00

b. Dangerous goods fee due carrier ..... EUR 40.00

3. Documentation

AWB completion fee per AWB ..... EUR 40.00

9. Miscellaneous Information

9.1. Rounding Up Units for Kilogram and TRY

Kilogram:
For domestic and international services: to the next higher 1 kg.
TRY:
Please see 5.7.1. Rounding Off Regulations (Currency Table).

9.2. Shipments Containing Personal Effects

Shipments containing personal effects are subject to customs formalities. Delivery order fee and “storage charge” will be applied as general cargo. Documents are delivered to the consignee against passport or identification card check or authorization by notary.

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