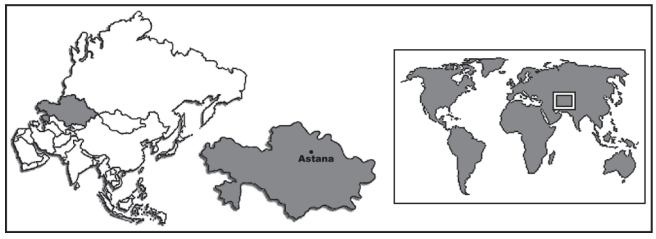
Kazakhstan (KZ)
Amounts shown are expressed in Tenge (KZT)



0. General Information

- IATA Area : 3
- Capital : Astana (TSE)
- Local Time : GMT + 6
- Daylight Saving Time : Kazakhstan does not observe DST.
- ☎ Country Code : + 7
- ☎ Tel. Almaty City Code: + 727
- Local Currency : Tenge (KZT)
- Bank Information : Closed on Saturday and Sunday.
- Public Holidays :

Date
01 Jan 2015
02 Jan 2015
07 Jan 2015
08 Mar 2015
09 Mar 2015
21 Mar 2015
22 Mar 2015
23 Mar 2015
24 Mar 2015
25 Mar 2015
01 May 2015
07 May 2015
09 May 2015
11 May 2015
06 Jul 2015
30 Aug 2015
01 Dec 2015
16 Dec 2015
17 Dec 2015
18 Dec 2015

- **Cargo Claims Information**
  The following Protocols / Conventions have been ratified:
  1. Warsaw Convention (1929)
  2. Hague Protocol (1955)

  For further details, explanation and how to apply these Protocols / Conventions see paragraph 2.1.5. (General Rules) including list of countries.

1. Airport Information

1.1. Customs Airports

- **Aktau - SCO**
  Tel.: +7 7292 42 13 22
  Fax: +7 7292 42 13 22
  E-mail: airportaktau@mail.ru
- **Aktobe - AKX**
  Tel.: +7 7132 59 50 36
  Fax: +7 7132 59 50 19
- **Almaty - ALA**
  Tel.: +7 7272 70 33 33
  Fax: +7 7272 70 33 33
  E-mail: info@alaport.com
  Website: www.almatyairport.kz
- **Astana - TSE**
  Tel.: +7 7172 77 73 36
  Fax: +7 7172 77 76 23
  E-mail: astanaairport@kepter.kz
  Website: www.astanaairport.kz
- **Atyrau - GUW**
- **Karaganda - KGF (Karagandy International Airport)**
  JSC Airport "Sary-Arka"
  Tel.: +7 8(7212) 42 85 91
  +7 8(7212) 42 85 23
  +7 8(7212) 42 85 47
  Website: http://kgf.aero/
- **Kokshetau - KOV**
  Tel.: +7 7162 25 33 63
  +7 7162 25 31 03
  Fax: +7 7162 25 33 63
  E-mail: airport@koks.kz
- **Kostanay (Kostanai) - KSN**
  Tel.: +7 7142 28 02 23
  Fax: +7 7142 28 05 08
  E-mail: air_kst@mail.kz
- **Kzyl-Orda - KZO**
  Tel.: +7 7242 26 23 65
  +7 7242 26 18 61
  Fax: +7 7242 26 12 91
  +7 7242 27 24 03
- **Pavlodar - PWQ**
  Tel.: +7 7178 57 05 46
  +7 7182 57 84 68
  Fax: +7 7182 49 16 01
  E-mail: airport_pav@nursat.kz
- **Petropavlovsk - PPK**
  Tel.: +7 7152 46 35 52
  +7 7152 46 44 16
  Fax: +7 7152 46 36 34
- **Semipalatinsk (Semei) - PLX**
  Tel.: +7 7222 33 53 77
  +7 3222 44 73 77
  +7 3222 44 35 80
  Fax: +7 7222 34 02 44
  +7 3222 66 57 69
- **Shimkent (Chimkent) - CIT**
  Tel.: +7 7252 45 50 31
  Fax: +7 7252 45 50 30
  E-mail: shymkent@airserver.kz
- **Uralsk - URA**
  Tel.: +7 7112 98 61 21
  Fax: +7 7112 98 61 21
  +7 7112 51 15 55
  E-mail: ma_akjol@mail.kz
- **Ust-Kamenogorsk - UKK**
  Tel.: +7 7232 54 34 84
  Fax: +7 7232 54 30 00
  E-mail: airport@mail.east.telecom.kz
- **Zhambyl (Taraz) - DMB**
  Tel.: +7 7262 31 61 37
  +7 7262 31 61 27
  Fax: +7 7262 31 61 74
  E-mail: aulieata@nursat.kz
- **Zhezkazgan (Dzhezkazgan) - DZN**
  Tel.: +7 7102 76 28 92
  Fax: +7 7102 76 28 90

1.2. Airport Facilities

1.2.1. Loading/Unloading equipment

Forklift / Conveyor / High loaders / Pallet equipment.

Karaganda

Cargo hub possesses all requisite loading and unloading equipment. The list of available equipment is given below.

- Container and pallet loader Titan MDL-60
- Container and pallet loader Commander 15i
- Conveyer belt loader
- Tugtractor MA 30
- Telescopic gangway
- Electric passenger stairs
- Electro car
- Electro loader
- Conveyers
- Baggage charts
- Palletcharts: 2, 7, 14 ton.

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1.2.2. Storage

- Cold storage: Available (0-4 degrees C) but acceptance only after confirmation by carrier office in Almaty (for destination: Almaty) and by carrier office in Astana (for destination: Astana).
- Safe for valuables: Available (only not for banknotes) acceptance only after confirmation by carrier office in Almaty (for destination: Almaty) and by carrier office in Astana (for destination: Astana).
- Room for radio-active material: available in Almaty, not in Astana.
- Animal hostel, Animal attendant, Feeding & Watering facility: Not available

Karaganda

- Square of terminal - 3,595 m²
- Height - 8m
- Capacity - 30,000 tons a year
- The terminal is equipped with refrigerated compartments for the products of storage that require a definite temperature condition
  - from -5 to +5°C for perishable items
  - from -18 to -22°C for frozen commodity

Price list for storage services:

Note without VAT

No.	Service		Tariff
	Temporary Storage Warehouse (TSW)		
1.	Cargo storage, per kg., per day	USD	0.06
2.	Cargo storage in cold storage boxes, per kg., per day	USD	0.12
3.	Operations of loading/unloading, per kg.	USD	0.03
	Safekeeping		
4.	Cargo storgae in coolers (pallet-place/month/pallet/day)	USD	5.50
5.	Loading/Offloading, per pallet	USD	0.70

Brokerage services are provided by the cargo agent located at the airport - LLP «Karagandy Technical Center».
Personnel engaged in handling of dangerous goods have appropriate IATA licenses.
Cargo hub possesses facilities for live animals' temporary storage.

1.2.3. Clearance

All consignments (included unaccompanied baggage) are subject to Customs clearance in accordance with Customs rules and regulations.
Time limit for uncleared goods: 30 days. Thereafter goods must have been re-exported or they will be confiscated.

Karaganda

Clearance of cargo can be done via the following airlines and forwarders:

- LLP "Megatranscom" (forwarder)
- Air Astana
- SCAT
- Transaero
- AEROFLOT
- Rossiya Airlines
- Belavia
- IrAero

1.2.4. Customs hours

Monday through Friday: 09.00 - 17.00 hrs.;
Saturday: 09.00 - 12.00 hrs.

Karaganda

Customs Clearance Services available from Monday to Friday 09.00 - 18.00 hrs.

1.2.5. Delivery

Delivery time: 09.00 - 17.00 hrs. daily.

Karaganda

Cargo terminal provides the cargo delivery service to the cargo consignee from Monday to Friday 09.00 - 18.00 hrs.

1.2.6. (Re)-Forwarding

Karaganda

Available.

2. Import

2.2. Documentary Requirements

2.2.1. Commercial consignments

- AWB: Consignee's telephone number and address must be inserted.
- Following documents must accompany the consignment:
  - Original invoices signed and stamped by shipper and containing: net and gross weight, price of the goods, charges for transport and discounts (if any).
  - Commercial invoice (for all commercial consignments) showing the total price of the goods, must be attached to the AWB (Exception: newspapers, courier cargo, personal effects).
  - Certificate of origin of goods.

2.2.5. Other consignments

Live Animals:

Health Certificate is required. Live animals are to be forwarded only after confirmation by carrier office in Almaty (for destination: Almaty) in Astana (for destination: Astana).

2.3. Restrictions

2.3.1. General

- No bank consignments, i.e. consignments which require a bank release for delivery.
- No part shipments.
- No Charges Collect shipments to Almaty and Astana.
- No exceptions.

The following consignments are to be forwarded only after confirmation by carrier office in Almaty (for destination: Almaty) in Astana (for destination: Astana):

- Valuable cargo / vulnerable cargo (Safe/td1 / Safe/td2). VAL (Safe/td1) must be picked up by consignee or his agent immediately upon shipment arrival. Not picked up VAL shipments will be returned back to origin station at consignee's expenses.
- Live animals
- DGR Class 1 - Explosives for destination Astana, no restrictions to Almaty.
- DGR Class 6 - Toxic and Infectious Substances
- Class 7 - Radioactive Material not allowed to Astana, no restrictions to Almaty.
- Perishables and other temperature-sensitive cargo (preadvise information must be sent to: lhcargo.tas@dlh.de, alafhteam@dlh.de for destination: Almaty fhatseteam@dlh.de for destination: Astana with full details: AWB number, full address and phone number of consignee)

2.5. Charges

2.5.6. Storage

Storage charges will apply immediately upon shipment arrival, Sundays and Public Holidays will be counted as normal days.
Storage Fee per kg / day:
USD 0.20 - general cargo (or equivalent in local currency).

2.5.10. Others

Valuable cargo
Security fee for delivery of banknotes at aircraft (incl. VAT)
Per shipment ..... USD 30.00

Note:
Security fee must be charged at the origin and noted in the Other Charged-box of the AWB.

3. Transhipment/Transit

3.1. General

- All documents required for country must be attached to the AWB.
- Splitting of consignments is not permitted.
- Cargo must be booked in advance.
- The name of the transit agent must be inserted in the column: Handling information.
- The account number (KST) where the transit charges are to be debited must be shown in the column: Accounting Information.

4. Export

4.1. General

- All cargo for export must be customs cleared.
- Storage charges starts from the moment of delivery into the warehouse.
- Valuable cargo and Live animals for export must be delivered into the warehouse not earlier than 4 hours before departure of flight.

4.5. Charges

4.5.6. Storage

Storage Fee / per day: USD 0.20 (or equivalent in local currency)

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